# Java Platform, Standard Edition Troubleshooting Guide



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# Preface

This document helps you to troubleshoot issues that might occur with Java Client applications created on the Java Platform, Standard Edition (Java SE) and on Java HotSpot VM. This document provides a description of the available tools and command-line options that can help to analyze problems. This document also provides guidance about debugging core library and client issues and describes some general issues, such as crashes, hangs, and memory leaks. Finally, this document provides directions for data collection and bug report preparation.

### Audience

The target audience for this document comprises developers who are using the Java Development Kit (JDK), which is Oracle's implementation of the Java Platform, Standard Edition (Java SE). The current release is Java SE 9 and JDK 9; however, most of the information in this document can be applied to **previous releases**.

This document is intended for readers with a detailed understanding of the Java Client technologies, a high-level understanding of the components of the Java HotSpot VM, as well as some understanding of concepts such as garbage collection, threads, and native libraries. In addition, it is assumed that the reader is reasonably proficient with the operating system where the Java application is developed and run.

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# **Related Documents**

For more information about Java SE and the relevant client/desktop technologies, visit Java SE Home.

# Conventions

The following text conventions are used in this document:



Meaning
Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.



# Part I General Java Troubleshooting

Java troubleshooting techniques for various diagnostic and monitoring tools, diagnosing memory leaks, and identifying performance issues.

This part describes general Java troubleshooting techniques and contains the following topics.

#### Prepare Java for Troubleshooting

Provides guidelines for setting up both Java and a Java application for better troubleshooting techniques. These proactive Java setups help debug and narrow down issues with Java and a Java application.

Diagnostic Tools

Describes various diagnostic and monitoring tools used with Java Development Kit (JDK). Further describes the troubleshooting tools available for JDK 9 and explains custom tools development using application programming interfaces (APIs).

Troubleshoot Memory Leaks

Provides suggestions for diagnosing problems involving possible memory leaks.

Troubleshoot Performance Issues Using JFR

Identifies performance issues with a Java application and debugs issues using the Java Flight Recorder.



# 1 Prepare Java for Troubleshooting

This chapter provides some guidelines for setting up both Java and a Java application for better troubleshooting techniques. These proactive Java setups help debug and narrow down issues with Java and the application. Not all suggestions apply to every application.

This chapter contains the following sections:

- Set Up Java for Troubleshooting
- Enable Options and Flags for JVM Troubleshooting
- Gather Relevant Data

# Set Up Java for Troubleshooting

Set up the Java environment and command-line options to enable gathering relevant data for troubleshooting.

To set up Java, perform the following:

- 1. Update the Java version: Use the latest Java version to avoid spending time on troubleshooting issues in Java that were fixed. Often, a problem caused by a bug in the Java runtime is fixed in the latest update release. Working with the latest Java version helps avoid some known and common issues.
- 2. Set up the Java environment to debug: Consider the following scenarios while setting up a bigger Java application, starting an application with a launcher script, or running distributed Java on several machines.
  - a. Make it easy to change the Java version: Using the latest Java version helps avoid many runtime issues. If your application starts by running a script, ensure that you have to update the Java path in only one place. If you run in a distributed system, then think about easy ways to change the Java versions across all of the machines.
  - b. Make it easy to change the Java command-line options: Sometimes, while troubleshooting, you may want to change Java options; for example, to add a verbose output, to turn off a feature, or to tune Java for better performance. Prepare the systems for these changes.

In a Java application that is running remotely, for example in a testing framework or a cloud solution, ensure that you can still change the Java flags easily. Sometimes, the application takes command-line parameters, or you may want to try a flag quickly to reproduce a problem. Prepare the systems to make these changes easy.

# Enable Options and Flags for JVM Troubleshooting

Set up JVM options and flags to enable gathering relevant data for troubleshooting.

The data you gather depends on the system and what data you would use in case you run into problems. Consider gathering the following data.



1. Enable core files: If Java crashes, for example due to a segmentation fault, the OS saves to disk a *core file* (complete dump of the memory). On Linux and Solaris, *core files* are sometimes disabled by default. To enable *core files* on Linux/Solaris, it is usually enough to run the ulimit -c unlimited before starting the application command. Some systems may have different ways to handle these limits.

#### Note:

The core files take up a lot of disk space, especially when run with a large Java heap.

To decide whether to enable *core files*, consider what you would do if you had a crash in your system. Would you want to see a core file? Many Java users won't have much use for a core file. However, if you would want to debug a possible crash either in a native debugger such as gdb or by using the *Serviceability Agent*, then ensure that you enable *core files* before the starting the application.

Many times, crashes are hard to reproduce; therefore, enable core files before the starting the application.

2. Add -XX:+HeapDumpOnOutOfMemoryError to the JVM flags: The -xx: +HeapDumpOnOutOfMemoryError flag saves a Java Heap dump to disk if the applications runs into an OutOfMemoryError.

Like *core files*, heap dumps can be very large, especially when run with a big Java heap.

Again, think about what you would do if the application runs into an OutOfMemoryError. Would you want to inspect the heap at the time of the error? In that case, turn flag by default so that you get this data if the application runs into an unexpected OutOfMemoryError.

3. Run a continuous Java flight recording: The Java Flight Recorder (JFR) is a commercial feature. You can use it for free on developer desktops and laptops, and for evaluation purposes in test, development, and production environments. However, to enable JFR on a production server, you must have a commercial license.

Set up Java to run with a continuous flight recording. Continuous flight recordings are a circular buffer of JFR events. If the application runs into an issue, you can dump the data from the last hour of the run. The JFR events can be helpful to debug a wide range of issues from memory leaks to network errors, high CPU usage, thread blocks, and so on.

The overhead of running with a continuous flight recording is very low. See How to Produce a Flight Recording for producing a continuous Java Flight Recording.

- 4. Add -verbosegc to the JVM command-line: The flag -verbosegc logs basic information about Java Garbage Collector. This log helps you find the following:
  - Does garbage collection run for a long time?
  - Does the free memory decrease over time?

The garbage collector log helps diagnose issues when the application throws an OutOFMemoryError or the application runs into performance issues; therefore, turning on the -verbosegc flag by default helps troubleshoot issues.



#### Note:

Use log rotation so that an application restart doesn't delete the previous logs. Since JDK7, the flags <code>UseGClogFileRotation</code> and <code>NumberOfGCLogFiles</code> can be used to set up for log rotation. For a description of these flags, see Debugging Options for Java HotSpot VM.

5. Print Java version and JVM flags: Before filing a bug on Java or seeking help from a forum, have the basic information handy in the log files. For example, it's helpful to print the Java version and the JVM flags used.

If your application starts with a script, run java -version to print the Java version and print the command line before executing it. Another alternative is to add -xx +PrintCommandLineFlags and -showversion to the JVM arguments.

6. Set up JMC JMX for remote monitoring: JMX can be used to connect to a Java application remotely using tools such as Mission Control or Visual VM. Unless you can run these tools on the same machine that is running your application, setting this up can be helpful later on to monitor the application, send diagnostic commands, manage flight recordings, and so on. There is no performance overhead if you enable JMX.

Another alternative, is to enable JMX after a Java application has started is to use the diagnostic command ManagementAgent.start. Run jcmd <pid> help ManagementAgent.start for a list of flags that can be sent with the command.

See The jcmd Utility.

# Gather Relevant Data

If your application runs into a problem and you want to debug the problem further, ensure that you collect any relevant data before restarting the system, especially if restarting will remove previous files.

- It is important to gather the following files:
  - Core files for crash issues.
  - hs\_err printed text file for Java crashes.
  - Log files: Java and application logs.
  - Java heap dumps for -XX:+HeapDumpOnOutOfMemoryError.
  - Java flight recordings (if enabled). If the problem didn't terminate the application, dump the continuous recordings.
- If the application stopped responding, then gather the following files:
  - Stack traces: Take several stack traces using jcmd <pid> Thread.print before restarting the system.
  - Dump flight recordings (if enabled).
  - Force a core file: If the application can't be closed properly, then stop the application, and force a core file using kill -6 <pid> on Linux or Solaris systems.



# Make a Java Application Easier to Debug

Using a logging framework is a good way to enable future debugging.

If you run into problems in a specific module, you should be able to enable logging in that module. It is also good to specify different levels of logging, for example info, debug, and trace.



# 2 Diagnostic Tools

This chapter introduces diagnostic and other monitoring tools that can be used with the Java Development Kit (JDK). Then, it describes in detail the diagnostic tools in JDK 9 and troubleshooting tools specific to various operating systems. Finally, this chapter explains how to develop custom diagnostic tools using the application programing interfaces (APIs) provided by JDK. This chapter contains the following sections:

- Diagnostic Tools Overview
- What Are Java Flight Recordings
- How to Produce a Flight Recording
- Inspect a Flight Recording
- The jcmd Utility
- Native Memory Tracking
- JConsole
- The jdb Utility
- The jinfo Utility
- The jmap Utility
- The jps Utility
- The jrunscript Utility
- The jstack Utility
- The jstat Utility
- The visualgc Tool
- Control+Break Handler
- Native Operating System Tools
- Custom Diagnostic Tools
- The jsadebugd Daemon
- The jstatd Daemon

# **Diagnostic Tools Overview**

Most of the command-line utilities described in this section are either included in the JDK or native operating system tools and utilities.

Although the JDK command-line utilities are included in the JDK download, it is important to consider that they can be used to diagnose issues and monitor applications that are deployed with the Java Runtime Environment (JRE).



In general, the diagnostic tools and options use various mechanisms to get the information they report. The mechanisms are specific to the virtual machine (VM) implementation, operating systems, and release. Frequently, only a subset of the tools is applicable to a given issue at a particular time. Command-line options that are prefixed with -xx are specific to Java HotSpot VM. See Java HotSpot VM Command-Line Options.

#### Note:

The -xx options are not part of the Java API and can vary from one release to the next.

The tools and options are divided into several categories, depending on the type of problem that you are troubleshooting. Certain tools and options might fall into more than one category.

- **Postmortem diagnostics** These tools and options can be used to diagnose a problem after an application crashes. See Postmortem Diagnostic Tools.
- Hung processes These tools can be used to investigate a hung or deadlocked process. See Hung Processes Tools.
- Monitoring These tools can be used to monitor a running application. See Monitoring Tools.
- Other These tools and options can be used to help diagnose other issues. See Other Tools, Options, Variables, and Properties.

#### Note:

Some command-line utilities described in this section are experimental. The jstack, jinfo, and jmap utilities are examples of utilities that are experimental. It is suggested to use the latest diagnostic utility, jcmd instead of the earlier jstack, jinfo, and jmap utilities.

### Java Mission Control

The Java Mission Control (JMC) is a new JDK profiling and diagnostics tools platform for HotSpot JVM.

It is a tool suite for basic monitoring, managing, and production-time profiling, and diagnostics with high performance. Java Mission Control minimizes the performance overhead that's usually an issue with profiling tools. This tool is a commercial feature built into the JVM and available at runtime.

The Java Flight Recorder (JFR) is a commercial feature. You can use it for free on developer desktops and laptops, and for evaluation purposes in test, development, and production environments. However, to enable JFR **on a production server, you must have a commercial license**. Using JMC UI for other purposes on the JDK **does not require a commercial license**.



The Java Mission Control (JMC) consists of Java Management Console (JMX), Java Flight Recorder (JFR), and several other plug-ins downloadable from the tool. The JMX is a tool for monitoring and managing Java applications, and the JFR is a profiling tool. Java Mission Control is also available as a set of plug-ins for the Eclipse IDE.

The following topic describes how to troubleshoot with Java Mission Control.

Troubleshoot with Java Mission Control

### Troubleshoot with Java Mission Control

Troubleshooting activities that you can perform with Java Mission Control.

Java Mission Control allows you to perform the following troubleshooting activities:

- Java Management console (JMX) connects to a running JVM, and collects and displays key characteristics in real time.
- Triggers user-provided custom actions and rules for JVM.
- Experimental plug-ins like WLS, DTrace, JOverflow, and others from the JMC tool provide troubleshooting activities.
  - DTrace plug-in is an extended DScript language to produce self-describing events. It provides visualization similar to Java Flight Recorder.
  - JOVERFLOW is another plug-in tool for analyzing heap waste (empty/sparse collections). It is recommended to use JDK 8 release and later for optimal use of the JOVERFLOW plug-in.
- The Java Flight Recording (JFR) in Java Mission Control is available to analyze events. The preconfigured tabs enable you to easily to drill down in various areas of common interest, such as, code, memory and gc, threads, and I/O. The General Events tab and Operative Events tab together allow drilling down further and rapidly honing in on a set of events with certain properties. The Events tab usually has check boxes to only show events in the Operative set.
  - JFR, when used as a plug-in for the JMC client, presents diagnostic information in logically grouped tables, charts, and dials. It enables you to select the range of time and level of detail necessary to focus on the problem. See Java Flight Recorder.
- The Java Mission Control plug-ins connect to JVM using the Java Management Extensions (JMX) agent. The JMX is a standard API for the management and monitoring of resources such as applications, devices, services, and the Java Virtual Machine.

To know more about JMC, see JMC documentation.

# What Are Java Flight Recordings

The Java Flight Recorder (JFR) is a commercial feature. You can use it for free on developer desktops and laptops, and for evaluation purposes in test, development, and production environments.

However, to enable JFR on a production server, you must have a commercial license. Using the JMC UI for other purposes on the JDK does not require a commercial license.



To know more about JFR commercial features and availability, see the product documentation.

To know more about JFR commercial license, see the license agreement.

The Java Flight Recorder records detailed information about the java runtime and the Java application running in the java runtime. The recording process is done with little overhead. The data is recorded as time stamped data points called events. Typical events can be threads waiting for locks, garbage collections, periodic CPU usage data, etc.

When creating a flight recording, you select which events should be saved. This is called a **recording template**. Some templates only save very basic events and have virtually no impact on performance. Other templates may come with slight performance overhead, and may also trigger GCs in order to gather additional information. In general, it is rare to see more than a few percentage of overhead.

Flight Recordings can be used to debug a wide range of issues from performance problems to memory leaks or heavy lock contention.

The following topic describes types of recording to produce a Java flight recording.

• Types of Recordings

#### Types of Recordings

The two types of flight recordings are continuous recordings and profiling recordings.

 Continuous recordings: A continuous recording is a recording that is always on and saves, for example, the last 6 hours of data. If your application runs into any issues, then you can dump the data from, for example, the last hour and see what happened at the time of the problem.

The default setting for a continuous recordings is to use a recording profile with low overhead. This profile will not get heap statistics or allocation profiling, but will still gather a lot of useful data.

A continuous recording is great to always have running, and is very helpful when debugging issues that happen rarely. The recording can be dumped manually using either jcmd or JMC. You can also set a trigger in JMC to dump the flight recording when specific criteria is fulfilled.

• **Profiling recordings:** A profiling recording is a recording that is turned on, runs for a set amount of time, and then stops. Usually, a profiling recording has more events enabled and may have a slightly bigger performance effect. The events that are turned on can be modified depending on your use of profiling recording.

Typical use cases for profiling recordings are as follows:

- Profile which methods are run the most and where most objects are created.
- Look for classes that use more and more heap, which indicates a memory leak.
- Look for bottlenecks due to synchronization and many more such use cases.

A profiling recording will give a lot of information even though you are not troubleshooting a specific issue. A profiling recording will give you a good view of the application and can help you find any bottlenecks or areas that need improvement.



#### Note:

The typical overhead is around 2%, so you can run a profiling recording on your production environment (which is one of the main use cases for JFR), unless you are extremely sensitive for performance or latencies.

# How to Produce a Flight Recording

The following sections describe three ways to produce a flight recording.

- Use Java Mission Control to Produce a Flight Recording
- Use Startup Flags at the Command Line to Produce a Flight Recording
- Use Triggers for Automatic Recordings

#### Use Java Mission Control to Produce a Flight Recording

Use Java Mission Control (JMC) to easily manage flight recordings.

#### **Prerequisites:**

To start, find your server in the JVM Browser in the leftmost frame, as shown in Figure 2-1.



#### Figure 2-1 Java Mission Control - Find Server

By default, any local running JVMs will be listed. Remote JVMs (running as the same effective user as the user running JMC) must be set up to use a remote JMX agent. Then, click the **New JVM Connection** button, and enter the network details.

Before the JDK 8u40 release, the JVM must have been started with the flag: -XX: +UnlockCommercialFeatures -XX:FlightRecorder.



Since the JDK 8u40 release, the Java Flight Recorder can be enabled during runtime.

The following are three ways to use Java Mission Control to produce a flight recording:

1. **Inspect running recordings:** Expand the node in the JVM Browser to the recordings that are running. Figure 2-2 shows both a running continuous recording (with the infinity sign) and a timed profiling recording.



Figure 2-2 Java Mission Control - Running Recordings

Right-click any of the recordings to dump, edit, or stop the recording. Stopping a profiling recording will still produce a recording file and closing a profiling recording will discard the recording.

2. Dump continuous recordings: Right-click a continuous recording in the JVM Browser and then select to dump it to a file. In the dialog box that comes up, select to dump all available data or only the last part of the recording, as shown in Figure 2-3.



2	-			-			_		
Dump Recordi Select the mini	<b>ng</b> mum tin	ne span of	the record	ing, and w	here it shou	uld be save	ed.		
Filename:	D:\Curr	rent Work	flight_reco	rding_The	JVMRunnin	gMissionC	ontrol_201	4-08-29	Browse
Whole record	ding								
Last part of r	ecording	)							
1	1	1	1		1	1	Ó	1	25m
							Ļ		25111
Interval of re	cording								
Start time:	2014-08	-29			15:53:30			A. V.	
End time:	2014-08	-29			16:40:54			A.	
🔲 Use this time	span as	default w	hen double	-clicking t	o dump a r	ecording. (	This setting	g can be	Cancel

Figure 2-3 Java Mission Control - Dump Continuous Recordings

- 3. Start a new recording: To start a new recording, right click the JVM you want to record on and select Start Flight Recording. Then, a window displays, as shown in Figure 2-4.
  - Figure 2-4 Java Mission Control Start Flight Recordings

Start Flight Record		
tart Flight Record Edit recording settin	<b>ng</b> is and then click Finish to start the flight recording.	A.
Filename:	D:\Current Work\flight_recording_TheIVMRunningMissionControl_2014-08-29_16_44_07;jfr	Browse
Name:	My Recording	
Time fixed record	ng	
Recording time	30 min	
<ul> <li>Continuous recore Maximum size: Maximum age:</li> </ul>	ling	
Event settings: Prof	ing - on server 🔹	Template Manag
Low overhead conf	guration for profiling, typically around 2 % overhead.	
lote: Time fixed reco	dings will be automatically dumped and opened.	



Select either **Time fixed recording** (profiling recording), or **Continuous recording** as shown in Figure 2-4. For continuous recordings, you also specify the maximum size or age of events you want to save.

You can also select **Event settings**. There is an option to create your own templates, but for 99 percent of all use cases you want to select either the Continuous template (for very low overhead recordings) or the Profiling template (for more data and slightly more overhead). *Note:* The typical overhead for a profiling recording is about 2 percent.

When done, click **Next**. The next screen, as shown in Figure 2-5, gives you a chance to modify the template for different use cases.

😽 Start Flight Recording				x
Event Options for Profilin Change the event options fo	<b>g</b> r the flight recording.		2	
Oracle JDK				_
Garbage Collector:	Normal			•
Compiler:	Detailed			•
Method Sampling:	Maximum			-
Thread Dump:	Every 60 s			•
Exceptions:	Errors Only			•
Synchronization Threshold:	10 ms			
File I/O Threshold:	10 ms			
Socket I/O Threshold:	10 ms			
Heap Statistics:				
Class Loading:				
Allocation Profiling:	V			
	< <u>B</u> ack <u>N</u> ext > <u>Finish</u>	C	ancel	

Figure 2-5 Java Mission Control - Event Options for Profiling

The default settings give a good balance between data and performance. In some cases, you may want to add extra events. For example, if you are investigating a memory leak or want to see the objects that take up the most Java heap, enable **Heap Statistics**. This will trigger two Old Collections at the start and end of the recording, so this will give some extra latency. You can also select to show all exceptions being thrown, even the ones that are caught. For some applications, this will generate a lot of events.

The **Threshold** value is the length of event recording. For example, by default, synchronization events above 10 ms are gathered. This means, if a thread waits for a lock for more than 10 ms, an event is saved. You can lower this value to get more detailed data for short contentions.

The **Thread Dump** setting gives you an option to do periodic thread dumps. These will be normal textual thread dumps, like the ones you would get using the diagnostic command Thread.print, or by using the jstack tool. The thread dumps complement the events.

# Use Startup Flags at the Command Line to Produce a Flight Recording

Use startup flags at the command line to produce profiling recording, continuous recording, and using diagnostic commands.

For a complete description of JFR flags, see Advanced Runtime Options in the Java Platform, Standard Edition Tools Reference.

The following are three ways to startup flags at the command line to produce a flight recording.

1. Start a profiling recording: You can configure a time fixed recording at the start of the application using the -XX:StartFlightRecording option. Because the JFR is a commercial feature, you must specify the -XX:

+UnlockCommercialFeatures option. The following example illustrates how to run the MyApp application and start a 60-second recording 20 seconds after starting the JVM, which will be saved to a file named myrecording.jfr:

java -XX:+UnlockCommercialFeatures -XX:+FlightRecorder -XX:StartFlightRecording=delay=20s,duration=60s,name=myrecording,filename=C: \TEMP\myrecording.jfr,settings=profile MyApp

The settings parameter takes either the path to or the name of a template. Default templates are located in the jre/lib/jfr folder. The two standard profiles are: *default* - a low overhead setting made primarily for continuous recordings and *profile* - gathers more data and is primarily for profiling recordings.

2. Start a continuous recording: You can also start a continuous recording from the command line using -XX:FlightRecorderOptions. These flags will start a continuous recording that can later be dumped if needed. The following example illustrates a continuous recording. The temporary data will be saved to disk, to the /tmp folder, and 6 hours of data will be stored.

java -XX:+UnlockCommercialFeatures -XX:+FlightRecorder -XX:FlightRecorderOptions=defaultrecording=true,disk=true,repository=/ tmp,maxage=6h,settings=default MyApp

#### Note:

When you actually dump the recording, you specify a new location for the dumped file, so the files in the repository are only temporary.

To know more about configuring and managing Java Flight Recordings, see Java Flight Recorder Runtime Guide.

#### 3. Use diagnostic commands:

You can also control recordings by using Java command-line diagnostic commands. The simplest way to execute a diagnostic command is to use the jcmd



tool located in the Java installation directory. For more details see, The jcmd Utility.

### Use Triggers for Automatic Recordings

You can set up Java Mission Control to automatically start or dump a flight recording if a condition is met. This is done from the JMX console. To start the JMX console, find your application in the JVM Browser, right-click it, and select **Start JMX Browser**.

Select the Triggers tab at the bottom of the screen, as shown in Figure 2-6.

Add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add trigger rules and activate/deactivate them. Triggers that are not add Add Pescription The LiveSet attribute reports the percentage of the Java heap that is used after a garbage collection, a value between 0 and 1.0 If the number is close to 100% the JVM risks running out of memory. MBean Path com.sun.managementtype=GarbageCollectionAg Attribute Name: HeapLiveSet Browse. Current Value: 27,8 % Max trigger value: 95 % Sustained period: 0 s Limit period: 0 s	inner Rules	\$ O	Rule Details			
	igger Rules dd trigger rules and activate/deactivate them. Triggers th vailable in the monitored JVM are greyed out.	(2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	Rule Details Condition Action Description The LiveSet attribu used after a garba If the number is cl MBean Path Attribute Name: Current Value: Max trigger value Sustained period: Limit period: Trigger when	Constraints ute reports the percentag ge collection, a value be ose to 100% the JVM risk com.sun.management HeapLiveSet 27,8 % 0 s 60 s condition is met.	je of the Java heap th bween 0 and 1.0 :s running out of me type=GarbageCollec Br	nat is mory. :tionAg: 'owse

Figure 2-6 Java Mission Control - Automatic Recordings

You can choose to create a trigger on any MBean in the application. There are several default triggers set up for common conditions such as high CPU usage, deadlocked threads, or too large of a live set. Select **Add** to choose any MBean in the application, including your own application-specific ones. When you select your trigger, you can also select the conditions that must be met. For more information, click the question mark in the top right corner to see the built-in help.

Click the boxes next to the triggers to have several triggers running.

Once you have selected your condition, click the *Action* tab. Then, select what to do when the condition is met. Finally, choose to either dump a continuous recording or to start a time-limited flight recording as shown in Figure 2-7.



Triggers		
igger Rules vid trigger rules and activate/deactivate them. Triggers that are not nonitored JVM are greyed out. ■ ■ Java SE ● CPU Usage - JVM Process (Too High) ● CPU Usage - Machine (Too High) ● CPU Usage - Machine (Too High) ■ CPU Usage - Machine (Too Low) ● CPU Usage - Machine (Too Low) ● CPU Usage - Machine (Too Low) ● CPU Usage - Machine (Too Low) ■ CPU Usage - Machine (Too Low) ■ CPU Usage - Machine (Too High) ■ CPU Usage - Machine (Too High) ■ WebLogic Server 10.3 - Examples Server ● Open Sessions (Too Many) ● Pending JMS Messages (Too High) ● Pending Queued Requests (Too Many) ● Primary Objects (Too Many) ● Server State (Not Ol) ● Server Thealth (Not Ol) ● Server Thealth (Not Ol) ● Server Theads Waiting for Bean (Too Many)	Provide the second s	Rule Details         Condition       Action         Console output         Image: Application alert         Console output         Image: Dump Flight Recording         HPROF Dump         Image: Image: Dump Flight Recording         Start Continuous Flight Recording         Start Continuous Flight Recording         This action will dump what is available in the named flight recorder recording to a locally available file and then attempt to open it. This action only works when connected to JDK 7u4 JVMs or later.         File:       D:\Current Work\automaticallyTriggeredRecording.jfr         Time :       30min

#### Figure 2-7 Java Mission Control - Use Triggers

# Inspect a Flight Recording

Information about how to get a sample JFR to inspect a flight recording and various tabs in Java Mission Control for you to analyze the flight recordings.

The following sections are described:

- How to Get a Sample JFR to Inspect
- Range Navigator
- General Tab
- Memory Tab
- Code Tab
- Threads Tab
- I/O Tab
- System Tab
- Events Tab

#### How to Get a Sample JFR to Inspect

Create a Flight Recording, you can open it in Mission Control.

After you create a Flight Recording, you can open it in Mission Control. An easy way to look at a flight recording is:

- Open Mission Control and select the JVM Browser tab.
- Select The JVM Running Mission Control option to create a short recording.

Open a flight recording to see several main tabs such as **General, Memory, Code, Threads, I/O, System, and Events**. You can also have other main tabs if



any plug-ins are installed. Each of these main tabs have sub tabs. Click the question mark to view the built-in help section for the main tabs and subtabs.

### Range Navigator

Inspect the flight recordings using the range navigator.

Each tab has a range navigator at the top view.

#### Figure 2-8 Inspect Flight Recordings - Range Navigator

Events 🔲 Operative Set	Interval: 23 s 679 ms (selected)	Synchronize Selection
2013-11-18 10:43:52		2013-11-18 10:44:16

The vertical bars in Figure 2-8 represent the events in the recording. The higher the bar, the more events there are at that time. You can drag the edges of the selected time to zoom in or out in the recording. Double click the range navigator to zoom out and view the entire recording. Click the **Synchronize Selection** check box for all the subtabs to use the same zoom level.

See **Using the Range Navigator** in the built-in help for more information. The events are named as per the tab name.

### **General Tab**

Inspect flight recordings in the General tab.

The **General Tab** contains a few subtabs that describe the general application. The first subtab is **Overview**, which shows some basic information such as the maximum heap usage, total CPU usage, and GC pause time, as shown in Figure 2-9.





#### Figure 2-9 Inspect Flight Recordings - General Tab

Also, look at the **CPU Usage** over time and both the Application Usage and Machine Total. This tab is good to look at when something that goes wrong immediately in the application. For example, watch for CPU usage spiking near 100 percent or the CPU usage is too low or too long garbage collection pauses.

*Note:* A profiling recording started with **Heap Statistics** gets two old collections, at the start and the end of the recording that may be longer than the rest.

The other subtab - **JVM Information** shows the JVM information. The start parameters subtabs - **System Properties** shows all system properties set, and **Recording** shows information about the specific recording such as, the events that are turned on. Click the question marks for built-in detailed information about all tabs and subtabs.

#### Memory Tab

Inspect the flight recordings in the **Memory** tab.

The **Memory** tab contains information about Garbage Collections, Allocation patterns and Object Statistics. This tab is specifically helpful to debug memory leaks as well as for tuning the GC.

The **Overview** tab shows some general information about the memory usage and some statistics over garbage collections. *Note:* The graph scale in the **Overview** tab goes up to the available physical memory in the machine; therefore, in some cases the Java heap may take up only a small section at the bottom.

The following three subtabs are described from the Memory tab.

• **Garbage Collection tab:** The **Garbage Collection** tab shows memory usage over time and information about all garbage collections.

ORACLE



Figure 2-10 Inspect Flight Recordings - Garbage Collections

As shown in Figure 2-10, the spiky pattern of the heap usage is perfectly normal. In most applications, temporary objects are allocated all the time. Once a condition is met, a Garbage Collection (GC) is triggered and all the objects no longer used are removed. Therefore, the heap usage increases steadily until a GC is triggered, then it drops suddenly.

Most GCs in Java have some kind of smaller garbage collections. The old GC goes through the entire Java heap, while the other GC might look at part of the heap. The heap usage after an old collection is the memory the application is using, which is called the live set.

The flight recording generated with **Heap Statistics** enabled will start and end with an old GC. Select that old GC in the list of GCs, and then choose the **General** tab to see the **GC Reason** as - **Heap Inspection Initiated GC**. These GCs usually take slightly longer than other GCs.

For a better way to address memory leaks, look at the **Heap After GC** value in the first and last old GC. There could a memory leak when this value is increasing over time.

The **GC Times** tab has information about the time spent doing GCs and time when the application is completely paused due to GCs. The **GC Configuration** tab has GC configuration information. For more details about these tabs, click the question mark in the top right corner to see the built-in help.

 Allocations tab: Figure 2-11 shows a selection of all memory allocations made. Small objects in Java are allocated in a TLAB (Thread Local Area Buffer). TLAB is a small memory area where new objects are allocated. Once a TLAB is full, the thread gets a new one. Logging all memory allocations gives an overhead; therefore, all allocations that triggered a new TLAB are logged. Larger objects are allocated outside TLAB, which are also logged.



fr 🕅						
	Allocations					
•	Events Dperative Set	Inte	erval: 2 min 4 s (all)			Synchronize Selec
al			a			
	2013-11-18 10:42:55	$\bigcirc$	₽ & & ⇒			2013-11-18 10:
-	General Allocation in new TLAB Alloca	tion outside TLAB				
	Allocation by Class Allocation by Threa	d Allocation Profile				
ry	Allocation Pressure					
_						
	Class Average Object S				Total TLAB Size	Pressure
	char[] 689 bytes				1,85 GB	44,73 %
	byte[] 1,16 kB				956,61 MB	22,62 %
	java.lang.Object[] 100 bytes				228,49 MB	5,40 %
2		java.lang.String 24 bytes				4,44 %
á.		java.util.HashMap\$Entry 32 bytes				1,76 %
		int[] 196 bytes				1,53 %
ds		java.util.ArrayList\$tr 32 bytes				1,36 %
-		java.util.HashMap\$Entry[] 258 bytes			40,16 MB	0,95 %
		java.util.HashMap 48 bytes				0,73 %
3	Stack Trace					
	Stack Trace			TLAB:	Total TLAB Size	Pressure
1	a 🚿 java.util.Arrays.copyOfRange(char[], int, int)			4 221	525,00 MB	27,76 %
	a 🐐 java.lang.String. <init>(char[], int, int)</init>			4 221	525,00 MB	27,76 %
	🖌 🦉 java.lang.StringBuilder.toString()			1 575	252,19 MB	13,33 %
n	b 5 java.lang.Throwable.printStackTrace(Throwable\$PrintStreamOrWriter)			440	84,30 MB	4,46 %
	b si java.lang.StackTraceElement.toString()			406	75,83 MB	4,01%
2	b S com.sun.faces.rend	derkit.html_basic.BaseTableRenderer.createKey(UIC	Component)	100	17,86 MB	0,94 %
	b % java.io.ObjectInput	:Stream\$BlockDataInputStream.readUTFBody(long)	)	59	6,28 MB	0,33 %
	b S com.bea.netuix.sta	te.DefaultStateKey.getKey()		20	5,37 MB	0,28 %
,	b S com.bea.netuix.nf.t	factories.MetaFactoryHelper.createMethodKey(Stri	ng, String)	8	4,80 MB	0,25 %
	b S com.oracle.pitchfo	rk.inject.Jsr250Metadata.applyInjections(Object, Li	st)	27	4,61 MB	0,24% -

#### Figure 2-11 Inspect Flight Recordings - Allocations Tab

To estimate the memory allocation for each class, select the **Allocation in new TLAB** tab and then select **Allocations** tab. These allocations are object allocations that happen to trigger the new TLABs. The char arrays trigger the most new TLABs. How much memory is allocated as char arrays is not known. The size of the TLABs is a good estimate for memory allocated by char arrays.

Figure 2-11 is an example for char arrays allocating the most memory. Click one of the classes to see the **Stack Trace** of these allocations. The example recording shows that 44% of all allocation pressure comes from char arrays and 27 percent comes from Array.copyOfRange, which is called from StringBuilder.toString. The StringBuilder.toString is in turn usually called by Throwable.printStackTrace and StackTraceElement.toString. Expand further to see how these methods are called.

*Note*: The more temporary objects the application allocates, the more the application must garbage collect. The **Allocations** tab helps you find the most allocations and reduce the GC pressure in your application. Look at **Allocation outside TLAB** tab to see large memory allocations, which usually have less memory pressure than the allocations in **New TLAB** tab.

Object Statistics tab: The Object Statistics tab shows the classes that have the most live set. Read the Garbage Collection subtab from the Memory Tab to understand a live set. Figure 2-12 shows heap statistics for a flight recording. Enable Heap Statistics for a flight recording to show the data. The Top Growers tab at the bottom shows how each object type increased in size during a flight recording. A specific object type increased a lot in size indicates a memory leak; however, a small variance is normal. Especially, investigate the top growers of non-standard Java classes.



👌 Object Statistics				
Events 🔲 Operative Set	Interval: 2 min 4 s (all)		📰 Synchronize Se	
2013-11-18 10:42:55			2013-11-18	
Heap Contents				
Filter Column Class				
Class	Instances	Size	Percentage of Hea	
🕒 char[]	207 780	19,32 MB	28,13	
G byte[]	28 908	10,35 MB	15,07	
G java.lang.String	205 506	4,70 MB	6,85	
🕒 java.lang.reflect.Method	40 962	3,13 MB	4,55	
G java.lang.Object[]	43 570	2,55 MB	3,71 9	
G java.util.HashMap\$Entry	83 184	2,54 MB	3,70	
G java.lang.Class	18 266	2,10 MB	3,05	
	23 835	1,83 MB	2,67	
Top Growers				
Filter Column Class				
Class	Instance Increase	Size Inc		
G char[]	229 777	23		
G java.lang.String	225 719	5,1		
G java.lang.reflect.Method	47 232	3,1		
[] java.lang.Object[]	77 616	3,5		
😉 java.util.HashMap\$Entry	102 495		3,13 M	
😉 java.util.HashMap\$Entry[]	26 364		1,89 ME	
😭 in a shi bla dabban	39 696		1,82 MB	
v java.uui.masniviap				

Figure 2-12 Inspect Flight Recordings - Object Statistics Tab

### Code Tab

Inspect flight recordings in the **Code** tab.

The **Code** tab contains information about where the application spends most of its time. The **Overview** subtab shows the packages and classes that spent the most execution time. This data comes from sampling. JFR takes samples of threads running at intervals. Only the threads running actual code are sampled; the threads that are sleeping, waiting for locks or I/O are not shown.

To see more details about the application time for running the actual code, look at the **Hot Methods** subtab.



Events Operative Set Interva	l: 2 min 4 s (all)	🔲 Synchroniz
2013-11-18 10-42-55		2013-1:
Hot Methods		
Filter Column Stack Trace 🔹		
Stack Trace	Sample Count	Percer
a 🐁 java.util.HashMap.getEntry(Object)	38	2
java.util.HashMap.get(Object)	34	2
java.util.HashMap.containsKey(Object)	4	0
b % java.util.concurrent.ConcurrentHashMap.get(Object)	14	0
b % java.util.Arrays.copyOf(char[], int)	6	0
b % java.lang.AbstractStringBuilder.expandCapacity(int)	6	0
b % java.util.HashMap.get(Object)	6	0
b % java.io.BufferedWriter.write(String, int, int)	6	0
b % java.util.Hashtable.get(Object)	5	0
b % weblogic.servlet.security.internal.SecurityModule.getCurrentUser(ServletSecurityCor	text, HttpServletRequest, SessionSeci 5	0
weblogic.diagnostics.debug.DebugLogger.isDebugEnabledInternal()	5	C
b % java.util.HashMap.put(Object, Object)	5	C
b 5 java.util.zip.ZipCoder.getBytes(String)	5	0
b % java.util.HashMap.removeEntryForKey(Object)	4	C
b % sun.reflect.DelegatingMethodAccessorImpl.invoke(Object, Object[])	4	0
b % java.util.Vector.iterator()	4	0
b & weblogic.servlet.internal.ServletStubImpl.execute(ServletRequest, ServletResponse, F	lterChainImpl) 4	0
b & weblogic.servlet.internal.FilterManager.getFilterChain(ServletStub, ServletRequest, Ser	rvletResponse, boolean, int) 4	0
b s javax.naming.NameImpl.extractComp(String, int, int, Vector)	4	0
b % sun.misc.URLClassPath.getLoader(int)	4	0
b & weblogic.servlet.internal.HttpConnectionHandler.initAndValidateRequest(WebAppS	ervletContext) 4	0
b % java.lang.CharacterData.of(int)	4	0
b % weblogic.kernel.FinalThreadLocal\$FinalThreadStorage.reset()	3	0
b 5 com.bea.netuix.servlets.manager.SingleFileProcessor.insertExtensions(String, MetaU	Control, CustomExtensions, Set, SAX 3	0

Figure 2-13 Inspect Flight Recordings - Code Tab

Figure 2-13 shows the methods that are sampled the most. Expand the samples to see from where they are called. If a HashMap.getEntry is called a lot, then expand this node until you find the method that called the most. This is the best tab to use to find bottlenecks in the application.

The **Call Tree** subtab shows the same events, but starts from the bottom; for example, from Thread.run.

The **Exceptions** sub tab shows any exceptions thrown. By default, only *Errors* are logged, but change this setting to include *All Exceptions* when starting a new recording.

The **Compilations** sub tab shows the methods compiled over time as the application was running.

The **Class Loading** sub tab shows the number of loaded classes, actual loaded classes and unloaded classes over time. This sub tab shows information only when *Class Loading* events were enabled at the start of the recording.

For more details about these tabs, click the question mark in the top right corner to see the built-in help.

#### Threads Tab

Inspect flight recordings in the **Threads** tab.

The **Threads** tab contains information about threads, lock contention and other latencies.

The **Overview** subtab shows CPU usage and the number of threads over time.



The **Hot Threads** sub tab shows the threads that do most of the code execution. This information is based on the same sampling data as the **Hot Methods** subtab in the **Code** tab.

The Contention tab is useful for finding bottle necks due to lock contention.

🛤 widf.jfr 🔀					- 8
	₽ Contention				
	Events Operative Set		Synchronize Selection		
General	2013-11-18 10:42:55		2013-11-18 10:45:00		
	Top Blocking Locks Top Blocked Threads Top Blocking Threads				
Memory	Filter Column Class 💌				0
J	Class	Count	Average	Longest	Duration
	🕝 org.apache.log4j.Logger	33	234 ms 120 µs	712 ms 149 µs	7 s 725 ms
Code	🕒 java.io.PrintStream	85 ms 621 µs	123 ms 584 µs	2 s 568 m s	
	G weblogic.persistence.PersistenceUnitRegistryInitializer	434 ms 57 μs	1 s 917 m s		
	weblogic.utils.classloaders.GenericClassLoader	105 ms 398 µs	201 ms 182 µs	948 ms 582 μs	
	weblogic.servlet.internal.HttpServer	75 ms 21 µs	94 ms 302 µs	150 ms 42 µs	
	G java.util.concurrent.ConcurrentHashMap	1	113 ms	113 ms	113 ms
Inreads	weblogic.management.deploy.internal.AppRuntimeState	3	35 ms 447 µs	40 ms 430 µs	106 ms 343 μs
	Stack Taxon			Count	Duration
1/0	statk mate			22	7 - 725
<i>1</i> ,0	Sorg.apache.log4j.Category.callAppenders(LoggingEvent)			33	7 s 7 23 ms
	org.apache.log4j.Category.forcedLog(string, Priority, Object, Inrowable)			33	7 s 725 ms
	a org.apache.org/gi.category.log(string, Priority, Object, Throwable) b & org.apache.commons.logging.impl.l.og4ll.ogger.trace(Object)			21	5 s 865 ms
	sorg.apache.commons.logging.impl.Log4/Logger.date(object)     sorg.apache.commons.logging.impl.Log4/Logger.date(object)			12	1 s 860 ms
System		5. 5 .			
Events					
	🥬 Overview 😽 Hot Threads 🏼 🔊 Contention 🍞 Latencies 👂 Threa	d Dumps 🖉 Lock Instances			

Figure 2-14 Inspect Flight Recordings - Contention Tab

Figure 2-14 shows objects that are the most waited for due to synchronization. Select a **Class** to see the **Stack Trace** of the wait time for each object. These pauses are generally caused by synchronized methods, where another thread holds the lock.

#### Note:

By default, only synchronization events longer than 10 ms will be recorded, but you can lower this threshold when starting a recording.

The **Latencies** subtab shows other sources of latencies; for example, calling sleep or wait, reading from sockets, or waiting for file I/O.

The **Thread Dumps** subtab shows the periodic thread dumps that can be triggered in the recording.

The **Lock Instances** subtab shows the exact instances of objects that are waited upon the most due to synchronization.

For more details about these tabs, click the question mark in the top right corner to see the built-in help.


### I/O Tab

The **I/O** tab shows information on file reads, file writes, socket reads, and socket writes.

This tab is helpful depending on the application; especially, when any I/O operation takes a long time.

#### Note:

By default, only events longer than 10 ms are shown. The thresholds can be modified when creating a new recording.

### System Tab

The **System** tab gives detailed information about the CPU, Memory and OS of the machine running the application.

It also shows environment variables and any other processes running at the same time as the JVM.

### **Events Tab**

The **Events** tab shows all the events in the recording.

This is an advanced tab that can be used in many different ways. For more details about these tabs, click the question mark in the top right corner to see the built-in help.

# The jcmd Utility

The jcmd utility is used to send diagnostic command requests to the JVM, where these requests are useful for controlling Java Flight Recordings, troubleshoot, and diagnose JVM and Java applications.

jcmd must be used on the same machine where the JVM is running, and have the same effective user and group identifiers that were used to launch the JVM.

A special command jcmd <process id/main class> PerfCounter.print prints all performance counters in the process.

The command jcmd <process id/main class> <command> [options] sends the command to the JVM.

The following example shows diagnostic command requests to the JVM using jcmd utility.

```
> jcmd
5485 sun.tools.jcmd.JCmd
2125 MyProgram
> jcmd MyProgram help (or "jcmd 2125 help")
2125:
The following commands are available:
```



JFR.configure JFR.stop JFR.start JFR.dump JFR.check VM.log VM.native\_memory VM.check\_commercial\_features VM.unlock\_commercial\_features ManagementAgent.status ManagementAgent.stop ManagementAgent.start\_local ManagementAgent.start Compiler.directives\_clear Compiler.directives\_remove Compiler.directives\_add Compiler.directives\_print VM.print\_touched\_methods Compiler.codecache Compiler.codelist Compiler.queue VM.classloader\_stats Thread.print JVMTI.data\_dump JVMTI.agent\_load VM.stringtable VM.symboltable VM.class\_hierarchy GC.class\_stats GC.class\_histogram GC.heap\_dump GC.finalizer\_info GC.heap\_info GC.run\_finalization GC.run VM.info VM.uptime VM.dynlibs VM.set\_flag VM.flags VM.system\_properties VM.command\_line VM.version help For more information about a specific command use 'help <command>'. > jcmd MyProgram help Thread.print 2125: Thread.print Print all threads with stacktraces. Impact: Medium: Depends on the number of threads. Permission: java.lang.management.ManagementPermission(monitor) Syntax : Thread.print [options] Options: (options must be specified using the <key> or <key>=<value> syntax) -1 : [optional] print java.util.concurrent locks (BOOLEAN, false)

> jcmd MyProgram Thread.print



```
2125:
2014-07-04 15:58:56
Full thread dump Java HotSpot(TM) 64-Bit Server VM (25.0-b69 mixed mode):
...
```

The following sections describe some useful commands and trouble shooting techniques with the  $\tt jcmd$  utility:

- Useful Commands for the jcmd Utility
- Troubleshoot with the jcmd Utility

### Useful Commands for the jcmd Utility

The available diagnostic command may be different in different versions of HotSpot VM; therefore, using jcmd <process id/main class> help is the best way to see all available options.

The following are some of the most useful commands in the jcmd tool. Remember you can always use jcmd <process id/main class> help <command> to get any additional options to these commands:

Print full HotSpot and JDK version ID.

jcmd <process id/main class> VM.version

• Print all the system properties set for a VM.

There can be several hundred lines of information displayed.

jcmd <process id/main class> VM.system\_properties

• Print all the flags used for a VM.

Even if you have provided no flags, some of the default values will be printed, for example initial and maximum heap size.

jcmd <process id/main class> VM.flags

Print the uptime in seconds.

jcmd <process id/main class> VM.uptime

• Create a class histogram.

The results can be rather verbose, so you can redirect the output to a file. Both internal and application-specific classes are included in the list. Classes taking the most memory are listed at the top, and classes are listed in a descending order.

jcmd <process id/main class> GC.class\_histogram

Create a heap dump.

jcmd GC.heap\_dump filename=Myheapdump

This is the same as using jmap -dump:file=<file> <pid>, but jcmd is the recommended tool to use.

Create a heap histogram.

jcmd <process id/main class> GC.class\_histogram filename=Myheaphistogram

This is the same as using jmap -histo <pid>, but jcmd is the recommended tool to use.



#### Print all threads with stack traces.

jcmd <process id/main class> Thread.print

## Troubleshoot with the jcmd Utility

Use the jcmd utility to troubleshoot.

The jcmd utility provides the following troubleshooting options:

• Start a recording.

For example, to start a 2-minute recording on the running Java process with the identifier 7060 and save it to myrecording.jfr in the current directory, use the following:

jcmd 7060 JFR.start name=MyRecording settings=profile delay=20s duration=2m filename=C:\TEMP\myrecording.jfr

Check a recording.

The JFR.check diagnostic command checks a running recording. For example:

jcmd 7060 JFR.check

Stop a recording.

The JFR.stop diagnostic command stops a running recording and has the option to discard the recording data. For example:

jcmd 7060 JFR.stop

Dump a recording.

The JFR.dump diagnostic command stops a running recording and has the option to dump recordings to a file. For example:

jcmd 7060 JFR.dump name=MyRecording filename=C:\TEMP\myrecording.jfr

Create a heap dump.

The preferred way to create a heap dump is

jcmd <pid> GC.heap\_dump filename=Myheapdump

Create a heap histogram.

The preferred way to create a heap histogram is

jcmd <pid> GC.class\_histogram filename=Myheaphistogram

# Native Memory Tracking

The Native Memory Tracking (NMT) is a Java HotSpot VM feature that tracks internal memory usage for a Java HotSpot VM.

Since NMT doesn't track memory allocations by non-JVM code, you may have to use tools supported by the operating system to detect memory leaks in native code.

The following sections describe how to monitor VM internal memory allocations and diagnose VM memory leaks.

- Use NMT to Detect a Memory Leak
- How to Monitor VM Internal Memory



NMT Memory Categories

## Use NMT to Detect a Memory Leak

Procedure to use Native Memory Tracking to detect memory leaks.

Follow these steps to detect a memory leak:

- 1. Start the JVM with *summary* or *detail* tracking using the command line option: XX:NativeMemoryTracking=summary Of -XX:NativeMemoryTracking=detail.
- 2. Establish an early baseline. Use NMT baseline feature to get a baseline to compare during development and maintenance by running: jcmd <pid> VM.native\_memory baseline.
- 3. Monitor memory changes using: jcmd <pid> VM.native\_memory detail.diff.
- 4. If the application leaks a small amount of memory, then it may take a while to show up.

### How to Monitor VM Internal Memory

Native Memory Tracking can be set up to monitor memory and ensure that an application does not start to use increasing amounts of memory during development or maintenance.

See Table 2-1 for details about NMT memory categories.

The following sections describe how to get *summary* or *detail* data for NMT and describes how to interpret the sample output.

Interpret sample output: From the following sample output, you will see reserved and committed memory. Note that only committed memory is actually used. For example, if you run with -Xms100m -Xmx1000m, then the JVM will reserve 1000 MB for the Java heap. Because the initial heap size is only 100 MB, only 100 MB will be committed to begin with. For a 64-bit machine where address space is almost unlimited, there is no problem if a JVM reserves a lot of memory. The problem arises if more and more memory gets committed, which may lead to swapping or native out of memory (OOM) situations.

An arena is a chunk of memory allocated using malloc. Memory is freed from these chunks in bulk, when exiting a scope or leaving an area of code. These chunks can be reused in other subsystems to hold temporary memory, for example, pre-thread allocations. An arena malloc policy ensures no memory leakage. So arena is tracked as a whole and not individual objects. Some initial memory cannot be tracked.

Enabling NMT will result in a **5-10 percent** JVM performance drop, and memory usage for NMT adds 2 machine words to all malloc memory as a malloc header. NMT memory usage is also tracked by NMT.

```
Total: reserved=664192KB,

committed=253120KB <---- total memory

tracked by Native Memory Tracking

- Java Heap (reserved=516096KB,

committed=204800KB) <---- Java Heap

(mmap: reserved=516096KB, committed=204800KB)

- Class (reserved=6568KB,
```



committed=4140KB)	< class metadata
	(classes
#665)	< number of loaded classes
	(malloc=424KB,
#1000)	< malloc'd memory, #number of
malloc	
	(mmap: reserved=6144KB, committed=3716KB)
- Thread	(reserved=6868KB, committed=6868KB)
	(thread
#15)	<pre>&lt;=== number of threads / sharks was associated (700KD)</pre>
committed=6790KP)	(stack, reserved=6/80KB,
Committee - 0780KB)	(mallog-27KP #66)
	(mailoc-27KB, #00)
#30)	<pre>&lt; resource and handle areas</pre>
- Code	(reserved=102414KB, committed=6314KB)
	(malloc=2574KB, #74316)
	(mmap: reserved=99840KB, committed=3740KB)
- GC	(reserved=26154KB, committed=24938KB)
	(malloc=486KB, #110)
	(mmap: reserved=25668KB, committed=24452KB)
- Compiler	(reserved=106KB, committed=106KB)
	(malloc=/KB, #90)
	(arena=99KB, #3)
- Internal	(reserved=586KB committed=554KB)
Incernar	$(malloc=554KB \pm 1677)$
	(mmap: reserved=32KB, committed=0KB)
	(
- Symbol	(reserved=906KB, committed=906KB)
	(malloc=514KB, #2736)
	(arena=392KB, #1)
- Memory Tracking	(reserved=3184KB, committed=3184KB)
	(malloc=3184KB, #300)
- Pooled Free Chunks	(reserved=1276KB, committed=1276KB)
	(malloc=12/6KB)
- Unknown	(recerved-33KB committed-33KB)
UIIXIIOWII	(arena=33KB, #1)

• Get detail data: To get a more detailed view of native memory usage, start the JVM with command line option: -XX:NativeMemoryTracking=detail. This will track exactly what methods allocate the most memory. Enabling NMT will result in 5-10 *percent* JVM performance drop and memory usage for NMT adds 2 words to all malloc memory as malloc header. NMT memory usage is also tracked by NMT.

The following example shows a sample output for virtual memory for track level set to *detail*. One way to get this sample output is to run: jcmd <pid> VM.native\_memory detail.

```
Virtual memory map:
[0x8f1c1000 - 0x8f467000] reserved 2712KB for Thread Stack
    from [Thread::record_stack_base_and_size()+0xca]
    [0x8f1c1000 - 0x8f467000] committed 2712KB from
```

```
[Thread::record_stack_base_and_size()+0xca]
[0x8f585000 - 0x8f729000] reserved 1680KB for Thread Stack
        from [Thread::record stack base and size()+0xca]
    [0x8f585000 - 0x8f729000] committed 1680KB from
[Thread::record_stack_base_and_size()+0xca]
[0x8f930000 - 0x90100000] reserved 8000KB for GC
        from [ReservedSpace::initialize(unsigned int, unsigned int, bool, char*,
unsigned int, bool)+0x555]
    [0x8f930000 - 0x90100000] committed 8000KB from
[PSVirtualSpace::expand_by(unsigned int)+0x95]
[0x902dd000 - 0x9127d000] reserved 16000KB for GC
       from [ReservedSpace::initialize(unsigned int, unsigned int, bool, char*,
unsigned int, bool)+0x555]
    [0x902dd000 - 0x9127d000] committed 16000KB from
[os::pd_commit_memory(char*, unsigned int, unsigned int, bool)+0x36]
[0x9127d000 - 0x91400000] reserved 1548KB for Thread Stack
        from [Thread::record_stack_base_and_size()+0xca]
    [0x9127d000 - 0x91400000] committed 1548KB from
[Thread::record_stack_base_and_size()+0xca]
[0x91400000 - 0xb0c00000] reserved 516096KB for Java
Неар
<--- reserved memory range
       from [ReservedSpace::initialize(unsigned int, unsigned int, bool, char*,
                                            <--- callsite that reserves the
unsigned int, bool)+0x190]
memory
    [0x91400000 - 0x93400000] committed 32768KB from
[VirtualSpace::initialize(ReservedSpace, unsigned int)+0x3e8]
                                                                             <---
committed memory range and its callsite
    [0xa6400000 - 0xb0c00000] committed 172032KB from
[PSVirtualSpace::expand_by(unsigned int)+0x95]
                                                                            <---
committed memory range and its callsite
[0xb0c61000 - 0xb0ce2000] reserved 516KB for Thread Stack
        from [Thread::record_stack_base_and_size()+0xca]
    [0xb0c61000 - 0xb0ce2000] committed 516KB from
[Thread::record_stack_base_and_size()+0xca]
[0xb0ce2000 - 0xb0e83000] reserved 1668KB for GC
        from [ReservedSpace::initialize(unsigned int, unsigned int, bool, char*,
unsigned int, bool)+0x555]
    [0xb0ce2000 - 0xb0cf0000] committed 56KB from
[PSVirtualSpace::expand_by(unsigned int)+0x95]
    [0xb0d88000 - 0xb0d96000] committed 56KB from
[CardTableModRefBS::resize_covered_region(MemRegion)+0xebf]
    [0xb0e2e000 - 0xb0e83000] committed 340KB from
[CardTableModRefBS::resize_covered_region(MemRegion)+0xebf]
[0xb0e83000 - 0xb7003000] reserved 99840KB for Code
        from [ReservedSpace::initialize(unsigned int, unsigned int, bool, char*,
unsigned int, bool)+0x555]
    [0xb0e83000 - 0xb0e92000] committed 60KB from
[VirtualSpace::initialize(ReservedSpace, unsigned int)+0x3e8]
    [0xb1003000 - 0xb139b000] committed 3680KB from
[VirtualSpace::initialize(ReservedSpace, unsigned int)+0x37a]
[0xb7003000 - 0xb7603000] reserved 6144KB for Class
```

```
from [ReservedSpace::initialize(unsigned int, unsigned int, bool, char*,
unsigned int, bool)+0x555]
[0xb7003000 - 0xb73a4000] committed 3716KB from
[VirtualSpace::initialize(ReservedSpace, unsigned int)+0x37a]
[0xb7603000 - 0xb760b000] reserved 32KB for Internal
from [PerfMemory::create_memory_region(unsigned int)+0x8ba]
[0xb770b000 - 0xb775c000] reserved 324KB for Thread Stack
from [Thread::record_stack_base_and_size()+0xca]
[0xb770b000 - 0xb775c000] committed 324KB from
[Thread::record_stack_base_and_size()+0xca]
```

• Get diff from NMT baseline: For both *summary* and *detail* level tracking, you can set a baseline after the application is up and running. Do this by running jcmd <pid> VM.native\_memory baseline after the application warms up. Then, you can runjcmd <pid> VM.native\_memory summary.diff Or jcmd <pid> VM.native\_memory detail.diff.

The following example shows sample output for the *summary* difference in native memory usage since the baseline was set and is a great way to find memory leaks.

```
Total: reserved=664624KB -20610KB, committed=254344KB
-20610KB
                                 <--- total memory changes vs. earlier baseline.
'+'=increase '-'=decrease
                  Java Heap (reserved=516096KB, committed=204800KB)
                            (mmap: reserved=516096KB, committed=204800KB)
                      Class (reserved=6578KB +3KB, committed=4530KB +3KB)
                            (classes #668
+3)
                                               <--- 3 more classes loaded
                            (malloc=434KB +3KB, #930
-7)
                                    <--- malloc'd memory increased by 3KB, but
number of malloc count decreased by 7
                            (mmap: reserved=6144KB, committed=4096KB)
                     Thread (reserved=60KB -1129KB, committed=60KB -1129KB)
                            (thread #16
+1)
                                                 <--- one more thread
                            (stack: reserved=7104KB +324KB, committed=7104KB
+324KB)
                            (malloc=29KB +2KB, #70 +4)
                            (arena=31KB -1131KB, #32
+2)
                                    <--- 2 more arenas (one more resource area
and one more handle area)
                       Code (reserved=102328KB +133KB, committed=6640KB +133KB)
                            (malloc=2488KB +133KB, #72694 +4287)
                            (mmap: reserved=99840KB, committed=4152KB)
                         GC (reserved=26154KB, committed=24938KB)
                            (malloc=486KB, #110)
                            (mmap: reserved=25668KB, committed=24452KB)
                   Compiler (reserved=106KB, committed=106KB)
                            (malloc=7KB, #93)
                            (arena=99KB, #3)
                   Internal (reserved=590KB +35KB, committed=558KB +35KB)
```

		(malloc=558KB +35KB, #1699 +20) (mmap: reserved=32KB, committed=0KB)
-	Symbol	(reserved=911KB +5KB, committed=911KB +5KB) (malloc=519KB +5KB, #2921 +180) (arena=392KB, #1)
-	Memory Tracking	(reserved=2073KB -887KB, committed=2073KB -887KB) (malloc=2073KB -887KB, #84 -210)
-	Pooled Free Chunks	(reserved=2624KB -15876KB, committed=2624KB -15876KB) (malloc=2624KB -15876KB)

The following example is a sample output that shows the *detail* difference in native memory usage since the baseline and is a great way to find memory leaks.

Details:

[0x01195652] ChunkPool::allocate(unsigned int)+0xe2 (malloc=482KB -481KB, #8 -8) [0x01195652] ChunkPool::allocate(unsigned int)+0xe2 (malloc=2786KB -19742KB, #134 -618) [0x013bd432] CodeBlob::set\_oop\_maps(OopMapSet\*)+0xa2 (malloc=591KB +6KB, #681 +37) [0x013c12b1] CodeBuffer::block\_comment(int, char const\*)+0x21 <--- [callsite address] method name + offset (malloc=562KB +33KB, #35940 +2125) <--- malloc'd amount, increased by 33KB #malloc count, increased by 2125 [0x0145f172] ConstantPool::ConstantPool(Array<unsigned char>\*)+0x62 (malloc=69KB +2KB, #610 +15) . . . [0x01aa3ee2] Thread::allocate(unsigned int, bool, unsigned short)+0x122 (malloc=21KB +2KB, #13 +1) [0x01aa73ca] Thread::record\_stack\_base\_and\_size()+0xca (mmap: reserved=7104KB +324KB, committed=7104KB +324KB)

## **JConsole**

Another useful tool included in the JDK download is the JConsole monitoring tool. This tool is compliant with JMX. The tool uses the built-in JMX instrumentation in the JVM to provide information about the performance and resource consumption of running applications.

Although the tool is included in the JDK download, it can also be used to monitor and manage applications deployed with the JRE.

The JConsole tool can attach to any Java application in order to display useful information such as thread usage, memory consumption, and details about class loading, runtime compilation, and the operating system.



This output helps with the high-level diagnosis of problems such as memory leaks, excessive class loading, and running threads. It can also be useful for tuning and heap sizing.

In addition to monitoring, JConsole can be used to dynamically change several parameters in the running system. For example, the setting of the -verbose:gc option can be changed so that the garbage collection trace output can be dynamically enabled or disabled for a running application.

The following sections describe troubleshooting techniques with the JConsole tool.

- Troubleshoot with the JConsole Tool
- Monitor Local and Remote Applications with JConsole

### Troubleshoot with the JConsole Tool

Use the JConsole tool to monitor data.

The following list provides an idea of the data that can be monitored using the JConsole tool. Each heading corresponds to a tab pane in the tool.

Overview

This pane displays graphs that shows the heap memory usage, number of threads, number of classes, and CPU usage over time. This overview allows you to visualize the activity of several resources at once.

- Memory
  - For a selected memory area (heap, non-heap, various memory pools):
    - \* Graph showing memory usage over time
    - \* Current memory size
    - \* Amount of committed memory
    - \* Maximum memory size
  - Garbage collector information, including the number of collections performed, and the total time spent performing garbage collection
  - Graph showing the percentage of heap and non-heap memory currently used

In addition, on this pane you can request garbage collection to be performed.

- Threads
  - Graph showing thread usage over time.
  - Live threads: Current number of live threads.
  - Peak: Highest number of live threads since the JVM started.
  - For a selected thread, the name, state, and stack trace, as well as, for a blocked thread, the synchronizer that the thread is waiting to acquire, and the thread that ownsthe lock.
  - The **Deadlock Detection** button sends a request to the target application to perform deadlock detection and displays each deadlock cycle in a separate tab.
- Classes
  - Graph showing the number of loaded classes over time



- Number of classes currently loaded into memory
- Total number of classes loaded into memory since the JVM started, including those subsequently unloaded
- Total number of classes unloaded from memory since the JVM started
- VM Summary
  - General information, such as the JConsole connection data, uptime for the JVM, CPU time consumed by the JVM, complier name, total compile time, and so on.
  - Thread and class summary information
  - Memory and garbage collection information, including number of objects pending finalization, and so on
  - Information about the operating system, including physical characteristics, the amount of virtual memory for the running process, and swap space
  - Information about the JVM itself, such as the arguments and class path
- MBeans

This pane displays a tree structure that shows all platform and application MBeans that are registered in the connected JMX agent. When you select an MBean in the tree, its attributes, operations, notifications, and other information are displayed.

- You can invoke operations, if any. For example, the operation dumpHeap for the HotSpotDiagnostic MBean, which is in the com.sun.management domain, performs a heap dump. The input parameter for this operation is the path name of the heap dump file on the machine where the target VM is running.
- You can set the value of writable attributes. For example, you can set, unset, or change the value of certain VM flags by invoking the setVMOption operation of the HotSpotDiagnostic MBean. The flags are indicated by the list of values of the DiagnosticOptions attribute.
- You can subscribe to notifications, if any, by using the Subscribe and Unsubscribe buttons.

## Monitor Local and Remote Applications with JConsole

JConsole can monitor both local applications and remote applications. If you start the tool with an argument specifying a JMX agent to connect to, then the tool will automatically start monitoring the specified application.

To monitor a local application, execute the command  $j_{consolepid}$ , where pid is the process ID of the application.

To monitor a remote application, execute the command jconsolehostname: portnumber, where hostname is the name of the host running the application, and portnumber is the port number you specified when you enabled the JMX agent.

If you execute the jconsole command without arguments, the tool will start by displaying the **New Connection** window, where you specify the local or remote process to be monitored. You can connect to a different host at any time by using the **Connection** menu.

With the latest JDK releases, no option is necessary when you start the application to be monitored.



As an example of the output of the monitoring tool, Figure 2-15 shows a chart of the heap memory usage.





# The jdb Utility

The jdb utility is included in the JDK as an example command-line debugger. The jdb utility uses the Java Debug Interface (JDI) to launch or connect to the target JVM.

The source code for jdb is included in <code>\$JAVA\_HOME/demo/jpda/examples.jar</code>.

The JDI is a high-level Java API that provides information useful for debuggers and similar systems that need access to the running state of a (usually remote) virtual machine. JDI is a component of the Java Platform Debugger Architecture (JPDA). See Java Platform Debugger Architecture.

The following sections provide troubleshooting techniques for jdb utility.



- Troubleshoot with the jdb Utility
- Attach a Process
- Attach to a Core File on the Same Machine
- Attach to a Core File or a Hung Process from a Different Machine

## Troubleshoot with the jdb Utility

The jdb utility is used to monitor the debugger connectors used for remote debugging.

In JDI, a connector is the way that the debugger connects to the target JVM. The JDK traditionally ships with connectors that launch and establish a debugging session with a target JVM, as well as connectors that are used for remote debugging (using TCP/IP or shared memory transports).

The JDK also ships with several Serviceability Agent (SA) connectors that allow a Java language debugger to attach to a crash dump or hung process. This can be useful in determining what the application was doing at the time of the crash or hang.

These connectors are SACoreAttachingConnector, SADebugServerAttachingConnector, and SAPIDAttachingConnector.

These connectors are generally used with enterprise debuggers, such as the NetBeans integrated development environment (IDE) or commercial IDEs. The following sections demonstrate how these connectors can be used with the jdb command-line debugger.

The command jdb -listconnectors prints a list of the available connectors. The command jdb -help prints the command usage help.

See jdb Utility in the Java Platform, Standard Edition Tools Reference

#### Attach a Process

The following example uses the SA PID Attaching Connector to attach to a process. The target process is not started with any special options; that is, the <code>-agentlib:jdwp</code> option is not required. When this connector attaches to a process, it does so in read-only mode: the debugger can examine threads and the running application, but it cannot change anything. The process is frozen while the debugger is attached.

The command in the following example instructs jdb to use a connector named sun.jvm.hotspot.jdi.SAPIDAttachingConnector. This is a connector name rather than a class name. The connector takes one argument named pid, whose value is the process ID of the target process (9302).

\$ jdb -connect sun.jvm.hotspot.jdi.SAPIDAttachingConnector:pid=9302

Initializing jdb > <b>threads</b>		
Group system:		
(java.lang.ref.Reference\$ReferenceHandler)0xa	Reference Handler	unknown
(java.lang.ref.Finalizer\$FinalizerThread)0x9	Finalizer	unknown
(java.lang.Thread)0x8	Signal Dispatcher	running
(java.lang.Thread)0x7	Java2D Disposer	unknown
(java.lang.Thread)0x2	TimerQueue	unknown
Group main:		
(java.lang.Thread)0x6	AWT-XAWT	running



(java.lang.Thread)0x5	AWT-Shutdown	unknown
(java.awt.EventDispatchThread)0x4	AWT-EventQueue-0	unknown
(java.lang.Thread)0x3	DestroyJavaVM	running
(sun.awt.image.ImageFetcher)0x1	Image Animator 0	sleeping
(java.lang.Thread)0x0	Intro	running
thread 0x7		
Java2D Disposer[1] <b>where</b>		
<pre>[1] java.lang.Object.wait (native method)</pre>		
[2] java.lang.ref.ReferenceQueue.remove (Refe	renceQueue.java:11	6)
[3] java.lang.ref.ReferenceQueue.remove (Refe	renceQueue.java:13	2)
[4] sun.java2d.Disposer.run (Disposer.java:12)	5)	
<pre>[5] java.lang.Thread.run (Thread.java:619)</pre>		
Tava2D Disposer[1] <b>up 1</b>		
Tava2D Disposer[2] <b>where</b>		
[2] java.lang.ref.ReferenceQueue.remove (Refe	renceQueue.java:11	6)
[3] java.lang.ref.ReferenceQueue.remove (Refe	renceQueue.java:13	2)
[4] sun.java2d.Disposer.run (Disposer.java:12)	5)	
[5] java.lang.Thread.run (Thread.java:619)		
-		

In this example, the threads command is used to get a list of all threads. Then, a specific thread is selected with the thread 0x7 command, and the where command is used to get a thread dump. Next, the up 1 command is used to move up one frame in the stack, and the where command is used again to get a thread dump.

### Attach to a Core File on the Same Machine

The SA Core Attaching Connector is used to attach the debugger to a core file.

The core file might have been created after a crash. See Troubleshoot System Crashes. The core file can also be obtained by using the gcore command on the Oracle Solaris operating system or the gcore command in gdb on Linux. Because the core file is a snapshot of the process at the time the core file was created, the connector attaches in read-only mode: the debugger can examine threads and the running application at the time of the crash.

The command in the following example instructs jdb to use a connector named sun.jvm.hotspot.jdi.SACoreAttachingConnector. The connector takes two arguments: javaExecutable and core. The javaExecutable argument indicates the name of the Java binary. The core argument is the core file name (the core from the process with PID 20441, as shown in the following example).

```
$ jdb -connect
sun.jvm.hotspot.jdi.SACoreAttachingConnector:javaExecutable=$JAVA_HOME/bin/
java,core=core.20441
```

### Attach to a Core File or a Hung Process from a Different Machine

On the machine where the debugger is installed, you can use the SA Debug Server Attaching Connector to connect to the debug server.

To debug a core file that was transported from another machine, the operating system versions and libraries must match. In this case, you can first run a proxy server called the SA Debug Server. Then, on the machine where the debugger is installed, you can use the SA Debug Server Attaching Connector to connect to the debug server.

For example, there are two machines: machine1 and machine2. A core file is available on machine1, and the debugger is available on machine2. The SA Debug Server is started on machine1, as shown in the following example.



\$ jsadebugd \$JAVA\_HOME/bin/java core.20441

The jsadebugd command takes two arguments. The first argument is the name of the executable file. Usually, this is java, but it can be another name (in embedded VMs, for example). The second argument is the name of the core file. In this example, the core file was obtained for a process with PID 20441 using the gcore utility.

On machine2, the debugger connects to the remote SA Debug Server using the SA Debug Server Attaching Connector, as shown in the following example.

\$ jdb -connect sun.jvm.hotspot.jdi.SADebugServerAttachingConnector:debugServerName=machine1

The command in the example instructs jdb to use a connector named sun.jvm.hotspot.jdi.SADebugServerAttachingConnector. The connector has one argument, debugServerName, which is the host name or IP address of the machine where the SA Debug Server is running.

#### Note:

The SA Debug Server can also be used to remotely debug a hung process. In that case, it takes a single argument, which is the PID of the process. In addition, if it is required to run multiple debug servers on the same machine, each one must be provided with a unique ID. With the SA Debug Server Attaching Connector, this ID is provided as an additional connector argument.

# The jinfo Utility

The jinfo command-line utility gets configuration information from a running Java process or crash dump, and prints the system properties or the command-line flags that were used to start the JVM.

Java Mission Control, Java Flight Recorder, and jcmd utility can be used for diagnosing problems with JVM and Java applications. Use the latest utility, jcmd, instead of the previous jinfo utility for enhanced diagnostics and reduced performance overhead.

The jinfo utility can also use the jsadebugd daemon to query a process or core file on a remote machine.

#### Note:

The output takes longer to print in this case.

With the <code>-flag</code> option, the <code>jinfo</code> utility can dynamically set, unset, or change the value of certain JVM flags for the specified Java process. See Java HotSpot VM Command-Line Options.

The output for the jinfo utility for a Java process with PID number 29620 is shown in the following example.

```
$ jinfo 29620
Attaching to process ID 29620, please wait...
```

ORACLE

```
Debugger attached successfully.
Client compiler detected.
JVM version is 1.6.0-rc-b100
Java System Properties:
java.runtime.name = Java(TM) SE Runtime Environment
sun.boot.library.path = /usr/jdk/instances/jdk1.6.0/jre/lib/sparc
java.vm.version = 1.6.0-rc-b100
java.vm.vendor = Sun Microsystems Inc.
java.vendor.url = http://java.sun.com/
path.separator = :
java.vm.name = Java HotSpot(TM) Client VM
file.encoding.pkg = sun.io
sun.java.launcher = SUN_STANDARD
sun.os.patch.level = unknown
java.vm.specification.name = Java Virtual Machine Specification
user.dir = /home/js159705
java.runtime.version = 1.6.0-rc-b100
java.awt.graphicsenv = sun.awt.X11GraphicsEnvironment
java.endorsed.dirs = /usr/jdk/instances/jdk1.6.0/jre/lib/endorsed
os.arch = sparc
java.io.tmpdir = /var/tmp/
line.separator =
java.vm.specification.vendor = Sun Microsystems Inc.
os.name = SunOS
sun.jnu.encoding = ISO646-US
java.library.path = /usr/jdk/instances/jdk1.6.0/jre/lib/sparc/client:/usr/jdk/
instances/jdk1.6.0/jre/lib/sparc:
/usr/jdk/instances/jdk1.6.0/jre/../lib/sparc:/net/gtee.sfbay/usr/sge/sge6/lib/sol-
sparc64:
/usr/jdk/packages/lib/sparc:/lib:/usr/lib
java.specification.name = Java Platform API Specification
java.class.version = 50.0
sun.management.compiler = HotSpot Client Compiler
os.version = 5.10
user.home = /home/js159705
user.timezone = US/Pacific
java.awt.printerjob = sun.print.PSPrinterJob
file.encoding = ISO646-US
java.specification.version = 1.6
java.class.path = /usr/jdk/jdk1.6.0/demo/jfc/Java2D/Java2Demo.jar
user.name = js159705
java.vm.specification.version = 1.0
java.home = /usr/jdk/instances/jdk1.6.0/jre
sun.arch.data.model = 32
user.language = en
java.specification.vendor = Sun Microsystems Inc.
java.vm.info = mixed mode, sharing
java.version = 1.6.0-rc
java.ext.dirs = /usr/jdk/instances/jdk1.6.0/jre/lib/ext:/usr/jdk/packages/lib/ext
sun.boot.class.path = /usr/jdk/instances/jdk1.6.0/jre/lib/resources.jar:
/usr/jdk/instances/jdk1.6.0/jre/lib/rt.jar:/usr/jdk/instances/jdk1.6.0/jre/lib/
sunrsasign.jar:
/usr/jdk/instances/jdk1.6.0/jre/lib/jsse.jar:
/usr/jdk/instances/jdk1.6.0/jre/lib/jce.jar:/usr/jdk/instances/jdk1.6.0/jre/lib/
charsets.jar:
/usr/jdk/instances/jdk1.6.0/jre/classes
java.vendor = Sun Microsystems Inc.
file.separator = /
java.vendor.url.bug = http://java.sun.com/cgi-bin/bugreport.cgi
```

```
sun.io.unicode.encoding = UnicodeBig
sun.cpu.endian = big
sun.cpu.isalist =
```

VM Flags:

The following topic describes the troubleshooting technique with jinfo utility.

Troubleshooting with the jinfo Utility

### Troubleshooting with the jinfo Utility

The output from jinfo provides the settings for java.class.path and sun.boot.class.path.

If you start the target JVM with the -classpath and -Xbootclasspath arguments, then the output from jinfo provides the settings for java.class.path and sun.boot.class.path. This information might be needed when investigating class loader issues.

In addition to getting information from a process, the jinfo tool can use a core file as input. On the Oracle Solaris operating system, for example, the gcore utility can be used to get a core file of the process in the preceding example. The core file will be named core.29620 and will be generated in the working directory of the process. The path to the Java executable file and the core file must be specified as arguments to the jinfo utility, as shown in the following example.

\$ jinfo \$JAVA\_HOME/bin/java core.29620

Sometimes, the binary name will not be java. This happens when the VM is created using the JNI invocation API. The jinfo tool requires the binary from which the core file was generated.

# The jmap Utility

The  $j_{map}$  command-line utility prints memory-related statistics for a running VM or core file.

The utility can also use the jsadebugd daemon to query a process or core file on a remote machine. The output takes longer to print in this case.

Java Mission Control, Java Flight Recorder, and jcmd utility can be used for diagnosing problems with JVM and Java applications. It is suggested to use the latest utility, jcmd instead of the previous jmap utility for enhanced diagnostics and reduced performance overhead.

If jmap is used with a process or core file without any command-line options, then it prints the list of shared objects loaded (the output is similar to the pmap utility on Oracle Solaris operating system). For more specific information, you can use the options - heap, -histo, or -permstat. These options are described in the subsections that follow.

In addition, the JDK 7 release introduced the <code>-dump:format=b,file=filename</code> option, which causes <code>jmap</code> to dump the Java heap in binary format to a specified file.

If the jmappid command does not respond because of a hung process, then the -F option can be used (on Oracle Solaris and Linux operating systems only) to force the use of the Serviceability Agent.



The following sections describe the  $j_{map}$  command usage and troubleshooting techniques with examples that print memory-related statistics for a running VM or a core file.

- Heap Configuration and Usage
- Heap Histogram
- Permanent Generation Statistics

#### Heap Configuration and Usage

Use the jmap -heap command to get the Java heap information.

The -heap option is used to get the following Java heap information:

- Information specific to the garbage collection (GC) algorithm, including the name of the GC algorithm (for example, parallel GC) and algorithm-specific details (such as the number of threads for parallel GC).
- Heap configuration that might have been specified as command-line options or selected by the VM based on the machine configuration.
- Heap usage summary: For each generation (area of the heap), the tool prints the total heap capacity, in-use memory, and available free memory. If a generation is organized as a collection of spaces (for example, the new generation), then a space-specific memory size summary is included.

The following example shows output from the jmap -heap command.

```
$ jmap -heap 29620
Attaching to process ID 29620, please wait...
Debugger attached successfully.
Client compiler detected.
JVM version is 1.6.0-rc-b100
using thread-local object allocation.
Mark Sweep Compact GC
Heap Configuration:
   MinHeapFreeRatio = 40
   MaxHeapFreeRatio = 70
   MaxHeapSize = 67108864 (64.0MB)
  NewSize= 2228224 (2.125MB)MaxNewSize= 4294901760 (4095.9375MB)OldSize= 4194304 (4.0MB)NewRatio= 8
   SurvivorRatio = 8
   PermSize = 12582912 (12.0MB)
MaxPermSize = 67108864 (64.0MB)
Heap Usage:
New Generation (Eden + 1 Survivor Space):
   capacity = 2031616 (1.9375MB)
   used = 70984 (0.06769561767578125MB)
           = 1960632 (1.8698043823242188MB)
   free
   3.4939673639112905% used
Eden Space:
   capacity = 1835008 (1.75MB)
   used = 36152 (0.03447723388671875MB)
   free
           = 1798856 (1.7155227661132812MB)
   1.9701276506696428% used
```

```
From Space:
  capacity = 196608 (0.1875MB)
  used = 34832 (0.0332183837890625MB)
  free = 161776 (0.1542816162109375MB)
  17.716471354166668% used
To Space:
  capacity = 196608 (0.1875MB)
  used
          = 0 (0.0MB)
  free = 196608 (0.1875MB)
  0.0% used
tenured generation:
  capacity = 15966208 (15.2265625MB)
         = 9577760 (9.134063720703125MB)
  used
          = 6388448 (6.092498779296875MB)
  free
  59.98769400974859% used
Perm Generation:
  capacity = 12582912 (12.0MB)
  used = 1469408 (1.401336669921875MB)
  free = 11113504 (10.598663330078125MB)
  11.677805582682291% used
```

### Heap Histogram

The jmap command with the -histo option can be used to get a class-specific histogram of the heap.

Depending on the parameter specified, the jmap -histo command can print the heap histogram for a running process or a core file.

When the command is executed on a running process, the tool prints the number of objects, memory size in bytes, and fully qualified class name for each class. Internal classes in the Java HotSpot VM are enclosed within angle brackets. The histogram is useful to understand how the heap is used. To get the size of an object, you must divide the total size by the count of that object type.

The following example shows output from the jmap -histo command when it is executed on a process with PID number 29620.

\$ jma	o -histo 296	20	
num	#instances	#bytes	class name
1 :	1 4 1 4	6013016	 Гт
2:	793	482888	[B
3:	2502	334928	<constmethodklass></constmethodklass>
4:	280	274976	<instanceklassklass></instanceklassklass>
5:	324	227152	[ D
6:	2502	200896	<methodklass></methodklass>
7:	2094	187496	[C
8:	280	172248	<constantpoolklass></constantpoolklass>
9:	3767	139000	[Ljava.lang.Object;
10:	260	122416	<constantpoolcacheklass></constantpoolcacheklass>
11:	3304	112864	<symbolklass></symbolklass>
12:	160	72960	java2d.Tools\$3
13:	192	61440	<objarrayklassklass></objarrayklassklass>
14:	219	55640	[ F
15:	2114	50736	java.lang.String
16:	2079	49896	java.util.HashMap\$Entry
17:	528	48344	[ S
18:	1940	46560	java.util.Hashtable\$Entry
19:	481	46176	java.lang.Class



20:9243424javax.swing.plaf.metal.MetalScrollButton... more lines removed here to reduce output...1118:18java.util.Hashtable\$EmptyIterator1119:18sun.java2d.pipe.SolidTextRendererTotal6129710152040

When the jmap -histo command is executed on a core file, the tool prints the size, count, and class name for each class. Internal classes in the Java HotSpot VM are prefixed with an asterisk (\*).

shows output of the jmap -histo command when it is executed on a core file.

```
\& jmap -histo /net/koori.sfbay/onestop/jdk/6.0/promoted/all/b100/binaries/solaris-sparcv9/bin/java core
```

Attaching to core core from executable /net/koori.sfbay/onestop/jdk/6.0/ promoted/all/b100/binaries/solaris-sparcv9/bin/java, please wait... Debugger attached successfully. Server compiler detected. JVM version is 1.6.0-rc-b100 Iterating over heap. This may take a while... Heap traversal took 8.902 seconds.

Object Histogram:

```
Size Count Class description
 _____
4151816 2941 int[]
2997816 26403 * ConstMethodKlass
2118728 26403 * MethodKlass
1613184 39750 * SymbolKlass
1268896 2011 * ConstantPoolKlass
1097040 2011 * InstanceKlassKlass
882048 1906 * ConstantPoolCacheKlass
758424 7572
                       char[]
733776 2518 byte[]

        753776
        2516
        Dyter[]

        252240
        3260
        short[]

        214944
        2239
        java.lang.Class

        177448
        3341
        * System ObjArray

        176832
        7368
        java.lang.String

        136702
        2556
        java.lang.tring

                       * System ObjArray
137792 3756 java.lang.Object[]
121744 74 long[]
72960 160 java2d.Tools$3
63680 199
                     * ObjArrayKlassKlass
53264 158
                    float[]
 ... more lines removed here to reduce output...
```

### Permanent Generation Statistics

The permanent generation is the area of the heap that holds all the reflective data of the virtual machine itself, such as class and method objects.

This area is also called method area in The Java Virtual Machine Specification.

Configuring the size of the permanent generation can be important for applications that dynamically generate and load a very large number of classes (for example, Java Server Pages or web containers). If an application loads too many classes, then it is possible it will terminate with the following error:

Exception in thread thread\_name java.lang.OutOfMemoryError: PermGen space



#### See Understand the OutOfMemoryError Exception.

To get further information about the permanent generation, you can use the -permstat option of the jmap command to print statistics for the objects in the permanent generation.

The following example shows the output from the jmap -permstat command executed on a process with PID number 29620.

```
$ jmap -permstat 29620
Attaching to process ID 29620, please wait...
Debugger attached successfully.
Client compiler detected.
JVM version is 1.6.0-rc-b100
12674 intern Strings occupying 1082616 bytes.
finding class loader instances .. Unknown oop at 0xd0400900
Oop's klass is 0xd0bf8408
Unknown oop at 0xd0401100
Oop's klass is null
done.
computing per loader stat ..done.
please wait.. computing liveness.....done.
class_loader classes bytes parent_loader alive? type
<bootstrap>
            1846 5321080 null
                                   live <internal>
0xd0bf3828 0 0
                     null
                                live sun/misc/
Launcher$ExtClassLoader@0xd8c98c78
                              dead sun/reflect/
0xd0d2f370 1 904
                   null
DelegatingClassLoader@0xd8c22f50
0xd0c99280 1 1440
                   null
                                dead
                                       sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0b71d90 0 0 0xd0b5b9c0 live java/util/
ResourceBundle$RBClassLoader@0xd8d042e8
0xd0d2f4c0 1 904 null
                                dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0b5bf98 1 920 0xd0b5bf38
                                dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0c99248 1 904 null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0d2f488 1 904
                     null
                                 dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0b5bf38 6 11832 0xd0b5b9c0
                                  dead
                                         sun/reflect/misc/MethodUtil@0xd8e8e560
             904
                                         sun/reflect/
0xd0d2f338 1
                      null
                                  dead
DelegatingClassLoader@0xd8c22f50
0xd0d2f418 1 904 null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0d2f3a8 1
              904
                     null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0b5b9c0 317 1397448 0xd0bf3828
                                  live
                                         sun/misc/
Launcher$AppClassLoader@0xd8cb83d8
0xd0d2f300 1
             904
                      null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0d2f3e0 1
             904 null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0ec3968 1 1440 null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0e0a248 1 904 null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0c99210 1
              904 null
                                  dead
                                         sun/reflect/
DelegatingClassLoader@0xd8c22f50
0xd0d2f450 1
              904
                      null
                                  dead
                                         sun/reflect/
```



```
DelegatingClassLoader@0xd8c22f50

0xd0d2f4f8 1 904 null dead sun/reflect/

DelegatingClassLoader@0xd8c22f50

0xd0e0a280 1 904 null dead sun/reflect/

DelegatingClassLoader@0xd8c22f50

total = 22 2186 6746816 N/A alive=4, dead=18 N/A
```

For each class loader object, the following details are printed:

- The address of the class loader object at the snapshot when the utility was run
- The number of classes loaded
- The approximate number of bytes consumed by metadata for all classes loaded by this class loader
- The address of the parent class loader (if any)
- A *live* or *dead* indication of whether the loader object will be garbage collected in the future
- The class name of this class loader

# The jps Utility

The  $j_{ps}$  utility lists every instrumented Java HotSpot VM for the current user on the target system.

The utility is very useful in environments where the VM is embedded, that is, where it is started using the JNI Invocation API rather than the java launcher. In these environments, it is not always easy to recognize the Java processes in the process list.

The following example shows the use of the  $j_{ps}$  utility.

\$ jps
16217 MyApplication
16342 jps

The  $j_{ps}$  utility lists the virtual machines for which the user has access rights. This is determined by access-control mechanisms specific to the operating system. On the Oracle Solaris operating system, for example, if a non-root user executes the  $j_{ps}$  utility, then the output is a list of the virtual machines that were started with that user's UID.

In addition to listing the PID, the utility provides options to output the arguments passed to the application's main method, the complete list of VM arguments, and the full package name of the application's main class. The jps utility can also list processes on a remote system if the remote system is running the jstatd daemon.

If you are running several Java Web Start applications on a system, then they tend to look the same, as shown in the following example.

```
$ jps
1271 jps
1269 Main
1190 Main
```

In this case, use  $j_{ps}$  -m to distinguish them, as shown in the following example.



```
$ jps -m
1271 jps -m
1269 Main http://bugster.central.sun.com/bugster.jnlp
1190 Main http://webbugs.sfbay/IncidentManager/incident.jnlp
```

# The jstack Utility

Use the  ${\tt jcmd}$  utility, instead of  ${\tt jcmd}$  utility to diagnose problems with JVM and Java applications.

Java Mission Control, Java Flight Recorder, and jcmd utility can be used to diagnose problems with JVM and Java applications. It is suggested to use the latest utility, jcmd, instead of the previous jstack utility for enhanced diagnostics and reduced performance overhead.

The following sections describe troubleshooting techniques with the jstack utility.

- Troubleshoot with the jstack Utility
- Stack Trace from a Core Dump
- Mixed Stack

### Troubleshoot with the jstack Utility

The jstack command-line utility attaches to the specified process or core file, and prints the stack traces of all threads that are attached to the virtual machine, including Java threads and VM internal threads, and optionally native stack frames. The utility also performs deadlock detection.

The utility can also use the jsadebugd daemon to query a process or core file on a remote machine. The output takes longer to print in this case.

A stack trace of all threads can be useful in diagnosing a number of issues, such as deadlocks or hangs.

The -1 option instructs the utility to look for ownable synchronizers in the heap and print information about java.util.concurrent.locks. Without this option, the thread dump includes information only on monitors.

The output from the jstack *pid* option is the same as that obtained by pressing Ctrl+\ at the application console (standard input) or by sending the process a quit signal. See Control+Break Handler for an example of the output.

Thread dumps can also be obtained programmatically using the Thread.getAllStackTraces method, or in the debugger using the debugger option to print all thread stacks (the where command in the case of the jdb sample debugger).

### Stack Trace from a Core Dump

Use the jstack command to obtain stack traces from a core dump.

To get stack traces from a core dump, execute the <code>jstack</code> command on a core file, as shown in the following example.

\$ jstack \$JAVA\_HOME/bin/java core



### Mixed Stack

The jstack utility can also be used to print a mixed stack; that is, it can print native stack frames in addition to the Java stack. Native frames are the C/C++ frames associated with VM code and JNI/native code.

To print a mixed stack, use the -m option, as shown in the following example.

```
$ jstack -m 21177
Attaching to process ID 21177, please wait...
Debugger attached successfully.
Client compiler detected.
JVM version is 1.6.0-rc-b100
Deadlock Detection:
Found one Java-level deadlock:
"Thread1":
 waiting to lock Monitor@0x0005c750 (Object@0xd4405938, a java/lang/String),
 which is held by "Thread2"
"Thread2":
 waiting to lock Monitor@0x0005c6e8 (Object@0xd4405900, a java/lang/String),
 which is held by "Thread1"
Found a total of 1 deadlock.
----- t@1 ------
0xff2c0fbc __lwp_wait + 0x4
0xff2bc9bc _thrp_join + 0x34
0xff2bcb28 thr_join + 0x10
0x00018a04 ContinueInNewThread + 0x30
0x00012480 main + 0xeb0
0x000111a0 __start + 0x108
----- t@2 -----
0xff2c1070
            ____lwp_cond_wait + 0x4
0xfec03638 bool Monitor::wait(bool,long) + 0x420
0xfec9e2c8 bool Threads::destroy_vm() + 0xa4
0xfe93ad5c jni_DestroyJavaVM + 0x1bc
0x00013ac0 JavaMain + 0x1600
0xff2bfd9c _lwp_start
----- t@3 -----
0xff2c1070 ___lwp_cond_wait + 0x4
0xff2ac104 _lwp_cond_timedwait + 0x1c
0xfec034f4 bool Monitor::wait(bool,long) + 0x2dc
0xfece60bc void VMThread::loop() + 0x1b8
0xfe8b66a4 void VMThread::run() + 0x98
0xfec139f4 java_start + 0x118
0xff2bfd9c _lwp_start
----- t@4 -----
0xff2c1070 ___lwp_cond_wait + 0x4
0xfec195e8 void os::PlatformEvent::park() + 0xf0
0xfec88464 void ObjectMonitor::wait(long long,bool,Thread*) + 0x548
0xfe8cb974 void ObjectSynchronizer::wait(Handle,long long,Thread*) + 0x148
0xfe8cb508 JVM MonitorWait + 0x29c
0xfc40e548
            * java.lang.Object.wait(long) bci:0 (Interpreted frame)
            * java.lang.Object.wait(long) bci:0 (Interpreted frame)
0xfc40e4f4
           * java.lang.Object.wait() bci:2 line:485 (Interpreted frame)
0xfc405a10
... more lines removed here to reduce output...
```



----- t@12 ----0xff2bfe3c \_\_lwp\_park + 0x10
0xfe9925e4 AttachOperation\*AttachListener::dequeue() + 0x148
0xfe99115c void attach\_listener\_thread\_entry(JavaThread\*,Thread\*) + 0x1fc
0xfec99ad8 void JavaThread::thread\_main\_inner() + 0x48
0xfec139f4 java\_start + 0x118
0xff2bfd9c \_\_lwp\_start
----- t@13 -----0xff2c1500 \_\_door\_return + 0xc
------ t@14 ------0xff2c1500 \_\_door\_return + 0xc

Frames that are prefixed with an asterisk (\*) are Java frames, whereas frames that are not prefixed with an asterisk are native C/C++ frames.

The output of the utility can be piped through <code>c++filt</code> to demangle C++ mangled symbol names. Because the Java HotSpot VM is developed in the C++ language, the <code>jstack</code> utility prints C++ mangled symbol names for the Java HotSpot internal functions.

The c++filt utility is delivered with the native C++ compiler suite: SUNWspro on the Oracle Solaris operating system and gnu on Linux.

## The jstat Utility

The jstat utility uses the built-in instrumentation in the Java HotSpot VM to provide information about performance and resource consumption of running applications.

The tool can be used when diagnosing performance issues, and in particular issues related to heap sizing and garbage collection. The jstat utility does not require the VM to be started with any special options. The built-in instrumentation in the Java HotSpot VM is enabled by default. This utility is included in the JDK download for all operating system platforms supported by Oracle.

Note:

The instrumentation is not accessible on a FAT32 file system.

See jstat in the Java Platform, Standard Edition Tools Reference.

The jstat utility uses the virtual machine identifier (VMID) to identify the target process. The documentation describes the syntax of the VMID, but its only required component is the local virtual machine identifier (LVMID). The LVMID is typically (but not always) the operating system's PID for the target JVM process.

The jstat utility provides data similar to the data provided by the vmstat and iostat on Oracle Solaris and Linux operating systems.

For a graphical representation of the data, you can use the visualgc tool. See The visualgc Tool.

The following example illustrates the use of the <code>-gcutil</code> option, where the <code>jstat</code> utility attaches to LVMID number 2834 and takes 7 samples at 250-millisecond intervals.

\$ jstat -gcutil 2834 250 7 S0 S1 E O M YGC YGCT FGC FGCT GCT



0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124
0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124
0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124
0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124
0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124
0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124
0.00	99.74	13.49	7.86	95.82	3	0.124	0	0.000	0.124

The output of this example shows you that a young generation collection occurred between the third and fourth samples. The collection took 0.017 seconds and promoted objects from the eden space (E) to the old space (O), resulting in an increase of old space utilization from 46.56% to 54.60%.

The following example illustrates the use of the -gcnew option where the jstat utility attaches to LVMID number 2834, takes samples at 250-millisecond intervals, and displays the output. In addition, it uses the  $-h_3$  option to display the column headers after every 3 lines of data.

```
$ jstat -gcnew -h3 2834 250
```

SOC	S1C	SOU	S1U '	TT N	TTM	DSS	EC	EU	YGC	YGCT
192.0	192.0	0.0	0.0	15	15	96.0	1984.0	942.0	218	1.999
192.0	192.0	0.0	0.0	15	15	96.0	1984.0	1024.8	218	1.999
192.0	192.0	0.0	0.0	15	15	96.0	1984.0	1068.1	218	1.999
SOC	S1C	SOU	SlU	ΤT	MTT	DSS	EC	EU	YGC	YGCT
192.0	192.0	0.0	0.0	15	15	96.0	1984.0	1109.0	218	1.999
192.0	192.0	0.0	103.2	1	15	96.0	1984.0	0.0	219	2.019
192.0	192.0	0.0	103.2	1	15	96.0	1984.0	71.6	219	2.019
SOC	S1C	SOU	SlU	ΤT	MTT	DSS	EC	EU	YGC	YGCT
192.0	192.0	0.0	103.2	1	15	96.0	1984.0	73.7	219	2.019
192.0	192.0	0.0	103.2	1	15	96.0	1984.0	78.0	219	2.019
192.0	192.0	0.0	103.2	1	15	96.0	1984.0	116.1	219	2.019

In addition to showing the repeating header string, this example shows that between the fourth and fifth samples, a young generation collection occurred, whose duration was 0.02 seconds. The collection found enough live data that the survivor space 1 utilization (S1U) would have exceeded the desired survivor size (DSS). As a result, objects were promoted to the old generation (not visible in this output), and the tenuring threshold (TT) was lowered from 15 to 1.

The following example illustrates the use of the <code>-gcoldcapacity</code> option, where the <code>jstat</code> utility attaches to LVMID number 21891 and takes 3 samples at 250-millisecond intervals. The <code>-t</code> option is used to generate a time stamp for each sample in the first column.

\$ <b>jstat -</b>	gcoldcapac	ity -t 218	891 250 3					
Timestamp	OGCMN	OGCMX	OGC	OC	YGC	FGC	FGCT	GCT
150.1	1408.0	60544.0	11696.0	11696.0	194	80	2.874	3.799
150.4	1408.0	60544.0	13820.0	13820.0	194	81	2.938	3.863
150.7	1408.0	60544.0	13820.0	13820.0	194	81	2.938	3.863

The Timestamp column reports the elapsed time in seconds since the start of the target JVM. In addition, the -gcoldcapacity output shows the old generation capacity (OGC) and the old space capacity (OC) increasing as the heap expands to meet the allocation or promotion demands. The OGC has grown from 11696 KB to 13820 KB after the 81<sup>st</sup> full generation capacity (FGC). The maximum capacity of the generation (and space) is 60544 KB (OGCMX), so it still has room to expand.



# The visualgc Tool

The visualge tool provides a graphical view of the garbage collection (GC) system.

The visualgc tool is related to the jstat tool. See The jstat Utility. The visualgc tool provides a graphical view of the garbage collection (GC) system. As with jstat, it uses the built-in instrumentation of the Java HotSpot VM.

The visualgc tool is not included in the JDK release, but is available as a separate download from the jvmstat technology page.

Figure 2-16 shows how the GC and heap are visualized.



Figure 2-16 Sample Output from visualgc

## **Control+Break Handler**

The result of pressing the Control key and the backslash (\) key at the application console on operating systems such as Oracle Solaris or Linux, or Windows.



On Oracle Solaris or Linux operating systems, the combination of pressing the Control key and the backslash () key at the application console (standard input) causes the Java HotSpot VM to print a thread dump to the application's standard output. On Windows, the equivalent key sequence is the Control and Break keys. The general term for these key combinations is the Control+Break handler.

On Oracle Solaris and Linux operating systems, a thread dump is printed if the Java process receives a quit signal. Therefore, the kill -QUIT *pid* command causes the process with the ID *pid* to print a thread dump to standard output.

The following sections describe the data traced by the Control+Break handler:

- Thread Dump
- Detect Deadlocks
- Heap Summary

#### Thread Dump

The thread dump consists of the thread stack, including the thread state, for all Java threads in the virtual machine.

The thread dump does not terminate the application: it continues after the thread information is printed.

```
The following example illustrates a thread dump.
Full thread dump Java HotSpot(TM) Client VM (1.6.0-rc-b100 mixed mode):
"DestroyJavaVM" prio=10 tid=0x00030400 nid=0x2 waiting on condition
[0x0000000..0xfe77fbf0]
   java.lang.Thread.State: RUNNABLE
"Thread2" prio=10 tid=0x000d7c00 nid=0xb waiting for monitor entry
[0xf36ff000..0xf36ff8c0]
   java.lang.Thread.State: BLOCKED (on object monitor)
        at Deadlock$DeadlockMakerThread.run(Deadlock.java:32)
        - waiting to lock <0xf819a938> (a java.lang.String)
        - locked <0xf819a970> (a java.lang.String)
"Thread1" prio=10 tid=0x000d6c00 nid=0xa waiting for monitor entry
[0xf37ff000..0xf37ffbc0]
   java.lang.Thread.State: BLOCKED (on object monitor)
        at Deadlock$DeadlockMakerThread.run(Deadlock.java:32)
        - waiting to lock <0xf819a970> (a java.lang.String)
        - locked <0xf819a938> (a java.lang.String)
"Low Memory Detector" daemon prio=10 tid=0x000c7800 nid=0x8 runnable
[0x0000000..0x0000000]
   java.lang.Thread.State: RUNNABLE
"CompilerThread0" daemon prio=10 tid=0x000c5400 nid=0x7 waiting on condition
[0x0000000..0x0000000]
   java.lang.Thread.State: RUNNABLE
"Signal Dispatcher" daemon prio=10 tid=0x000c4400 nid=0x6 waiting on condition
[0x0000000..0x0000000]
   java.lang.Thread.State: RUNNABLE
"Finalizer" daemon prio=10 tid=0x000b2800 nid=0x5 in Object.wait()
```



```
[0xf3f7f000..0xf3f7f9c0]
   java.lang.Thread.State: WAITING (on object monitor)
       at java.lang.Object.wait(Native Method)
        - waiting on <0xf4000b40> (a java.lang.ref.ReferenceQueue$Lock)
       at java.lang.ref.ReferenceQueue.remove(ReferenceQueue.java:116)
       - locked <0xf4000b40> (a java.lang.ref.ReferenceQueue$Lock)
       at java.lang.ref.ReferenceQueue.remove(ReferenceQueue.java:132)
       at java.lang.ref.Finalizer$FinalizerThread.run(Finalizer.java:159)
"Reference Handler" daemon prio=10 tid=0x000ae000 nid=0x4 in Object.wait()
[0xfe57f000..0xfe57f940]
   java.lang.Thread.State: WAITING (on object monitor)
       at java.lang.Object.wait(Native Method)
        - waiting on <0xf4000a40> (a java.lang.ref.Reference$Lock)
       at java.lang.Object.wait(Object.java:485)
       at java.lang.ref.Reference$ReferenceHandler.run(Reference.java:116)
        - locked <0xf4000a40> (a java.lang.ref.Reference$Lock)
"VM Thread" prio=10 tid=0x000ab000 nid=0x3 runnable
```

"VM Periodic Task Thread" prio=10 tid=0x000c8c00 nid=0x9 waiting on condition

The output consists of a number of thread entries separated by an empty line. The Java Threads (threads that are capable of executing Java language code) are printed first, and these are followed by information about VM internal threads. Each thread entry consists of a header line followed by the thread stack trace.

The header line contains the following information about the thread:

- Thread name.
- Indication if the thread is a daemon thread.
- Thread priority (prio).
- Thread ID (tid), which is the address of a thread structure in memory.
- ID of the native thread (nid).
- Thread state, which indicates what the thread was doing at the time of the thread dump. See Table 2-6 for more details.
- Address range, which gives an estimate of the valid stack region for the thread.

#### **Detect Deadlocks**

The Control+Break handler can be used to detect deadlocks in threads.

In addition to the thread stacks, the Control+Break handler executes a deadlock detection algorithm. If any deadlocks are detected, then the Control+Break handler, as shown in the following example, prints additional information after the thread dump about each deadlocked thread.



```
Found 1 deadlock.
```

If the JVM flag -XX:+PrintConcurrentLocks is set, then the Control+Break handler will also print the list of concurrent locks owned by each thread.

### Heap Summary

The Control+Break handler can be used to print a heap summary.

The following example shows the different generations (areas of the heap), with the size, the amount used, and the address range. The address range is especially useful if you are also examining the process with tools such as pmap.

```
Heap
def new generation total 1152K, used 435K [0x22960000, 0x22a90000, 0x22e40000
)
eden space 1088K, 40% used [0x22960000, 0x229ccd40, 0x22a70000)
from space 64K, 0% used [0x22a70000, 0x22a70000, 0x22a80000)
to space 64K, 0% used [0x22a80000, 0x22a80000, 0x22a90000)
tenured generation total 13728K, used 6971K [0x22e40000, 0x23ba8000, 0x269600
00)
the space 13728K, 50% used [0x22e40000, 0x2350ecb0, 0x2350ee00, 0x23ba8000)
compacting perm gen total 12288K, used 1417K [0x26960000, 0x27560000, 0x2a9600
00)
the space 12288K, 11% used [0x26960000, 0x26ac24f8, 0x26ac2600, 0x27560000)
ro space 8192K, 62% used [0x22960000, 0x2b79e410, 0x2b79e600, 0x2bd60000)
```

If the JVM flag -XX:+PrintClassHistogram is set, then the Control+Break handler will produce a heap histogram.

# Native Operating System Tools

List of native tools available on Windows, Linux, and Oracle Solaris operating systems that are useful for troubleshooting or monitoring purposes.

A brief description is provided for each tool. For further details, see the operating system documentation (or man pages for the Oracle Solaris and Linux operating systems).

The format of log files and output from command-line utilities depends on the release. For example, if you develop a script that relies on the format of the fatal error log, then the same script may not work if the format of the log file changes in a future release.

You can also search for Windows-specific debug support on the MSDN developer network.



The following sections describe troubleshooting techniques and improvements to a few native operating system tools.

- Troubleshooting Tools Based on the Operating System
- DTrace Tool
- Probe Providers in Java HotSpot VM
- Improvements to the pmap Utility
- Improvements to the pstack Utility

### DTrace Tool

The Oracle Solaris 10 operating system includes the DTrace tool, which allows dynamic tracing of the operating system kernel and user-level programs.

This tool supports scripting at system-call entry and exit, at user-mode function entry and exit, and at many other probe points. The scripts are written in the **D programming language**, which is a C-like language with safe pointer semantics. These scripts can help you to troubleshoot problems or solve performance issues.

The dtrace command is a generic front end to the DTrace tool. This command provides a simple interface to invoke the D language, to retrieve buffered trace data, and to access a set of basic routines to format and print traced data.

You can write your own customized DTrace scripts, using the D language, or download and use one or more of the many scripts that are already available on various sites.

The probes are delivered and instrumented by kernel modules called providers. The types of tracing offered by the probe providers include user instruction tracing, function boundary tracing, kernel lock instrumentation, profile interrupt, system call tracing, and many more. If you write your own scripts, you use the D language to enable the probes; this language also allows conditional tracing and output formatting.

You can use the dtrace -1 command to explore the set of providers and probes that are available on your Oracle Solaris operating system.

The DTraceToolkit is a collection of useful documented scripts developed by the Open Oracle Solaris DTrace community. See DTraceToolkit.

See Solaris Dynamic Tracing Guide.

#### Probe Providers in Java HotSpot VM

The Java HotSpot VM contains two built-in probe providers hotspot and hotspot\_jni.

These providers deliver probes that can be used to monitor the internal state and activities of the VM, as well as the Java application that is running.

The JVM probe providers can be categorized as follows:

- VM lifecycle: VM initialization begin and end, and VM shutdown
- Thread lifecycle: thread start and stop, thread name, thread ID, and so on
- Class-loading: Java class loading and unloading



- Garbage collection: Start and stop of garbage collection, systemwide or by memory pool
- Method compilation: Method compilation begin and end, and method loading and unloading
- · Monitor probes: Wait events, notification events, contended monitor entry and exit
- Application tracking: Method entry and return, allocation of a Java object

In order to call from native code to Java code, the native code must make a call through the JNI interface. The hotspot\_jni provider manages DTrace probes at the entry point and return point for each of the methods that the JNI interface provides for invoking Java code and examining the state of the VM.

At probe points, you can print the stack trace of the current thread using the ustack built-in function. This function prints Java method names in addition to C/C++ native function names. The following example is a simple D script that prints a full stack trace whenever a thread calls the read system call.

```
#!/usr/sbin/dtrace -s
syscall::read:entry
/pid == $1 && tid == 1/ {
    ustack(50, 0x2000);
}
```

The script in the previous example is stored in a file named read.d and is run by specifying the PID of the Java process that is traced as shown in the following example.

read.d pid

If your Java application generated a lot of I/O or had some unexpected latency, then the DTrace tool and its ustack() action can help you to diagnose the problem.

#### Improvements to the pmap Utility

Improvements to the pmap utility in Oracle Solaris 10 operating system.

The pmap utility was improved in Oracle Solaris 10 operating system to print stack segments with the text [stack]. This text helps you to locate the stack easily.

The following example shows the stack trace with improved pmap utility.

```
19846:
          /net/myserver/export1/user/j2sdk6/bin/java -Djava.endorsed.d
           72K r-x-- /export/disk09/jdk/6/rc/b63/binaries/solsparc/bin/java
00010000
00030000
                16K rwx-- /export/disk09/jdk/6/rc/b63/binaries/solsparc/bin/java
00034000 32544K rwx-- [ heap ]
D1378000 32K rwx-R [ stack tid=44 ]
D1478000 32K rwx-R [ stack tid=43 ]
D1578000 32K rwx-R [ stack tid=42 ]
D1678000 32K rwx-R [ stack tid=41 ]

        D1778000
        32K rwx-R
        [ stack tid=40 ]

        D1878000
        32K rwx-R
        [ stack tid=39 ]

        D1974000
        48K rwx-R
        [ stack tid=38 ]

D1A78000 32K rwx-R [ stack tid=37 ]
D1B78000 32K rwx-R [ stack tid=36 ]
[.. more lines removed here to reduce output ..]
FF370000 8K r-x-- /usr/lib/libsched.so.1
                8K r-x-- /platform/sun4u-us3/lib/libc_psr.so.1
FF380000
FF390000 16K r-x-- /lib/libthread.so.1
```



8K	rwx	/lib/libthread so 1
010	1 W11	(1), (1), (1), (1), (1), (1), (1), (1),
8K.	r-x	/lib/libdl.so.l
168K	r-x	/lib/ld.so.1
8K	rwx	/lib/ld.so.1
8K	rwx	/lib/ld.so.1
24K		[ anon ]
64K	rwx	[ stack ]
167224K		
	8K 8K 168K 8K 24K 64K 167224K	8K rwx 8K r-x 168K r-x 8K rwx 8K rwx 24K 64K rwx 167224K

### Improvements to the pstack Utility

Improvements to the pstack utility in Oracle Solaris 10 operating system.

Before Oracle Solaris 10 operating system, the pstack utility did not support Java. It printed hexadecimal addresses for both interpreted and compiled Java methods.

Starting with Oracle Solaris 10 operating system, the pstack command-line tool prints mixed-mode stack traces (Java and C/C++ frames) from a core file or a live process. The utility prints Java method names for interpreted, compiled, and inlined Java methods.

# **Custom Diagnostic Tools**

The JDK has extensive APIs to develop custom tools to observe, monitor, profile, debug, and diagnose issues in applications that are deployed in the JRE.

The development of new tools is beyond the scope of this document. Instead, this section provides a brief overview of the APIs available.

All the packages mentioned in this section are described in the Java SE API specification.

See the example and demonstration code that is included in the JDK download.

The following sections describe packages, interface classes, and the Java debugger that can be used as custom diagnostic tools for troubleshooting.

- The java.lang.management Package
- The java.lang.instrument Package
- The java.lang.Thread Class
- JVM Tool Interface
- Java Platform Debugger Architecture

#### Java Platform Debugger Architecture

The Java Platform Debugger Architecture (JPDA) is the architecture designed for use by debuggers and debugger-like tools.

JPDA consists of two programming interfaces and a wire protocol:

- The Java Virtual Machine Tool Interface (JVM TI) is the interface to the virtual machine. See JVM Tool Interface.
- The Java Debug Interface (JDI) defines information and requests at the user code level. It is a pure Java programming language interface for debugging Java programming language applications. In JPDA, the JDI is a remote view in the



debugger process of a virtual machine in the process being debugged. It is implemented by the front end, where as a debugger-like application (for example, IDE, debugger, tracer, or monitoring tool) is the client.

• The Java Debug Wire Protocol (JDWP) defines the format of information and requests transferred between the process being debugged and the debugger front end, which implements the JDI.

The jdb utility is included in the JDK as an example command-line debugger. The jdb utility uses the JDI to launch or connect to the target VM. See The jdb Utility.

In addition to traditional debugger-type tools, the JDI can also be used to develop tools that help in postmortem diagnostics and scenarios where the tool needs to attach to a process in a noncooperative manner (for example, a hung process).

# **NMT Memory Categories**

List of native memory tracking memory categories used by NMT.

Table 2-1 describes native memory categories used by NMT. These categories may change with a release.

Category	Description
Java Heap	The heap where your objects live
Class	Class meta data
Code	Generated code
GC	Data use by the GC, such as card table
Compiler	Memory tracking used by the compiler when generating code
Symbol	Symbols
Memory Tracking	Memory used by NMT.
Pooled Free Chunks	Memory used by chunks in the arena chunk pool
Shared space for classes	Memory mapped to class data sharing archive
Thread	Memory used by threads, including thread data structure, resource area, handle area, and so on.
Thread stack	Thread stack. It is marked as committed memory, but it might not be completely committed by the OS.
Internal	Memory that does not fit the previous categories, such as the memory used by the command line parser, JVMTI, properties, and so on.
Unknown	When the memory category cannot be determined.
	Arena: When the arena is used as a stack or value object
	Virtual Memory: When the type information has not yet arrived

Table 2-1 Native Memory Tracking Memory Categories

# **Postmortem Diagnostic Tools**

List of tools and options available for post-mortem diagnostics of problems between the application and the Java HotSpot VM.



Table 2-2 summarizes the options and tools that are designed for postmortem diagnostics. If an application crashes, then these options and tools can be used to get additional information, either at the time of the crash or later using information from the crash dump.

Tool or Option	Description and Usage
Fatal Error Log	When an irrecoverable (fatal) error occurs, an error log is created. This file contains information obtained at the time of the fatal error. In many cases, it is the first item to examine when a crash occurs. See Fatal Error Log.
-XX: +HeapDumpOnOutOfMemoryEr ror option	This command-line option specifies the generation of a heap dump when the VM detects a native out-of-memory error. See The -XX:HeapDumpOnOutOfMemoryError Option.
-XX:OnError option	This command-line option specifies a sequence of user-supplied scripts or commands to be executed when a fatal error occurs. For example, on Windows, this option can execute a command to force a crash dump. This option is very useful on systems where a postmortem debugger is not configured. See The - XX:OnError Option.
-XX: +ShowMessageBoxOnError option	This command-line option suspends a process when a fatal error occurs. Depending on the user response, the option can launch the native debugger (for example, dbx, gdb, msdev) to attach to the VM. See The -XX:ShowMessageBoxOnError Option.
Other -xx options	Several other -xx command-line options can be useful in troubleshooting. See Other -XX Options.
jdb utility	Debugger support includes an AttachingConnector, which allows jdb and other Java language debuggers to attach to a core file. This can be useful when trying to understand what each thread was doing at the time of a crash. See The jdb Utility.
jinfo utility (postmortem use on Oracle Solaris and Linux operating systems only)	This utility can get configuration information from a core file obtained from a crash or from a core file obtained using the gcore utility. See The jinfo Utility.
jmap utility (postmortem use on Oracle Solaris and Linux operating systems only)	This utility can get memory map information, including a heap histogram, from a core file obtained from a crash or from a core file obtained using the gcore utility. See The jmap Utility.
jsadebugd daemon (Oracle Solaris and Linux operating systems only)	The Serviceability Agent Debug Daemon (jsadebugd) attaches to a Java process or to a core file and acts as a debug server. See The jsadebugd Daemon.
jstack utility	This utility can get Java and native stack information from a Java process. On the Oracle Solaris and Linux operating systems, the utility can also get the information from a core file or a remote debug server. See The jstack Utility.
Native tools	Each operating system has native tools and utilities that can be used for postmortem diagnosis. See Native Operating System Tools.

#### Table 2-2 Postmortem Diagnostics Tools



## Hung Processes Tools

List of tools and options for diagnosing problems between the application and the Java HotSpot VM in a hung process.

Table 2-3 summarizes the options and tools that can help in scenarios involving a hung or deadlocked process. These tools do not require any special options to start the application.

Java Mission Control, Java Flight Recorder, and the jcmd utility can be used to diagnose problems with JVM and Java applications. It is suggested to use the latest utility, jcmd, instead of the previous jstack, jinfo, and jmap utilities for enhanced diagnostics and reduced performance overhead.

Tool or Option	Description and Usage
Ctrl+Break handler (Control+\ or kill -QUIT pid on the Oracle Solaris and Linux operating systems, and Control+Break on Windows)	This key combination performs a thread dump and deadlock detection. The Ctrl+Break handler can optionally print a list of concurrent locks and their owners, as well as a heap histogram. See Control+Break Handler.
jcmd utility	This utility is used to send diagnostic command requests to the JVM, where these requests are useful for controlling Java Flight Recordings (JFRs). The JFRs are used to troubleshoot and diagnose flight recording events. See The jcmd Utility.
jdb utility	Debugger support includes attaching connectors, which allow jdb and other Java language debuggers to attach to a process. This can help show what each thread is doing at the time of a hang or deadlock. See The jdb Utility.
jinfo <b>utility</b>	This utility can get configuration information from a Java process. See The jinfo Utility.
jmap utility	This utility can get memory map information, including a heap histogram, from a Java process. On the Oracle Solaris and Linux operating systems, the -F option can be used if the process is hung. See The jmap Utility.
jsadebugd daemon (Oracle Solaris and Linux operating systems only)	The Serviceability Agent Debug Daemon (jsadebugd) attaches to a Java process or to a core file and acts as a debug server. See The jsadebugd Daemon.
jstack utility	This utility can obtain Java and native stack information from a Java process. See The jstack Utility.
Native tools	Each operating system has native tools and utilities that can be useful in hang or deadlock situations. See Native Operating System Tools.

#### Table 2-3 Hung ProcessTools

# **Monitoring Tools**

List of tools and options for monitoring running applications and detecting problems.
The tools listed in the Table 2-4 are designed for monitoring applications that are running.

Java Mission Control, Java Flight Recorder, and the jcmd utility can be used to diagnose problems with JVM and Java applications. It is suggested to use the latest utility, jcmd, instead of the previous jstack, jinfo, and jmap utilities for enhanced diagnostics and reduced performance overhead.

Table 2-4 Monitoring Tools

Tool or Option	Description and Usage
Java Mission Control	Java Mission Control (JMC) is a new JDK profiling and diagnostic tool platform for HotSpot JVM. It is a tool suite for basic monitoring, managing, and production time profiling and diagnostics with high performance. Java Mission Control minimizes the performance overhead that's usually an issue with profiling tools.
jcmd utility	This utility is used to send diagnostic command requests to the JVM, where these requests are useful for controlling Java Flight Recordings. The JFRs are used to troubleshoot and diagnose JVM and Java applications with flight recording events. See The jcmd Utility.
JConsole utility	This utility is a monitoring tool that is based on Java Management Extensions (JMX). The tool uses the built-in JMX instrumentation in the Java Virtual Machine to provide information about the performance and resource consumption of running applications. See JConsole.
jmap <b>utility</b>	This utility can get memory map information, including a heap histogram, from a Java process, a core file, or a remote debug server. See The jmap Utility.
jps utility	This utility lists the instrumented Java HotSpot VMs on the target system. The utility is very useful in environments where the VM is embedded, that is, it is started using the JNI Invocation API rather than the <code>java</code> launcher. See The jps Utility.
jstack utility	This utility can get Java and native stack information from a Java process. On the Oracle Solaris and Linux operating systems, the utility can also get the information from a core file or a remote debug server. See The jstack Utility.
jstat utility	This utility uses the built-in instrumentation in Java to provide information about performance and resource consumption of running applications. The tool can be used when diagnosing performance issues, especially those related to heap sizing and garbage collection. See The jstat Utility.
jstatd <b>daemon</b>	This tool is a Remote Method Invocation (RMI) server application that monitors the creation and termination of instrumented Java Virtual Machines and provides an interface to allow remote monitoring tools to attach to VMs running on the local host. See The jstatd Daemon.
visualgc <b>utility</b>	This utility provides a graphical view of the garbage collection system. As with <code>jstat</code> , it uses the built-in instrumentation of Java HotSpot VM. See The <code>visualgc Tool</code> .
Native tools	Each operating system has native tools and utilities that can be useful for monitoring purposes. For example, the dynamic tracing (DTrace) capability introduced in Oracle Solaris 10 operating system performs advanced monitoring. See Native Operating System Tools.

# Other Tools, Options, Variables, and Properties

List of general troubleshooting tools, options, variables, and properties that can help to diagnose issues.



In addition to the tools that are designed for specific types of problems, the tools, options, variables, and properties listed in Table 2-5 can help in diagnosing other issues.

Java Mission Control, Java Flight Recorder, and the jcmd utility can be used for diagnosing problems with JVM and Java applications. It is suggested to use the latest utility, jcmd, instead of the previous jstack, jinfo, and jmap utilities for enhanced diagnostics and reduced performance overhead.

Tool or Option	Description and Usage
Java Mission Control	Java Mission Control (JMC) is a new JDK profiling and diagnostic tool platform for HotSpot JVM. It is a tool suite for basic monitoring, managing, and production time profiling and diagnostics with high performance. Java Mission Control minimizes the performance overhead that's usually an issue with profiling tools. See Java Mission Control.
jemd utility	This utility is used to send diagnostic command requests to the JVM, where these requests are useful for controlling Java Flight Recordings (JFRs). The JFRs are used to troubleshoot and diagnose JVM and Java applications with flight recording events.
jinfo <b>utility</b>	This utility can dynamically set, unset, and change the values of certain JVM flags for a specified Java process. On Oracle Solaris and Linux operating systems, it can also print configuration information.
jrunscript Utility	This utility is a command-line script shell, which supports both interactive and batch-mode script execution.
Oracle Solaris Studio dbx debugger	This is an interactive, command-line debugging tool, which allows you to have complete control of the dynamic execution of a program, including stopping the program and inspecting its state. For details, see the latest dbx documentation located at Oracle Solaris Studio Program Debugging.
Oracle Solaris Studio Performance Analyzer	This tool can help you assess the performance of your code, identify potential performance problems, and locate the part of the code where the problems occur. The Performance Analyzer can be used from the command line or from a graphical user interface. For details, see the Oracle Solaris Studio Performance Analyzer.
Sun's Dataspace Profiling: DProfile	This tool provides insight into the flow of data within Sun computing systems, helping you identify bottlenecks in both software and hardware. DProfile is supported in the Sun Studio 11 compiler suite through the Performance Analyzer GUI. See DTrace or Dynamic Tracing diagnostic tool.
-Xcheck:jni option	This option is useful in diagnosing problems with applications that use the Java Native Interface (JNI) or that employ third-party libraries (some JDBC drivers, for example). See The - Xcheck:jni Option.
-verbose:class option	This option enables logging of class loading and unloading. See The -verbose:class Option.
-verbose:gc option	This option enables logging of garbage collection information. See The -verbose:gc Option.
-verbose:jni option	This option enables logging of JNI. See The -verbose:jni Option.

 Table 2-5
 General Troubleshooting Tools and Options



Tool or Option	Description and Usage
JAVA_TOOL_OPTIONS environment variable	This environment variable allows you to specify the initialization of tools, specifically the launching of native or Java programming language agents using the -agentlib or -javaagent options. See Environment Variables and System Properties.
java.security.debug system property	This system property controls whether the security checks in the JRE of the Java print trace messages during execution. See The java.security.debug System Property.

 Table 2-5
 (Cont.) General Troubleshooting Tools and Options

# The java.lang.management Package

The java.lang.management package provides the management interface for the monitoring and management of the JVM and the operating system.

Specifically, it covers interfaces for the following systems:

- Class loading
- Compilation
- Garbage collection
- Memory manager
- Runtime
- Threads

The JDK includes example code that demonstrates the usage of the java.lang.management package. These examples can be found in the \$JAVA\_HOME/
demo/management directory. Some of the example code is as follows:

- MemoryMonitor demonstrates the use of the java.lang.management API to observe the memory usage of all memory pools consumed by the application.
- FullThreadDump demonstrates the use of the java.lang.management API to get a full thread dump and detect deadlocks programmatically.
- VerboseGC demonstrates the use of the java.lang.management API to print the garbage collection statistics and memory usage of an application.

In addition to the java.lang.management package, the JDK release includes platform extensions in the com.sun.management package. The platform extensions include a management interface to get detailed statistics from garbage collectors that perform collections in cycles. These extensions also include a management interface to get additional memory statistics from the operating system.

# The java.lang.instrument Package

The java.lang.instrument package provides services that allow the Java programming language agents to instrument programs running on the JVM.

Instrumentation is used by tools such as profilers, tools for tracing method calls, and many others. The package facilitates both load-time and dynamic instrumentation. It



also includes methods to get information about the loaded classes and information about the amount of storage consumed by a given object.

# The java.lang.Thread Class

The java.lang.Thread class has a static method called getAllStackTraces, which returns a map of stack traces for all live threads.

The Thread class also has a method called getState, which returns the thread state; states are defined by the java.lang.Thread.State enumeration. These methods can be useful when you add diagnostic or monitoring capabilities to an application.

## JVM Tool Interface

The JVM Tool Interface (JVM TI) is a native (C/C++) programming interface that can be used by a wide range of development and monitoring tools.

JVM TI provides an interface for the full breadth of tools that need access to the VM state, including but not limited to profiling, debugging, monitoring, thread analysis, and coverage analysis tools.

Some examples of agents that rely on JVM TI are the following:

- Java Debug Wire Protocol (JDWP)
- The java.lang.instrument package

The specification for JVM TI can be found in the JVM Tool Interface documentation.

The JDK includes example code that demonstrates the usage of JVM TI. These examples can be found in the  $JAVA_HOME/demo/jvmti$  directory. Some of the example code is as follows:

- mtrace is an agent library that tracks method call and return counts. It uses bytecode instrumentation to instrument all classes loaded into the virtual machine and prints a sorted list of the frequently used methods.
- heapTracker is an agent library that tracks object allocation. It uses bytecode instrumentation to instrument constructor methods.
- heapViewer is an agent library that prints heap statistics when the Control+Break handler is invoked. See Control+Break Handler. For each loaded class it prints an instance count of that class, and the space used.

## The jrunscript Utility

The jrunscript utility is a command-line script shell.

It supports script execution in both interactive mode and in batch mode. By default, the shell uses JavaScript, but you can specify any other scripting language for which you supply the path to the script engine JAR file of .class files.

Thanks to the communication between the Java language and the scripting language, the jrunscript utility supports an exploratory programming style.



# The jsadebugd Daemon

The Java Serviceability Agent Debug Daemon (jsadebugd) attaches to a Java process or to a core file and acts as a debug server.

This utility is currently available only on the Oracle Solaris and Linux operating systems. Remote clients such as jstack, jmap, and jinfo can attach to the server using Java Remote Method Invocation (RMI).

# The jstatd Daemon

The jstatd daemon is an RMI server application that monitors the creation and termination of each instrumented Java HotSpot, and provides an interface to allow remote monitoring tools to attach to JVMs running on the local host.

For example, this daemon allows the jps utility to list processes on a remote system.

#### Note:

The instrumentation is not accessible on FAT32 file system.

# Thread States for a Thread Dump

List of possible thread states for a thread dump.

 Table 2-6 lists the possible thread states for a thread dump using the Control+Break

 Handler.

Table 2-6 Thread States for a Thread Dump

Thread State	Description
NEW	The thread has not yet started.
RUNNABLE	The thread is executing in the JVM.
BLOCKED	The thread is blocked, waiting for a monitor lock.
WAITING	The thread is waiting indefinitely for another thread to perform a particular action.
TIMED_WAITING	The thread is waiting for another thread to perform an action for up to a specified waiting time.
TERMINATED	The thread has exited.

# Troubleshooting Tools Based on the Operating System

List of native Windows tools that can be used for troubleshooting problems.

Table 2-7 lists the troubleshooting tools available on the Windows operating system.



Tool	Description
dumpchk	Command-line utility to verify that a memory dump file was created correctly. This tool is included in the Debugging Tools for Windows download available from the Microsoft website. See Collect Crash Dumps on Windows.
msdev <b>debugger</b>	Command-line utility that can be used to launch Visual C++ and the Win32 debugger
userdump	The User Mode Process Dumper is included in the OEM Support Tools download available from the Microsoft website. See Collect Crash Dumps on Windows.
windbg	Windows debugger can be used to debug Windows applications or crash dumps. This tool is included in the Debugging Tools for Windows download available from the Microsoft website. See Collect Crash Dumps on Windows.
/Md and /Mdd compiler options	Compiler options that automatically include extra support for tracking memory allocations

#### Table 2-7 Native Troubleshooting Tools on Windows

 Table 2-8 describes some troubleshooting tools introduced or improved in the Linux operating system version 10.

ΤοοΙ	Description
c++filt	Demangle C++ mangled symbol names. This utility is delivered with the native C++ compiler suite: gcc on Linux.
gdb	GNU debugger
libnjamd	Memory allocation tracking
lsstack	Print thread stack (similar to pstack in the Oracle Solaris operating system)
	Not all distributions provide this tool by default; therefore, you might have to download it from Open Source downloads.
ltrace	Library call tracer (equivalent to $truss -u$ in the Oracle Solaris operating system)
	Not all distributions provide this tool by default; therefore, you might have to download it from Open Source downloads.
mtrace and muntrace	GNU malloc tracer
proc tools such as pmap and pstack	Some, but not all, of the proc tools on the Oracle Solaris operating system have equivalent tools on Linux. Core file support is not as good for Linux as for Oracle Solaris operating system; for example, pstack does not work for core dumps
strace	System call tracer (equivalent to truss -t in the Oracle Solaris operating system)
top	Display most CPU-intensive processes.
vmstat	Report information about processes, memory, paging, block I/O, traps, and CPU activity.

#### Table 2-8 Native Troubleshooting Tools on Linux

 Table 2-9 lists troubleshooting tools available on Oracle Solaris operating system.

ΤοοΙ	Description
coreadm	Specify name and location of core files produced by the JVM.
cpustat	Monitor system behavior using CPU performance counters.
cputrack	Monitor process and LWP behavior using CPU performance counters.
c++filt	Demangle C++ mangled symbol names. This utility is delivered with the native C++ compiler suite: SUNWspro on the Oracle Solaris operating system.
dtrace	Introduced in Oracle Solaris 10 operating system, DTrace is a dynamic tracing compiler and tracing utility. It can perform dynamic tracing of kernel functions, system calls, and user functions. This tool allows arbitrary, safe scripting to be executed at entry, exit, and other probe points. The script is written in the C-like, but safe, pointer semantics language called the D programming language. See also DTrace Tool.
gcore	Force a core dump of a process. The process continues after the core dump is written.
intrstat	Report statistics on the CPU consumed by interrupt threads.
iostat	Report I/O statistics.
libumem	Introduced in the Oracle Solaris 9 operating system update 3, this library provides fast, scalable object-caching memory allocation and extensive debugging support. The tool can be used to find and fix memory management bugs. See Find Leaks with the libumem Tool.
mdb	Modular debugger for kernel and user applications and crash dumps
netstat	Display the contents of various network-related data structures.
pargs	Print process arguments, environment variables, or the auxiliary vector. Long output is not truncated as it would be by other commands, such as $ps$ .
pfiles	Print information on process file descriptors. Starting with the Oracle Solaris 10 operating system, the tool prints the file name also.
pldd	Print shared objects loaded by a process.
pmap	Print memory layout of a process or core file, including heap, data, and text sections. Starting with Oracle Solaris 10, stack segments are clearly identified with the text [stack] along with the thread ID. See Improvements to the pmap Utility.
prstat	Report statistics for active Oracle Solaris operating system processes. (Similar to $top$ )
prun	Set the process to running mode (reverse of pstop).
ps	List all processes.
psig	List the signal handlers of a process.
pstack	Print stack of threads of a given process or core file. Starting with the Oracle Solaris 10 operating system, Java method names can be printed for Java frames. See Improvements to the pstack Utility.

#### Table 2-9 Native Troubleshooting Tools on Oracle Solaris Operating System



ΤοοΙ	Description	
pstop	Stop the process (suspend).	
ptree	Print the process tree that contains the given PID.	
sar	System activity reporter	
sdtprocess	Display most CPU-intensive processes. (similar to top).	
sdtperfmeter	Display graphs that show the system performance (for example, CPU, disks, and network).	
top	Display most CPU-intensive processes. This tool is available as freeware for the Oracle Solaris operating system, but is not installed by default.	
trapstat	Display runtime trap statistics (SPARC only).	
truss	Trace entry and exit events for system calls, user-mode functions, and signals; optionally stop the process at one of these events. This tool also prints the arguments of system calls and user functions.	
vmstat	Report system virtual memory statistics.	
watchmalloc	Track memory allocations.	

Table 2-9(Cont.) Native Troubleshooting Tools on Oracle Solaris OperatingSystem

# 3 Troubleshoot Memory Leaks

This chapter provides some suggestions for diagnosing problems involving possible memory leaks.

If your application's execution time becomes longer and longer, or if the operating system seems to be performing slower and slower, this could be an indication of a memory leak. In other words, virtual memory is being allocated but is not being returned when it is no longer needed. Eventually the application or the system runs out of memory, and the application terminates abnormally.

This chapter contains the following sections:

- Debug a Memory Leak Using Java Flight Recorder
- Understand the OutOfMemoryError Exception
- Troubleshoot a Crash Instead of OutOfMemoryError
- Diagnose Leaks in Java Language Code
- Diagnose Leaks in Native Code

# Debug a Memory Leak Using Java Flight Recorder

The Java Flight Recorder (JFR) is a commercial feature. You can use it for free on developer desktops or laptops, and for evaluation purposes in test, development, and production environments.

However, to enable JFR on a production server, you must have a commercial license. Using the Java Mission Control (JMC) for other purposes on the JDK does not require a commercial license.

To know more about the JFR commercial features and availability, see the product documentation.

To know more about the JFR commercial license, see the license agreement.

The following sections show figures and describe how to debug a memory leak using Java Flight Recorder.

- Detect a Memory Leak
- Find the Leaking Class
- Find the Leak

### Detect a Memory Leak

Detect memory leaks early and prevent OutOfmemoryErrors using Java Flight Recordings.

Detecting a slow memory leak can be hard. A typical symptom is that the application becomes slower after running for a long time due to frequent garbage collections.



Eventually, OutOfmemoryErrors may be seen. However, memory leaks can be detected early, even before a problem occurs using Java Flight Recordings.

Watch if the live set of your application is increasing over time. The live set is the amount of Java heap that is used after an old collection (all objects that are not live have been garbage collected). The live set can be inspected in many ways: run with the -verbosegc option, or connect to the JVM using the JMC JMX Console and look at com.sun.management.GarbageCollectorAggregator MBean. However, another easy approach is to take a flight recording.

Enable **Heap Statistics** when you start your recording, which triggers an old collection at the start and at the end of the recording. This may cause a slight latency in the application. However, **Heap Statistics** generates accurate live set information. If you suspect a rather quick memory leak, then take a profiling recording that runs over, for example, an hour. Click the **Memory** tab and select the **Garbage Collections** tab to inspect the first and the last old collections, as shown in Figure 3-1.

Garbage Coll	ections		(?)	General   GC Phases   Ref	erence Objects   Heap   Perm Gen	8
GC ID	Longest Pause	Туре	<b>^</b>	неар		0
4	50 ms 914 µs	ParallelScavenge	=	Heap Before GC		
5	451 ms 321 μs	ParallelOld		Reserved Heap Size	768,00 MB	
6	38 ms 459 μs	ParallelScavenge		Committed Hean Size	331.50 MB	
7	45 ms 404 µs	ParallelScavenge		Committeed freep bize	554,50 110	
8	62 ms 180 μs	ParallelScavenge		Heap Usage	58,16 MB	
9	40 ms 91 µs	ParallelScavenge		Heap After GC		
10	47 ms 584 μs	ParallelScavenge		Reserved Heap Size	768,00 MB	
11	52 ms 858 μs	ParallelScavenge		Committee di Uson Circo	231 E0 MD	
12	66 ms 798 µs	ParallelScavenge		Committed Heap Size	331,30 MB	
13	46 ms 397 μs	ParallelScavenge		Heap Usage	34,10 MB	
1.4	5.4 min 101	DamilalSearcange	*			
💡 Overview 🛛	前 Garbage Collections 📆 G	C Times   🛅 GC Confi	guration (	🤔 Allocations 🛭 😋 Object	Statistics	

Figure 3-1 Debug Memory Leaks - Garbage Collection Tab

Select the first old collection, as shown in Figure 3-1, to look at the heap data and heap usage after GC. In this recording, it is 34.10 MB. Now, look at the same data from the last old collection in the list, and see if the live set has grown. Before taking the recording, you must allow the application to start and reach a stable state.

If the leak is slow, you can take a shorter 5-minute recording. Then, take another recording, for example 24 hours later (depending on how fast you suspect the memory leak to be). Obviously, your live set may go up and down, but if you see a steady increase over time, then you could have a memory leak.

### Find the Leaking Class

Use the Java Flight Recordings to identify the memory leak.

After your recording showing the leak, you can look at the **Object Statistics**. Look at one long recording, then look at which classes grew the most in heap usage over the recording. If you took several recordings at intervals, then compare the heap contents section, and see which object types have increased the most between the recordings, as shown in Figure 3-2.



tons classes and cake up more drain orsis of the neap in manaple snapsho	ts are selected an average is shown.		
lter Column Class 👻			
Class	Instances	Size	Percentage of Heap
∋ char[]	207 780	19,32 MB	28,13 %
∋ byte[]	28 908	10,35 MB	15,07 %
java.lang.String	205 506	4,70 MB	6,85 %
java.lang.reflect.Method	40 962	3,13 MB	4,55 %
java.lang.Object[]	43 570	2,55 MB	3,71 %
java.util.HashMap\$Entry	83 184	2,54 MB	3,70 %
ava.lang.Class	18 266	2,10 MB	3,05 %
) java.util.HashMap\$Entry[]	23 835	1,83 MB	2,67 %
) Growers ows the increase between the first and last snapshot in the range.			
p Growers ows the increase between the first and last snapshot in the range. ter Column Class			
o Growers ows the increase between the first and last snapshot in the range. ter Column Class lass	Instance Increase		Size Increase
Growers     ows the increase between the first and last snapshot in the range.     ier Column Class     lass     char[]	Instance Increase 229 777		Size Increase 23,83 MB
Growers ows the increase between the first and last snapshot in the range. ter Column Class lass char[] pixelang.String	Instance Increase 229 777 225 719		Size Increase 23,83 MB 5,17 MB
o Growers Ows the increase between the first and last snapshot in the range. ter Column Class lass ∂ char[] ) java.lang.String java.lang.Stri	Instance Increase 229 777 225 719 102 495		Size Increase 23,83 MB 5,17 MB 3,13 MB
Growers Ows the increase between the first and last snapshot in the range. ter Column Class  a char[] a char[] a char[] b java.lang.String b java.lang.String b java.lang.Stert] b ava.lang.bet[] b ava.lang.bet[	Instance Increase 229 777 225 719 102 495 77 761		Size Increase 23,83 MB 5,17 MB 3,13 MB 3,56 MB
Growers Grower	Instance Increase 229 777 225 719 102 495 77 616 65 933		Size Increase 23,83 MB 5,17 MB 3,13 MB 3,56 MB 1,51 MB
Growers Gowers Growers	Instance Increase 229 777 225 719 102 495 77 616 65 933 53 363		Size Increase 23,83 MB 5,17 MB 3,13 MB 3,56 MB 1,51 MB 1,63 MB
p Growers ows the increase between the first and last snapshot in the range. Iter Column Class Class char[] java.lang.String java.lang.Object[] java.util.ArrayList com.bea.netuk.ff.stories.UIControlProperty java.lang.effect.Method	Instance Increase 229 777 225 719 102 495 77 765 65 933 53 863 47 232		Size Increase 23,83 MB 5,17 MB 3,13 MB 3,56 MB 1,51 MB 1,63 MB 3,60 MB

#### Figure 3-2 Debug Memory Leaks - Find Leaking Class

Especially, watch the classes that are not part of the standard library. For example, you will often see Char arrays as one of the top growers. This is due to many Strings being allocated; therefore, watch out for objects that keep these strings alive. If you have a class that has 10 Strings as members, then the object itself will not use too much heap. The heap will be used by the Strings, which mostly contains pointers to the Char arrays. Therefore, it is good to sort on the number of instances and not the size of the objects. If one of your application class has many instances, then it may be those objects that keep other objects alive.

### Find the Leak

Tips to identify the memory leak using the additional information using the Java Flight Recordings.

Some additional information can be found using Java Flight Recordings.

Look at the **Allocations** sub tab, as shown in Figure 3-3, for some samples of where objects were allocated.



🛤 widf.jfr 🔀							- 6
	Allocations						
1~	Events Departive Set	Interval: 2 r	nin 4 s (all)			Synchronize Selec	tion
General	2013-11-18 10:42:55	0 P. (				2013-11-18 10:	45:00
1	General Allocation in new TLAB Allocat	tion outside TLAB					
	Allocation by Class Allocation by Threa	d Allocation Profile					_
Memory	Allocation Pressure						?
		Class	Average Object S	TLABs	Total TLAB Size	Pressure	*
		weblogic.xml.util.TernarySearchTree\$Node	32 bytes	261	18.94 MB	0.45 %	
		java.lang.String[]	289 bytes	251	30,74 MB	0,73 %	
Code		java.util.HashMap\$KeyIterator	40 bytes	222	20,36 MB	0,48 %	
800 N		weblogic.xml.babel.baseparser.Symbol	24 bytes	208	21,60 MB	0,51%	
		🔲 java.util.HashMap	48 bytes	203	31,06 MB	0,73 %	
		java.io.ObjectStreamClass\$WeakClassKey	32 bytes	189	6,17 MB	0,15 %	
Threads		weblogic.utils.collections.TreeMap\$Entry	40 bytes	156	329,06 kB	0,01%	
		🔲 java.lang.Integer	16 bytes	140	10,35 MB	0,24%	
		java.lang.ref.Finalizer	40 bytes	136	5,27 MB	0,12 %	-
	Stack Trace						
1/0	Stack Trace			TLAB:	Total TLAB Size	Pressure	
	a 🔻 weblogic.xml.babel.baseparser	r.SymbolTable.put(String, String)		208	21,60 MB	100,00 %	6
	b S weblogic.xml.stax.util.NamespaceContextImpl.bindNamespace(String, String) 198 20,73 MB 95,99 %			6			
	b S weblogic.xml.babel.basepa	erser.BaseParser.putNamespaceURI(String, String)		9	569,95 kB	2,58 %	6
System	> % weblogic.xml.babel.basepa	arser.BaseParser.init()		1	317,94 kB	1,44 %	6
							-
Events							-
	😵 Overview 📋 Garbage Collections 📋	GC Times 💼 GC Configuration 🐣 Allocations 🔩 0	bject Statistics				

Figure 3-3 Debug Memory Leaks - Allocations tab

If you except a specific class leak, look at the **Allocation in new TLAB** tab. Check the class samples being allocated. If the leak is slow, there may be a few allocations of this object and may be no samples. Also, it may be that only a specific allocation site is leading to a leak. To summarize, this is not guaranteed to lead you to the right allocation stack trace for the leak, but it may give vital clues.

# Understand the OutOfMemoryError Exception

java.lang.OutOfMemoryError error is thrown when there is insufficient space to allocate an object in the Java heap.

One common indication of a memory leak is the java.lang.OutOfMemoryError exception. In this case, The garbage collector cannot make space available to accommodate a new object, and the heap cannot be expanded further. Also, this error may be thrown when there is insufficient native memory to support the loading of a Java class. In a rare instance, a java.lang.OutOfMemoryError can be thrown when an excessive amount of time is being spent doing garbage collection, and little memory is being freed.

When a java.lang.OutOfMemoryError exception is thrown, a stack trace is also printed.

The java.lang.OutOfMemoryError exception can also be thrown by native library code when a native allocation cannot be satisfied (for example, if swap space is low).

An early step to diagnose an OutOfMemoryError exception is to determine the cause of the exception. Was it thrown because the Java heap is full, or because the native heap is full? To help you find the cause, the text of the exception includes a detail message at the end, as shown in the following exceptions.



# Exception in thread *thread\_name*: java.lang.OutOfMemoryError: Java heap space

Cause: The detailed message **Java heap space** indicates that an object could not be allocated in the Java heap. This error does not necessarily imply a memory leak. The problem can be as simple as a configuration issue, where the specified heap size (or the default size, if it is not specified) is insufficient for the application.

In other cases, and in particular for a long-lived application, the message might be an indication that the application is unintentionally holding references to objects, and this prevents the objects from being garbage collected. This is the Java language equivalent of a memory leak. *Note:* The APIs that are called by an application could also be unintentionally holding object references.

One other potential source of this error arises with applications that make excessive use of finalizers. If a class has a finalize method, then objects of that type do not have their space reclaimed at garbage collection time. Instead, after garbage collection, the objects are queued for finalization, which occurs at a later time. In the Oracle Sun implementation, finalizers are executed by a daemon thread that services the finalization queue. If the finalizer thread cannot keep up with the finalization queue, then the Java heap could fill up, and this type of OutOfMemoryError exception would be thrown. One scenario that cause the finalization queue to increase at a rate that is faster than the rate at which the finalizer thread is servicing that queue.

Action: To know more about how to monitor objects for which finalization is pending Monitor the Objects Pending Finalization.

# Exception in thread *thread\_name*: java.lang.OutOfMemoryError: GC Overhead limit exceeded

Cause: The detail message "GC overhead limit exceeded" indicates that the garbage collector is running all the time, and the Java program is making very slow progress. After a garbage collection, if the Java process is spending more than approximately 98% of its time doing garbage collection and if it is recovering less than 2% of the heap and has been doing so for the last 5 (compile time constant) consecutive garbage collections, then a java.lang.OutOfMemoryError is thrown. This exception is typically thrown because the amount of live data barely fits into the Java heap having little free space for new allocations.

Action: Increase the heap size. The java.lang.OutOfMemoryError exception for GC Overhead limit exceeded can be turned off with the command-line flag -xx:-UseGCOverheadLimit.

# Exception in thread *thread\_name*: java.lang.OutOfMemoryError: Requested array size exceeds VM limit

Cause: The detail message "Requested array size exceeds VM limit" indicates that the application (or APIs used by that application) attempted to allocate an array that is larger than the heap size. For example, if an application attempts to allocate an array of 512 MB, but the maximum heap size is 256 MB, then OutOfMemoryError will be thrown with the reason "Requested array size exceeds VM limit."

Action: Usually the problem is either a configuration issue (heap size too small) or a bug that results in an application attempting to create a huge array (for example, when the number of elements in the array is computed using an algorithm that computes an incorrect size).



#### Exception in thread thread\_name: java.lang.OutOfMemoryError: Metaspace Cause: Java class metadata (the virtual machines internal presentation of Java class) is allocated in native memory (referred to here as metaspace). If metaspace for class metadata is exhausted, a java.lang.OutOfMemoryError exception with a detail MetaSpace is thrown. The amount of metaspace that can be used for class metadata is limited by the parameter MaxMetaSpaceSize, which is specified on the command line. When the amount of native memory needed for a class metadata exceeds MaxMetaSpaceSize, a java.lang.OutOfMemoryError exception with a detail MetaSpace is thrown.

Action: If MaxMetaSpaceSize, has been set on the command-line, increase its value. MetaSpace is allocated from the same address spaces as the Java heap. Reducing the size of the Java heap will make more space available for MetaSpace. This is only a correct trade-off if there is an excess of free space in the Java heap. See the following action for **Out of swap space** detailed message.

# Exception in thread *thread\_name*: java.lang.OutOfMemoryError: request *size* bytes for *reason*. Out of swap space?

Cause: The detail message "request *size* bytes for *reason*. Out of swap space?" appears to be an OutOfMemoryError exception. However, the Java HotSpot VM code reports this apparent exception when an allocation from the native heap failed and the native heap might be close to exhaustion. The message indicates the size (in bytes) of the request that failed and the reason for the memory request. Usually the reason is the name of the source module reporting the allocation failure, although sometimes it is the actual reason.

Action: When this error message is thrown, the VM invokes the fatal error handling mechanism (that is, it generates a fatal error log file, which contains useful information about the thread, process, and system at the time of the crash). In the case of native heap exhaustion, the heap memory and memory map information in the log can be useful. See Fatal Error Log.

If this type of the OutOfMemoryError exception is thrown, you might need to use troubleshooting utilities on the operating system to diagnose the issue further. See Native Operating System Tools.

# Exception in thread *thread\_name*: java.lang.OutOfMemoryError: Compressed class space

Cause: On 64-bit platforms, a pointer to class metadata can be represented by 32-bit offset (with UseCompressedOops). This is controlled by the command line flag UseCompressedClassPointers (on by default). If the UseCompressedClassPointers is used, the amount of space available for class metadata is fixed at the amount CompressedClassSpaceSize. If the space needed for UseCompressedClassPointers exceeds CompressedClassSpaceSize, a java.lang.OutOfMemoryError with detail Compressed class space is thrown.

Action: Increase CompressedClassSpaceSize to turn off UseCompressedClassPointers. Note: There are bounds on the acceptable size of CompressedClassSpaceSize. For example -XX: CompressedClassSpaceSize=4g, exceeds acceptable bounds will result in a message such as

CompressedClassSpaceSize of 4294967296 is invalid; must be between 1048576 and 3221225472.



#### Note:

There is more than one kind of class metadata, -klass metadata, and other metadata. Only klass metadata is stored in the space bounded by CompressedClassSpaceSize. The other metadata is stored in Metaspace.

# Exception in thread *thread\_name*: java.lang.OutOfMemoryError: *reason* stack\_trace\_with\_native\_method

Cause: If the detail part of the error message is "*reason stack\_trace\_with\_native\_method*, and a stack trace is printed in which the top frame is a native method, then this is an indication that a native method, has encountered an allocation failure. The difference between this and the previous message is that the allocation failure was detected in a Java Native Interface (JNI) or native method rather than in the JVM code.

Action: If this type of the OutOfMemoryError exception is thrown, you might need to use native utilities of the OS to further diagnose the issue. See Native Operating System Tools.

# Troubleshoot a Crash Instead of OutOfMemoryError

Use the information in the fatal error log or the crash dump to troubleshoot a crash.

Sometimes an application crashes soon after an allocation from the native heap fails. This occurs with native code that does not check for errors returned by the memory allocation functions.

For example, the malloc system call returns null if there is no memory available. If the return from malloc is not checked, then the application might crash when it attempts to access an invalid memory location. Depending on the circumstances, this type of issue can be difficult to locate.

However, sometimes the information from the fatal error log or the crash dump is sufficient to diagnose this issue. The fatal error log is covered in detail in Fatal Error Log. If the cause of the crash is an allocation failure, then determine the reason for the allocation failure. As with any other native heap issue, the system might be configured with the insufficient amount of swap space, another process on the system might be consuming all memory resources, or there might be a leak in the application (or in the APIs that it calls) that causes the system to run out of memory.

# Diagnose Leaks in Java Language Code

Use the NetBeans profiler to diagnose leaks in the Java language code.

Diagnosing leaks in the Java language code can be difficult. Usually, it requires very detailed knowledge of the application. In addition, the process is often iterative and lengthy. This section provides information about the tools that you can use to diagnose memory leaks in the Java language code.



#### Note:

Beside the tools mentioned in this section, a large number of third-party memory debugger tools are available. The Eclipse Memory Analyzer Tool (MAT), and YourKit (www.yourkit.com) are two examples of commercial tools with memory debugging capabilities. There are many others, and no specific product is recommended.

The following utilities used to diagnose leaks in the Java language code.

1. The NetBeans Profiler: The NetBeans Profiler can locate memory leaks very quickly. Commercial memory leak debugging tools can take a long time to locate a leak in a large application. The NetBeans Profiler, however, uses the pattern of memory allocations and reclamations that such objects typically demonstrate. This process includes also the lack of memory reclamations. The profiler can check where these objects were allocated, which often is sufficient to identify the root cause of the leak.

See NetBeans Profiler.

The following sections describe the other ways to diagnose leaks in the Java language code.

- Get a Heap Histogram
- Monitor the Objects Pending Finalization

#### Get a Heap Histogram

Different commands and options available to get a heap histogram to identify memory leaks.

You can try to quickly narrow down a memory leak by examining the heap histogram. You can get a heap histogram in several ways:

- If the Java process is started with the -XX:+PrintClassHistogram commandline option, then the Control+Break handler will produce a heap histogram.
- You can use the jmap utility to get a heap histogram from a running process:

It is recommended to use the latest utility, jcmd, instead of jmap utility for enhanced diagnostics and reduced performance overhead. See Useful Commands for the jcmd Utility. The command in the following example creates a heap histogram for a running process using jcmd and results similar to the following jmap command.

```
jcmd <process id/main class> GC.class_histogram filename=Myheaphistogram
```

jmap -histo pid

The output shows the total size and instance count for each class type in the heap. If a sequence of histograms is obtained (for example, every 2 minutes), then you might be able to see a trend that can lead to further analysis.

• You can use the jmap utility to get a heap histogram from a core file, as shown in the following example.

```
jmap -histo core_file
```

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For example, if you specify the -XX:+HeapDumpOnOutOfMemoryError command-line option while running your application, then when an OutOfMemoryError exception is thrown, the JVM will generate a heap dump. You can then execute jmap on the core file to get a histogram, as shown in the following example.

# \$ jmap -histo \ /java/re/javase/6/latest/binaries/solaris-sparc/bin/java core. 27421

Attaching to core core.27421 from executable /java/re/javase/6/latest/binaries/solaris-sparc/bin/java, please wait... Debugger attached successfully. Server compiler detected. JVM version is 1.6.0-beta-b63 Iterating over heap. This may take a while... Heap traversal took 8.902 seconds.

Object Histogram:

Size	Count	Class description
86683872	3611828	iava lang String
20070126	201	java.lang.biogt[]
20979130	204	
403728	4225	* ConstMethodKlass
306608	4225	* MethodKlass
220032	6094	* SymbolKlass
152960	294	* ConstantPoolKlass
108512	277	* ConstantPoolCacheKlass
104928	294	* InstanceKlassKlass
68024	362	byte[]
65600	559	char[]
31592	359	java.lang.Class
27176	462	java.lang.Object[]
25384	423	short[]
17192	307	int[]
:		

The above example shows that the OutOfMemoryError exception was caused by the number of java.lang.String objects (3,611,828 instances in the heap). Without further analysis it is not clear where the strings are allocated. However, the information is still useful.

### Monitor the Objects Pending Finalization

Different commands and options available to monitor the objects pending finalization.

When the OutOfMemoryError exception is thrown with the "Java heap space" detail message, the cause can be excessive use of finalizers. To diagnose this, you have several options for monitoring the number of objects that are pending finalization:

- The JConsole management tool can be used to monitor the number of objects that are pending finalization. This tool reports the pending finalization count in the memory statistics on the **Summary** tab pane. The count is approximate, but it can be used to characterize an application and understand if it relies a lot on finalization.
- On Oracle Solaris and Linux operating systems, the jmap utility can be used with the -finalizerinfo option to print information about objects awaiting finalization.



• An application can report the approximate number of objects pending finalization using the getObjectPendingFinalizationCount method of the java.lang.management.MemoryMXBean class. Links to the API documentation and example code can be found in Custom Diagnostic Tools. The example code can easily be extended to include the reporting of the pending finalization count.

# Diagnose Leaks in Native Code

Several techniques can be used to find and isolate native code memory leaks. In general, there is no ideal solution for all platforms.

The following are some techniques to diagnose leaks in native code.

- Track All Memory Allocation and Free Calls
- Track All Memory Allocations in the JNI Library
- Track Memory Allocation with Operating System Support
- Find Leaks with the dbx Debugger
- Find Leaks with the libumem Tool

### Track All Memory Allocation and Free Calls

Tools available to track all memory allocation and use of that memory.

A very common practice is to track all allocation and free calls of the native allocations. This can be a fairly simple process or a very sophisticated one. Many products over the years have been built up around the tracking of native heap allocations and the use of that memory.

Tools like IBM Rational Purify and the runtime checking functionality of Sun Studio dbx debugger can be used to find these leaks in normal native code situations and also find any access to native heap memory that represents assignments to un-initialized memory or accesses to freed memory. See Find Leaks with the dbx Debugger.

Not all these types of tools will work with Java applications that use native code, and usually these tools are platform-specific. Because the virtual machine dynamically creates code at runtime, these tools can incorrectly interpret the code and fail to run at all, or give false information. Check with your tool vendor to ensure that the version of the tool works with the version of the virtual machine you are using.

See sourceforge for many simple and portable native memory leak detecting examples. Most libraries and tools assume that you can recompile or edit the source of the application and place wrapper functions over the allocation functions. The more powerful of these tools allow you to run your application unchanged by interposing over these allocation functions dynamically. This is the case with the library libumem.so first introduced in the Oracle Solaris 9 operating system update 3; see Find Leaks with the libumem Tool.

### Track All Memory Allocations in the JNI Library

If you write a JNI library, then consider creating a localized way to ensure that your library does not leak memory, by using a simple wrapper approach.

The procedure in the following example is an easy localized allocation tracking approach for a JNI library. First, define the following lines in all source files.



```
#include <stdlib.h>
#define malloc(n) debug_malloc(n, __FILE__, __LINE__)
#define free(p) debug_free(p, __FILE__, __LINE__)
```

Then, you can use the functions in the following example to watch for leaks.

```
/* Total bytes allocated */
static int total_allocated;
/* Memory alignment is important */
typedef union { double d; struct {size_t n; char *file; int line;} s; } Site;
void *
debug_malloc(size_t n, char *file, int line)
    char *rp;
   rp = (char*)malloc(sizeof(Site)+n);
    total_allocated += n;
    ((Site*)rp)->s.n = n;
    ((Site*)rp)->s.file = file;
    ((Site*)rp)->s.line = line;
   return (void*)(rp + sizeof(Site));
}
void
debug_free(void *p, char *file, int line)
{
    char *rp;
   rp = ((char*)p) - sizeof(Site);
    total_allocated -= ((Site*)rp)->s.n;
    free(rp);
}
```

The JNI library would then need to periodically (or at shutdown) check the value of the total\_allocated variable to verify that it made sense. The preceding code could also be expanded to save in a linked list the allocations that remained, and report where the leaked memory was allocated. This is a localized and portable way to track memory allocations in a single set of sources. You would need to ensure that debug\_free() was called only with the pointer that came from debug\_malloc(), and you would also need to create similar functions for realloc(), calloc(), strdup(), and so forth, if they were used.

A more global way to look for native heap memory leaks involves interposition of the library calls for the entire process.

### Track Memory Allocation with Operating System Support

Tools available for tracking memory allocation in an operating system.

Most operating systems include some form of global allocation tracking support.

- On Windows, search the MSDN library for debug support. The Microsoft C++ compiler has the /Md and /Mdd compiler options that will automatically include extra support for tracking memory allocation.
- Linux systems have tools such as mtrace and libnjamd to help in dealing with allocation tracking.
- The Oracle Solaris operating system provides the watchmalloc tool. Oracle Solaris 9 operating system update 3 also introduced the libumem tool. See Find Leaks with the libumem Tool.



### Find Leaks with the dbx Debugger

The dbx debugger includes the Runtime Checking (RTC) functionality, which can find leaks. The dbx debugger is part of Oracle Solaris Studio and also available for Linux.

The following example shows a sample dbx session.

\$ dbx \${java\_home}/bin/java Reading java Reading ld.so.1 Reading libthread.so.1 Reading libdl.so.1 Reading libc.so.1 (dbx) dbxenv rtc\_inherit on (dbx) check -leaks leaks checking - ON (dbx) run HelloWorld Running: java HelloWorld (process id 15426) Reading rtcapihook.so Reading rtcaudit.so Reading libmapmalloc.so.1 Reading libgen.so.1 Reading libm.so.2 Reading rtcboot.so Reading librtc.so RTC: Enabling Error Checking... RTC: Running program... dbx: process 15426 about to exec("/net/bonsai.sfbay/export/home2/user/ws/j2se/build/ solaris-i586/bin/java") dbx: program "/net/bonsai.sfbay/export/home2/user/ws/j2se/build/solaris-i586/bin/ java" just exec'ed dbx: to go back to the original program use "debug \$oprog" RTC: Enabling Error Checking... RTC: Running program... t@1 (l@1) stopped in main at 0x0805136d 0x0805136d: main : pushl %ebp (dbx) when dlopen libjvm { suppress all in libjvm.so; } (2) when dlopen libjvm { suppress all in libjvm.so; } (dbx) when dlopen libjava { suppress all in libjava.so; } (3) when dlopen libjava { suppress all in libjava.so; } (dbx) cont Reading libjvm.so Reading libsocket.so.1 Reading libsched.so.1 Reading libCrun.so.1 Reading libm.so.1 Reading libnsl.so.1 Reading libmd5.so.1 Reading libmp.so.2 Reading libhpi.so Reading libverify.so Reading libjava.so Reading libzip.so Reading en\_US.IS08859-1.so.3 hello world hello world Checking for memory leaks...



	Actual leak	s report	(actual	leaks:	27	total	size:	46851 bytes)	
	Total Size	Num of Blocks	Leaked Block	Allocation call s	stacl	k			
			AUULESS						
	44370	4	- 09151.a70	calloc < zcalloc		< ~~+	nubuf ( go	transid a	
	1072	T	UX8151C/U	_nss_xbyr_bul_all	LOC •	k gel_	pwbul < _ge	cpwuld <	
	Terre 1.	ana Grat	am init Duan	GelJavaProperties	5 <				
	Java_java_1	ang_syst	em_initPrope	ertles <	100-7	14.0	- 740016		
	014	1	00070510	Uxa/4Ua89a< Uxa/4	iuza.	14< UX	a/4001IC		
	814	10	0X80/2518	MemAlloc < Create	erxe	cution	Environment	. < main	
	280	10	-	operator new < In	iread	a::Thr	ead		
	102	1	0x8072498	_strdup < Create	Sxeci	utionE	nvironment	< main	
	56	T	0x8169710	calloc < Java_jav	ra_ut	til_zi	p_inflater_	init <	
Uxa/4Ua89a<									
	0 5400 14			Uxa/4U2aba< Uxa/4	102a	eb< Ux	a/402a14< 0	xa/402a14<	
	0xa/402a14	1	0 00501 10						
	41	1	0x80/2bd8	main	_				
	30	1	0x8072c58	SetJavaCommandLin	lePro	op < m	ain		
	16	1	0x8061180	_setlocale < Getu	Javal	Proper	ties <		
				Java_java_lang_Sy	ster	n_init	Properties	< 0xa740a89a<	
	0xa/402a14<								
				0xa74001fc< Java0	Calls	s::cal	l_helper <		
	os::os_exce	ption_wra	apper						
	12	1	0x806f2e8	<pre>operator new &lt; ir nmethod::new_nmet Compile::Compile</pre>	nstan hod #Nva	nceKla < ciE ariant	ss::add_dep nv::registe 1 <	endent_nmethod r_method <	<
	C2Compiler:	:compile	_method <						
	-		_	CompileBroker::ir CompileBroker::co	nvoke ompil	e_comp ler_th	iler_on_met read_loop	.hod <	
	12	1	0x806ee60	CheckJvmType < Cr	reate	eExecu	tionEnviron	ment < main	
	12	1	0x806ede8	MemAlloc < Create	Exe	cution	Environment	. < main	
	12	1	0x806edc0	main					
	8	1	0x8071cb8	_strdup < ReadKno	ownVl	Ms < C	reateExecut	ionEnvironment	<
	main								
	8	1	0x8071cf8	_strdup < ReadKno	ownVI	Ms < C	reateExecut	ionEnvironment	<
	main								

The output shows that the dbx debugger reports memory leaks if memory is not freed at the time the process is about to exit. However, memory that is allocated at initialization time and needed for the life of the process is often never freed in native code. Therefore, in such cases, the dbx debugger can report memory leaks that are not really leaks.

#### Note:

The previous example used two suppress commands to suppress the leaks reported in the virtual machine: libjvm.so and the Java support library, libjava.so.



### Find Leaks with the libumem Tool

First introduced in the Oracle Solaris 9 operating system update 3, the libumem.so library, and the modular debugger mdb can be used to debug memory leaks.

Before using libumem, you must preload the libumem library and set an environment variable, as shown in the following example.

\$ LD\_PRELOAD=libumem.so

- \$ export LD\_PRELOAD
- \$ UMEM\_DEBUG=default
- \$ export UMEM\_DEBUG

Now, run the Java application, but stop it before it exits. The following example uses truss to stop the process when it calls the \_exit system call.

```
$ truss -f -T _exit java MainClass arguments
```

At this point you can attach the mdb debugger, as shown in the following example.

\$ mdb -p pid
>::findleaks

The ::findleaks command is the mdb command to find memory leaks. If a leak is found, then this command prints the address of the allocation call, buffer address, and nearest symbol.

It is also possible to get the stack trace for the allocation that resulted in the memory leak by dumping the <code>bufctl</code> structure. The address of this structure can be obtained from the output of the ::findleaks command.

See analyzing memory leaks using libumem for troubleshooting the cause for a memory leak.



# 4 Troubleshoot Performance Issues Using JFR

This chapter identifies performance issues with a Java application and debugs these issues using the Java Flight Recorder.

The Java Flight Recorder (JFR) is a commercial feature. You can use it for free on developer desktops or laptops, and for evaluation purposes in test, development, and production environments. However, to enable JFR **on a production server, you must have a commercial license**. Using the JMC UI for other purposes on the JDK **does not require a commercial license**.

To know more about the JFR commercial license, see the license agreement. To know more about creating a flight recording, see How to Produce a Flight Recording.

The Java Flight Recorder is a great tool to investigate performance issues. No other tool gives as much profiling data without skewing the results with its own performance overhead. This chapter gives examples of performance issues that you can identify and debug issues using the Java Flight Recorder.

This chapter contains the following sections:

- JFR Overhead
- Find Bottlenecks
- Garbage Collection Performance
- Synchronization Performance
- I/O Performance
- Code Execution Performance

# JFR Overhead

When you measure performance, it is important to consider any performance overhead added by the flight recorder itself. The overhead differs depending on the application. In case you have any performance tests set up, you can measure if there is any noticeable overhead on your specific application.

That said, the overhead for recording a standard profiling recording using the default settings is less than 2 percent for most applications. Running with a standard continuous recording generally has no measurable performance effect.

One major contributor to the overhead is the Heap Statistics events, which is disabled by default. Enabling Heap Statistics triggers an old garbage collection at the beginning and the at end of the test run. These old GCs give some extra pause times to the application, so if you are measuring latency or if your environment is sensitive to pause times, don't run with Heap Statistics enabled. Heap Statistics are great when debugging memory leaks or when investigating the live set of the application. See Debug a Memory Leak Using Java Flight Recorder.



#### Note:

For performance profiling use cases, this information may not be necessary.

# **Find Bottlenecks**

Different applications have different bottlenecks. For some applications, a bottleneck may be waiting for I/O or networking, it may be synchronization between threads, or it may be actual CPU usage. For others, a bottleneck may be garbage collection times. It is possible that an application has more than one bottleneck.

One way to find out the application bottlenecks is to look at the **Events** tab. This is an advanced tab, and there are a few things to do. First, click the **Events** tab, which opens the **Event Types** tab on the left side of the JFR window. This is where you select the events that you are interested in looking at. For now, select all Java Application events except for **Statistics** and **Allocation**, as shown in Figure 4-1.





Now, in all the **Events** tabs, you will only see these events. Next, from the **Graph** tab, look at the main threads for the Java application, as shown in Figure 4-2.



	Events 🗖 Operative Set	I	interval: 2 min 4 s (all)		🔲 S	ynchronize S
20	13-11-18 10:42:55	( <del>\</del>	A & >			2013-11-18
E	vent Graph					P
	Filter:			Show Transitions	Show GC 🔲 Show	Only Operati
	10:42:55	10:43:20	10:43:44	10:44:09	10:44:33	1
	⊕-f@imain					
	🗣 🎡 Pooled Threads					
	<mark>-</mark> [ACTIVE]tuning)'					
	[ACTIVE]tuning)'					
	p@ [ACTIVE]tuning)'					
	[ACTIVE]tuning)'					
	[ACTIVE]tuning)'					
	[ACTIVE]tuning)'					
	[ACTIVE]tuning)'					
	(STANDBning)'					
	[STANDBning)'					-
	🔎 pool-5-thread-1	I				
	🔎 pool-5-thread-2	I				e

Figure 4-2 Find Bottlenecks - Main Threads from the Graph Tab

The **Graph** tab may be hard to grasp at first. Each row is a thread, and each thread can have several lines. In Figure 4-2, each thread has a line, which represents the Java Application events that were enabled in the **Event Types** tab for this recording. The selected Java Application events all have the important property that they are all thread-stalling events. Thread stalling indicates that the thread was not running your application during the event, and they are all duration events. The duration event measures the duration the application was not running.

From the **Event Types** tab, look at the color of each event. For example, *yellow* represents **Java Monitor Wait** events. The yellow part is when threads are waiting for an object. This often means that the thread is idle, perhaps waiting for a task. *Red* represents the **Java Monitor Blocked** events or synchronization events. If your Java application's important threads spend a lot of time being blocked, then that means that a critical section of the application is single threaded, which is a bottleneck. *Blue* represents the **Socket Reads** and **Socket Writes** events. Again, if the Java application spends a lot of time waiting for sockets, then the main bottleneck may be in the network or with the other machines that the application communicates.

From Figure 4-2, green represents parts that don't have any events. The green part means that the thread is not sleeping, waiting, reading to or from a socket, or not being blocked. In general, this is where the application code is run. If your Java application's important threads are spending a lot of time without generating any application events, then the bottleneck in the application is the time spent executing code or the CPU itself.



#### Note:

For most Java Application event types, only events longer than 20 ms are recorded. (This threshold can be modified when starting the flight recording.) To summarize, the areas may not have recorded events because the application is doing a lot of short tasks, such as writing to a file (a small part at a time) or spending time in synchronization for very short amounts of time.

Each of the previous bottlenecks can be further investigated within the flight recording.

The *Event* tab does not show garbage collections and whether garbage collections may be a bottleneck. See the next topic about garbage collection performance.

## Garbage Collection Performance

Java application issues with garbage collections can be diagnosed using JFR.

Tuning the HotSpot Garbage Collector can have a big effect on performance. See Garbage Collection Tuning Guidefor general information.

First, take a profiling flight recording of your application when it is up and running. Do not include the heap statistics, because that will trigger extra old collections. To get a good sample, take a longer recording, for example 1 hour.

Select the **Memory** tab, and then select the **GC Times** subtab. *GC Times* is a good tab to investigate the overall performance impact of the GC. From the top-right corner, see the **All Collections Pause Time** section, and look at the *Average Sum of Pauses*, *Maximum Sum of Pauses*, and *Total Pause Time* from the recording. The *Sum of Pauses* is the total amount of time that the application was paused during a GC. Many GCs do most of their work in the background. In those cases, the length of the GC does not matter and what matters is how long the application actually had to stop. Therefore, the *Sum of Pauses* is a good measure for the GC effect.

Figure 4-3 shows a flight recording for 5 minutes (as seen from the time select bar). During this time, the *average sum of pauses* was 16 ms, the *maximum sum of pauses* was 49 ms, and the *total pause time* was 2s 86 ms.





Figure 4-3 Garbage Collection Performance - GC Pauses

The main performance problems with garbage collections are usually either that individual GCs take too long, or that too much time is spent in paused GCs (total GC pauses).

When an individual GC takes too long, you may need to change the GC strategy. Different GCs have different trade-offs when it comes to pause times verses throughput performance. See Behavior-Based Tuning..

For example, you may also need to fix your application so that it makes less use of finalizers or semireferences.

When the application spends too much time paused, there are different ways to work around that.

One way is to increase the Java heap size. Look at the **Garbage Collection** subtab to estimate the heap size used by the application, and change *Xms* and *Xmx* to a higher value. The bigger the Java heap, the longer time it is between GCs. Watch out for any memory leaks in the Java application, because that may cause more and more frequent GCs until an OutOfMemoryError is thrown. For more information, see Debug a Memory Leak Using Java Flight Recorder.

Another way to reduce the number for GCs is to allocate fewer temporary objects. Under the **Allocations** tab, look at how much memory is allocated over the course of the recording. Small objects are allocated inside **TLABs**, and large objects are allocated outside **TLABs**. Often, the majority of allocations happen inside **TLABs**.

Last, to reduce the need of GCs, decrease the allocation rate. Select the **Allocation in new TLAB** tab and then choose **Allocations** tab to look at the allocation sites and stack traces that have the most memory pressure. You can either view it per class, or select the **Allocation by Thread** to see which threads consume the most allocation.

For general details about the JFR Allocation tab, see Inspect a Flight Recording.



Some other settings may also increase GC performance of the Java application. See Garbage Collection Tuning Guide in the Java Platform, Standard Edition HotSpot Virtual Machine Garbage Collection Tuning Guide to discuss GC performance.

# Synchronization Performance

To debug Java Application synchronization issues, or in other words where the application threads spend a lot of time waiting to enter a monitor, look at the **Contention** tab in the **Threads** tab group.

Take a look at the locks that are contended the most and the *stack trace* of the threads waiting to acquire the lock, as shown in Figure 4-4.

Events Operative Set		Interval: 2 min 4 s	(all)		Synchronize Selection
2013-11-18 10:42:55	<				2013-11-18 10:45:
Top Blocking Locks Top Blocked Threads T	op Blocking Threads				(7
Filter Column Class 🔹					
Class		Count	Average	Longest	Duration
🕒 org.apache.log4j.Logger		33	234 ms 120 µs	712 ms 149 μs	7 s 725 m s
🕞 java.io.PrintStream		30	85 ms 621 µs	123 ms 584 µs	2 s 568 m s
😉 weblogic.persistence.PersistenceUnitReg	istryInitializer	8	239 ms 746 µs	434 ms 57 μs	1 s 917 m s
🕞 weblogic.utils.classloaders.GenericClassL	oader	9	105 ms 398 µs	201 ms 182 µs	948 ms 582 μs
G weblogic.servlet.internal.HttpServer		2	75 ms 21 µs	94 ms 302 μs	150 ms 42 μs
🕒 🕒 java.util.concurrent.ConcurrentHashMap		1	113 ms	113 ms	113 ms
G weblogic.management.deploy.internal.A	ppRuntimeSt	3	35 ms 447 μs	40 ms 430 µs	106 ms 343 μs
Steak Types				Count	Duration
Stack Trace				count	Duration
p • org.apacne.log4j.category.cali.xpper	ders (Loggingevent)				/ 3 / 23 M3

Figure 4-4 Synchronization Performance - Contention Tab

From Figure 4-4, the range selector at the top lets you see where the events took place. Zoom in on the range selector for the contention events in the selected time range.

Typically, look for contention that you did not think would be an issue. Logging is a common area that can be an unexpected bottleneck in some applications.

When you see performance degradation after a program update or at any specific times in the Java application, take a flight recording when things are good, and take another one when things are bad to look for a synchronization site that increases a lot.



#### Note:

The events shown in the range selector are not all synchronization events. By default, contention events with a duration longer than 20 ms are recorded. (This threshold can be modified when starting the flight recording.) Shorter thresholds give more events and also potentially *more overhead*. If you believe contention is an issue, then you could take a shorter recording with a very low threshold (only a few milliseconds). When this is done on a live application, make sure to start with a very short recording, and monitor the performance overhead.

## I/O Performance

You can diagnose I/O issues in an application by monitoring the **Socket Read** tab under the **I/O** group.

When a Java application spends a lot of time either in **Socket Read**, **Socket Write**, **File Read**, or **File Write**, then I/O or networking may be the bottleneck. To diagnose I/O issues in applications, look at the **Socket Read** tab under the **I/O** group, as shown in Figure 4-5.



#### Figure 4-5 I/O Performance Issues - Socket Read Tab

Figure 4-5 shows that the application had 100 reads from the remote address 198.51.100.0. The total number of bytes read is 356 bytes, and the total time spent waiting is 1 min 57 s. Select the **By Event** tab at the top-left corner, and look at each event to analyze the time spent and data read.



File or networking I/O issues are diagnosed in a similar fashion. Look at the files read to or written to the most, then see each file read/write and the time spent on I/O.

All the tabs in I/O, by default list events with a duration longer than 20 ms. When starting a flight recording, you can lower the *File I/O Threshold* or the *Socket I/O Threshold* to gather more data, potentially with a higher performance effect.

## Code Execution Performance

The code execution performance can be monitored using the Java Mission Control, **Call Tree** tab.

When there are not a lot of Java Application events, it could be that the main bottleneck of your application is the running code. First, look at the **Threads** tab, and select the **Overview** tab. See *CPU Usage Over Time*. This shows the CPU usage of the JVM being recorded and the total CPU usage on the machine. In case the JVM CPU usage is low, but the CPU usage of the machine is high, which means some other application is taking a lot of CPU. Then, look at the other applications running on the system in the **Processes** tab from the **System** tab group. However, you may not see their CPU usage, so it is usually easier to use OS tools such as **Top** or the task manager to find out which processes are using a lot of CPU.

Select the **Code** tab group and look at the **Hot Threads** tab in case your application is using a lot of CPU time. This tab shows the threads that use the most CPU time. However, this information is based on *method sampling*, so it may not be 100% accurate if the sample count is low. When a JFR is running, the JVM samples the threads. By default, a continuous recording does only some *method sampling*, while a profiling recording does as much as possible. The *method sampling* gathers data from only those threads running code. The threads waiting for I/O, sleeping, waiting for locks, and so on are not sampled. Therefore, threads with a lot of method samples are the ones using the most CPU time; however, how much CPU is used by each thread is not known.

The **Hot Methods** tab in the **Code** tab group helps find out where your application spends most of the execution time. This tab shows all the samples grouped by top method in the stack. Use the **Call Tree** tab to start with the lowest method in the stack traces and then move upward. Figure 4-6 starts with Thread.run, and then looks at the calls that have been most sampled.



	Events 🗉 Operative Set Interval: 2 min 4 s (all)		🔲 Synchronize S
al 20		dunun i	2013-11-18
		<u> </u>	
iory F	ilter Column Stack Trace 👻		
	Stack Trace	Sample Count	Percentag
J	a 🔌 weblogic.work.ExecuteThread.run()	877	61,03
	a 🔌 weblogic.work.ExecuteThread.execute(Runnable)	862	59,99
de	a 🔌 weblogic.servlet.provider.ContainerSupportProviderImpl\$WIsRequestExecutor.run()	649	45,16
	a 🛸 weblogic.servlet.internal.ServletRequestImpl.run()	649	45,16
3	a 🎽 weblogic.servlet.internal.WebAppServletContext.execute(ServletReguestImpl, S	ervletResponseImp 614	42,73
°.a	a 🛸 weblogic.servlet.internal.WebAppServletContext.securedExecute(HttpServle	tRequest, HttpServ 608	42,31
	a 👒 weblogic.servlet.internal.WebAppServletContext.doSecuredExecute(Serv	vletInvocationCont 608	42,31
eads	a 🔰 weblogic.servlet.provider.WIsSubjectHandle.run(PrivilegedAction)	584	40,64
-	a 🔌 weblogic.security.service.SecurityManager.runAs(Authenticated	Subject, Authentic: 584	40,64
	a 👒 weblogic.security.acl.internal.AuthenticatedSubject.doAs(Ab	stractSubject, Privi 584	40,64
	a 🛸 weblogic.servlet.internal.WebAppServletContext\$ServletIr	nvocationAction.ru 583	40,57
	a 🛸 weblogic.servlet.internal.WebAppServletContext\$Serv	letInvocationActio 583	40,57
C	a 🛸 weblogic.servlet.internal.FilterChainImpl.doFilter(	ServletRequest, Ser 453	31,52
-	a 🛸 weblogic.servlet.internal.RequestEventsFilter.d	oFilter(ServletRequ 453	31,52
	a 🄉 weblogic.servlet.internal.FilterChainImpl.de	oFilter(ServletRequ 444	30,90
	👂 🔌 com.oracle.physician.web.Authorizatio	nFilter.doFilter(Ser 314	21,85
	> 🔌 weblogic.servlet.internal.TailFilter.doFil	ter(ServletRequest, 115	8,00
enn.	b Sector Construction	Filter.doFilter(Servl) 15	1,04
	> 🔌 weblogic.servlet.internal.EventsManager.n	otifyRequestLifetin 8	0,56
	> 🔌 weblogic.diagnostics.instrumentation.Instr	rumentationSuppo 1	0,07
	b Serviet.internal.ServietStubImpl.execute(	ServletRequest, Ser 119	8,28
nts	b Serviet.order.orden.ord Service.orden.ord Service.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.ord Service.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.orden.ord	etFilterChain(Servl 7	0,49
	java.lang.reflect.Method.invoke(Object, Object[])	2	0,14
	weblogic.servlet.internal.WebAppServletContext\$	ServletInvocationA 1	0,07
-	weblogic.diagnostics.instrumentation.Instrumentation	ationSupport.postF 1	0,07
	weblogic.security.service.SubjectManagerImpl.getSize0	1	0.07

#### Figure 4-6 Code Execution Performance - Call Tree Tab



# Part II Debug JVM Issues

Various debugging techniques to debug JVM issues.

This part describes causes and various debugging techniques for the following topics.

Troubleshoot System Crashes

Provides guidance about specific procedures for troubleshooting system crashes.

• Troubleshoot Process Hangs and Loops

Provides guidance about specific procedures for troubleshooting hanging or looping processes.

• Handle Signals and Exceptions

Provides guidance about signal and exception handling by Java HotSpot Server VM.



# 5 Troubleshoot System Crashes

Information and guidance about some specific procedures for troubleshooting system crashes.

A crash, or fatal error, causes a process to terminate abnormally. There are various possible reasons for a crash. For example, a crash can occur due to a bug in the Java HotSpot VM, in a system library, in a Java SE library or an API, in application native code, or even in the operating system (OS). External factors, such as resource exhaustion in the OS can also cause a crash.

Crashes caused by bugs in the Java HotSpot VM or in the Java SE library code are rare. This chapter provides suggestions about how to examine a crash and work around some of the issues (if possible) until the cause of the bug is diagnosed and fixed.

In general, the first step with any crash is to locate the fatal error log. This is a text file that the Java HotSpot VM generates in the event of a crash. See Fatal Error Log for an explanation of how to locate this file, as well as a detailed description of the file.

This chapter contains the following sections:

- Determine Where the Crash Occurred
- Find a Workaround
- Microsoft Visual C++ Version Considerations

# Determine Where the Crash Occurred

Examples that demonstrate how the error log can be used to find the cause of the crash, and suggests some tips for troubleshooting the problem depending on the cause.

The error log header indicates the type of error and the problematic frame, while the thread stack indicates the current thread and stack trace. See Header Format.

The following are possible causes for the crash.

- Crash the Native Code
- Crash in the Compiled Code
- Crash in the HotSpot Compiler Thread
- Crash in the VM Thread
- Crash Due to Stack Overflow



### Crash the Native Code

Analyze the crash dump file or core file to identify if the crash occurred in the native code or the Java Native Interface (JNI) library code.

If the fatal error log indicates the problematic frame to be a native library, then there might be a bug in the native code or the Java Native Interface (JNI) library code. The crash could be caused by something else, but analysis of the library and any core file or crash dump is a good starting place. Consider the extract in the following example from the header of a fatal error log.

```
# An unexpected error has been detected by HotSpot Virtual Machine:
#
# SIGSEGV (0xb) at pc=0x417789d7, pid=21139, tid=1024
#
# Java VM: Java HotSpot(TM) Server VM (6-beta2-b63 mixed mode)
# Problematic frame:
# C [libApplication.so+0x9d7]
```

In this case a SIGSEGV occurred with a thread executing in the library libApplication.so.

In some cases a bug in a native library manifests itself as a crash in Java VM code. Consider the crash in the following example where a JavaThread fails while in the \_thread\_in\_vm state (meaning that it is executing in Java VM code).

```
# An unexpected error has been detected by HotSpot Virtual Machine:
#
#
  EXCEPTION_ACCESS_VIOLATION (0xc0000005) at pc=0x08083d77, pid=3700, tid=2896
# Java VM: Java HotSpot(TM) Client VM (1.5-internal mixed mode)
# Problematic frame:
# V [jvm.dll+0x83d77]
----- THREAD ------
Current thread (0x00036960): JavaThread "main" [_thread_in_vm, id=2896]
:
Stack: [0x00040000,0x00080000), sp=0x0007f9f8, free space=254k
Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code)
V [jvm.dll+0x83d77]
C [App.dll+0x1047]
                           <======= C/native frame
j Test.foo()V+0
j Test.main([Ljava/lang/String;)V+0
v ~StubRoutines::call_stub
V [jvm.dll+0x80f13]
V [jvm.dll+0xd3842]
V [jvm.dll+0x80de4]
V [jvm.dll+0x87cd2]
C [java.exe+0x14c0]
С
  [java.exe+0x64cd]
C [kernel32.dll+0x214c7]
```

In this case, although the problematic frame is a VM frame, the thread stack shows that a native routine in App.dll has called into the VM (probably with JNI).

The first step to solving a crash in a native library is to investigate the source of the native library where the crash occurred.



- If the native library is provided by your application, then investigate the source code of your native library. A significant number of issues with JNI code can be identified by running the application with the -xcheck:jni option added to the command line. See The -Xcheck:jni Option.
- If the native library has been provided by another vendor and is used by your application, then file a bug report against this third-party application and provide the fatal error log information.
- If the native library where the crash occurred is part of the Java Runtime Environment (JRE) (for example awt.dll, net.dll, and so forth), then it is possible that you encountered a library or API bug. If so, gather as much data as possible, and submit a bug or report, indicating the library name. You can find JRE libraries in the jre/lib or jre/bin directories of the JRE distribution. See Submit a Bug Report.

You can troubleshoot a crash in a native application library by attaching the native debugger to the core file or crash dump, if it is available. Depending on the OS, the native debugger is dbx, gdb, or windbg. See Native Operating System Tools.

### Crash in the Compiled Code

Analyze the fatal error log to identify if the crash occurred in the compiled code.

If the fatal error log indicates that the crash occurred in compiled code, then it is possible that you encountered a compiler bug that resulted in incorrect code generation. You can recognize a crash in compiled code if the type of the problematic frame is J (meaning a compiled Java frame). The following example shows such a crash.

```
# An unexpected error has been detected by HotSpot Virtual Machine:
#
# SIGSEGV (0xb) at pc=0x0000002a99eb0c10, pid=6106, tid=278546
#
# Java VM: Java HotSpot(TM) 64-Bit Server VM (1.6.0-beta-b51 mixed mode)
# Problematic frame:
# J org.foobar.Scanner.body()V
#
:
Stack: [0x0000002aea560000,0x0000002aea660000), sp=0x0000002aea65ddf0,
free space=1015k
Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code)
J org.foobar.Scanner.body()V
```

```
[error occurred during error reporting, step 120, id 0xb]
```

#### Note:

A complete thread stack is not available. The output line "error occurred during error reporting" means that a problem arose trying to get the stack trace (this might indicate stack corruption).

It might be possible to temporarily work around the issue by switching the compiler or by excluding from compilation the method that provoked the crash.

See Working Around Crashes in the HotSpot Compiler Thread or Compiled Code.



### Crash in the HotSpot Compiler Thread

Analyze the fatal error log to identify if the crash occurred in the HotSpot compiler thread.

If the fatal error log output shows that the current thread is a JavaThread named CompilerThread0, CompilerThread1, Or AdapterCompiler, then it is possible that you encountered a compiler bug. In this case, it might be necessary to temporarily work around the issue by switching the compiler (for example, by using the HotSpot Client VM instead of the HotSpot Server VM, or vice versa), or by excluding from compilation the method that provoked the crash.

See Working Around Crashes in the HotSpot Compiler Thread or Compiled Code.

### Crash in the VM Thread

Analyze the fatal error log to identify if the crash occurred in the VMThread.

If the fatal error log output shows that the current thread is a VMThread, then look for the line containing VM\_Operation in the THREAD section. A VMThread is a special thread in the HotSpot VM. It performs special tasks in the VM such as garbage collection (GC). If the VM\_Operation suggests that the operation is a GC, then it is possible that you encountered an issue such as heap corruption.

Beside a GC issue, it could be something else (such as a compiler or runtime bug) that leaves object references in the heap in an inconsistent or incorrect state. In this case, collect as much information as possible about the environment and try possible workarounds. If the issue is related to GC, then you might be able to temporarily work around the issue by changing the GC configuration.

See Working Around Crashes During Garbage Collection.

### Crash Due to Stack Overflow

A stack overflow in the Java language code will normally result in the offending thread throwing the java.lang.StackOverflowError exception.

On the other hand, C and C++ write beyond the end of the stack and cause a stack overflow. This is a fatal error that causes the process to terminate.

In the HotSpot implementation, Java methods share stack frames with C/C++ native code, namely user native code and the virtual machine itself. Java methods generate code that checks whether the stack space is available at a fixed distance towards the end of the stack so that the native code can be called without exceeding the stack space. The distance toward the end of the stack is called shadow pages. The size of the shadow pages is between 3 and 20 pages, depending on the platform. This distance is tunable, so that applications with native code needing more than the default distance can increase the shadow page size. The option to increase shadow pages is -XX:StackShadowPages=n, where *n* is greater than the default stack shadow pages for the platform.

If your application gets a segmentation fault without a core file or fatal error log file, see Fatal Error Log. Or if you application gets a STACK\_OVERFLOW\_ERROR on Windows or the message "An irrecoverable stack overflow has occurred," then this indicates that the value of StackShadowPages was exceeded, and more space is needed.


If you increase the value of StackShadowPages, you might also need to increase the default thread stack size using the -Xss parameter. Increasing the default thread stack size might decrease the number of threads that can be created, so be careful in choosing a value for the thread stack size. The thread stack size varies by platform from 256 KB to 1024 KB.

```
# An unexpected error has been detected by HotSpot Virtual Machine:
  EXCEPTION_STACK_OVERFLOW (0xc00000fd) at pc=0x10001011, pid=296, tid=2940
#
# Java VM: Java HotSpot(TM) Client VM (1.6-internal mixed mode, sharing)
# Problematic frame:
# C [App.dll+0x1011]
----- THREAD ------
Current thread (0x000367c0): JavaThread "main" [_thread_in_native, id=2940]
Stack: [0x00040000,0x00080000), sp=0x00041000, free space=4k
Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code)
C [App.dll+0x1011]
C [App.dll+0x1020]
C [App.dll+0x1020]
C [App.dll+0x1020]
C [App.dll+0x1020]
...<more frames>...
Java frames: (J=compiled Java code, j=interpreted, Vv=VM code)
j Test.foo()V+0
j Test.main([Ljava/lang/String;)V+0
v ~StubRoutines::call_stub
```

You can interpret the following information from the above example.

- The exception is exception\_stack\_overflow.
- The thread state is \_thread\_in\_native, which means that the thread is executing native or JNI code.
- In the stack information, the free space is only 4 KB (a single page on a Windows system). In addition, the stack pointer (sp) is at 0x00041000, which is close to the end of the stack at 0x00040000.
- The printout of the native frames shows that a recursive native function is the issue in this case. The output notation ... <more frames>... indicates that additional frames exist but were not printed. The output is limited to 100 frames.

#### Find a Workaround

Possible workarounds if a crash occurs with a critical application.

If a crash occurs with a critical application, and the crash appears to be caused by a bug in the HotSpot VM, then it might be desirable to quickly find a temporary workaround. If the crash occurs with an application that is deployed with the most recent release of the JDK, then the crash should be reported to Oracle.



#### Important:

Even if a workaround in this section successfully eliminates a crash, the workaround is **not** a fix for the problem, but merely a temporary solution. Place a support call or file a bug report with the original configuration that demonstrated the issue.

The following are three scenarios to find workarounds for system crashes.

- Working Around Crashes in the HotSpot Compiler Thread or Compiled Code
- Working Around Crashes During Garbage Collection
- Working Around Crashes Caused by Class Data Sharing

## Working Around Crashes in the HotSpot Compiler Thread or Compiled Code

Possible workarounds if the crash occurred in the hotspot compiler thread.

If the fatal error log indicates that the crash occurred in a compiler thread, then it is possible (but not always the case) that you encountered a compiler bug. Similarly, if the crash is in compiled code, then it is possible that the compiler generated incorrect code.

In the case of the HotSpot Client VM (-client option), the compiler thread appears in the error log as CompilerThread0. With the HotSpot Server VM, there are multiple compiler threads, and these appear in the error log file as CompilerThread0, CompilerThread1, and AdapterThread.

Since the JDK 7u5 release, the HotSpot compiler is ignored by default. A commandline option is available to simulate the old behavior, which is useful when multiple methods were excluded. See notable bug fixes in JDK 7u5.

To exclude methods from being compiled by using a JVM flag instead of the .hotspot\_compile file, see -XX:CompileCommand in Advanced JIT Compiler Options in the Java Platform, Standard Edition Tools Reference.

The following example shows a fragment of an error log for a compiler bug that was encountered and fixed during development. The log file shows that the HotSpot Server VM is used, and the crash occurred in CompilerThread1. In addition, the log file shows that the current CompileTask was the compilation of the java.lang.Thread.setPriority method.

```
# An unexpected error has been detected by HotSpot Virtual Machine:
#
:
# Java VM: Java HotSpot(TM) Server VM (1.5-internal-debug mixed mode)
:
----- T H R E A D ------
Current thread (0x001e9350): JavaThread "CompilerThread1" daemon [_thread_in_vm,
id=20]
Stack: [0xb2500000,0xb2580000), sp=0xb257e500, free space=505k
Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code)
```



```
V [libjvm.so+0xc3b13c]
:
Current CompileTask:
opto: 11     java.lang.Thread.setPriority(I)V (53 bytes)
------ P R O C E S S ------
Java Threads: ( => current thread )
     0x00229930 JavaThread "Low Memory Detector" daemon [_thread_blocked, id=21]
=>0x001e9350 JavaThread "CompilerThread1" daemon [_thread_in_vm, id=20]
:
```

In this case, there are two potential workarounds:

- The brute force approach: Change the configuration so that the application is run with the -client option to specify the HotSpot Client VM.
- The subtle approach: Assume that the bug only occurs during the compilation of the java.lang.Thread.setPriority method, and exclude this method from compilation.

The first approach (to use the -client option) might be trivial to configure in some environments. In others, it might be more difficult if the configuration is complex or if the command line to configure the VM is not readily accessible. In general, switching from the HotSpot Server VM to the HotSpot Client VM also reduces the peak performance of an application. Depending on the environment, this might be acceptable until the issue is diagnosed and fixed.

The second approach (exclude the method from compilation) requires creating the file .hotspot\_compiler in the working directory of the application. The following example shows this approach.

exclude java/lang/Thread setPriority

In general, the format of this file is excludeclassmethod, where class is the class (fully qualified with the package name) and method is the name of the method. Constructor methods are specified as <init> and static initializers are specified as <clinit>.

#### Note:

The.hotspot\_compiler file is an unsupported interface. It is documented here solely for the purposes of troubleshooting and finding a temporary workaround.

After the application is restarted, the compiler will not attempt to compile any of the methods excluded in the .hotspot\_compiler file. In some cases this can provide temporary relief until the root cause of the crash is diagnosed and the bug is fixed.

In order to verify that the HotSpot VM correctly located and processed the .hotspot\_compiler file that is shown in the previous example from the second approach, look for the log information at runtime.



Note:

The file name separator is a dot, not a slash.

#### Working Around Crashes During Garbage Collection

Possible workaround if the crash occurs during garbage collection.

If a crash occurs during garbage collection (GC), then the fatal error log reports that a VM\_Operation is in progress. For the purpose of this discussion, assume that the mostly concurrent GC (-XX:+UseConcMarkSweep) is not in use. The VM\_Operation is shown in the THREAD section of the log and indicates one of the following situations:

- Generation collection for allocation
- Full generation collection
- Parallel GC failed allocation
- Parallel GC failed permanent allocation
- Parallel GC system GC

Most likely, the current thread reported in the log is the VMThread. This is the special thread used to execute special tasks in the HotSpot VM. The following example is a fragment of the fatal error log from a crash in the serial garbage collector.

----- THREAD ------Current thread (0x002cb720): VMThread [id=3252] siginfo: ExceptionCode=0xc0000005, reading address 0x0000000 Registers: EAX=0x0000000a, EBX=0x00000001, ECX=0x00289530, EDX=0x00000000 ESP=0x02aefc2c, EBP=0x02aefc44, ESI=0x00289530, EDI=0x00289530 EIP=0x0806d17a, EFLAGS=0x00010246 Top of Stack: (sp=0x02aefc2c) 0x02aefc2c: 00289530 081641e8 00000001 0806e4b8 0x02aefc3c: 00000001 00000000 02aefc9c 0806e4c5 0x02aefc4c: 081641e8 081641c8 00000001 00289530 
 0x02aerc4c:
 081641e8
 081641c8
 00000001
 00289530

 0x02aerc5c:
 0000000
 0000000
 00000001
 00000001

 0x02aerc6c:
 0000000
 0000000
 00000000
 08072a9e

 0x02aerc7c:
 0000000
 0000000
 0000000
 00035378

 0x02aerc8c:
 0035378
 00280d88
 0280d88
 147fee00

 0x02aerc9c:
 02aerce8
 0806e0f5
 00000001
 00289530
 Instructions: (pc=0x0806d17a) 0x0806d16a: 15 08 83 3d c0 be 15 08 05 53 56 57 8b f1 75 0f 0x0806d17a: 0f be 05 00 00 00 00 83 c0 05 a3 c0 be 15 08 8b Stack: [0x02ab0000,0x02af0000), sp=0x02aefc2c, free space=255k Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code) V [jvm.dll+0x6d17a] V [jvm.dll+0x6e4c5] V [jvm.dll+0x6e0f5] V [jvm.dll+0x71771] V [jvm.dll+0xfd1d3] V [jvm.dll+0x6cd99]



V [jvm.dll+0x504bf] V [jvm.dll+0x6cf4b] V [jvm.dll+0x1175d5] V [jvm.dll+0x1170a0] V [jvm.dll+0x11728f] V [jvm.dll+0x116fd5] C [MSVCRT.dll+0x27fb8]

C [kernel32.dll+0x1d33b]

VM\_Operation (0x0373f71c): generation collection for allocation, mode: safepoint, requested by thread 0x02db7108

#### Note:

A crash during garbage collection does not suggest a bug in the garbage collection implementation. It could also indicate a compiler or runtime bug, or some other issue.

You can try the following workarounds if you repeatedly get a crash during garbage collection:

- Switch GC configuration. For example, if you are using the serial collector, then try the throughput collector, or vice versa.
- If you are using the HotSpot Server VM, then try the HotSpot Client VM.

If you are not sure which garbage collector is in use, then you can use the jmap utility on the Oracle Solaris and Linux operating systems. See The jmap Utility to get the heap information from the core file, if the core file is available. In general, if the GC configuration is not specified on the command line, then the serial collector will be used on Windows. On the Oracle Solaris and Linux operating systems, it depends on the machine configuration. If the machine has at least 2 GB of memory and has at least 2 CPUs, then the throughput collector (Parallel GC) will be used. For smaller machines, the serial collector is the default. The option to select the serial collector is – XX:+UseSerialGC and the option to select the throughput collector is –XX: +UseParallelGC. If, as a workaround, you switch from the throughput collector to the serial collector, then you might experience some performance degradation on multiprocessor systems. This might be acceptable until the root issue is diagnosed and fixed.

#### Working Around Crashes Caused by Class Data Sharing

When the JRE is installed, the installer loads a set of classes from the system JAR file into a private internal representation and dumps that representation to a file called a shared archive. When the JVM starts, the shared archive is memory-mapped to allow sharing of read-only JVM metadata for these classes among multiple JVM processes. The startup time is reduced thus saving the cost because restoring the shared archive is faster than loading the classes. Class data sharing is supported with the Java HotSpot VM. The G1, serial, parallel, and parallelOldGC garbage collectors are supported. The shared string feature (part of class data sharing) supports only the G1 garbage collector on non-Windows platforms.

The fatal error log prints the version string in the header of the log. If sharing is enabled, it is indicated by the text "sharing," as shown in the following example.



# An unexpected error has been detected by HotSpot Virtual Machine:
#
# EXCEPTION\_ACCESS\_VIOLATION (0xc000005) at pc=0x08083d77, pid=3572, tid=784
#
# Java VM: Java HotSpot(TM) Client VM (1.5-internal mixed mode, sharing)
# Problematic frame:
# V [jvm.dll+0x83d77]

CDS can be disabled by providing the -Xshare:off option on the command line. If the crash only occurs with sharing enabled, then it is possible that you encountered a bug in this feature. In that case, gather as much information as possible and submit a bug report.

## Microsoft Visual C++ Version Considerations

The JDK software is built on Windows using Microsoft Visual Studio 2013.

If you experience a crash with a Java application and if you have native or JNI libraries that are compiled with a different release of the compiler, then you must consider compatibility issues between the runtimes. Specifically, your environment is supported only if you follow the Microsoft guidelines when dealing with multiple runtimes. For example, if you allocate memory using one runtime, then you must release it using the same runtime. Unpredictable behavior or crashes can happen if you release a resource using a different library than the one that allocated the resource.



## 6 Troubleshoot Process Hangs and Loops

This chapter provides information and guidance about some specific procedures for troubleshooting hanging or looping processes.

Problems can occur that involve hanging or looping processes. A hang can occur for many reasons, but often stems from a deadlock in an application code, API code, or library code. A hang can be due to a bug in the Java HotSpot VM.

Sometimes an apparent hang turns out to be, in fact, a loop. For example, a bug in a VM process that causes one or more threads to go into an infinite loop can consume all available CPU cycles.

The initial step when you diagnose a hang is to find out if the VM process is idle or consuming all available CPU cycles. You can do this using a native operating system (OS) utility. If the process appears to be busy and is consuming all available CPU cycles, then it is likely that the issue is a looping thread rather than a deadlock. On the Oracle Solaris operating system, for example, the command prstat -L -p pid can be used to report the statistics for all lightweight processes (LWPs) in the target process and therefore will identify the threads that are consuming a lot of CPU cycles.

This chapter contains the following sections:

- Diagnose a Loop Process
- Diagnose a Hung Process
- Oracle Solaris 8 Thread Library

#### Diagnose a Loop Process

If a VM process appears to be looping, the first step is to try to get a thread dump. If a thread dump can be obtained, it will often be clear which thread is looping. If the looping thread can be identified, then the trace stack in the thread dump can provide the direction on where (and maybe why) the thread is looping.

If the application console (standard input/output) is available, then press the Control+ key combination (on Oracle Solaris or Linux) or the Control+Break key combination (on Windows) to cause the HotSpot VM to print a thread dump, including thread state. On Oracle Solaris and Linux operating systems the thread dump can also be obtained by sending a SIGQUIT to the process (command kill -QUIT *pid*). In this case, the thread dump is printed to the standard output of the target process. The output might be directed to a file, depending on how the process was started.

If the Java process is started with the -XX:+PrintClassHistogram command-line option, then the Control+Break handler will produce a heap histogram.

If a thread dump can be obtained, then a good place to start is the thread stacks of the threads that are in the RUNNABLE state. See Thread Dump, for more information about the format of the thread dump, as well as a table of the possible thread states in the thread dump. In some cases, it might be necessary to get a sequence of thread dumps in order to determine which threads appear to be continuously busy.



If the application console is not available (for example, the process is running in the background, or the VM output is directed to an unknown location), then the jstack utility can be used to get the stack thread. See The jstack Utility for more about the output of this utility. The jstack utility should also be used if the thread dump does not provide any evidence that a Java thread is looping.

When reviewing the output of the jstack utility, focus initially on the threads that are in the RUNNABLE state. This is the most likely state for threads that are busy and possibly looping. It might be necessary to execute jstack a number of times to get a better idea of which threads are looping. If a thread appears to be always in the RUNNABLE state, then the -m option can be used to print the native frames and provide a further hint about what the thread is doing. If a thread appears to be looping continuously while in the RUNNABLE state, then this situation can indicate a potential HotSpot VM bug that needs further investigation.

If the VM does not respond to Control+\, then this could indicate a VM bug rather than an issue with the application or library code. In this case, use <code>jstack</code> with the <code>-m</code> option to get a thread stack for all threads. The output will include the thread stacks for VM internal threads. In this stack trace, identify threads that do not appear to be waiting. For example, on the Oracle Solaris operating system, you identify the threads that are not in functions such as <code>\_lwp\_cond\_wait, \_lwp\_park, \_\_pollsys</code>, or other blocking functions. If it appears that the looping is caused by a VM bug, then collect as much data as possible and submit a bug report. See Submit a Bug Report for more about data collection.

#### Diagnose a Hung Process

Use the thread dump to diagnose a hung process.

If the application appears to be hung and the process appears to be idle, then the first step is to try to get a thread dump. If the application console is available, then press Control+\ (on Oracle Solaris or Linux), or Control+Break (on Windows) to cause the HotSpot VM to print a thread dump. On the Oracle Solaris and Linux operating systems, the thread dump can also be obtained by sending a SIGQUIT to the process (command kill -QUIT *pid*). If the hung process can generate a thread dump, then the output is printed to the standard output of the target process.

After printing the thread dump, the HotSpot VM executes a deadlock detection algorithm.

The following sections describe various situations for a hung process.

- Deadlock Detected
- Deadlock Not Detected
- No Thread Dump

#### **Deadlock Detected**

If a deadlock is detected, then it will be printed along with the stack trace of the threads involved in the deadlock.

The following example shows the stack trace for this situation.

```
Found one Java-level deadlock:
"AWT-EventQueue-0":
```



```
waiting to lock monitor 0x000ffbf8 (object 0xf0c30560, a
java.awt.Component$AWTTreeLock),
 which is held by "main"
"main":
 waiting to lock monitor 0x000ffe38 (object 0xf0c41ec8, a java.util.Vector),
 which is held by "AWT-EventQueue-0"
Java stack information for the threads listed above:
_____
"AWT-EventQueue-0":
       at java.awt.Container.removeNotify(Container.java:2503)
        - waiting to lock <0xf0c30560> (a java.awt.Component$AWTTreeLock)
       at java.awt.Window$1DisposeAction.run(Window.java:604)
       at java.awt.Window.doDispose(Window.java:617)
       at java.awt.Dialog.doDispose(Dialog.java:625)
       at java.awt.Window.dispose(Window.java:574)
       at java.awt.Window.disposeImpl(Window.java:584)
       at java.awt.Window$1DisposeAction.run(Window.java:598)
        - locked <0xf0c41ec8> (a java.util.Vector)
       at java.awt.Window.doDispose(Window.java:617)
       at java.awt.Window.dispose(Window.java:574)
       at javax.swing.SwingUtilities$SharedOwnerFrame.dispose(SwingUtilities.java:
1743)
       at.
javax.swinq.SwinqUtilities$SharedOwnerFrame.windowClosed(SwinqUtilities.java:1722)
       at java.awt.Window.processWindowEvent(Window.java:1173)
       at javax.swing.JDialog.processWindowEvent(JDialog.java:407)
       at java.awt.Window.processEvent(Window.java:1128)
       at java.awt.Component.dispatchEventImpl(Component.java:3922)
       at java.awt.Container.dispatchEventImpl(Container.java:2009)
       at java.awt.Window.dispatchEventImpl(Window.java:1746)
        at java.awt.Component.dispatchEvent(Component.java:3770)
       at java.awt.EventQueue.dispatchEvent(EventQueue.java:463)
       at.
java.awt.EventDispatchThread.pumpOneEventForHierarchy(EventDispatchThread.java:214)
       at.
java.awt.EventDispatchThread.pumpEventsForHierarchy(EventDispatchThread.java:163)
       at java.awt.EventDispatchThread.pumpEvents(EventDispatchThread.java:157)
       at java.awt.EventDispatchThread.pumpEvents(EventDispatchThread.java:149)
       at java.awt.EventDispatchThread.run(EventDispatchThread.java:110)
"main":
       at java.awt.Window.getOwnedWindows(Window.java:844)
        - waiting to lock <0xf0c4lec8> (a java.util.Vector)
       at
javax.swing.SwingUtilities$SharedOwnerFrame.installListeners(SwingUtilities.java:
1697)
       at javax.swing.SwingUtilities$SharedOwnerFrame.addNotify(SwingUtilities.java:
1690)
       at java.awt.Dialog.addNotify(Dialog.java:370)
        - locked <0xf0c30560> (a java.awt.Component$AWTTreeLock)
       at java.awt.Dialog.conditionalShow(Dialog.java:441)
        - locked <0xf0c30560> (a java.awt.Component$AWTTreeLock)
       at java.awt.Dialog.show(Dialog.java:499)
       at java.awt.Component.show(Component.java:1287)
        at java.awt.Component.setVisible(Component.java:1242)
       at test01.main(test01.java:10)
```

Found 1 deadlock.

The default deadlock detection works with locks that are obtained using the synchronized keyword, as well as with locks that are obtained using the

java.util.concurrent package. If the Java VM flag -XX:+PrintConcurrentLocks is set, then the stack trace also shows a list of lock owners.

If a deadlock is detected, then you must examine the output in more detail in order to understand the deadlock. In the previous example, the thread main is locking object 0xf0c30560 and is waiting to enter 0xf0c4lec8, which is locked by thread AWT-EventQueue-0. However, thread AWT-EventQueue-0 is waiting to enter 0xf0c30560, which is locked by main.

The detail in the stack traces provides information to help you find the deadlock.

#### **Deadlock Not Detected**

If the thread dump is printed and no deadlocks are found, then the issue might be a bug in which a thread is waiting for a monitor that is never notified. This could be a timing issue or a general logic bug.

To find out more about the issue, examine each of the threads in the thread dump and each thread that is blocked in <code>object.wait()</code>. The caller frame in the stack trace indicates the class and method that is invoking the <code>wait()</code> method. If the code was compiled with line number information (the default), then this provides a direction as to the code to examine. In most cases, you must have some knowledge of the application logic or library in order to diagnose this issue further. In general, you must understand how the synchronization works in the application and the details and conditions for when and where the monitors are notified.

#### No Thread Dump

If the VM is deadlocked or hung, use the jstack command.

If the VM does not respond to Control+\ or Control+Break, then it is possible that the VM is deadlocked or hung for some other reason. In that case, use The jstack Utility to get a thread dump. This also applies in the case when the application is not accessible, or the output is directed to an unknown location.

In the jstack output, examine each of the threads in the BLOCKED state. The top frame can sometimes indicate why the thread is blocked (for example, Object.wait or Thread.sleep). The rest of the stack will give an indication of what the thread is doing. This is particularly true when the source is compiled with line number information (the default), and you can cross-reference the source code.

If a thread is in the BLOCKED state and the reason is not clear, then use the -m option to get a mixed stack. With the mixed stack output, it should be possible to identify why the thread is blocked. If a thread is blocked trying to enter a synchronized method or block, then you will see frames such as ObjectMonitor::enter near the top of the stack. The following example shows a sample, mixed-stack output.

```
------ t@13 -----

0xff31e8b8 __lwp_cond_wait + 0x4

0xfea8c810 void ObjectMonitor::EnterI(Thread*) + 0x2b8

0xfeac86b8 void ObjectMonitor::enter2(Thread*) + 0x250

:
```

Threads in the RUNNABLE state might also be blocked. The top frames in the mixed stack should indicate what the thread is doing.



One specific thread to check is VMThread. This is the special thread used to execute operations like garbage collection (GC). It can be identified as the thread that is executing VMThread::run() in its initial frames. On the Oracle Solaris, it is typically t@4. On Linux, it should be identifiable using the C++ mangled name \_ZN8VMThread4loopEv.

In general, the VM thread is in one of three states: waiting to execute a VM operation, synchronizing all threads in preparation for a VM operation, or executing a VM operation. If you suspect that a hang is a HotSpot VM bug rather than an application or class library deadlock, then pay special attention to the VM thread.

If the VM thread appears to be stuck in safepointSynchronize::begin, then this could indicate an issue bringing the VM to a safepoint. A safepoint indicates that all threads executing in the VM are blocked and waiting for a special operation, such as GC, to complete.

If the VM thread appears to be stuck in function, where function ends in doit, then this could also indicate a VM problem.

In general, if you can execute the application from the command line, and you get to a state where the VM does not respond to Control+\ or Control+Break, it is more likely that you have uncovered a VM bug, a thread library issue, or a bug in another library. When this occurs, get a crash dump. See Collect Core Dumps for instructions about gathering as much information as possible, and submit a bug report or call support.

One other tool to mention in the context of hung processes is the pstack utility on the Oracle Solaris operating system. On the Oracle Solaris 8 and 9 operating systems, this utility prints the thread stacks for LWPs in the target process. On the Oracle Solaris 10 operating system and starting with the JDK 5.0 release, the output of pstack is similar, though not identical, to the output from jstack -m. As with jstack, the Oracle Solaris 10 operating system implementation of pstack prints the fully qualified class name, method name, and bytecode index (BCI). It will also print line numbers for cases where the source was compiled with line number information (the default). This is useful for developers and administrators who are familiar with the other utilities on the Oracle Solaris operating system that exercise features of the /proc file system.

The equivalent tool of pstack on Linux is lsstack. This utility is included in some distributions and otherwise obtained from sourceforge. At the time of this writing, lsstack reported native frames only.

### **Oracle Solaris 8 Thread Library**

The default thread library on the Oracle Solaris 8 operating system is often referred to as the T1 library. This thread library implemented the *m:n* threading model, where *m* user threads are mapped to *n* kernel-level threads (LWPs). The Oracle Solaris 8 operating system also shipped with an alternative and newer thread library in /usr/lib/lwp. The alternative thread library is often referred to as the T2 library, and it became the default thread library in the Oracle Solaris 9 and 10 operating systems. In older releases of J2SE (pre-1.4.0 in particular), there were a number of issues with the default thread library (for example, bugs in the thread library, LWP synchronization problems, or LWP starvation). LWP starvation is a scenario in which there are user threads in the RUNNABLE state, but there are no kernel level threads available.

Although the issues cited are historical, it should be noted that when the JDK software is deployed on the Oracle Solaris 8 operating system, it still uses the T1 library by default. LWP starvation type issues do not happen because the JDK release uses



"bound threads" so that each user thread is bound to a kernel thread. However, in the event that you encounter an issue, such as a hang, that you believe is a thread library issue, then you can instruct the HotSpot VM to use the T2 library by adding /usr/lib/lwp to the LD\_LIBRARY\_PATH. To check if the T2 library is in use, issue the command pldd pid to list the libraries loaded by the specified process.

## 7 Handle Signals and Exceptions

This chapter provides information about how signals and exceptions are handled by the Java HotSpot Virtual Machine. It also describes the signal chaining facility, available on the Oracle Solaris, Linux, and macOS operating systems, which facilitates writing applications that must install their own signal handlers. This chapter contains the following sections:

- Handle Signals on Oracle Solaris, Linux, and macOS
- Handle Exceptions on Windows
- Signal Chaining
- Handle Exceptions Using the Java HotSpot VM
- Console Handlers
- Signals Used in Oracle Solaris, Linux, and macOS

## Handle Signals on Oracle Solaris, Linux, and macOS

The Java HotSpot VM installs signal handlers to implement various features and to handle fatal error conditions.

For example, in an optimization to avoid explicit null checks in cases where java.lang.NullPointerException will be thrown rarely, the SIGSEGV signal is caught and handled, and the NullPointerException is thrown.

In general, there are two categories where signal/traps happen:

- When signals are expected and handled, like implicit null-handling. Another example is the safepoint polling mechanism, which protects a page in memory when a safepoint is required. Any thread that accesses that page causes a SIGSEGV, which results in the execution of a stub that brings the thread to a safepoint.
- Unexpected signals. This includes a SIGSEGV when executing in VM code, Java Native Interface (JNI) code, or native code. In these cases, the signal is unexpected, so fatal error handling is invoked to create the error log and terminate the process.

 Table 7-2 lists the signals that are currently used on the Oracle Solaris, Linux, and macOS operating systems.

### Handle Exceptions on Windows

On Windows, an exception is an event that occurs during the execution of a program.

There are two kinds of exceptions: hardware exceptions and software exceptions. Hardware exceptions are comparable to signals such as SIGSEGV and SIGKILL on the Oracle Solaris and Linux operating systems. Software exceptions are initiated explicitly by applications or the operating system using the RaiseException() API.

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On Windows, the mechanism for handling both hardware and software exceptions is called structured exception handling (SEH). This is stack frame-based exception handling similar to the C++ and Java exception handling mechanism. In C++, the \_\_try and \_\_except keywords are used to guard a section of code that might result in an exception, as shown in the following example.

```
__try {
    // guarded body of code
    // except (filter-expression) {
        // exception-handler block
    }
```

The \_\_except block is filtered by a filter expression that uses the integer exception code returned by the GetExceptionCode() API, exception information returned by the GetExceptionInformation() API, or both.

The filter expression should evaluate to one of the following values:

• EXCEPTION\_CONTINUE\_EXECUTION = -1

The filter expression repaired the situation, and execution continues where the exception occurred. Unlike some exception schemes, SEH supports the **resumption model** as well. This is much like the UNIX signal handling in the sense that after the signal handler finishes, the execution continues where the program was interrupted. The difference is that the handler in this case is just the filter expression itself and not the \_\_except block. However, the filter expression might also involve a function call.

• EXCEPTION\_CONTINUE\_SEARCH = 0

The current handler cannot handle this exception. Continue the handler search for the next handler. This is similar to the catch block not matching an exception type in C++ and Java.

• EXCEPTION\_EXECUTE\_HANDLER = 1

The current handler matches and can handle the exception. The \_\_except block is executed.

The <u>\_try</u> and <u>\_finally</u> keywords are used to construct a termination handler, as shown in the following example.

```
__try {
    // guarded body of code
} __finally {
    // __finally block
}
```

When control leaves the \_\_try block (after an exception or without an exception), the \_\_finally block is executed. Inside the \_\_finally block, the

 $\label{eq:AbnormalTermination()} \mbox{API can be called to test whether control continued after the exception or not.}$ 

Windows programs can also install a top-level **unhandled exception filter** function to catch exceptions that are not handled in the <u>try/\_except</u> block. This function is installed on a process-wide basis using the SetUnhandledExceptionFilter() API. If there is no handler for an exception, then UnhandledExceptionFilter() is called, and this will call the top-level unhandled exception filter function, if any, to catch that exception. This function also shows a message box to notify the user about the unhandled exception.



Windows exceptions are comparable to Unix synchronous signals that are attributable to the current execution stream. In Windows, asynchronous events such as console events (for example, the user pressing Control+C at the console) are handled by the console control handler registered using the SetConsoleCtlHandler() API.

If an application uses the signal() API on Windows, then the C runtime library (CRT) maps both Windows exceptions and console events to appropriate signals or C runtime errors. For example, CRT maps Control+C to SIGINT and all other console events to SIGEREAK. Similarly, if you register the SIGSEGV handler, CRT translates the corresponding exception to a signal. CRT startup code implements a \_\_try/\_except block around the main() function. The CRT's exception filter function (named \_XcptFilter) maps the Win32 exceptions to signals and dispatches signals to their appropriate handlers. If a signal's handler is set to SIG\_DFL (default handling), then \_XcptFilter Calls UnhandledExceptionFilter.

The **vectored exception handling** mechanism can also be used. Vectored handlers are not frame-based handlers. A program can register zero or more vectored exception handlers using the AddVectoredExceptionHandler API. Vectored handlers are invoked before structured exception handlers, if any, are invoked, regardless of where the exception occurred.

vectored exception handler returns one of the following values:

- EXCEPTION\_CONTINUE\_EXECUTION: Skip the next vectored and SEH handlers.
- EXCEPTION\_CONTINUE\_SEARCH: Continue to the next vectored or SEH handler.

See the Microsoft website to know more on Windows exception handling.

### Signal Chaining

Signal chaining enables you to write applications that need to install their own signal handlers. This facility is available on Solaris, Linux, and macOS.

The signal chaining facility has the following features:

 Support for preinstalled signal handlers when you create Oracle's HotSpot Virtual Machine.

When the HotSpot VM is created, the signal handlers for signals that are used by the HotSpot VM are saved. During execution, when any of these signals are raised and are not to be targeted at the HotSpot VM, the preinstalled handlers are invoked. In other words, preinstalled signal handlers are *chained* behind the HotSpot VM handlers for these signals.

• Support for the signal handlers that are installed after you create the HotSpot VM, either inside the Java Native Interface code or from another native thread.

Your application can link and load the libjsig.so shared library before the libc/ libthread/libpthread library. This library ensures that calls such as signal(), sigset(), and sigaction() are intercepted and don't replace the signal handlers that are used by the HotSpot VM, if the handlers conflict with the signal handlers that are already installed by HotSpot VM. Instead, these calls save the new signal handlers. The new signal handlers are chained behind the HotSpot VM signal handlers for the signals. During execution, when any of these signals are raised and are not targeted at the HotSpot VM, the preinstalled handlers are invoked.

If support for signal handler installation after the creation of the VM is not required, then the libjsig.so shared library is not needed.



To enable signal chaining, perform one of the following procedures to use the libjsig.so shared library:

 Link the libjsig.so shared library with the application that creates or embeds the HotSpot VM:

cc -L libjvm.so-directory -ljsig -ljvm java\_application.c

- Use the LD\_PRELOAD environment variable:
  - \* Korn shell (ksh):

export LD\_PRELOAD=libjvm.so-directory/libjsig.so; java\_application

\* C shell (csh):

setenv LD\_PRELOAD libjvm.so-directory/libjsig.so; java\_application

The interposed signal(), sigset(), and sigaction() calls return the saved signal handlers, not the signal handlers installed by the HotSpot VM and are seen by the operating system.

# Note: The SIGQUIT, SIGTERM, SIGINT, and SIGHUP signals cannot be chained. If the application must handle these signals, then consider using the –Xrs option.

#### **Enable Signal Chaining in macOS**

To enable signal chaining in macOS, set the following environment variables:

- DYLD\_INSERT\_LIBRARIES: Preloads the specified libraries instead of the LD\_PRELOAD environment variable available on Solaris and Linux.
- DYLD\_FORCE\_FLAT\_NAMESPACE: Enables functions in the libjsig library and replaces the OS implementations, because of macOS's two-level namespace (a symbol's fully qualified name includes its library). To enable this feature, set this environment variable to any value.

The following command enables signal chaining by preloading the libjsig library:

\$ DYLD\_FORCE\_FLAT\_NAMESPACE=0 DYLD\_INSERT\_LIBRARIES="JAVA\_HOME/lib/libjsig.dylib"
java MySpiffyJavaApp

#### Note:

The library file name on macOS is <code>libjsig.dylib</code> not <code>libjsig.so</code> as it is on Solaris or Linux.

#### Handle Exceptions Using the Java HotSpot VM

The HotSpot VM installs a top-level exception handler during initialization using the AddVectoredExceptionHandlerAPI for 64-bit systems.

It also installs the Win32 SEH using a \_\_try /\_except block in C++ around the thread (internal) start function call for each thread created.



Finally, it installs an exception handler around JNI functions.

If an application must handle structured exceptions in JNI code, then it can use \_\_try / \_\_except statements in C++. However, if it must use the vectored exception handler in JNI code, then the handler must return EXCEPTION\_CONTINUE\_SEARCH to continue to the VM's exception handler.

In general, there are two categories in which exceptions happen:

- When exceptions are expected and handled. Examples include the implicit null handling cited, previously where accessing a null causes an EXCEPTION\_ACCESS\_VIOLATION, which is handled.
- Unexpected exceptions. An example is an EXCEPTION\_ACCESS\_VIOLATION when executing in VM code, in JNI code, or in native code. In these cases, the signal is unexpected, and fatal error handling is invoked to create the error log and terminate the process.

#### **Console Handlers**

This topic describes a list of console events that are registered with the Java HotSpot VM.

The Java HotSpot VM registers console events, as shown in Table 7-1.

Console Event	Signal	Usage
CTRL_C_EVENT	SIGINT	This event and signal is used to terminate a process. (Optional)
CTRL_CLOSE_EVENTCTRL_LOG OFF_EVENTCTRL_SHUTDOWN_E VENT	SIGTERM	This event and signal is used by the shutdown hook mechanism when the VM is terminated abnormally. (Optional)
CTRL_BREAK_EVENT	SIGBREAK	This event and signal is used to dump Java stack traces at the standard error stream. (Optional)

Table 7-1 Console Events

If an application must register its own console handler, then the -Xrs option can be used. With this option, shutdown hooks are not run on SIGTERM (with the previously shown mapping of events), and thread dump support is not available on SIGBREAK (with the above mapping of the Control+Break event).

### Signals Used in Oracle Solaris, Linux, and macOS

This topic describes a list of signals that are used on Solaris OS, Linux, and macOS

#### Table 7-2 Signals Used on Oracle Solaris, Linux, and macOS

Signal	Description
SIGSEGV, SIGBUS, SIGFPE, SIGPIPE, SIGILL	These signals are used in the implementation for implicit null check, and so forth.
SIGQUIT	This signal is used to dump Java stack traces to the standard error stream. (Optional)



Signal	Description
SIGTERM, SIGINT, SIGHUP	These signals are used to support the shutdown hook mechanism (java.lang.Runtime.addShutdownHook) when the VM is terminated abnormally. (Optional)
SIGJVM1, SIGJVM2	These signals are reserved for use by the Java Virtual Machine. (Solaris only)
SIGUSR2	This signal is used internally on Linux and macOS. It is not used by the VM on Solaris.
SIGABRT	The HotSpot VM does not handle this signal. Instead, it calls the abort function after fatal error handling. If an application uses this signal, then it should terminate the process to preserve the expected semantics.

#### Table 7-2 (Cont.) Signals Used on Oracle Solaris, Linux, and macOS

Signals tagged as "optional" are not used when the -Xrs option is specified to reduce signal usage. With this option, fewer signals are used, although the VM installs its own signal handler for essential signals such as SIGSEGV. Specifying this option means that the shutdown hook mechanism will not execute if the process receives a SIGQUIT, SIGTERM, SIGINT, OR SIGHUP. Shutdown hooks will execute, as expected, if the VM terminates normally (that is, when the last non-daemon thread completes or the System.exit method is invoked).

SIGUSR2 is used to implement, suspend, and resume on Linux and macOS. However, it is possible to specify an alternative signal to be used instead of SIGUSR2. This is done by specifying the \_JAVA\_SR\_SIGNUM environment variable. If this environment variable is set, then it must be set to a value larger than the maximum of SIGSEGV and SIGBUS.

## Part III Debug Core Library Issues

This part describes issues and troubleshooting techniques that arise with time zone settings and contains the following topic.

• Time Zone Settings in the JRE

Describes some issues that arise with time zone settings with Java Runtime Environment (JRE) and troubleshooting techniques to resolve these issues.



## 8 Time Zone Settings in the JRE

This chapter describes some issues that can arise with time zone settings with the Java Runtime Environment (JRE) on the Windows operating system. It further describes troubleshooting techniques and workarounds to solve these issues. This chapter contains the following sections:

- Native Time Zone Information and the JRE
- Determine the Default Time Zone on Windows

### Native Time Zone Information and the JRE

The JRE reads the native time zone information to determine your default time zone.

For example, on Windows, the JRE queries the registry to determine the default time zone.

However, the JRE also maintains its own time zone database. This provides crossplatform support because the different operating system APIs are not sufficient to support the Java APIs. The Java time zone database supports time zone IDs and determines daylight saving time rules for all the time zones that the JRE supports. The tzupdater tool is available for download from the Java SE Download Page.

Modifications to the JRE for each specific operating system are necessary so that the operating system can deliver the system time to the JRE. Then, if a Java application requests the system date by calling date and time related constructors, the system time is returned.

Examples of such constructors are:

```
java.util.Date()
java.util.GregorianCalendar()
```

Constructors related to date and time include:

```
System.currentTimeMillis()
System.nanoTime()
```

Operating system-specific patches might be required to ensure that the correct system time is delivered to the JRE.

The following sections describe troubleshooting techniques for time zone settings.

- Determine the Time Zone Data Version in Use
- Troubleshoot Problems with TZupdater



#### Determine the Time Zone Data Version in Use

The time zone database version that ships in any JRE from Oracle is documented in the release notes. However, the actual version can be different from the version mentioned there if the JRE was patched using the tzupdater tool.

To determine the current time zone data version of your JRE, either run the tzupdater tool with the Version option, or examine the header of the ZoneInfoMappings file.

Follow these two steps to determine the time zone data:

 Determine the Time Zone with TZupdater: The Java time zone updater tool is called tzupdater. To determine the time zone database version of your JRE, run this tool as follows:

```
java -jar tzupdater.jar -V
```

Here is a typical output from running the tzupdater tool.

tzupdater version 2.1.0-b04 JRE tzdata version: tzdata2016f

You can download the tzupdater tool from this web page: Timezone Updater Tool.

• Examine the ZoneInfoMappings File: Even without the tzupdater tool, you can quickly check the version by examining the header of the file <java-home>/lib/zi/ ZoneInfoMappings. This data is stored in a binary format that is specific to Java. On the Oracle Solaris, Linux and Mac macOS operating systems, you can use the octal dump command to see the header of this file.

The following example shows the octal dump command format.

/usr/bin/od -c -j 11 -N 11 <java-home>/lib/zi/ZoneInfoMappings

The following example shows the typical result of the dump command.

```
/usr/bin/od -c -j 11 -N 11 /farfaraway/jdks/jdk1.6.0_21/jre/lib/zi/
ZoneInfoMappings0000000 t z d a t a 2 0 1 0 i0000013
```

The following example shows the time zone data version that is embedded in that JRE is tzdata2010i.

On Microsoft Windows, you can use the findstr command to examine the ZoneInfoMappings file. Here is an example.

findstr tzdata <java-home>\lib\zi\ZoneInfoMappings

#### Troubleshoot Problems with TZupdater

Sometimes, when you run tzupdater, it quits with the message: "There's no tzdata available for this Java runtime." The following are two examples.

```
$ java -jar tzupdater.jar -V
tzupdater version 2.1.1-b01
JRE tzdata version: tzdata2017b
There's no tzdata available for this Java runtime.
```

The likely cause is that you are using a JRE that is not from Oracle. Oracle provides the JRE for Oracle Solaris (x86, x64, SPARC), Linux (x86, x64, ARM), Microsoft



Windows (x86, x64), and macOS (x64). The java.vendor property value for these is Sun Microsystems Inc., Oracle Corporation or BEA Systems, Inc. Oracle does not provide the JRE for other platforms.

The output of running the java -version command does not provide enough information to determine the actual vendor of a JRE. However, running tzupdater in update mode with the -v option does print out the java.vendor property. The following example shows the result of running tzupdater when the environment is HP\_UX from Hewlett Packard.

root@my\_server:/opt/java6/bin> uname -a HP-UX my\_server B.11.23 U ia64 1114591084 unlimited-user license root@my\_server:/opt/java6/bin> ./java -version java version "1.6.0.05" Java(TM) SE Runtime Environment (build 1.6.0.05-jinteg\_14\_oct\_2009\_01\_44-b00) Java HotSpot(TM) Server VM (build 14.2-b01-jre1.6.0.05-rc5, mixed mode) root@my\_server:/opt/java6/bin> ./java -jar tzupdater.jar -v -1 java.home: /opt/java6/jre java.vendor: Hewlett-Packard Co. java.version: 1.6.0.05 JRE tzdata version: tzdata2009i There's no tzdata available for this Java runtime.

In the previous example, java.vendor is set to "Hewlett-Packard Co." The JRE that you are trying to update using trupdater is not supported by Oracle.

A possible solution is to visit the website of your JRE vendor and determine whether a time zone updater tool is available. For example, see the Hewlett-Packard version of the tzupdater tool.

#### Determine the Default Time Zone on Windows

This section clarifies how the JRE determines the default time zone on the Windows Vista and Windows 7 operating systems. If Java doesn't report the expected time zone, then use the troubleshooting techniques provided in the following sections:

- Check the Default Time Zone JRE Reports
- Determine the Setting in the Control Panel
- Check for Automatic Daylight Saving Time Adjustment
- Set the Default Time Zone in the Control Panel
- Check -Duser.timezone System Property
- Special Tools in Windows 7
- JRE Internal Representation of Time Zone Mappings

#### Check the Default Time Zone JRE Reports

You can write a simple program to determine which time zone the JRE reports as the default time zone-based on a check with the native operating system.

The Java program in the following example returns the default time zone:

```
public class DefaultTimeZone {
    public static void main(String[] args) {
```

```
System.out.println(java.util.TimeZone.getDefault().getID());
}
```

You can save the code snippet in the previous example to a file named DefaultTimeZone.java and compile it using the javac command. Then, you can run the compiled DefaultTimeZone class, as shown in the following example.

```
c:\tztest> javac DefaultTimeZone.java
c:\tztest> java DefaultTimeZone
Europe/Berlin
```

In the previous example, the default time zone is Europe/Berlin. Running the program should display your local time zone. If the output is not the expected time zone, then continue with the following troubleshooting steps.

#### Determine the Setting in the Control Panel

You can change or examine the system's default time zone using the Windows Control Panel. For example, you can select this time zone setting in Windows 7:

(UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna

The corresponding value for the Registry key TimeZoneKeyName is "W. Europe Standard Time."

#### Check for Automatic Daylight Saving Time Adjustment

You can check whether the automatic adjustment of daylight saving time is enabled through the graphical user interface (GUI) or through the Windows registry.

- GUI Method: To use the Control Panel to check whether automatic adjustment of daylight saving time is enabled:.
  - 1. Click the Windows Start button and then click Control Panel.
  - 2. Click Date and Time.
  - 3. Click the Change Time Zone button.
  - 4. There is a check box labeled "Automatically adjust time for Daylight Savings Time. "See if this check box is selected, and change the setting if you want.
  - 5. Click OK. This returns you to the Date and Time dialog box.
- Windows Registry Method: You can run Windows Registry Editor to check whether automatic adjustment of daylight saving time is enabled.

#### Note:

It is a good practice to back up the Windows registry before reviewing or editing it. If you make a mistake, you can damage the Windows registry.

To enable the automatic adjustment of daylight saving time from the Windows registry:



- 1. Click the Windows Start button.
- 2. In the Search programs and files field, enterregedit and then press Enter to open the Registry Editor.
- In the Registry Editor, search for the key DynamicDaylightTimeDisabled and look at the setting.

If the registry setting is 1, then dynamic daylight time is disabled.

If the registry setting is 0, then dynamic daylight time is enabled.

If you prefer, you can access the Windows registry from the Windows command window.

In the following example, the registry setting is 1. With this setting, the clock is not automatically adjusted for daylight saving time.

```
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\TimeZoneInformation]
"DynamicDaylightTimeDisabled"=dword:00000001
```

If you disable the DynamicDaylightTimeDisabled option, then Java returns a GMT (Greenwich Mean Time) offset and not a time zone ID that is compatible with the uniform naming convention (such as "Europe/Berlin"). For example, the offset will be expressed as GMT+01 and not "Europe/Berlin."

#### Set the Default Time Zone in the Control Panel

You can change or review the system's default time zone by using the Windows Control Panel.

To set the system's default time zone from the Control Panel:

- 1. Click the Windows Start button and then click Control Panel.
- 2. Click Date and Time.
- 3. Click the Change Time Zone button.
- 4. From the **Time Zone** menu, select your preferred time zone.
- 5. Click **OK**. This returns you to the Date and Time dialog box.
- 6. Click **OK** to close the Date and Time dialog box.

For example, you can select this time zone in Windows 7:

(UTC)+1:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna.

The corresponding value for the Registry key TimeZoneKeyName is "W. Europe Standard Time."

#### Check -Duser.timezone System Property

You can explicitly set a default time zone on the command line by using the Java system property called user.timezone. This bypasses the settings in the Windows operating system and can be a workaround. For instance, this setting is useful if you want daylight saving time (DST) only for a single Java program running on the system.

The following example shows the system property -Duser.timezone by running a Java program called DefaultTimeTestZone from the Windows Command Prompt window.



c:\tztest> java -Duser.timezone=America/New\_York DefaultTimeZone America/New\_York

If setting a default time zone explicitly by specifying -Duser.timezone works for the DefaultTimeTestZone program, but does not work for your program, you should check whether your code overwrites the default Java time zone during runtime with a method call such as this:

TimeZone.setDefault(TimeZone zone)

#### Special Tools in Windows 7

With Windows 7, a tool called tzutil.exe is available. With this tool, you can request the current time zone ID abbreviation without manually reading the registry.

Here is an example of running tzutil.exe. The first line is the command that you enter in the Windows Command Prompt window. The second line is the system response.

tzutil /g

W. Europe Standard Time

#### JRE Internal Representation of Time Zone Mappings

On Windows, the JRE uses a file < java-home>\lib\tzmappings to represent the mapping between Windows and Java time zones. Each line in the file has four tokens. The first token is the Windows time zone registry key called TimeZoneKeyName. See Determine the Setting in the Control Panel.

The second token is a time zone map ID. (This is not used in Windows Vista and Windows 7.) The third token is the locale. The fourth token represents the Java time zone ID. The important tokens are token number one, number three (which can be empty), and number four. (*Note:* This file is not a public interface.)

If you select the time zone called "(UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna" in the Windows Control Panel, then the relevant line in the file tzmappings is:

W. Europe Standard Time:2,3::Europe/Berlin:

In this example, the JRE recognizes your default time zone (token number four) as "Europe/Berlin."

If there is no appropriate mapping entry in the tzmappings file, then it is possible that Microsoft introduced a new time zone in a Windows update and that the new time zone is not available to the JRE. In this situation, you can file a bug report for the JRE, and request a new entry in the tzmappings file from Oracle Java bugs website.

A similar disconnect between the operating system and the JRE is possible if you ran the tool tredit.exe. This tool is posted by Microsoft on the internet, and allows users to add new time zones. The JRE is unlikely to have a time zone introduced into the system by this tool. Again, the solution is to file a bug to request that a new entry be added to the transpings file.



## Part IV Debug Client Issues

This part describes Java client issues, troubleshooting techniques, and debugging tips for client issues. The following topics are included.

Introduction to Client Issues

Provides an overview of Java client technologies, describes Java client issues, and troubleshooting tips.

AWT

Provides guidance on specific procedures for debugging issues that occur with Java SE Abstract Windows Toolkit (AWT).

• Java 2D

Provides guidance about troubleshooting some common issues found in Java 2D API.

Swing

Provides guidance about troubleshooting some common issues found in Java SE Swing API.

Internationalization

Provides guidance about troubleshooting some issues found in Java Internationalization.

• Java Sound

Describes some issues and causes that happen with Java Sound technology and suggests workarounds.

Applets and Java Web Start Applications

Describes problems, troubleshooting tips, and solutions in deploying Java Applications and Applets.



## 9 Introduction to Client Issues

This chapter explains how the different Java SE Desktop technologies interact with each other. In addition, the chapter helps you to pinpoint the technology from which you might start troubleshooting your problem and provides general troubleshooting tips.

This chapter contains the following sections:

- Java SE Desktop Technologies
- General Steps to Troubleshoot an Issue
- Identify the Type of Issue
- Basic Tools
- Java Debug Wire Protocol

## Java SE Desktop Technologies

Java SE Desktop consists of several technologies used to create rich client applications and applets.

The desktop tools and libraries provide an interface between the Java application and the core tools and libraries of the platform, as shown in Figure 9-1.





To know more about the desktop technologies available in Java SE, visit the Java SE Desktop Overview documentation.



This topic describes troubleshooting techniques for the following Java SE dsktop technologies:

 Abstract Window Toolkit (AWT) provides a set of application programming interfaces (APIs) for constructing graphical user interface (GUI) components such as menus, buttons, text fields, dialog boxes, checkboxes, and for handling user input through those components. In addition, AWT allows for rendering of simple shapes such as ovals and polygons and enables developers to control the interface layout and fonts used by their applications. It also includes data transfer classes (including drag and drop) that allow cut and paste through the native platform clipboard.

The classes of this API are at the bottom of the software stack (closest to the underlying operating and desktop system).

AWT also provides a set of heavyweight components.

Purely AWT applications are usually not related to Swing. If an AWT application does custom rendering, it uses Java 2D.

• Java 2D is a set of classes for advanced 2D graphics and imaging. It encompasses line art, text, and images in a single comprehensive model. The API provides extensive support for image compositing and alpha channel images, a set of classes to provide accurate color space definition and conversion, and a rich set of display-oriented imaging operators. These classes are provided as additions to the java.awt and java.awt.image packages.

Like AWT, Java 2D is also at the bottom of the software stack (closest to the underlying operating and desktop system).

 Swing provides a comprehensive set of GUI components and services which enables the development of commercial-quality desktop and Internet/Intranet applications.

Swing is built on top of many of the other Java SE Desktop technologies, including AWT, Java2D and Internationalization. In most cases the Swing high-level components are recommended instead of those in AWT. However, there are many APIs in AWT that are important to understand when programming in Swing.

Since Swing is a lightweight toolkit, it has very little interaction with the native platform. Swing uses Java 2D for rendering, and AWT provides creation and manipulation of top-level components, such as Windows, Frames, and Dialogs.

 Internationalization is the process of designing software so that it can be adapted (localized) to various languages and regions easily, cost-effectively, and in particular without engineering changes to the software. Localization is performed by simply adding locale-specific components, such as translated text, data describing locale-specific behavior, fonts, and input methods.

In Java SE, internationalization support is fully integrated into the classes and packages that provide language-dependent or culture-dependent functionality.

To know more about internationalization APIs and features of Java SE, see Internationalization documentation.

 Java Sound provides low-level support for audio operations such as audio playback and capture (recording), mixing, musical instrument digital interface (MIDI) sequencing, and MIDI synthesis in an extensible, flexible framework. This API is supported by an efficient sound engine which guarantees high-quality audio mixing and MIDI synthesis capabilities for the platform. • **Java Plug-in** extends the functionality of popular web browsers by connecting them to the Java platform. This connection enables Java applets on websites to be run within the web browser on the desktop.

The better you understand the relationships between these technologies, the more quickly you can pinpoint the area your problem falls into.

### General Steps to Troubleshoot an Issue

General steps to troubleshoot problems in your application.

When you experience problems running your application, follow the steps below for troubleshooting the issue.

#### **1.** Identify the symptom:

- Identify the Type of Issue.
- Find the problem area.
- Note the vant configuration information.

#### 2. Eliminate non-issues:

- Ensure that the correct patches, drivers, and operating systems are installed.
- Try earlier releases (back-tracing).
- Minimize the test. Restrict the test to as few issues at a time as possible.
- Minimize the hardware and software configuration. Determine if the problem is reproducible on a single system and on multiple systems. Determine if the problem changes with the browser version.
- Determine if the problem depends on whether multiple VMs are installed.

#### 3. Find the cause:

- Check for typical causes in the area.
- Use flags to change defaults.
- Use tracing.
- In exceptional cases, use system properties to temporarily change the behavior of the painting system.

#### 4. Find the fix:

- Find a possible workaround.
- File a bug.

For guidance about how to submit a bug report and suggestions about what data to collect for the report, see Submit a Bug Report.

- Fix the setup.
- Fix the application.

## Identify the Type of Issue

Guidance about identifying the problem you are experiencing, and finding the cause and solution.



First of all, take a moment to categorize the problem you are experiencing. This will help you to identify the specific area of the problem, find the cause, and ultimately determine a solution or a workaround.

The following subsections below provide information about common issue types:

- Java Client Crashes
- Performance Problems
- Behavior Problems

Some of these might seem obvious, but it is always helpful to consider every possibility and to eliminate what is not an issue.

#### Java Client Crashes

An error log is created that contains information and the state obtained at the time of the fatal error, when the Java client crashes.

The default name of the error log file is hs\_err\_*pid*.log where *pid* is the process identifier (PID) of the process that crashed. For a standalone Java application that this file is created in the current directory, while for Java Applets it is created in the browser binaries directory or user client folder.

To know more about the fatal error log, see Fatal Error Log.

A line near the top of the header section indicates the library where the error occurred. The following example shows that the crash was related to the AWT library.

```
# Java VM: Java HotSpot(TM) Client VM (1.6.0-beta2-b76 mixed mode, sharing)
# Problematic frame:
# C [awt.dll+0x123456]
...
```

If the crash occurred in the Java Native Interface (JNI), it was likely to have been caused by the desktop libraries. A crash in a native library typically means a problem in Java 2D or AWT, because Swing does not have much native code. The small amount of native code in Swing is then concerned with the native look and feel, and if your application is using native look and feel, then the crash may be related to this area.

The error log usually shows the exact library where the crash occurred, and this can give you a good idea of the cause. Crashes in libraries which are not part of the Java Development Kit (JDK) usually indicate problems with the environment, for example, bad video drivers or desktop managers.

#### **Performance Problems**

Performance problems are harder to diagnose because you generally do not have as much information.

First, you must determine which technology has the problem. For example, rendering performance problems are probably in Java 2D, and responsiveness issues can be Swing-related.

Performance-related problems can be divided into the following categories:

Startup



How long does the application take to start up and become useful to the user?

Footprint

How much memory does the application take? This can be measured by tools such as Task Manager on Windows or top and prstat on the Oracle Solaris and Linux operating systems.

Runtime

How fast does the application complete the task it is designed to perform? For example, if the application computes something, how long does it take to finish the computations? In the case of a game, is the frame rate acceptable, and does the animation look smooth?

*Note:* This is not the same as responsiveness, which is the next topic.

#### Responsiveness

How fast does the application respond to user interaction? If the user clicks a menu, how long does it take for the menu to appear? Can a long-running task be interrupted? Does the application repaint fast enough so that it does not appear to be slow?

#### **Behavior Problems**

Guidance about dealing with various problems in the application.

In addition to crashes, various behavior-related problems can occur. Some of these problems are listed below. Their descriptions can guide you to the Java SE Desktop technology to troubleshoot.

- **Hangs** occur when the application stops responding to user input. See Troubleshoot Process Hangs and Loops .
- **Exceptions in Java code** are visibly thrown to the console or the application log files. An examination of this output will guide you to the problem area.
- Rendering and repainting issues indicate a problem in Java 2D or in Swing. For example, the application's appearance is incorrect after a repaint that was caused by another application being dragged over it. Other examples are incorrect font, wrong colors, scrolling, damaging the application's frame by dragging another window over it, and updating a damaged area.

A quick test is the following: If the problem is reproducible on a different platform (for example, the problem was originally seen on Windows, and it is also present on Oracle Solaris or Linux), it is very likely to be a Swing PaintManager problem.

For the ways to change the Java 2D rendering pipelines with some flags, see Java 2D. This can also help determine if the problem is related to Java 2D or to Swing.

Multiscreen-related repainting issues belong to Java 2D (for example, repainting problems when moving a window from one screen to another, or other unusual behavior caused by the interaction with a non-default screen device).

- **Issues related to desktop interaction** indicate a problem in AWT. Some examples of such issues occur when moving, resizing, minimizing and maximizing windows, handling focus, enumerating multiple screens, using modality, interacting with the notification area (system tray), and viewing splash screens.
- Drag-and-drop problems are related to AWT.



- Printing problems could be related either to Java 2D or AWT depending on the API that is used.
- **Text-rendering issues** in AWT applications might be a problem in font properties or in internationalization.

However, if your application is purely AWT, text rendering problems might also be caused by Java 2D. On Oracle Solaris or Linux, text rendering is performed by Java 2D.

Text rendering in Swing is performed by Java 2D. Therefore, if your application uses Swing and you have text rendering problems (such as missing glyphs, incorrect rendering of glyphs, incorrect spacing between lines or characters, bad quality of font rendering), then the problem is likely to be in Java 2D.

- **Painting problems** are most likely a Swing issue.
- Full-screen issues are related to the Java 2D API.
- **Encoding and locales issues** (for example, no locale-specific characters displayed) indicate internalization problems.

#### **Basic Tools**

List of basic tools that can help troubleshoot certain types of issues.

This section lists a few tools that can help you troubleshoot certain types of issues.

- Performance: Benchmarks, profilers, DTrace, Java probe.
- FootPrint: jmap, profilers
- Crashes: Native debuggers
- Hangs: JConsole, jstack, Control+Break
- Font-rendering: Font2DTest (delivered with the JDK in demo/jfc/Font2DTest)

#### Java Debug Wire Protocol

The Java Debug Wire Protocol (JDWP) is very useful for debugging applications as well as applets.

To debug an application using JDWP:

- 1. Open the command line, and set the PATH environment variable to *jdk/bin* where *jdk* is the installation directory of the JDK.
- 2. Use the following command to run the application (called Test in this example) that you want to debug:
  - On Windows:

java -Xdebug -Xrunjdwp:transport=dt\_shmem,address=debug,server=y,suspend=y Test

On Oracle Solaris and Linux operating systems:

java -Xdebug -Xrunjdwp:transport=dt\_socket,address=8888,server=y,suspend=y Test



The Test class will start in the debugging mode and wait for a debugger to attach to it at address debug (on Windows) or 8888 (on Oracle Solaris and Linux operating systems).

- 3. Open another command line, and use the following command to run jdb and attach it to the running debug server:
  - On Windows:

jdb -attach 'debug'

On Oracle Solaris and Linux operating systems:

jdb -attach 8888

After jdb initializes and attaches to Test, you can perform Java-level debugging.

4. Set your breakpoints and run the application. For example, to set the breakpoint at the beginning of the main method in Test, run the following command:

stop in Test.main run

When the jdb utility hits the breakpoint, you will be able to inspect the environment in which the application is running and see if it is functioning as expected.

- 5. (Optional) To perform native-level debugging along with Java-level debugging, use native debuggers to attach to the Java process running with JDWP.
  - On Oracle Solaris, you can use the dbx utility and on Linux, you can use the gdb utility.
  - On Windows, you can use Visual Studio for native-level debugging as follows:
    - a. Open Visual Studio.
    - **b.** On the **Debug** menu, select **Attach to Process**. Select the Java process that is running with JDWP.
    - c. On the **Project** menu, select **Settings**, and open the **Debug** tab. In the **Category** drop-down list, select **Additional DLLs** and add the native DLL that you want to debug (for example, Test.dll).
    - d. Open the source file (one or more) of Test.dll and set your breakpoints.
    - e. Enter cont in the jdb window. The process will hit the breakpoint in Visual Studio.

To debug an applet using JDWP:

- Launch the Java Control Panel, open the Java tab, and click View. On the Java Runtime Environment Settings window, specify the following in the Runtime Parameters field for the necessary platform:
  - On Windows:

Djavaplugin.trace=true -Xdebug -Xrunjdwp:transport=dt\_shmem,address=debug,server=y,suspend=y

On Oracle Solaris and Linux operating systems:

Djavaplugin.trace=true -Xdebug -Xrunjdwp:transport=dt\_shmem,address=8888,server=y,suspend=y

When you launch a web browser and load an applet, the Java Plug-in will start in the debugging mode and wait for a debugger to attach to it at the address debug (on Windows) or 8888 (on Oracle Solaris and Linux operating systems).



- 2. Open the command line, and use the following command to run jdb and attach it to the running debug server.
  - On Windows:

jdb -attach 'debug'

• On Oracle Solaris and Linux operating systems:

jdb -attach 8888

After jdb initializes and attaches to Test, you can perform Java-level debugging.

**3.** Set your breakpoints and run the applet. For example, to set the breakpoint at the beginning of the func1 method in MyApplet, run the following command:

stop in MyApplet.func1 run

When the jdb utility hits the breakpoint, you will be able to inspect the environment in which the application is running and see if it is functioning as expected.



## 10 AWT

This chapter provides information and guidance about some specific procedures for troubleshooting common issues that might occur in the Java SE Abstract Window Toolkit (AWT).

This chapter contains the following sections:

- Debug Tips for AWT
- Layout Manager Issues
- Key Events
- Modality Issues
- AWT Crashes
- Focus Events
- Data Transfer
- Other Issues
- Heavyweight or Lightweight Components Mix

## Debug Tips for AWT

Helpful tips to debug issues related to AWT.

To dump the AWT component hierarchy, press Control+Shift+F1.

If the application hangs, get a stack trace by pressing Control+Break on Windows (which sends the SIGBREAK signal) or Control+\ on the Oracle Solaris and Linux operating systems (which sends the SIGQUIT signal).

To trace X11 errors on the Oracle Solaris and Linux operating systems, set the sun.awt.noisyerrorhandler system property to true. In Java SE 6 and earlier releases, the NOISY\_AWT environment variable was used for this purpose.

Before Java SE 8, exceptions thrown in the AWT Event Dispatch Thread (EDT) could be caught by setting the system property sun.awt.exception.handler to the name of the class that implements the public void handle(Throwable) method. This mechanism was updated in Java SE 8 to use the standard Thread.UncaughtExceptionHandler interface.

Loggers can produce helpful output when debugging AWT problems. See java.util.logging package description.

The following loggers are available:

java.awt java.awt.focus java.awt.event java.awt.mixing sun.awt



sun.awt.windows
sun.awt.X11

### Layout Manager Issues

Possible problems with layout managers and provides workarounds when available.

The following problems occur with layout managers and workarounds:

1. Call to invalidate() and validate() increases component size

**Cause:** Due to some specifics of the GridBagLayout layout manager, if ipadx or ipady is set, and invalidate() and validate() are called, then the size of the component increases to the value of ipadx or ipady. This happens because the GridBagLayout layout manager iteratively calculates the amount of space needed to store the component within the container.

**Workaround:** The JDK does not provide a reliable and simple way to detect if the layout manager should rearrange components or not in such a case, but there is a simple workaround. Use components with the overridden method getPreferredSize(), which returns the current size needed, as shown in the following example.

```
public Dimension getPreferredSize(){
    return new Dimension(size+xpad*2+1, size+ypad*2+1);
}
```

2. Infinite recursion with validate() from any Container.doLayout() method

**Cause:** Invoking validate() from any Container.doLayout() method can lead to infinite recursion because AWT itself invokes doLayout() from validate().

## **Key Events**

Issues related to handling key events that do not have a solution in the current release.

The following keyboard issues are currently unresolved:

- On some non-English keyboards, certain accented keys are engraved on the key and therefore are primary layer characters. Nevertheless, they cannot be used for mnemonics because there is no corresponding Java keycode.
- Changing the default locale at runtime does not change the text that is displayed for the menu accelerator keys.
- On a standard 109-key Japanese keyboard, the yen key and the backslash key both generate a backslash, because they have the same character code for the WM\_CHAR message. AWT should distinguish them.

The following keyboard issues concern the Oracle Solaris 10 and Linux x86 systems.

 Keyboard input in these systems is usually based on the X keyboard extension (XKB) of the X Window System. Users can configure one keyboard layout (for instance, Danish: dk) or several layouts to switch between (for example, us and dk).


- With some keyboard layouts, for instance sk, hu, and cz, pressing the decimal separator on the numeric keypad not only enters a delimiter but also deletes the previous character. This is due to a native bug. A workaround is to use two layouts, for example, us and sk. In this case, the numeric keypad works correctly in both layouts.
- On UNIX systems that support dynamic keyboard changes, a running Java application does not recognize such a change. For instance, changing the keyboard from US to German does not change the keyboard mapping. Although the X server detects the change and sends out a MappingNotify event to interested clients AWT does not refresh its notion of the keycode-keysym mapping.

### **Modality Issues**

Information about issues related to using modality.

With the Java SE 6 release, many problems were fixed and many improvements were implemented in the area of AWT modality. If you see a modality problem with Java SE 1.5 or an earlier release, first upgrade to the latest Java SE release to see if the problem was already fixed.

Some of the problems that were fixed in Java SE 6 are the following:

- A modal dialog box goes behind a blocked frame.
- Two modal dialog boxes with the same parent window opened at the same time.

The section addresses the following issues.

• UNIX window managers:

Many of the modality improvements are unavailable in some Oracle Solaris or Linux environments, for example, when using Common Desktop Environment (CDE) window managers. With Java SE 6 and later releases, to see if a modality type or modal exclusion type is supported in a particular configuration, use the following methods:

- Toolkit.isModalityTypeSupported()
- Toolkit.isModalExclusionTypeSupported()

When a modal dialog box appears on the screen, the window manager might hide some of the Java top-level windows in the same application from the taskbar. This can confuse end users, but it does not affect their work much, because all the hidden windows are modal blocked and cannot be operated.

Applets:

When your application runs as an applet in a browser and shows a modal dialog box, the browser window might become blocked. The implementation of this blocking varies in different browsers and operating systems. For example, on Windows, both Internet Explorer and Mozilla Firefox work correctly, and on the Oracle Solaris and Linux operating systems, Mozilla Firefox windows are not blocked.

#### • Other modality problems:

For more information about modality-related features and how to use them, see the AWT Modality specification.

One of the sections in that specification describes some AWT features that might be related to or affected by modal dialog boxes: always-on-top property, focus



handling, window states, and so on. Application behavior in such cases is usually unspecified or depends on the platform; therefore, do not rely on any particular behavior.

### **AWT Crashes**

Identify and troubleshoot crashes related to AWT.

#### • Distinguish an AWT crash:

When a crash occurs, an error log is created with information and the state obtained at the time of the crash. See Fatal Error Log.

A line near the top of the file indicates the library where the error occurred. The following example shows part of the error log file in the case when the crash was related to the AWT library.

```
# Java VM: Java HotSpot(TM) Client VM (1.6.0-beta2-b76 mixed mode, sharing)
# Problematic frame:
# C [awt.dll+0x123456]
...
```

However, the crash can happen somewhere deep in the system libraries, although still caused by AWT. In such cases, the indication awt.dll does not appear as a problematic frame, and you need to look further in the file, in the section Stack: Native frames: Java frames as shown in the following example.

```
Stack: [0x0aeb0000,0x0aef0000), sp=0x0aeefa44, free space=254k
Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code)
C 0x00abc751
C [USER32.dll+0x3a5f]
C [USER32.dll+0x3b2e]
C [USER32.dll+0x5874]
C [USER32.dll+0x58a4]
C [ntdll.dll+0x108f]
C [USER32.dll+0x5e7e]
C [awt.dll+0xec889]
C [awt.dll+0xf877d]
j sun.awt.windows.WToolkit.eventLoop()V+0
j sun.awt.windows.WToolkit.run()V+69
j java.lang.Thread.run()V+11
v ~StubRoutines::call_stub
V [jvm.dll+0x83c86]
V [jvm.dll+0xd870f]
V [jvm.dll+0x83b48]
V [jvm.dll+0x838a5]
V [jvm.dll+0x9ebc8]
V [jvm.dll+0x108ba1]
V [jvm.dll+0x108b6f]
C [MSVCRT.dll+0x27fb8]
C [kernel32.dll+0x202ed]
Java frames: (J=compiled Java code, j=interpreted, Vv=VM code)
j sun.awt.windows.WToolkit.eventLoop()V+0
j sun.awt.windows.WToolkit.run()V+69
```

- j java.lang.Thread.run()V+11
- v ~StubRoutines::call\_stub

If the text  ${\tt awt.dll}$  appears somewhere in the native frames, then the crash might be related to AWT.

Troubleshoot an AWT crash:

Most of the AWT crashes occur on the Windows platform and are caused by thread traces. Many of these problems were fixed in Java SE 6, so if your crash occurred in an earlier release, then first try to determine if the problem is already fixed in the latest release.

One of the possible causes of crashes is that many AWT operations are asynchronous. For example, if you show a frame with a call to frame.setVisible(true), then you cannot be sure that it will be the active window after the return from this call.

Another example concerns native file dialogs. It takes some time for the operating system to initialize and show these dialogs, and if you dispose of them immediately after the call to setVisible(true), then a crash might occur. Therefore, if your application contains some AWT calls running simultaneously or immediately one after another, it is a good idea to insert some delays between them or add some synchronization.

### **Focus Events**

Troubleshooting issues related to focus events.

The following sections discuss the troubleshooting issues related to focus events:

- How to Trace Focus Events
- Native Focus System
- Focus System in Java Plug-in
- Focus Models Supported by X Window Managers
- Miscellaneous Problems with Focus

### How to Trace Focus Events

Troubleshoot problems with focus.

You can trace focus events by adding a focus listener to the toolkit, as shown in the following example.

```
Toolkit.getDefaultToolkit().addAWTEventListener(new AWTEventListener(
    public void eventDispatched(AWTEvent e) {
        System.err.println(e);
    }
), FocusEvent.FOCUS_EVENT_MASK | WindowEvent.WINDOW_FOCUS_EVENT_MASK |
    WindowEvent.WINDOW_EVENT_MASK);
```

The System.err stream is used here because it does not buffer the output.



#### NOT\_SUPPORTED:

The correct order of focus events is the following:

- FOCUS\_LOST on component losing focus
- WINDOW\_LOST\_FOCUS on top-level losing focus
- WINDOW\_DEACTIVATED on top-level losing activation
- WINDOW\_ACTIVATED on top-level becoming active widow
- window\_gained\_focus on top-level becoming focused window
- FOCUS\_GAINED on component gaining focus

When focus is transferred between components inside the focused window, only FOCUS\_LOST and FOCUS\_GAINED events should be generated. When focus is transferred between owned windows of the same owner or between an owned window and its owner, then the following events should be generated:

- FOCUS\_LOST
- WINDOW\_LOST\_FOCUS
- WINDOW\_GAINED\_FOCUS
- FOCUS\_GAINED

#### Note:

The events losing focus or activation should come first.

### Native Focus System

Sometimes, a problem can be caused by the native platform. To check this, investigate the native events that are related to focus.

Ensure that the window you want to be focused gets activated and that the component you want to focus receives the native focus event.

On the Windows platform, the native focus events are the following:

- WM\_ACTIVATE for a top-level. WPARAM is WA\_ACTIVE when activating and WA\_INACTIVE when deactivating.
- WM\_SETFOCUS and WM\_KILLFOCUS for a component.

On the Windows platform, a concept of **synthetic focus**was implemented. It means that a focus owner component only emulates its focusable state, whereas real native focus is set to a **focus proxy** component. This component receives key and input method native messages and dispatches them to a focus owner. Before JDK7, a focus proxy component was a dedicated hidden child component inside a frame or dialog box. In the latest JDK releases a frame or dialog box serves as a focus proxy. Now, it proxies focus not only for components in an owned window but for all child components as well. A simple window never receives native focus and relies on the focus proxy of its owner. This mechanism is transparent for a user but should be taken into account when debugging.



On Oracle Solaris and Linux operating systems, XToolkit uses a focus model that allows AWT to manage focus itself. With this model the window manager does not directly set input focus on a top-level window, but instead it sends only the WM\_TAKE\_FOCUS client message to indicate that focus should be set. AWT then explicitly sets focus on the top-level window if it is allowed.

#### Note:

The X server and some window managers may send focus events to a window. However, these events are discarded by AWT.

AWT does not generate the hierarchical chains of focus events when a component inside a top-level gains focus. Moreover, the native window mapped to the component does not get a native focus event. On the Oracle Solaris and Linux platforms, as well as on the Windows platform, AWT uses the focus proxy mechanism. Therefore, focus on the component is set by synthesizing a focus event, whereas the invisible focus proxy has native focus.

A native window that is mapped to a Window object (not a Frame or Dialog object) has the override-redirect flag set. Thus, the window manager does not notify the window about the focus change. Focus is requested on the window only in response to a mouse click. This window will not receive native focus events at all. Therefore, you can trace only FocusIn or FocusOut events on a frame or dialog box. Because the major processing of focus occurs at the Java level, debugging focus with XToolkit is simpler than with WToolkit.

### Focus System in Java Plug-in

An applet is embedded in a browser as a child (though not a direct child) of an EmbeddedFrame.

This is a special Frame that has the ability to communicate with the plugin. From the applet's perspective, the EmbeddedFrame is a full top-level Frame.

Managing focus for an EmbeddedFrame requires special actions. When an applet first starts, the EmbeddedFrame does not get activated by default by the native system. The activation is performed by the plugin that triggers a special API provided by the EmbeddedFrame. When focus leaves the applet, the EmbeddedFrame is also deactivated in a synthesized manner.

### Focus Models Supported by X Window Managers

List of focus models supported by X window managers.

The following focus models are supported by X window managers:

- **Click-to-focus** is a commonly used focus model. (For example, Microsoft Windows uses this model.)
- **Focus-follows-mouse** is a focus model in which focus goes to the window that the mouse hovers over.

The **focus-follows-mouse** model is not detected in XAWT in Java SE 7, and this causes problems for simple windows (objects of java.awt.Window class). Such windows have the override-redirect property, which means that they can be focused only when



the mouse button is pressed, and not by hovering over the window. As a workaround, set MouseListener on the window, and request focus on it when mouse crosses the window borders.

### Miscellaneous Problems with Focus

Issues related to focus in AWT that can occur and suggested solutions.

1. Linux + KDE, XToolkit cannot be switched between two frames when a frame's title is clicked.

Clicking a component inside a frame causes the focus to change.

**Solution:** Check the version of your window manager and upgrade it to 3.0 or greater.

2. You want to manage focus using KeyListener to transfer the focus in response to Tab/Shift+Tab, but the key event doesn't appear.

**Solution:** To catch traversal key events, you must enable them by calling Component.setFocusTraversalKeysEnabled(true).

#### A window is set to modal excluded with Window.setModalExclusionType(ModalExclusionType).

The frame, its owner, is modal blocked. In this case, the window will also remain modal blocked.

**Solution:** A window cannot become the focused window when its owner is not allowed to get focus. The solution is to exclude the owner from modality.

### 4. On Windows, a component requests focus and is concurrently removed from its container.

Sometimes java.lang.NullPointerException: null pData is thrown.

**Solution:** The easiest way to avoid throwing the exception is to do the removal along with requesting focus on EDT. Another, more complicated approach is to synchronize the requesting focus and removal if you need to perform these actions on different threads.

# 5. When focus is requested on a component and the focus owner is immediately removed, focus goes to the component after the removed component.

For example, Component A is the focus owner. Focus is requested on Component B, and immediately after this Component A is removed from its container. Eventually, focus goes to Component C, which is located after Component A in the container, but not to Component B.

**Solution:** In this case, ensure that the requesting focus is executed after Component A is removed, not before.

### 6. On Windows, when a window is set to alwaysOnTop in an inactive frame, the window cannot receive key events.

For example, a frame is displayed with a window that it owns. The frame is inactive, so the window is not focused. Then, the window is set to alwaysOnTop. The window gains focus, but its owner remains inactive. Therefore, the window cannot receive key events.

**Solution:** Bring the frame to the front (the Frame.toFront() method) before setting the window to alwaysOnTop.



### 7. When a splash screen is shown and a frame is shown after the splash screen window closes, the frame does not get activated.

**Solution:** Bring the frame to the front (the Frame.toFront() method) after showing it (the Frame.setVisible(true) method).

8. The WindowFocusListener.windowGainedFocus(WindowEvent) method does not return the frame's most-recent focus owner.

For example, a frame is the focused window, and one of its components is the focus owner. Another window is clicked, and then the frame is clicked again. WINDOW\_GAINED\_FOCUS comes to the frame and the WindowFocusListener.windowGainedFocus(WindowEvent) method is called. However, inside of this callback, you cannot determine the frame's mostrecent focus owner, because Frame.getMostRecentFocusOwner() returns null.

**Solution:** You can get the frame's most recent focus owner inside the WindowListener.windowActivated(WindowEvent) callback. However, by this time, the frame will have become the focused window only if it does not have owned windows.

#### Note:

This approach does not work for the window, only for the frame or dialog box.

#### 9. An Applet steals focus when it starts.

**Solution:** This behavior is the default with JDK. However, you might need to prevent the applet from getting focus on startup, for example, if your applet is invisible and does not require focus. In this case, you can set the special parameter <code>initial\_focus</code> to <code>false</code> in the HTML tag, as shown in the following example.

```
<applet code="MyApplet" width=50 height=50>
<param name=initial_focus value="false">
</applet>
```

10. A window is disabled with Component.setEnabled(false), but is not get completely unfocusable.

Solution: Do not assume that the condition set by calling Component.setEnabled(false) Or Component.setFocusable(false) will be maintained unfocusable along with all its content. Instead, use the Window.setFocusableWindowState(boolean) method.

### Data Transfer

Possible problems with data transfer features, which allows you to add *drag-and-drop* (DnD) and *cut, copy, and paste* (CCP) operations to the application.

The following sections discuss possible problems with data transfer features:

- Debug Drag-and-Drop Applications
- Frequent Issues with Data Transfer



### Debug Drag-and-Drop Applications

Methods that can be used to troubleshoot issues with drag-and-drop (DnD) applications.

It is difficult to use a debugger to troubleshoot DnD features, because during the dragand-drop operation all input is grabbed. Therefore, if you place a breakpoint during DnD, you might need to restart your X server. Try to use remote debugging instead.

Two simple methods can be used to troubleshoot most issues with DnD:

- Printing all DataFlavor instances
- Printing received data

An alternative to remote debugging is the System.err.println() function, which prints output without delay.

### Frequent Issues with Data Transfer

Issues that frequently happen with data transfer operations in AWT and suggested troubleshooting solutions.

#### 1. Pasting a large amount of data from the clipboard takes too much time.

Using the Clipboard.getContents() function for a paste operation sometimes causes the application to hang for a while, especially if a rich application provides the data to paste.

The Clipboard.getContents() function fetches clipboard data in all available types (for example, some text and image types), and this can be expensive and unnecessary.

**Solution:** Use the Clipboard.getData() method to get only specific data from the clipboard. If data in only one or a few types are needed, then use one of the following Clipboard methods instead of getContents():

- DataFlavor[] getAvailableDataFlavors()
- boolean isDataFlavorAvailable(DataFlavor flavor)
- Object getData(DataFlavor flavor)
- 2. When a Java application uses Transferable.getTransferData() for DnD operations, the drag seems to take a long time.

In order to initialize transferred data only if it is needed, the initialization code was put in Transferable.getTransferData().

Transferable data is expensive to generate, and during a DnD operation Transferable.getTransferData() is invoked more than once, causing a slowdown.

Solution: Cache the Transferable data so that it is generated only once.

3. Files cannot be transferred between a Java application and the GNOME/KDE desktop and file browser.

On Windows and some window managers, transferred file lists can be represented as the DataFlavor.javaFileListFlavor data type. But, not all window managers



represent lists of files in this format. For example, the GNOME window manager represents a file list as a list of URIs.

**Workaround:** To get files, request data of type string, and then translate the string to a list of files according to thetext/uri-list format described in RFC 2483. To enable dropping files from a Java application to GNOME/KDE desktop and file browser, export data in the text/uri-list format. For an example, see the Work Around section from the RFE.

**Solution:** Move a window with an image rendered on it as the mouse cursor moves during a DnD operation. See the code example in the Work Around section from the RFE.

- 4. An image is passed to one of the startDrag() methods of DragGestureEvent Of DragSource, but the image is not displayed during the subsequent DnD operation.
- 5. There is no way to transfer an array using DnD.

The DataFlavor class has no constructor that handles arrays. The mime type for an array contains characters that escapes. The code in the following example throws an IllegalArgumentException.

```
new DataFlavor(DataFlavor.javaJVMLocalObjectMimeType +
"; class=" +
(new String[0]).getClass().getName())
```

**Solution:** "Quote" the value of the representation class parameter, as shown in the following example, where the quotation marks escape:

```
new DataFlavor(DataFlavor.javaJVMLocalObjectMimeType +
"; class=" +
"\"" +
(new String[0]).getClass().getName() +
"\"")
```

See bug report.

#### 6. There are problems using AWT DnD support with Swing components.

Various problems can happen, for example, odd events are fired during a DnD operation, multiple items cannot be dragged and dropped, an InvalidDnDOperationException is thrown.

**Solution:** Use Swing's DnD support with Swing components. Although the Swing DnD implementation is based on the AWT DnD implementation, you cannot mix Swing and AWT DnD. See DnD section of the Swing Tutorial documentation.

#### 7. There is no way to change the state of the source to depend on the target.

In order to change the state of the source to depend on the target, you must have references to the source and target components in the same area of code, but this is not currently implemented in the DnD API.

**Workaround:** One workaround is to add flags to the transferable object that allow you to determine the context of the event.

For the transfer of data within one Java VM, the following workaround is proposed:

- Implement your target component as DragSourceListener.
- In DragGestureRecognizer.dragGestureRecognized(), add the target at the drag source listener, as shown in the following example.



 Now you can get the target and the source in the dragEnter(), dragOver(), dropActionChanged(), and dragDropEnd() methods of DragSourceListener().

#### 8. Transferring objects in an application takes a long time.

The transferring of a big bundle of data or the creation of transferred objects takes too long. The user must wait a long time for the data transfer to complete.

This expensive operation makes transferring too long because you must wait until Transferable.getTransferData() finishes.

**Solution:** This solution is valid only for transferring data within one Java VM. Create or get expensive resources before the drag operation. For example, get the file content when you create a transferable data, so that Transferable.getTransferData() will not be too long.

### **Other Issues**

Troubleshoot other issues such as splash screen issues, pop-up menu issues, and background color inheritance with AWT and provide information for troubleshooting them.

The following subsections discuss troubleshooting tips for other issues:

- Splash Screen Issues
- Tray Icon Issues
- Pop-up Menu Issues
- Background or Foreground Color Inheritance
- AWT Panel Size Restriction
- Hangs During Debugging of Pop-up Menus and Similar Components on X11
- Window.toFront()/toBack() Behavior on X11

### Splash Screen Issues

Issues that can happen with splash screen AWT and solutions.

This section describes some issues that can happen with the splash screen in AWT:

1. The user specified a JAR file with an appropriate MANIFEST.MF in -classpath, but the splash screen does not work.

Solution: See the solution for the next issue.

2. It is not clear which of several JAR files in an application should contain the splash screen image.

**Solution:** The splash screen image will be picked from a JAR file only if the file is used with the -jar command-line option. This JAR file should contain both the "SplashScreen-Image" manifest option and the image file. JAR files in -classpath



will never be checked for splash screens in MANIFEST.MF. If you do not use -jar, you can still use -splash to specify the splash screen image in the command line.

### 3. Translucent PNG splash screens do not work on the Oracle Solaris and Linux operating systems.

**Solution:** This is a native limitation of X11. On the Oracle Solaris and Linux operating systems, the alpha channel of a translucent image will be compared with the 50% threshold. Alpha values above 0.5 will make opaque pixels, and pixels with alpha values below 0.5 will be completely transparent.

### Tray Icon Issues

Issues that can occur with the tray icon.

With the Java SE 6 release on Windows 98, the method TrayIcon.displayMessage() is not supported because the native service to display a balloon is not supported on Windows 98.

If a SecurityManager is installed, then the value of AWTPermission must be set to accessSystemTray in order to create a TrayIcon Object.

### Pop-up Menu Issues

Issues that can occur in the popup menu.

In the <code>JPopupMenu.setInvoker()</code> method, the invoker is the component in which the pop-up menu is to be displayed. If this property is set to <code>null</code>, then the pop-up menu does not function correctly.

The solution is to set the pop-up's invoker to itself.

### Background or Foreground Color Inheritance

To ensure the consistency of your application on every platform, use explicit color assignment (both foreground and background) for every component or container.

Many AWT components use their own defaults for background and foreground colors instead of using parent colors.

This behavior is platform-dependent; the same component can behave differently on different platforms. In addition, some components use the default value for one of the background or foreground colors, but take the value from the parent for another color.

### AWT Panel Size Restriction

The AWT container has a size limitation. On most platforms, this limit is 32,767 pixels.

This means that, for example, if the canvas objects are 25 pixels high, then a Java AWT panel cannot display more than 1310 objects.

Unfortunately, there is no way to change this limit, neither with Java code nor with native code. The limit depends on what data type the operating system uses to store the widget size. For example, the Windows 2000/XP operating system and the Linux X operating system use the integer type, and are therefore limited to the maximum size of an integer. Other operating systems might use different types, such as long, and in this case, the limit could be higher.



See the documentation for your platform.

The following are examples of workarounds for this limit that might be helpful:

- Display components, page by page.
- Use tabs to display a few components at a time.

# Hangs During Debugging of Pop-up Menus and Similar Components on X11

Set the -Dsun.awt.disablegrab=true system property during the debugging of certain graphical user interface (GUI) components.

Certain graphical user interface (GUI) actions require grabbing all the input events in order to determine when the action should terminate (for example, navigating pop-up menus). While the grab is active, no other applications receive input events. If a Java application is being debugged, and a breakpoint is reached while the grab is active, then the operating system appears to hang. This happens because the Java application holding the grab is stopped by the debugger and cannot process any input events, and other applications do not receive the events due to the installed grab. In order to allow debugging such applications, the following system property should be set when running the application from the debugger:

-Dsun.awt.disablegrab=true

This property effectively turns off setting the grab, and does not hang the system. However, with this option set, in some cases, this can lead to the inability to terminate a GUI actions that would normally be terminated. For example, pop-up menus may not be dismissed when clicking a window's title bar.

### Window.toFront()/toBack() Behavior on X11

Due to restrictions enforced by third-party software (in particular, by window managers such as the Metacity), the toFront()/toBack() methods may not work as expected and cause the window to not change its stacking order in relation to other top-level windows.

More details are available in the CR 6472274.

If an application wants to bring a window to the top, it can try to workaround the issue by calling Window.setAlwaysOnTop(true) to temporarily make the window always stay on top and then calling setAlwaysOnTop(false) to reset the "always on top" state.



#### Note:

This workaround is not guaranteed to work because window managers can enforce more restrictions. Also, setting a window to "always on top" is available to trusted applications only. An unsigned applet or an unsigned Web Start application running in a sandbox cannot use this API, and thus you cannot work around the issue.

However, native applications experience similar issues, and this peculiarity makes Java applications behave similar to native applications.

### Heavyweight or Lightweight Components Mix

Issues with the heavyweight or lightweight (HW/LW) component mixing feature.

The following issues are addressed in the heavyweight or lightweight (HW/LW) component mixing feature:

#### • Validate the component hierarchy:

Changing any layout-related properties of a component, such as its size, location, or font, invalidates the component as well as its ancestors. In order for the HW/LW Mixing feature to function correctly, the component hierarchy must be validated after making such changes. By default, invalidation stops on the top-most container of the hierarchy (for example, a Frame object). Therefore, to restore the validity of the hierarchy, the application should call the Frame.validate() method. For example:

```
component.setFont(myFont);
frame.validate();
```

frame refers to a frame that contains component.

#### Note:

Swing applications and the Swing library often use the following pattern:

```
component.setFont(myFont);
component.revalidate();
```

The revalidate() call is *not* sufficient because it validates the hierarchy starting from the nearest validate root of the component only, thus leaving the upper containers invalid. In that case, the HW/LW feature may not calculate correct shapes for the HW components, and visual artifacts may be seen on the screen.

To verify the validity of the whole component hierarchy, a user can use the key combination Control+Shift+F1, as described in Debug Tips for AWT. A component marked 'invalid' may indicate a missing validate() call somewhere.

Validate roots:



The concept of validate roots mentioned in **Validate the component hierarchy** was introduced in Swing in order to speed up the process of validating component hierarchies because it may take a significant amount of time. While such optimization leaves upper parts of hierarchies invalid, this did not create any issues because the layout of components inside a validate root does not affect the layout of the outside component hierarchy (that is, the siblings of the validate root). However, when HW and LW components are mixed together in a hierarchy, this statement is no longer true. That is why the feature requires the whole component hierarchy to be valid.

Calling frame.validate() may be inefficient, and AWT supports an alternative, optimized way of handling invalidation/validation of component hierarchies. This feature is enabled with a system property:

-Djava.awt.smartInvalidate=true

Once this property is specified, the invalidate() method will stop invalidation of the hierarchy when it reaches the nearest validate root of a component on which the invalidate() method has been invoked. Afterwards, to restore the validity of the component hierarchy, the application should simply call:

component.revalidate();

#### Note:

In this case, calling frame.validate() would be effectively a no-op (a statement that does nothing) because frame is still valid. Since some applications rely on calling validate() directly on a component upper than the validate root of the hierarchy (for example, a frame), this new optimized behavior may cause incompatibility issues, and hence it is available only when specifying the system property.

If an application experiences any difficulties running in this new optimized mode, a user can use the key combination Control+Shift+F1 as described in Debug Tips for AWT to investigate what parts of the component hierarchy are left invalid, and thus possibly cause the problems.

#### • Swing painting optimization:

By default, the Swing library assumes that there are no HW components in the component hierarchy, and therefore uses optimized drawing techniques to boost performance of the Swing GUI. If a component hierarchy contains HW components, the optimizations must be turned off. This is relevant for Swing JScrollPanes in the first place. You can change the scrolling mode by using the JViewPort.setScrollMode(int) method.

#### Non-opaque LW components:

Non-opaque LW components are not supported by the HW/LW mixing feature implementation by default. In order to enable mixing non-rectangular LW components with HW components, the application must use the com.sun.awt.AWTUtilities.setComponentMixingCutoutShape() non-public API.



#### Note:

The non-rectangular LW components should still paint themselves using either opaque (alpha = 1.0) or transparent (alpha = 0.0) colors. Using translucent colors (with 0.0 < alpha < 1.0) is not supported.

#### • Disable the default HW/LW mix feature:

In the past, some developers have implemented their own support for cases when HW and LW components must be mixed together. The built-in implementation of the feature available since JDK 6 and JDK 7 may cause problems with custom workarounds. In order to disable the built-in feature the application must be started with the following system property:

-Dsun.awt.disableMixing=true



## 11 Java 2D Pipeline Rendering and Properties

This chapter provides information and guidance for troubleshooting some of the most common issues that might be found in the Java 2D API when changing pipeline rendering and properties.

For a summary of Java 2D properties, see Java 2D Properties.

By choosing a different pipeline, or manipulating the properties of a pipeline, you might be able to determine the cause of the problem, and often find a workaround.

In general, you can troubleshoot Java 2D pipeline issues by determining the default pipeline used in your configuration. Then, either change the pipeline to another one, or modify the properties of the default pipeline.

If the problem disappears, then you found a workaround. If the problem persists, then try changing another property or pipeline.

Java 2D uses a set of pipelines, which can be roughly defined as different ways of rendering the primitives. These pipelines are as follows:

- Oracle Solaris and Linux: X11 Pipelineis the default for the Oracle Solaris and Linux operating systems.
- Windows OS DirectDraw/GDI Pipeline is the default on Windows
- Windows OS Direct3D Pipeline in Full-Screen Mode is an alternative on Windows.
- OpenGL Pipeline in Oracle Solaris, Linux, and Windowsis an alternative on the Oracle Solaris and Linux operating systems, as well as Windows.

### Oracle Solaris and Linux: X11 Pipeline

On UNIX platforms, the default pipeline is the X11 pipeline. This pipeline uses the X protocol for rendering to the screen or to certain types of offscreen images, such as <code>VolatileImages</code>, or "compatible" images (images that are created with the <code>GraphicsConfiguration.createCompatibleImage()</code> method).

These types of images can be put into X11 pixmaps for improved performance, especially in the case of the Remote X server.

In addition, in certain cases, Java 2D uses X server extensions, for example, the MIT X shared memory extension, or Direct Graphics Access extension, Double-buffer extension for double-buffering when using the BufferStrategy API.

An additional pipeline, the OpenGL pipeline, might offer greater performance in some configurations.

The following are X11 pipeline properties to troubleshoot.

- X11 Pipeline Pixmaps Properties
- X11 Pipeline MIT Shared Memory Extension



- Oracle Solaris on SPARC: DGA Support
- Oracle Solaris on SPARC Change Java 2D Default Visual

### X11 Pipeline Pixmaps Properties

Java 2D by default uses X11 pixmaps for storing or caching certain types of offscreen images.

Only the following types of images can be stored in pixmaps:

- Opaque images, in which case ColorModel.getTransparency() returns Transparency.OPAQUE
- 1-bit transparent images (also known as sprites, Transparency.BITMASK)

The advantage of using pixmaps for storing images is that they can be put into the framebuffer's video memory at the driver's discretion, which improves the speed at which these pixmaps can be copied to the screen or another pixmap.

The use of pixmaps typically results in better performance. However, in certain cases, the opposite is true. These cases typically involve the use of operations that cannot be performed using the X protocol, such as antialiasing, alpha compositing, and transforms that are more complex than simple translation transforms.

For these operations, the X11 pipeline must do the rendering using the built-in software renderer. In most cases, this includes reading the contents of the pixmap to system memory (over the network in the case of remote X server), performing the rendering, and then sending the pixels back to the pixmap. These operations could result in extremely poor performance, especially if the X server is remote.

The following are two cases to disable the use of X11 pipeline:

#### • Disable X11 pipeline pixmaps:

To disable the use of pixmaps by Java2D, pass the following property to the Java VM: -Dsun.java2d.pmoffscreen=false.

#### • Disable X11 pipeline shared memory pixmaps:

To minimize the effect of operations that require reading pixels from a pixmap on overall performance, the X11 pipeline uses shared memory pixmaps for storing images that are often read from.

#### Note:

The shared memory pixmaps can only be used in the case of a local X server.

The advantage of using shared memory pixmaps is that the pipeline can get direct access to the pixels in the pipeline bypassing the X11 protocol, which results in better performance.

By default, an image is stored in a normal X server pixmap, but it can be later moved to a shared memory pixmap if the pipeline detects excessive reading from such an image. The image can be moved back to a server pixmap if it is copied from often enough.

The pipeline allows two ways of controlling the use of shared memory pixmaps: either disabling them or forcing all images to be stored in shared memory pixmaps.



First, try forcing the shared memory pixmaps because it often improves performance. However, with certain video board/driver configurations, it may be necessary to disable the shared memory pixmaps to avoid rendering artifacts or crashes.

- To disable shared memory pixmaps, set the J2D\_PIXMAPS environment variable to server. This is the default in remote X server case.
- To force all pixmaps to be created in shared memory, set J2D\_PIXMAPS to shared.

### X11 Pipeline MIT Shared Memory Extension

The Java 2D X11 pipeline uses the MIT Shared Memory Extension (MIT SHM), which allows a faster exchange of data between the client and the X server. This can significantly improve the performance of Java applications.

The following are two ways to improve the performance of the Java application.

#### • Increase X Server and Java 2D shared memory:

On the Oracle Solaris operating system releases 8 and earlier, it was sometimes necessary to increase the amount of shared memory available to the system (and to X server in particular) because the default was too low, resulting in poor rendering performance. Increasing the amount of shared memory and shared memory segments can result in better performance.

To change the default settings on the Oracle Solaris operating system, edit the / etc/ system file and change the  $shmsys:shminfo_*$  settings, as shown in the following example. Note that this is not needed on Oracle Solaris 9 and later.

```
set shmsys:shminfo_shmmax=10000000
set shmsys:shminfo_shmni=200
set shmsys:shminfo_shminfo=150
```

On Linux, this setting can be configured by editing the  $/{\tt proc/sys/kernel/shm*}$  files.

#### • Disable X11 pipeline shared memory extension:

In case of problems (such as crashes, or rendering artifacts) with older X servers and the Shared Memory Extension, it is useful to be able to disable the extension. To disable the use of MIT SHM, set the <code>J2D\_USE\_MITSHM</code> environment variable to false.

### Oracle Solaris on SPARC: DGA Support

On SPARC hardware, if the framebuffer supports Sun's Direct Graphics Access (DGA) X server extension, and Java 2D has a corresponding module for accessing the framebuffer, then DGA will be used for rendering to the screen.

All offscreen images will reside in Java heap memory, and Java 2D's software-only rendering pipeline is used for rendering to them. This is different from a typical UNIX configuration, where X11 pixmaps are used for offscreen images.

The following are use cases that describe how to detect DGA extension support and disable or enable DGA:

DGA extension for rending



To detect if the DGA extension is used for rendering to the screen, run any Java application that does some rendering or displays a GUI, and check if a /tmp/wg\* file was created when the application started. Exit the application and verify that the file was deleted. If this is the case, then on this system, Java 2D is using DGA.

#### • Typical DGA Issues:

Because DGA allows direct access to the framebuffer's video memory, the typical problems include corruption outside of window bounds, complete system, and X server lock-ups.

#### • Enable or Disable DGA:

If you determine that DGA is being used, the first thing to try is to disable it. This can be done by setting the  $NO_J2D_DGA$  environment variable to true. This forces the default UNIX path to use only X11 for rendering to the screen, and pixmaps for accelerating offscreen images.

Sometimes, it could be beneficial to enable the use of pixmaps, while also using DGA for rendering to the screen. To force the use of pixmaps for accelerating offscreen images, set the following property when starting the application: – Dsun.java2d.pmoffscreen=true.

### Oracle Solaris on SPARC - Change Java 2D Default Visual

On certain video boards on the SPARC platform, more than one visual can be available from the X server.

By default, Java 2D tries to select the best visual, where "best" is typically a higher-bit depth visual. For example, on some Oracle Solaris operating system releases, the default X11 visual is 8-bit PseudoColor, although 24-bit visual is also available. In these cases, Java 2D selects a 24-bit TrueColor visual as the default for Java windows.

While it is possible to create a Java top-level window with a GraphicsConfiguration object corresponding to a different visual, in some cases, it is necessary to make Java use a different default visual instead. This can be done by setting the FORCEDEFVIS environment variable. It can be set to true to force the use of the default X server visual (even if it is not the best one), or it can be set to a hexadecimal number corresponding to the visual ID as reported by tools like xdpyinfo.

To determine your X server default visual, execute the xdpyinfo command and look at the default visual id field.

### Windows OS - DirectDraw/GDI Pipeline

The default pipeline on the Windows platform is a mixture of the DirectDraw pipeline and the GDI pipeline, where some operations are performed with the DirectDraw pipeline and others with the GDI pipeline. DirectDraw and GDI APIs are used for rendering to accelerated offscreen and onscreen surfaces.

Starting with the Java SE 6 release, when the application enters full-screen mode, the new Direct3D pipeline can be used, if the drivers satisfy the requirements. The possible issues with the Direct3D pipeline include rendering artifacts, crashes, and performance related problems.

An additional pipeline, the OpenGL pipeline, might offer greater performance in some configurations.



The following are three cases to troubleshoot issues with the Direct3D pipeline such as rendering artifacts, crashes, and performance related problems:

#### • Disable the DirectDraw pipeline:

When DirectDraw is disabled, all operations are performed with GDI. Provide the following flag to disable the use of DirectDraw: -Dsun.java2d.noddraw=true. In this case, all offscreen images will be created in the Java heap, and rendered with the default software pipeline. All onscreen rendering, as well as copies of offscreen images to the screen, will be performed using GDI.

#### Enable the DirectDraw pipeline:

If the pipeline was disabled by default for some reason, then it can be enabled by providing the -Dsun.java2d.noddraw=false flag to the VM.

However, typically there was a reason why it was disabled in the first place, so it is better not to force it.

#### Disable the built-in punting mechanism:

In general, the DirectDraw pipeline attempts to place the offscreen surfaces in the framebuffer's video memory, which provides the fast copies from these surfaces to the screen or other accelerated surfaces, as well as hardware accelerated rendering of certain graphics operations.

To limit the effect of unaccelerated rendering to VRAM-based surfaces, there exists a punting mechanism, which moves the surface that is detected to be often read from to the system memory. If the surface is found to be copied from often enough, it may be promoted back to video memory.

However, if the pipeline cannot perform an operation using the DirectDraw API (operations using, for example, alpha compositing, or transforms, or antialiasing), then endering is performed using the software pipeline. In some cases, his means that the pixels of the destination surface, which resides in VRAM, must be read into system memory, which is a very expensive operation.

On certain video boards/drivers combinations, the system-memory-based DirectDraw surfaces are known to cause rendering artifacts and other issues. The DirectDraw pipeline provides a way to disable the punting mechanism so that the system memory surfaces are not used.

To defeat the built-in surface punting mechanism, provide the following flag to the Java VM: -Dsun.java2d.ddforcevram=true.

#### Note:

This mechanism can result in performance degradation because the software loops may be reading pixels from VRAM on each operation. In this case, consider disabling the DirectDraw pipeline.

#### • Disable the DirectDraw BILT operations:

In a Bit Block Transfer (BILT) operation, two bitmap patterns are combined. This operation corresponds to a call to the Graphics.drawImage() API.

In some cases, it is possible to avoid rendering problems by disabling the DirectDraw BLIT operations. GDI BLITs will be used instead.



#### Note:

This operation might result in bad performance. Consider disabling the DirectDraw pipeline instead.

To disable the use of DirectDraw BLIT operations, pass the parameter – Dsun.java2d.ddblit=false to the Java VM.

### Windows OS - Direct3D Pipeline in Full-Screen Mode

Starting with the Java SE 6 release, the Direct3D pipeline uses the Direct3D API for rendering. This pipeline is enabled in full-screen mode by default, if the drivers support the required features and the level of rendering quality.

It is possible to enable the Direct3D pipeline or to force its use, as described in the following sections:

Consider enabling the Direct3D pipeline for your application if it heavily uses rendering operations such as alpha compositing, antialiasing, and transforms.

However, use caution when deciding to enable this pipeline in your application. For example, some built-in video chipsets (which are used in most notebooks) do not perform well using Direct3D, even if they satisfy the quality requirements for Java 2D pipelines.

The following are three cases to troubleshoot problems with Direct3D API.

#### 1. Disable the Direct3D pipeline:

Some older video boards/drivers combinations are known to cause issues (both rendering and performance) with the Direct3D pipeline. To disable the pipeline in these cases, with Java SE 5 and later releases, pass the parameter – Dsun.java2d.d3d=false to the Java VM, or set the J2D\_D3D environment variable to false.

#### 2. Enable the Direct3D pipeline:

With Java SE 5 and later releases, to enable the Direct3D pipeline in both windowed and full-screen mode, use the parameter -Dsun.java2d.d3d=true, or set the J2D\_D3D environment variable to true.

#### Note:

The pipeline is enabled only if the drivers support the minimum required features.

#### 3. Diagnose the Direct3D pipeline rendering problems:

With the Java SE 8 release, some rendering issues (like missing pixels, garbled rendering) can be diagnosed by forcing different Direct3D rasterizers. Set the J2D\_D3D\_RASTERIZER environment variable to one of the following: ref, rgb, hal, or tnl.

See the Direct3D documentation for a description of these rasterizers. By default, the best rasterizer is chosen based on its advertised capabilities. In particular, the



ref rasterizer forces the use of the reference Direct3D rasterizer from Microsoft. If a rendering problem is not reproducible with this rasterizer, then it is likely to be a video driver bug.

The rgb rasterizer is available only if the Direct3D SDK is installed. This SDK can be obtained from Microsoft Game Technologies Center.

For performance or quality problems with text rendering with the Direct3D pipeline, you can force the use of the ARGB texture instead of the default Alpha texture for the Direct3D pipeline's glyph cache. To do this, set the J2D\_D3D\_NOALPHATEXTURE environment variable to true.

### OpenGL Pipeline in Oracle Solaris, Linux, and Windows

The OpenGL pipeline is available on Oracle Solaris, Linux, and Windows.

This alternate pipeline uses the hardware-accelerated, cross-platform OpenGL API when rendering to <code>VolatileImages</code>, to backbuffers created with <code>BufferStrategy</code> API, and to the screen.

This pipeline can offer great performance advantages over the default (X11 or GDI/ DirectDraw) pipelines for certain applications. Consider enabling the pipeline for your application if it heavily uses of rendering operations like alpha compositing, antialiasing, and transforms.

The following are use cases for troubleshooting problems in OpenGL pipeline

- Enable OpenGL Pipeline
- Minimum Requirements
- Diagnose Startup Issues
- Diagnose Rendering and Performance Issues
- Latest OpenGL Drivers

### Enable OpenGL Pipeline

The OpenGL pipeline is disabled by default.

To attempt to enable the OpenGL pipeline, provide the following option to the JVM:

-Dsun.java2d.opengl=true

To receive verbose console output about whether the OpenGL pipeline is initialized successfully for a particular screen, set the option to True (note the uppercase T).

### Minimum Requirements

The OpenGL pipeline will not be enabled if the hardware or drivers do not meet the minimum requirements.

If one of the following requirements is not met, Java 2D will fall back and use the default pipeline (X11 on Oracle Solaris/Linux or GDI/DirectDraw on Windows), which means your application will continue to work correctly, but without the OpenGL acceleration.



The minimum requirements for the Oracle Solaris and Linux operating systems are the following:

- Hardware accelerated OpenGL/GLX libraries installed and configured properly
- OpenGL version 1.2 or higher
- GLX version 1.3 or higher
- At least one TrueColor visual with an available depth buffer

The minimum requirements for Windows OS are the following:

- Hardware accelerated drivers supporting the extensions WGL\_ARB\_pbuffer, WGL\_ARB\_render\_texture, and WGL\_ARB\_pixel\_format
- OpenGL version 1.2 or higher
- At least one pixel format with an available depth buffer

### **Diagnose Startup Issues**

You can get detailed information about the startup procedures of the OpenGL-based Java 2D pipeline by using the J2D\_TRACE\_LEVEL environment variable.

As previously mentioned, the OpenGL pipeline might not be enabled on certain machines for various reasons. For example, the drivers might not be properly installed and might report an insufficient version number. Alternatively, your machine might have an older graphics card that does not support the appropriate OpenGL version or extensions.

In the Java SE 6 and later releases, you can get detailed information about the startup procedures of the OpenGL-based Java 2D pipeline by using the J2D\_TRACE\_LEVEL environment variable, as shown in the following examples.

Set the J2D\_TRACE\_LEVEL environment variable on Windows.

```
# set J2D_TRACE_LEVEL=4
# java -Dsun.java2d.opengl=True YourApp
```

Set the J2D\_TRACE\_LEVEL environment variable on Solaris and Linux.

```
# export J2D_TRACE_LEVEL=4
# java -Dsun.java2d.opengl=True YourApp
```

The output will be different depending on your platform and the installed graphics hardware, but it can give you some insight into the reasons why the OpenGL pipeline is not being successfully enabled for your configuration.

#### Note:

This output is especially useful when filing bug reports intended for the Java 2D team at Sun.



### Diagnose Rendering and Performance Issues

Diagnose if rendering or performance issues are being caused by Java 2D or by the OpenGL drivers.

Because the OpenGL pipeline relies so heavily on the underlying graphics hardware and drivers, it might sometimes be difficult to determine whether rendering or performance issues are being caused by Java 2D or by the OpenGL drivers.

One feature new to the OpenGL pipeline in the Java SE 6 release is the use of the GL\_EXT\_framebuffer\_object extension, which provides better performance for rendering and reduced VRAM consumption when using VolatileImages. This "FBO" codepath is enabled by default when the OpenGL pipeline is enabled, but only if your graphics hardware and driver support this OpenGL extension. This extension is generally available on Nvidia GeForce/Quadro FX series and later, and on ATI Radeon 9500 and later. If you suspect that the "FBO" codepath is causing problems in your application, then you can disable it by setting the following system property:

-Dsun.java2d.opengl.fbobject=false

Setting this property will cause Java 2D to fall back on the older pbuffer-based codepath.

If you find that a certain Java 2D operation causes different visual results with the OpenGL pipeline enabled than without, then it probably indicates a graphics driver bug. Similarly, if the performance of Java 2D rendering is significantly worse with the OpenGL pipeline enabled than without, then it is most likely caused by a driver or hardware problem.

In either case, file a detailed bug report through the normal bug reporting channels. See Submit a Bug Report. When filing bug reports, be as detailed as possible, and include the following information:

- Operating system (for example, Ubuntu Linux 6.06, Windows XP SP2)
- Name of graphics hardware manufacturer and device (for example, Nvidia GeForce 2 MX 440)
- Exact driver version (for example, ATI Catalyst 6.8, Nvidia 91.33)
- Output when J2D\_TRACE\_LEVEL=4 is specified on the command line (as described in the previous section)
- The output of the glxinfo command if you are on Oracle Solaris or Linux

### Latest OpenGL Drivers

List of graphics card manufacturers with their corresponding websites, supported platforms, and some examples of cards.

Because the OpenGL pipeline relies heavily on the OpenGL API and the underlying graphics hardware and drivers, it is very important to ensure that you have the latest graphics drivers installed on your machine. Drivers can be downloaded from your graphics card manufacturer's web site, as shown in the following table.



Manufacturer	Platforms	Cards Known to Work
ATI	Linux, Windows	Radeon 8500 and later, FireGL series
Nvidia	Oracle Solaris on x64, Linux, Windows	GeForce 2 series and later, Quadro FX series and later
Oracle	Oracle Solaris on SPARC	Expert3D series, XVR-500, XVR-600, XVR-1200, XVR-2500
Xi Graphics	Oracle Solaris on x86, Linux	Various (check with Xi Graphics)

# 12 Java 2D

Information and guidance for troubleshooting some of the most common issues that might be found in the Java 2D API.

This chapter contains the following sections:

- Generic Performance Issues
- Text-Related Issues
- Java 2D Printing

For a summary of Java 2D properties, see Java 2D Properties.

### **Generic Performance Issues**

Generic performance issues related to Java 2D hardware-accelerated rendering primitives, and how to detect primitive tracing and avoid non-accelerated rendering.

There could be many causes for poor rendering performance. The following topics identify the cause for your applications poor rendering performance and suggests some approaches to improve performance of software-only rendering.

This topic contains the following subsections:

- Hardware-Accelerated Rendering Primitives
- Primitive Tracing to Detect and Avoid Non-Accelerated Rendering
- Causes of Poor Rendering Performance
- Improve Performance of Software-only Rendering

### Hardware-Accelerated Rendering Primitives

In order to better understand what could be causing performance problems, take a look at what hardware acceleration means.

In general, hardware-accelerated rendering could be divided into two categories.

- Hardware-accelerated rendering to an "accelerated" destination. Examples of rendering destinations that can be hardware-accelerated are VolatileImage, screen and BufferStrategy. If a destination is accelerated, then rendering goes to a surface may be performed by video hardware. So, if you issue a drawRect call, Java 2D redirects this call to the underlying native API (such as GDI, DirectDraw, Direct3D or OpenGL, or X11), which performs the operation using hardware.
- Caching images in accelerated memory (video memory or pixmaps) so that they
  can be copied very fast to another accelerated surface. These images are known
  as managed images.

Ideally, all operations performed on an accelerated surface are hardware-accelerated. In this case, the application takes full advantage of what is offered by the platform.



Unfortunately in many cases the default pipelines are not able to use the hardware for rendering. This can happen due to the pipeline limitations, or the underlying native API. For example, most X servers do not support rendering antialiased primitives, or alpha compositing.

One cause of performance issues is when operations performed are not hardwareaccelerated. Even in cases when a destination surface is accelerated, some primitives may not be.

It is important to know how to detect the cases when hardware acceleration is not being used. Knowing this may help in improving performance.

### Primitive Tracing to Detect and Avoid Non-Accelerated Rendering

To detect a non-accelerated rendering, you can use Java 2D primitive tracing.

Java 2D has built-in primitive tracing.

Run your application with -Dsun.java2d.trace=count. When the application exits, a list of primitives and their counts is printed to the console.

Any time you see a MaskBlit or any of the General\* primitives, it typically means that some of your rendering is going through software loops. Here is the output from performing drawImage on a translucent BufferedImage to a VolatileImage on Linux:

sun.java2d.loops.Blit\$GeneralMaskBlit::Blit(IntArgb, SrcOverNoEa, "Integer BGR
Pixmap")sun.java2d.loops.MaskBlit::MaskBlit(IntArgb, SrcOver, IntBgr)

Here are some of the common non-accelerated primitives in the default pipelines, and their signatures in the tracing output.

#### Note:

Most of this tracing was taken on Linux; you may see some differences depending on your platform and configuration.

 Translucent images (images with ColorModel.getTranslucency() returnTranslucency.TRANSLUCENT), or images with AlphaCompositing. Sample primitive tracing output:

sun.java2d.loops.Blit\$GeneralMaskBlit::Blit(IntArgb,SrcOverNoEa, "Integer BGR
Pixmap")sun.java2d.loops.MaskBlit::MaskBlit(IntArgb, SrcOver, IntBgr)

 Use of antialiasing (by setting the antialiasing hint). Sample primitive tracing output:

sun.java2d.loops.MaskFill::MaskFill(AnyColor, Src, IntBgr)

- Rendering antialiased text (setting the text antialising hint). Sample output can be one of the following:
  - sun.java2d.loops.DrawGlyphListAA::DrawGlyphListAA(OpaqueColor, SrcNoEa, AnyInt)
  - sun.java2d.loops.DrawGlyphListLCD::DrawGlyphListLCD(AnyColor, SrcNoEa, IntBgr)



Alpha compositing, either by rendering with translucent color (a color with an alpha value that is not 0xff) or by setting a non-default AlphaCompositing mode with Graphics2D.setComposite():

sun.java2d.loops.Blit\$GeneralMaskBlit::Blit(IntArgb, SrcOver, IntRgb)sun.java2d.loops.MaskBlit::MaskBlit(IntArgb, SrcOver, IntRgb) ]

• Non-trivial transforms (if the transform is more than only translation). Rendering a transformed opaque image to a VolatileImage:

sun.java2d.loops.TransformHelper::TransformHelper(IntBgr, SrcNoEa, IntArgbPre)

• Rendering a rotated line:

sun.java2d.loops.DrawPath::DrawPath(AnyColor, SrcNoEa, AnyInt)

Run your application with tracing and ensure that you do not use unaccelerated primitives unless they are needed.

### Causes of Poor Rendering Performance

List of causes of poor rendering performance and possible alternatives.

Some of the possible causes of poor rendering performance and possible alternatives are described as follows:

#### Mixing accelerated and non-accelerated rendering:

A situation when only part of the primitives rendered by an application could be accelerated by the particular pipeline when rendering to an accelerated surface can cause thrashing, because the pipelines will be constantly trying to adjust for better rendering performance but with possibly little success.

If it is known beforehand that most of the rendering primitives will not be accelerated, then it could be better to either render to a <code>BufferedImage</code> and then copy it to the back buffer or the screen, or switch to a non-hardware accelerated pipeline using one of the flags discussed.

#### Note:

This approach may limit your application's ability to take advantage of future improvements in Java 2D's use of hardware acceleration.

For example, if your application is often used in remote X server cases, but it heavily uses antialiasing, alpha compositing, and so forth, then the performance can be severely degraded. To avoid this, disable the use of pixmaps by setting the -Dsun.java2d.pmoffscreen=false property either by passing it to the Java runtime, or by setting it programmatically using the System.setProperty() API.

#### Note:

This property must be set before any GUI-related operations because it is read only once.



#### Non-optimal rendering primitives:

It is preferable to use the simplest primitive possible to achieve the desired visual effect.

For example, use Graphics.drawLine() instead of new Line2D().draw(). The result looks the same. However, the second operation is much more computationally intensive because it is rendered as a generic shape, which is typically much more expensive to render. Shapes show up in different ways in the primitive tracing, depending on antialiasing settings and the specific pipeline, but most likely they will show up as many \*FillSpans or DrawPath primitives.

Another example of complicated attributes is GradientPaint. Although it may be hardware accelerated by some of the non-default pipelines (such as OpenGL), it is not hardware accelerated by the default pipelines. Therefore, you can restrict the use of GradientPaint if it causes performance problems.

#### • Heap-based destination surface BufferedImage:

Rendering to a BufferedImage almost always uses software loops.

An exception on some SPARC systems is that the VIS instruction set can be used for accelerating certain imaging operations. See VIS Instruction Set.

To ensure that the rendering has the opportunity of being hardware accelerated, choose a BufferStrategy or a VolatileImage object as the rendering destination.

#### Defeat built-in acceleration mechanism:

Java 2D attempts to accelerate certain types of images. The contents of images can be cached in video memory for faster copying to accelerated destinations such as <code>VolatileImages</code>. These mechanisms can be unknowingly defeated by the application.

#### • Get direct access to pixels with getDataBuffer():

If an application gets access to BufferedImage pixels by using the getRaster().getDataBuffer() API, then Java 2D will not be able to guarantee that the data in the cache is up to date, so it will disable any acceleration attempts of this type of image.

To avoid this, do not call getDataBuffer(). Instead, work with WriteableRaster, which can be obtained with the BufferedImage.getRaster() method.

If you need to modify the pixels directly, then you can manually cache your image in video memory by maintaining the cached copy of your image in a <code>VolatileImage</code>, and updating the cached data when the original image is touched.

#### Render to a sprite before every copy:

If an application renders to an image before copying it to an accelerated surface (VolatileImage, BufferStrategy), then the image cannot take advantage of being cached in accelerated memory. This is because the cached copy must be updated every time the original image is updated, and therefore only the default systemmemory-based surface is used, and this means no acceleration.

#### Exhausted accelerated memory resources:

If the application uses many images, then it can exhaust the available accelerated memory. If this is the cause of performance issues for your application, then you might need to handle the resources.

The following API can be used to request the amount of available accelerated memory: GraphicsDevice.getAvailableAcceleratedMemory().



In addition, the following API can be used to determine if your image is being accelerated: Image.getCapabilities().

If you determined that your application is exhausting the resources, you can handle the problem by not holding images you no longer need. For example, if your game advanced to the next level, release all images from the previous levels. You can also release accelerated resources associated with an image by using the Image.flush() API.

You can also use the acceleration priority API

Image.getAccelerationPriority() and setAccelerationPriority() to specify the acceleration priority for your images. It is a good idea to make sure that at least your back-buffer is accelerated, so create it first, and with acceleration priority of 1 (default). You can also prohibit certain images from being accelerated if needed by setting the acceleration priority to 0.0.

### Improve Performance of Software-only Rendering

Methods to improve performance of software-only rendering.

If your application relies on software-only rendering (by only rendering to a BufferedImage, or changing the default pipeline to an unaccelerated one), or even if it does mixed rendering, then the following are certain approaches to improving performance:

#### 1. Image types or operations with optimized support:

Due to overall platform size constraints, Java 2D has a limited number of optimized routines for converting from one image format to another. In situations where an optimized direct loop can not be found, Java 2D will do the conversion through an intermediate image format (IntArgb). This results in performance degradation.

Java 2D primitive tracing can be used for detecting such situations.

For each drawImage call there will be two primitives: the first one converting the image from the source format to an intermediate IntArgb format and the second one converting from intermediate IntArgb to the destination format.

Here are two ways to avoid such situations:

- Use a different image format if possible.
- Convert your image to an intermediate image of one of the better-supported formats, such as INT\_RGB or INT\_ARGB. In this way the conversion from the custom image format will happen only once instead of on every copy.

#### 2. Transparency vs translucency:

Consider using 1-bit transparent (BITMASK) images for your sprites as opposed to images with full translucency (such as INT\_ARGB) if possible.

Processing images with full alpha is more CPU-intensive.

You can get a 1-bit transparent image using a call to GraphicsConfiguration.createCompatibleImage(w,h, Transparency.BITMASK).



### **Text-Related Issues**

Possible issues and crashes that are related to text rendering and describes tips to overcome such issues.

This section contains the following subsections:

- Application Crash During Text Rendering
- Differences in Text Appearance
- Metrics

### Application Crash During Text Rendering

If an application crashes during text rendering, first check the fatal error log file.

See Fatal Error Log for detailed information about this error log file. If the crash occurred in fontmanager.dll or if fontmanager is present in the stack, then the crash occurred in the font processing code. The following example shows typical native stack frames (excerpt from the full log file).

```
Stack: [0x008a0000,0x008f0000), sp=0x008ef52c, free space=317k
Native frames: (J=compiled Java code, j=interpreted, Vv=VM code, C=native code)
C [ntdll.dll+0x1888f]
C [ntdll.dll+0x18238]
C [ntdll.dll+0x11c76]
C [MSVCR71.dll+0x16b3]
C [MSVCR71.dll+0x16db]
C [fontmanager.dll+0x21f9a]
C [fontmanager.dll+0x22876]
C [fontmanager.dll+0x1de40]
C [fontmanager.dll+0x1da94]
C [fontmanager.dll+0x48abb]
j sun.font.FileFont.getGlyphImage(JI)J+0
j sun.font.FileFontStrike.getGlyphImagePtrs([I[JI)V+92
j sun.font.GlyphList.mapChars(Lsun/java2d/loops/FontInfo;I)Z+37
j sun.font.GlyphList.setFromString(Lsun/java2d/loops/FontInfo;Ljava/lang/String;FF)Z
+71
j sun.java2d.pipe.GlyphListPipe.drawString(Lsun/java2d/SunGraphics2D;Ljava/lang/
String; DD)V+148
j sun.java2d.SunGraphics2D.drawString(Ljava/lang/String;II)V+60
j FontCrasher.tryFont(Ljava/lang/String;)V+138
j FontCrasher.main([Ljava/lang/String;)V+20
v ~StubRoutines::call_stub
In this case, a particular font is probably the problem. If so, then removing this font
from the system will likely resolve the problem.
To identify the font file, execute the application with -
Dsun.java2d.debugfonts=true. The font that is mentioned last is usually the one
that is causing problems, as shown in the following example.
INFO: Registered file C:\WINDOWS\Fonts\WINGDING.TTF as font ** TrueType Font:
```

```
Family=Wingdings
Name=Wingdings style=0 fileName=C:\WINDOWS\Fonts\WINGDING.TTF rank=2
Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont
INFO: Opening deferred font file SYMBOL.TTF
Aug 16, 2006 10:59:06 PM sun.font.FontManager addToFontList
```



INFO: Add to Family Symbol, Font Symbol rank=2 Aug 16, 2006 10:59:06 PM sun.font.FontManager registerFontFile INFO: Registered file C:\WINDOWS\Fonts\SYMBOL.TTF as font \*\* TrueType Font: Family=Symbol Name=Symbol style=0 fileName=C:\WINDOWS\Fonts\SYMBOL.TTF rank=2 Aug 16, 2006 10:59:06 PM sun.font.FontManager findFont2D INFO: Search for font: Dialog Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont INFO: Opening deferred font file ARIALBD.TTF Aug 16, 2006 10:59:06 PM sun.font.FontManager addToFontList INFO: Add to Family Arial, Font Arial Bold rank=2 Aug 16, 2006 10:59:06 PM sun.font.FontManager registerFontFile INFO: Registered file C:\WINDOWS\Fonts\ARIALBD.TTF as font \*\* TrueType Font: Family=Arial Name=Arial Bold style=1 fileName=C:\WINDOWS\Fonts\ARIALBD.TTF rank=2 Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont INFO: Opening deferred font file WINGDING.TTF Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont INFO: Opening deferred font file SYMBOL.TTF Aug 16, 2006 10:59:06 PM sun.font.FontManager findFont2D INFO: Search for font: Dialog Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont INFO: Opening deferred font file ARIAL.TTF Aug 16, 2006 10:59:06 PM sun.font.FontManager addToFontList INFO: Add to Family Arial, Font Arial rank=2 Aug 16, 2006 10:59:06 PM sun.font.FontManager registerFontFile INFO: Registered file C:\WINDOWS\Fonts\ARIAL.TTF as font \*\* TrueType Font: Family=Arial Name=Arial style=0 fileName=C:\WINDOWS\Fonts\ARIAL.TTF rank=2 Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont INFO: Opening deferred font file WINGDING.TTF Aug 16, 2006 10:59:06 PM sun.font.FontManager initialiseDeferredFont INFO: Opening deferred font file SYMBOL.TTF

#### Note:

In some cases, the font that is last mentioned might not be the problem. Font names are printed when they are first used and subsequent uses are not shown.

To verify that this particular font is causing the problem, you can temporarily remove it from your system. You can easily find the file name associated with this particular family name from the output.

Another verification approach is to use the Font2DTest tool (demo/jfc/ Font2DTest) to test fonts that you suspect. You can specify a particular font size, style, and rasterization mode. If the process of viewing a particular font with Font2DTest causes the JDK to crash, then it is very likely that it is the font that is causing the problems.

If you found a font causing the JDK to crash, it is very important to report this problem, including the particular font and the operating system in the Bugs Database. See Submit a Bug Report.



### Differences in Text Appearance

Java has its own font rasterizer, and you can expect some small differences between the appearance of text in a Java application and in a native application.

One of the typical sources of these differences is that the antialiasing settings can be different. In particular, a Swing application sometimes ignores the Linux desktop font antialiasing settings.

There are several likely reasons for this behavior:

- Over the remote X11 antialiasing is not enabled by default for performance reasons. See Font and Test questions in the Java 2D FAQ.
- CJK fonts that use embedded bitmaps may render using the bitmaps instead of subpixel text.
- Some variants of unsupported desktops do not report their font smoothing settings properly. For example, KDE is unsupported but should generally work; however, some problem seems to prevent JDK from picking up the setting.

The best way to ensure that the configuration is what you expect is to run Font2DTest, explicitly select the font used by the native application, and set other parameters as appropriate. Figure 12-1 is a sample screen from the *Font2DTest* tool.

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Ran	ge:		80	Basic Latin							-	P				Plain 🔻						Graphics Transform:					None								
Meth	od:		dri	(nie	yph)	Auch	9e l								-	1									Те	xt to i	use:			Al	ll Gly	phs	<u>%</u>	_	
LCD	con	trast	t 100		20	14	0	160	1	80	20	0 3	220	24	0	Ant	tialia	sing	a: 0	FF	_		•			Fract	iona	il mi	etrics	s.			0	FF	
1	Г			1		#	\$	%	8	•	(	)	+	+		-		1	0	1	2	3	4	5	6	7	8	9	:	1	<	=	>	?	0
-	B	С	D	E	F	G	н	1	J	к	L	м	Ν	0	P	0	B	s	т	U	V	W	×	Y	Z	1	1	1	^	_	۰.	a	ь	c	d
A	10								-	-								-	-			1	1		~	x	×.	0	r .	0	~	0	1	A	
A e	f	9	h	i	j	k	1	m	n	0	P	Q	٢.	\$	- T -	u	¥	w	×	У	2	1.		2		A	8	¥.	E	N	0	10	a	a	a
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#### Figure 12-1 Sample Screen from Font2DTest Tool

#### Tip:

You can input your own string by choosing **User Text** in the drop-down list labeled **Text to use**.

The size of the font in the Java language is always expressed with 72 dpi. A native OS can use a different screen dpi, and therefore an adjustment must be made. Matching Java font size can be calculated as Toolkit.getScreenResolution() divided by 72 multiplied by the size of the native font.



In all native Swing look and feel, such as the Windows look and feel or the GTK look and feel (for Oracle Solaris and Linux operating systems), Swing components perform this adjustment automatically, but if you are running *Font2DTest*, the text display area will always use 72 dpi.

On operating systems other than Windows, the general recommendation is to use TrueType fonts instead of Type1 fonts. The easiest way to figure out the type of font is to look at the file extension: extensions pfa and pfb indicate Type1 fonts, and ttf, ttc, and tte represent TrueType fonts.

### Metrics

If you find that text bounds are different from what you expect, then ensure that you are using the appropriate way to calculate them. For example, the height obtained from a FontMetrics is not specific to a particular piece of text, and the stringWidth indicates logical advance, which is not the same thing as *wide*. For more details, see the Font and Text questions in the Java 2D FAQ.

### Java 2D Printing

List of issues that can happen with Java 2D printing.

This section describes some issues that can happen with Java 2D printing and suggests causes and solutions.

Also, see the Printing questions in the Java 2D FAQ.

1. JRE crashes during printing on Windows.

Cause: The JRE uses Windows printer drivers, and they might have problems.

Solution: Upgrade the Windows printer driver for the printer that is being used.

2. The printing seems to be successful, but the job does not print on Windows.

Cause: Some jobs fail to properly spool to the printer.

Solution: In the printer driver properties, disable Advanced Printing Options.

3. The print dialog box takes a long time to appear on Windows.

**Cause:** Applications might cause the JRE to probe all printers, including those that are disconnected.

**Solution:** Look for disconnected or unreachable network printers and remove them from the list of printers.

### 4. PrintJob.printDialog() shows no service found error on Oracle Solaris and Linux.

Cause: The cause is one of the following:

- The lpc utility is not in the /usr/sbin directory.
- The lpstat utility is not in the /usr/sbin directory.

**Solution:** Install lpc and lpstat in the standard location, as previously mentioned.



# 13 Swing

This chapter provides information and guidance on some specific procedures for troubleshooting some of the most common issues that might be found in the Java SE Swing API.

This chapter contains the following sections:

- General Debug Tips for Swing
- Specific Debug Tips for Swing

### General Debug Tips for Swing

Swing's painting infrastructure changed quite extensively in Java SE 6. If you notice painting artifacts specific in Java SE 6 or later releases, you can try turning off the new functionality. This can be done with the property swing.bufferPerWindow.

When you are debugging the Swing code which is executed while any menu is popped up, it is recommended to use the debugger remotely. Otherwise, the debugging process and the application execution block each other, and this prevents further work with the system. If that happens, the only action that can be taken is to kill the X server for Oracle Solaris and Linux. See Bug Database.

The following are some common Swing problems:

- Painting.
- Renderers.
- Updating models from wrong thread.
- Hangs.
- Responsiveness.
- Repainting issues.
- isOpaque USAGE.
- Startup: could be caused by small heap, loading unnecessary classes.

The following are some things to consider:

- Buffer-per-window feature.
- Native look-and-feel fidelity: Gnome vs Windows
- Footprint of Swing applications.
- JTable, JTree, and JList all use renderers.
- Make sure that custom renderers do as little as possible.
- Update models only from event dispatch thread. Otherwise the display will not reflect the state of the model.

The following identify bad renderers:



- Sluggish application, especially when scrolling.
- Use an optimizer to watch painting calls, look for calls to getTableCellTRendererComponent.

### Specific Debug Tips for Swing

Specific debugging tips for Swing and provides examples for possible issues and workarounds.

The following topics describe problems in Swing and troubleshooting techniques:

- Incorrect Threading
- JComponent Children Overlap
- Display Update
- Model Change
- Add or Remove Components
- Opaque Override
- Permanent Changes to Graphics
- Custom Painting and Double Buffering
- Opaque Content Pane
- Renderer Call for Each Cell Performance
- Possible Leaks
- Mix Heavyweight and Lightweight Components
- Use Synth
- Track Activity on Event Dispatch Thread
- Specify Default Layout Manager
- Listener Object Dispatched to Incorrect Component
- Add a Component to Content Pane
- Drag and Drop Support
- One Parent for a Component
- JFileChooser Issues with Windows Shortcuts

### Incorrect Threading

Random exceptions and painting problems are usually the result of incorrect threading usage by Swing.

All access to Swing components, unless specifically noted in the javadoc, must be done on the event dispatch thread. This includes any models (TableModel, ListModel, and others) that are attached to Swing components.

The best way to check for bad usage of Swing is by using instrumented RepaintManager, as illustrated in the following example.

public class CheckThreadViolationRepaintManager extends RepaintManager {
 // it is recommended to pass the complete check


```
private boolean completeCheck = true;
     public boolean isCompleteCheck() {
         return completeCheck;
     public void setCompleteCheck(boolean completeCheck) {
         this.completeCheck = completeCheck;
     public synchronized void addInvalidComponent(JComponent component) {
         checkThreadViolations(component);
         super.addInvalidComponent(component);
     }
     public void addDirtyRegion(JComponent component, int x, int y, int w, int
h) {
         checkThreadViolations(component);
         super.addDirtyRegion(component, x, y, w, h);
     }
     private void checkThreadViolations(JComponent c) {
         if (!SwingUtilities.isEventDispatchThread() && (completeCheck ||
c.isShowing())) {
             Exception exception = new Exception();
             boolean repaint = false;
             boolean fromSwing = false;
             StackTraceElement[] stackTrace = exception.getStackTrace();
             for (StackTraceElement st : stackTrace) {
                 if (repaint && st.getClassName().startsWith("javax.swing.")) {
                     fromSwing = true;
                 if ("repaint".equals(st.getMethodName())) {
                     repaint = true;
             if (repaint && !fromSwing) {
                 //no problems here, since repaint() is thread safe
                 return;
             exception.printStackTrace();
     }
}
```

# JComponent Children Overlap

Another possible source of painting problems can occur if you allow children of a JComponent to overlap.

In this case, the parent must override <code>isOptimizedDrawingEnabled</code> to return <code>false</code>. If you do not override <code>isOptimizedDrawingEnabled</code>, then components can randomly appear on top of others, depending upon which component repaint was invoked on.

# **Display Update**

Another source of painting problems can occur if you do not invoke repaint correctly when you need to update the display.



Changing a visible property of a Swing component, such as the font, will trigger a repaint or revalidate. If you are writing a custom component, then you must invoke repaint and possibly revalidate whenever the display or sizing information is updated. If you do not, the display will only update the next time someone triggers a repaint.

A good way to diagnose this is to resize the window. If the content appears after a resize, then that implies that the component did not invoke repaint or revalidate correctly.

### Model Change

Invoke repaint when you change a visible property of a Swing component, you also need not invoke repaint when your model changes.

If your model sends out the correct change notification, the <code>JComponent</code> will invoke repaint or revalidate as appropriate.

However, if you change your model but do not send out a notification, then a repaint event may not even work. In particular this will not work with JTree. The correct thing to do is to send the appropriate model notification. This can usually be diagnosed by resizing the window and noticing that the display did not update correctly.

### Add or Remove Components

When you add or remove components, you must manually invoke repaint or revalidate Swing and AWT.

### **Opaque Override**

Another possible area of painting problems is if a component does not override opaque.

Further, if you do not invoke implementation you must honor the opaque property, that is, if this component is opaque, you must completely fill in the background with a non-opaque color. If you do not honor the opaque property, then you will likely see visual artifacts.

The only way to check for this is to look for consistent visual artifacts when the component invokes repaint.

# Permanent Changes to Graphics

Do not make any permanent changes to a Graphics passed to paint, paintComponent, or paintChildren.

### Note:

If you override the graphics in a a subclass, then you should not make permanent changes to the paint, paintComponent, Or paintChildren passed in Graphics. For example, you should not alter the clip Rectangle or modify the transform. If you need to do these operations you may find it easier to create a new Graphics from the passed in Graphics and manipulate it.



If you ignore this restriction, then the result will be clipping or other weird visual artifacts.

# Custom Painting and Double Buffering

Although you can override paint and do custom painting in the override, you should instead override paintComponent.

The JComponent.paint method ensures that painting happens to the double buffer. If you override paint directly, then you may lose double buffering.

## **Opaque Content Pane**

Swing's painting architecture requires an opaque content pane.

The painting architecture of Swing requires an opaque JComponent to exist in the containment hierarchy above all other components. This is typically provided by using the content pane. If you replace the content pane, it is recommended that you make the content pane opaque by using setOpaque(true). Additionally, if the content pane overrides paintComponent, then it will need to completely fill in the background in an opaque color in paintComponent.

# Renderer Call for Each Cell Performance

Renderers are painted for each cell, so ensure that the renderer does as little as possible.

Any slowdown in the renderer is magnified across all cells. For example, if you repaint the visible region of a table with 50x20 visible cells, then there will be 1000 calls to the renderer.

### **Possible Leaks**

If the life cycle of your model is longer than that of a window with a component using the model, you must explicitly set the model of the Swing component to null.

If you do not set the model to null, your model will retain a reference to the *Component*, which will keep all components in the window from being garbage-collected. Take a look at the following example.

```
TableModel myModel = ...;
JFrame frame = new JFrame();
frame.setContentPane(new JScrollPane(new JTable(myModel)));
frame.dispose();
```

If your application still holds a reference to myModel, then frame and all its children will still be reachable by way of the listener JTable installations on myModel. The solution is to invoke table.setModel(new DefaultTableModel()).



# Mix Heavyweight and Lightweight Components

Mixing heavyweight and lightweight components can work in certain scenarios, as long as the heavyweight component does not overlap with any existing Swing components.

For example, a heavyweight will not work in an internal frame, because when the user drags around the internal frame it will overlap with other internal frames. If you use heavyweights, then invoke the following methods:

- JPopupMenu.setDefaultLightWeightPopupEnabled(false)
- ToolTipManager.sharedInstance().setLightWeightPopupEnabled(fa lse)

# Use Synth

Synth is an empty canvas.

To use synth, you must either provide a complete XML file that configures the look and feel, or extend synthLookAndFeel and provide your own synthStyleFactory.

# Track Activity on Event Dispatch Thread

If a Swing application tries to do too much on the event dispatch thread, then the application will appear sluggish and unresponsive.

One way to detect this situation is to push a new EventQueue that can output logging information if an event takes too long to process. This approach is not perfect in that it has problems with focus events and modality, but it is good for ad-hoc testing.

# Specify Default Layout Manager

Problems can be caused by differing default layout manager classes on a Swing component.

For example, the default for the JPanel class is FlowLayout, but the default for the JFrame class is BorderLayout. This situation is easily fixed by specifying a LayoutManager.

# Listener Object Dispatched to Incorrect Component

MouseListener objects are dispatched to the deepest component that has MouseListener objects (or has enabled MouseEvent objects).

A ramification of this is that if you attach a MouseListener to a component whose descendants have MouseListener Objects, your MouseListener Object will never get called.

This is easily reproduced with a composite component, like an editable JComboBox. Because a JComboBox has child components that have a MouseListener, a MouseListener attached to an editable JComboBox will never get notified.

If your MouseListener suddenly stops getting events, then it could be the result of a change in the application whereby a descendant component now has a MouseListener. A good way to check for this is to iterate over the descendants asking if they have any mouse listeners.



A similar scenario occurs with the KeyListener class. A KeyListener object is dispatched only to the focused component.

The JComboBox case is another example of this situation. In the editable JComboBox case the editor gets focus, not the JComboBox. As a result, a KeyListener attached to an editable JComboBox will never get notified.

# Add a Component to Content Pane

You must add a JFrame, JWindow, JDialog or JApplet component to the content pane.

Before J2SE 1.5, you could not add a component to a JFrame, JWindow, JDialog or JApplet. Instead, you needed to add the component to the content pane. As of J2SE 1.5 it is still the case that a component added to a top-level Swing component must go to the content pane, but the add method (and a couple of other methods) on these classes redirect to the content pane. In other words,

frame.getContentPane().add(component) is the same as
frame.add(component).

The following methods redirect to the content pane for you: add (and its variants), remove (and its variants), and setLayout.

This is purely a convenience, but can cause confusion. In particular, getChildren, getLayout, and various others do not redirect to the content pane.

This change affects LayoutManagers that only work with one component, such as GroupLayout and BoxLayout. For example, new GroupLayout(frame) will not work; instead, you must use GroupLayout(frame.getContentPane()).

# Drag and Drop Support

When using Swing you should use Swing's drag-and-drop support as provided by TransferHandler.

### One Parent for a Component

Remember that a component can only exist in one parent at a time.

Problems occur when you share menu items between menus. For example, JMenuItem is a component, and therefore can exist in only one menu at a time.

## JFileChooser Issues with Windows Shortcuts

The JFileChooser class does not support shortcuts on Windows OS (.Ink files).

Unlike the standard Windows file choosers, JFileChooser does not allow the user to follow Windows shortcuts when browsing the file system, because it does not show the correct path to the file.

To reproduce the problem, follow these steps:

1. Create a text file on the Desktop called, for example, MyFile.txt. Open the text file and type some text, for example: This is the contents of MyFile.txt.



- 2. Create a shortcut to the new text file in the following way: Drag the file with the right mouse button to another location on the Desktop and choose **Create Shortcut(s) here**.
- 3. Run the JfileChooser test application, browse the Desktop, select Shortcut to MyFile.txt and click Open.
- 4. The result file is *PathToDesktop*\Shortcut to MyFile.txt.lnk, but it should be *PathToDesktop*\MyFile.txt.
- 5. In addition, the contents of the result file in the text area shows the contents of the file shortcut to MyFile.txt.lnk, but the contents should be This is the contents of MyFile.txt, which was typed in step 1.



# 14 Internationalization

Information and guidance about troubleshooting issues that might be found in the area of internationalization support.

For detailed information, visit the Java Internationalization site.

This chapter describes troubleshooting techniques for internationalization and localization.

Troubleshoot Internationalization and Localization

# **Troubleshoot Internationalization and Localization**

Troubleshooting the difference between internationalization and localization.

Before troubleshooting, ensure that you understand the difference between *internationalization* and *localization*:

- Internationalization is the process of designing software so that it can be adapted (localized) to various languages and regions easily, in a cost-effective way, and without changes to the software. This process generally involves isolating the parts of a program that are dependent on language and culture. For example, the text of error messages are kept separate from the program source code because the messages must be translated during localization.
- **Localization** is the process of adapting a program for use in a specific locale. A locale is a geographic or political region that shares the same language and customs. Localization includes the translation of text such as user interface labels, error messages, and online help. It also includes the culture-specific formatting of data items such as monetary values, times, dates, and numbers.

The user interface libraries in the Java SE platform enable the development of rich interactive applications. The internationalization aspects include text input, text display, and user interface layout. The following descriptions show the relationship between internationalization and the functionality provided by the AWT, Java 2D, and Swing APIs:

- Text input is the process of entering new text into a document, whether by typing on a keyboard or through front-end software such as input methods, handwriting recognition, or speech input.
- Text display is a multistep process that includes selecting a font, arranging text into paragraphs and lines, selecting glyphs for characters or character sequences, and rendering these glyphs. Some writing systems require bidirectional text layout or complex character-to-glyph mappings. Text display is handled by the Java 2D graphics system and the Swing toolkit for lightweight user interface components and by AWT for peered user interface components.
- User interface layout needs to accommodate text expansion or shrinkage caused by localization, and match the direction of the user's writing system.



# 15 Java Sound

This chapter describes some issues that can arise with the Java sound technology and suggests causes and workarounds.

The following topic describes scenarios to troubleshoot Java sound problems.

Troubleshoot Java Sound Issues

# **Troubleshoot Java Sound Issues**

Troubleshoot Java sound issues such as system sound configuration, audio file format, audio format, and overrun and underrun conditions.

#### System sound configuration:

Ensure that your audio system is correctly configured (sound card driver/ DirectSound for Windows, ALSA for Linux, Audio Mixer for Oracle Solaris). In addition, ensure that your speakers are connected and that your sound card volume and mute state are adjusted to the appropriate value. To test your sound configuration, run any native sound application and play some sound through it.

On the Oracle Solaris and Linux operating systems, you might be unable to play sounds because an application (or sound daemon, such as esd or artsd) opens the audio device exclusively, thereby denying Java Sound access to the device.

#### • Audio file formats:

Java Sound supports a set of audio file formats, for example AU, AIF, and WAV. Most of the file formats are only containers and can contain audio data in various compressed audio formats. Java Sound file readers support some formats (uncompressed PCM, a-law, mu-law), but do not support ADPCM, MP3, and others.

Java Sound also supports plug-ins for file readers and writers through the service provider interface (SPI). You can use Sun, third-party, or your own plug-ins to read various audio files. In any case, you must handle the presence of the plug-in, for example, by distributing the required plug-ins with your application or by requiring plug-ins to be installed in the client Java environment.

#### Audio formats:

Java Sound supports various audio formats, but their availability depends on the operating system. To use some audio format for recording or playing, the format must be supported by your system (sound card drivers). Use supported formats as much as possible: PCM; 8 or 16 bits; 8000, 11025, 22050, 44100 Hz. The formats are supported by most sound cards. Most sound cards support only PCM formats, and even if the driver supports mu-law, then it requires some modification to the software. If you need to play or record mu-law data, then the preferred way is to convert it to PCM format through a format converter.

See AudioSystem.getAudioInputStream documentation for details about format conversion.



### • Overrun and underrun conditions:

Recorded data is kept in a DataLine buffer. If you did not read from the line for a long time, then an overrun condition will occur, and older data will be replaced with new data. This will produce artifacts in the recorded audio data.

A similar situation occurs with playing. If all data from the buffer has been played and no new data is written to the line, then an underrun condition will occur, and silence will be played until you write a new portion of audio data to the line.

The preferred way to record is to read data in a separate thread to prevent the possible influence of other tasks (for example, UI handling). If you use <code>sourceDataLine</code> for playing, then a separate thread for writing data into the line is also the preferred method to use. If you use <code>clip</code> for playing, then the <code>clip</code> implementation creates this type of thread itself.



# 16 Applets and Java Web Start Applications

Descriptions of some problems and solutions related to deploying Java applets and Java Web Start applications.

This chapter contains the following sections:

- Configuration Problems
- Troubleshoot Applets
- Avoid Security Dialog Boxes
- Development Tips

# **Configuration Problems**

Troubleshooting techniques to solve configuration problems in applets and a Java Web Start application.

This following sections describes a number of problems concerning various configuration parameters and settings, and suggests troubleshooting techniques for configuring applets and Java Web Start applications.

- Validation
- Common Configuration Problems
- Manage Java Runtime
- Pass Parameters to the JRE
- Java Deployment Home
- Deployment Tracing
- Deployment Cache
- Network Configuration

### Validation

Validation techniques when your application does not run.

If your application does not run, perform the following checks:

- **1**. Verify that the Java Plugin is working.
  - Go to Verify Java and Find Versions.
  - Click Verify Java version.
  - If you see that the expected Java technology version is reported, then the plugin is enabled and found.
- 2. Check that your browser knows about the Java plugin.
  - Chrome: Enter about: plugins in the address bar.



- Firefox: On the Tools menu, select Addons and click Plugins.
- Internet Explorer: On the Tools menu, select Manage Addons.
- 3. Make sure the Java runtime environment is installed.

On Windows, check the list of installed programs in the Control Panel.

# **Common Configuration Problems**

Troubleshooting techniques to solve common configuration problems.

The following are troubleshooting techniques for common configuration problems:

• Install Java runtime:

It is not sufficient to install the Java Developer Kit. A JRE is required to be able to run an applet or a Java Start application.

### Note:

The JRE requires a 64-bit browser.

### • Use the latest matching plugin/webstart:

There could be just one plugin registered in the browser, and the JRE always registers the plugin from the latest JRE on the system as active. The only way to ensure the use of an older plugin is to uninstall newer JREs.

#### • Restart the browser for any change in the Java runtime configuration:

Java is not enabled or there are multiple places where Java could be disabled. Check the Java Control Panel and your browser plug-ins/addons list.

#### • Ensure that the new generation plugin is enabled:

Unless you need to run in the legacy mode, ensure that the **New generation plugin** is enabled in the Java Control Panel.

#### • Enable JavaScript:

If JavaScript is disabled, then an attempt to launch a Java applet may fail at a very early stage.

#### • Disable last-time usage time tracking:

The JRE keeps track of the last time it was used. It records, in a file, the last time it was used for an applet or a Java Web Start application, or invoked from the command line or through any other method.

By default, last-usage time tracking is enabled. To disable last-usage time tracking, set the Java Usage Tracker property

com.oracle.usagetracker.track.last.usage to false in the Java Usage Tracker properties file. See Java Usage Tracker Properties in Java Platform, Standard Edition Usage Tracker Guide for more information.

If last-usage time tracking is enabled, then it creates a file in one of the following directories, depending on your operating system:

- Windows: %ProgramData%\Oracle\Java\.oracle\_jre-usage\
- All other operating systems: \${user.home}/.oracle\_jre\_usage/



### Note:

Java Usage Tracker, which is a commercial feature, and last-usage time tracking, which is not a commercial feature, are enabled separately; disabling one does not disable the other.

#### Java control panel fails to make changes in the Java config:

On Windows 7 or Windows Vista systems with UAC on, the Java Control Panel may fail to update the global registry settings. To work around this, ensure that you launch Java Control Panel as Administrator if you need to alter these settings.

## Manage Java Runtime

You can use the Java Control Panel tool to manage the list of installed Java Runtime Environments and their behavior.

The Java Control Panel can be launched from the bin directory of the JRE installation folder. On Windows operating systems, you can also access it from **Control Panel > Java**.

Use the Java Control Panel if you need to:

- · See which versions of the JRE are installed and active
- Temporarily enable or disable the use of a particular version of the JRE
- Set "global" parameters to be passed to the JVM when an applet or Web Start application is launched
- Enable or disable the use of the Java Plugin in a particular browser
- Tune behavior of the Plugin or Web Start application by specifying configuration parameters such as the location of cache of temporary files or enable tracing, as shown in Figure 16-1.



Java Runtime Environment Settings Java Runtime Versions User System					
Platform	Product	Location	Path	Runtime Param	Enab
1.7	1.7.0-ea	http://java	/home/buster/jd		
1.6	1.6.0_24	http://java	/home/buster/A		
				Eind <u>A</u> dd	Remove Cancel

### Figure 16-1 The Java Runtime Environment Settings Window

### Pass Parameters to the JRE

Troubleshooting, debugging, profiling, and other development activities may require launching the JVM with a special set of parameters. One way to accomplish this is to use the Java Control Panel.

Open the Java Control Panel, and click **View** on the **Java** tab. Select the **Runtime Parameters** cell for the JRE that you want to change, and enter parameters into this cell.

### Note:

These changes are global, meaning that any Java Web Start application or applet that runs using this version of JRE will have these parameters set (in addition to what the applet tag or JNLP file may specify).

To pass parameters to a specific JVM used with Java Web Start or an applet, use one of the following techniques:

- Set the environment variable before launching javaws or the browser process.
  - JAVAWS\_VM\_ARGS for Java Web Start applications. For example:

JAVAWS\_VM\_ARGS = -Dsome.property=true

- \_JPI\_VM\_OPTIONS for applets. For example:

```
_JPI_VM_OPTIONS = -Dsome.property=true
```



Note:

You must restart your browser after you set the environment variable. If you are setting this environment variable in the command shell, then you must use the same command shell to launch the browser so that the browser inherits the value of the environment variable.

• Use the -J option for the javaws command. For example:

javaws -J-Dsome.property=true http://example.com/my.jnlp

### Java Deployment Home

This is the place where the main configuration files are kept. The location is specific to your operating system:

- Windows XP: %HOME%\Application Data\Sun\Java\Deployment
- Windows 7/Vista: %APPDATA%\..\LocalLow\Sun\Java\Deployment
- Oracle Solaris/Linux: %HOME%/.java/deployment

### **Deployment Tracing**

Both Java Plug-in and Java Web Start can print trace information into trace files. This includes log information from the JRE itself as well as everything your application may be printing to System.out Or System.err.

To get access to trace information:

- 1. Open the Java Control Panel (*jre\_home\_dir/bin/ControlPanel*).
- 2. Select the Advanced tab.
- 3. In the **Debugging** category, select the **Enable tracing** check box.
- (Optional) In the Java console category, select the Show console option to see the trace information in the console window. The full trace file still will be saved to a file.

The trace file is saved into the log directory in the Java deployment home folder. See Java Deployment Home. The file name has the prefix javaws or plugin, depending on what you are running. One trace file is produced per process, but one application can be launched using several processes.

To get the maximum level of detail in the trace file, edit the deployment.properties file (which is located in the Java deployment home directory) and add the following line:

deployment.trace.level=all

By default, a maximum of five trace files are created. The oldest trace files are automatically deleted. To change the limit of the maximum number of trace files, add the following line to the deployment.properties file:

deployment.max.output.files=max\_number\_of\_trace\_files

ORACLE

You can use the Java console to view the trace log at runtime. By default, the Java console is hidden. Enable it in the Java Control Panel.

# **Deployment Cache**

Application jars and resources are cached on the disk to avoid loading them the next time they are needed.

The default location of the cache depends on the operating system and can be overridden in the Java Control Panel.

Settings and controls for the cache are available in the **General** tab of the Java Control Panel, in the **Temporary Internet Files** section. Click **Settings** to change the location and size of the cache. Click **View** to see what files are in the cache.

You can clean the cache by running javaws -uninstall, or open the Java Control Panel's **General** tab, click **View**, and delete the files manually. You can also use the Java Control Panel to uninstall individual applications and extensions.

## Network Configuration

In general, Java Web Start applications use the system network configuration by default, and applets use the browser network settings. You can set network proxies explicitly using the Java Control Panel.

In particular, the Java technology networking layer automatically detects which networking stack to use. However, sometimes autodetection does not work, and you may see Permission Denied exceptions trying to open a socket to download your application or applet, even while the same URL is accessible using the same proxy settings with other tools. This problem was seen on some Windows 7 systems when VPN software was used. This can be resolved by explicitly passing a parameter to the JVM:

-Djava.net.preferIPv4Stack=true

See Pass Parameters to the JRE.

# **Troubleshoot Applets**

For modern browsers that support tabs, each tab might be a separate browser process. If a Java applet is embedded in a browser page and the next generation plugin is being used, then usually the process associated with the browser tab creates a JVM within the process (browser VM). The browser VM will create another JVM process (client VM) which will run the applet and manage the applet's life cycle. The client VM is a Java process (java.exe on Windows and java on Oracle Solaris/Linux platforms).

The following are some problems with applets and troubleshooting techniques.

- Plugin Cheat Sheet for Applet Start
- Browser or Java Process Crash
- Unresponsive Web page



# Plugin Cheat Sheet for Applet Start

If your applet does not start, ensure that you enable tracing and the Java console as explained previously. Then, use the following hints to find the reason why the applet does not work.

Do you get a trace file generated or see the Java console?

• – No, I don't get a trace file.

Check if the Java technology is detected. See Validation.

Yes

Look at the JVM browser issues from Browser or Java Process Crash.

\* No

It is likely to be a configuration issue. See Common Configuration Problems, and if it does not help, look at the JVM browser issues from Browser or Java Process Crash.

Yes, I have a trace file.

It is unlikely to be a configuration issue (unless you have the new generation plugin disabled). The problem is likely to be specific to this applet. Try to launch some other applets to confirm. Look at JVM client issues from Browser or Java Process Crash.

## Browser or Java Process Crash

A crash could be caused by a platform or application issue.

Typically, if a crash happens in the JVM, then there should be an hs\_err\_\*log file created in the current working directory. On Windows, it is often placed on the desktop. It is the same crash report file as for standalone applications. See Fatal Error Log.

If you can see native libraries loaded from the deployment cache directory, especially if you see code from these libraries in the crash stack, then it is very likely to be a bug in the application.

Otherwise, it is a JRE bug and needs to be reported to Bug Database.

The following are two scenarios to consider for a crash by platform or application issue.

• **JVM browser issues:** Get more details about a JVM running in the browser process. Set the following two environment variables before starting the browser:

JPI\_PLUGIN2\_DEBUG=1
JPI\_PLUGIN2\_VERBOSE=1

On Windows, there should be a command window associated with the browser process. All browser VM debug output goes into the command window. Check to see if any exceptions are visible there. A Java thread dump can be obtained by using the Control+Break key sequence on the command window.

On the Oracle Solaris or Linux platforms, after setting these variables, start the browser from the same session. All browser VM debug output goes into the



terminal window. To get a Java thread dump, on a separate terminal, use kill -3 *pid* or kill -SIGQUIT *pid*, where *pid* is the process ID of the browser process.

There are heartbeat messages sent between the client VM and browser VM. The heartbeat messages can be turned off by setting the JPI\_PLUGIN2\_NO\_HEARTBEAT environment variable to 1. This will help isolate whether the problem is related to the heartbeat.

If the log is not opening and environment variables are set in the browser process, then it is likely that the JRE is not installed correctly or Java is disabled. Check for configuration errors, and try to reinstall the JRE if nothing else helps.

• JVM client issues: Check the latest trace file for ideas.

*Note:* The same client JVM may be shared between multiple applets. Sometimes intermittent failures happen because the shared JVM does not have enough resources available (for example, heap size). In that case, a page reload often helps to resolve the problem.

If an application fails with an Out of memory error, then the heap size needs to be increased. This can be done in the application deployment descriptor (JNLP file) or in the Java Control Panel using runtime parameters for JRE in use.

If an application is signed and the user declined a security dialog box, then this may cause the application fail. The decision made by the user is remembered until the JVM is restarted. To see the security dialog box again, the user may need to restart the browser.

### Unresponsive Web page

The following are scenarios that could cause an unresponsive web page.

#### Frozen applet at applet start or during runtime:

The cause for a frozen applet at applet start or during runtime could be Liveconnect calls.

On startup, an attempt to access the Java applet from JavaScript may block the JavaScript engine until the applet initialization is complete. It is recommended to postpone JavaScript access until the applet is ready, and use the enableStatusEvents parameter to unlock non-blocking access to applet status checks.

To use Liveconnect in runtime, it is recommended to make JavaScript calls return quickly to avoid blocking the single-threaded JavaScript engine.

#### Applet or browser hangs:

The best source of information in this case is the stack state for both client and browser JVMs.

Use jstack to collect the JVM stack status for the browser JVM (by running jstack browser-pid) and client JVM. *Note:* The jstack may highlight a deadlock if it happens in context of one of these VMs, but it cannot do this if the deadlock involves both processes. In this case, the thread stacks need to be examined manually. See The jstack Utility.

See Troubleshoot Process Hangs and Loops .



# Avoid Security Dialog Boxes

The Java Runtime will automatically warn the user about possible security sensitive issues. If you are confident that applications you use are safe, then it is possible to bypass security dialog boxes to simplify the user experience.

The following are two scenarios to avoid security dialog boxes.

- Signed Applications
- Mixed-Code Issues

## Signed Applications

If a Java applet or Web Start application is signed, a certificate security warning dialog box will pop up and the user must click **Run** to give all permissions to the code of the application.

To avoid seeing this dialog box, you can do one of the following:

- User accepts the certificate used to sign the application and selects the Always trust content from this publisher check box. Then, next time permissions will be granted to this application automatically (until the certificate expires or is removed from the trusted key store).
- The certificate can be manually imported into the JRE trusted certificate store. To
  import the certificate using the Java Control Panel, on the Security tab, click
  Certificates and then Trusted Certificates. To import a certificate into the
  certificate store from the command line, use the keytool utility (in the JRE's bin
  folder).
- Grant AllPermissions in the Java policy file located at \$
   {user.home}/.java.policy, or point to any Java policy file which has
   AllPermissions in the \$(JRE\_HOME)/lib/security/java.security file.
   Permissions can be granted to all applications or restricted to a particular URL.
   See Default Policy Implementation and Policy File Syntax for more details
   On .java.policy.

### Note:

If automatic granting of permissions is not desired, then use the Java Control Panel to remove certificates from trusted certificate keystore. This will result in the security dialog box popping up.

## Mixed-Code Issues

Signed Java Web Start applications and applets that contain signed and unsigned components could potentially be unsafe unless the mixed-code was intended by the application vendor. The latest versions of the Java runtime raise a mixed-code warning dialog when a program contains both signed and unsigned components and suspicious use is detected.



Bypassing this dialog box generally requires making changes to application implementation or repackaging the application. It is also possible to completely disable the software from checking for mixed trusted and untrusted code, but that is not recommended because this allows the user to run potentially unsafe code with no warning and without additional protections.

# **Development Tips**

For Java Web Start applications and applets, you can use most of techniques available to debug and profile standalone applications, except that you will need to use the attach mechanism instead of direct launch.

### Note:

Both the plugin and Java Web Start will spawn additional java or javaw processes that will actually run the JVM executing the application or applet. You must attach to those processes to be able to collect information about your applet. For example, if you want to get a memory dump of your applet, then you must first figure out the process ID for the java process executing the PluginMain class. For example, use the The jps Utility from the JDK and then use The jmap Utility to get a memory dump.

The following are development tips for debugging applets:

#### • Debug Java applets and Web Start applications:

Just as with standalone Java applications, any JPDA-based debugger can be used to debug your applet or Web Start application; for example, see The jdb Utility or the NetBeans debugger.

You will need to enable the JDWP agent for the JVM running your application and specify the port number. After the JVM is started, you can use your favorite IDE or tools to attach to it.

For details about how to pass arguments to the JVM running applet or Java Web Start application, see Pass Parameters to the JRE. The following example shows how you can pass details to the Java Web Start application from the command line.

```
bash$ javaws -J-
agentlib:jdwp=transport=dt_socket,address=4000,server=y,suspend=y http://
acme.com/my/webstart.jnlp
```

This code instructs the agent to suspend after the JVM is initialized and wait for a debugger to connect on port 4000.

#### Profile Java applets and Java Web Start applications:

When you profile a standalone Java application, your favorite IDE is likely to be using the JVMTI agent to collect details on program execution. You can do the same for applets and Java Web Start applications but you may need to configure the JVMTI agent explicitly by passing the -agentpath option to the JVM, as shown in the following example. To know more about how to pass options to the JVM, see Pass Parameters to the JRE.



set \_JPI\_VM\_OPTIONS="-agentpath:C:\Tools\NetBeans\profiler\lib\deployed \jdk16\windows\profilerinterface.dll=C:\Tools\NetBeans\profiler\lib,5140"

Now, launch your browser. The NetBeans profile agent is enabled for any applet you will be running in this browser session. You can use the NetBeans IDE to attach to the java process. Consult your profiler documentation for exact details about which agent to use and how to configure it.

#### • Debug memory leaks:

See Troubleshoot Memory Leaks for the techniques available for standalone applications on the process running your applet or application. For example, use jmap to obtain a heap dump, jconsole to observe threads, or pass -XX: +HeapDumpOnOutOfMemoryError to the JVM (see Pass Parameters to the JRE) to get a memory dump if an error occurs. Use the jps utility to find the process ID for the process running your application.



# Part V Submit Bug Reports

Recommendation on testing with the latest update release to see if the problem persists. Guidance about submitting a bug report, and suggests ways to collect data for a bug report.

• Submit a Bug Report



# 17 Submit a Bug Report

Guidance about how to submit a bug report. It includes suggestions about what to try before submitting a report and which data to collect for the report.

This chapter contains the following sections:

- Check for Fixes in Update Releases
- Prepare to Submit a Bug Report
- Collect Data for a Bug Report
- Collect Core Dumps

# Check for Fixes in Update Releases

The current platform is Java SE 9. Regularly scheduled updates to this release contain fixes for a set of critical bugs identified since the initial release of the platform.

When an update release becomes available, it becomes the default download at the Java SE Downloads site.

The download site includes release notes that list the bug fixes in the release. Each bug in the list is linked to the bug description in the bug database. The release notes also includes the list of fixes in previous update releases. If you encounter an issue, or suspect a bug, then, as an early step in the diagnosis, check the list of fixes that are available in the most-recent update release.

Sometimes, it is not obvious if an issue is a duplicate of a bug was already fixed. It is always recommended to test with the available latest update release to see if the issue persists.

# Prepare to Submit a Bug Report

Recommended procedure to submit a bug report.

Before submitting a bug report, consider the following recommendations:

- First, test with the latest update release to see if the issue persists.
   Frequently, if a bug report is submitted for an older release, then test with the available latest available update release or even a latest available early access (EA) release. The EA release may contain new features and bug fixes.
- Collect as much relevant data as possible. For example, generate a thread dump in the case of a deadlock, or locate the core file (where applicable) and hs\_err file in the case of a crash. In every case, it is important to document the environment and the actions performed just before the problem happened.
- Where applicable, try to restore the original state and reproduce the problem using the documented steps. This helps to determine if the problem is reproducible or an intermittent issue.



- If the issue is reproducible, try to narrow down the problem. In some cases, a bug can be demonstrated with a small standalone test case. Bugs that are demonstrated by small test cases will typically be easy to diagnose as compared to test cases that consist of a large complex application.
- Search the bug database to see if this bug or a similar bug was reported. If the bug has already been reported, then the bug report might have further information, such as the following:
  - If the bug was already fixed, then the release in which it was fixed is given.
  - A workaround for the problem.
  - Comments in the evaluation that explain, in further detail, the circumstances that cause the bug to happen.
- If you conclude that the bug was already reported, then submit a new bug.

Before submitting a bug, verify that the environment where the problem happens is a supported configuration. See the Supported System Configurations.

In addition to the system configurations, check the list of supported locales. See the Supported Locales web page.

In the case of Oracle Solaris, check the recommended patch cluster for the operating system release to ensure that the recommended patches are installed.

# Collect Data for a Bug Report

In general, it is recommended to **test with the latest update release or even a latest available early access (EA) release to see if the issue persists**, and then collect as much relevant data as possible when you create a bug report or submit a support call.

The following sections suggest the data to collect and, where applicable, it provides recommendations for the commands or a general procedure for getting the data.

- Hardware Details
- Operating System Details
- Java SE Version
- Command-Line Options
- Environment Variables
- Fatal Error Log
- Core and Crash Dump
- Detailed Description of the Problem
- Logs and Traces
- Results from Troubleshooting Steps

### Hardware Details

The hardware details are stored in the error logs when a fatal error occurs.

Sometimes, a bug happens or can be reproduced only on certain hardware configurations. If a fatal error occurs, then the error log might contain the hardware



details. If an error log is not available, then document in the bug report the number and the type of processors in the machine, the clock speed, and, where applicable and if known, some details on the features of that processor. For example, in the case of Intel processors, it might be relevant that hyper-threading is available.

# **Operating System Details**

The commands that you can use to get the operating system details.

On the Oracle Solaris operating system, the showrev -a command prints the operating system version and patch information.

On Linux, it is important to know which distribution and version is used. Sometimes the /etc/\*release file indicates the release information, but because components and packages can be upgraded independently, it is not always a reliable indication of the configuration. Therefore, in addition to the information from the \*release file, collect the following information:

- The kernel version. This can be obtained using the uname -a command.
- The glibc version. The rpm -q glibc command indicates the patch level of glibc.
- The thread library. There are two thread libraries for Linux, namely LinuxThreads and NPTL. The LinuxThreads library is used on 2.4, and earlier kernels and has fixed stack and floating stack variants. The Native POSIX Thread Library (NPTL) is used on the 2.6 kernel. Some Linux releases (such as RHEL3) include backports of NPTL to the 2.4 kernel. Use the command getconf GNU\_LIBPTHREAD\_VERSION to determine which thread library is used. If the getconf command returns an error to say that the variable does not exist, then it is likely that you are using an old kernel with the LinuxThreads library.

### Java SE Version

The Java SE version string can be obtained using the java -version command.

Multiple versions of Java SE may be installed on the same machine. Therefore, ensure that you use the appropriate version of the java command by verifying that the installation bin directory appears in your PATH environment variable before other installations.

# **Command-Line Options**

If the bug report does not include a fatal error log then, it is important to document the full command line and all its options. This includes any options that specify heap settings (for example, the -mx option) or any -xx options that specify HotSpot specific options.

One of the features in Java SE is garbage collector ergonomics. On server-class machines, the java command launches the HotSpot Server VM and a parallel garbage collector. A machine is considered to be a server machine if it has at least two processors and 2GB or more of memory.

The -XX:+PrintCommandLineFlags option can be used to verify the command-line options. This option prints all command-line flags to the VM. The command-line options can also be obtained for a running VM or core file using the jmap utility.



# **Environment Variables**

Sometimes problems arise due to environment variable settings. When creating the bug report, indicate the values of the following Java environment variables (if set).

- JAVA\_HOME
- JRE\_HOME
- JAVA\_TOOL\_OPTIONS
- \_JAVA\_OPTIONS
- CLASSPATH
- JAVA\_COMPILER
- PATH
- USERNAME

In addition, collect the following operating-system-specific environment variables.

- On Oracle Solaris and Linux operating systems, collect the values of the following environment variables.
  - LD\_LIBRARY\_PATH
  - LD\_PRELOAD
  - SHELL
  - DISPLAY
  - HOSTTYPE
  - OSTYPE
  - ARCH
  - MACHTYPE
- On Linux, also collect the values of the following environment variables.
  - LD\_ASSUME\_KERNEL
  - \_\_\_\_\_JAVA\_SR\_SIGNUM
- On Windows, collect the values of the following environment variables.
  - OS
  - PROCESSOR\_IDENTIFIER
  - \_ALT\_JAVA\_HOME\_DIR

# Fatal Error Log

The fatal error log is created when a fatal error occurs.

It is recommended to test with the latest update release to see if the problem persists.

When a fatal error occurs, an error log is created. See Fatal Error Log.



The error log contains information obtained at the time of the fatal error, such as version and environment information, details about the threads that provoked the crash, and so forth.

If the fatal error log is generated, then be sure to include it in the bug report or report it during a support call.

## Core and Crash Dump

Core and crash dumps can be very useful when trying to diagnose a system crash or hung process.

The procedure for generating a dump is described in Collect Core Dumps.

# Detailed Description of the Problem

When creating a problem description, try to include as much relevant information as possible.

Describe the application, the environment, and most important the events leading up to the time when the problem happened.

Sometimes, the problem can be reproduced only in a complex application environment. In this case, the description, coupled with logs, core file, and other relevant information, might be the only way to diagnose the issue. In these situations, the description should indicate if the submitter is willing to run further diagnosis or run test binaries on the system where the issue occurs.

- If the problem is reproducible, then list the steps that are required to demonstrate the problem.
- If the problem can be demonstrated with a small test case, then include the test case and the commands to compile and execute the test case.
- If the test case or problem requires third-party code (for example, a commercial or open source library or package), then provide then details about where and how to obtain the library.

### Logs and Traces

Log or trace output can help to quickly determine the cause of a problem.

For example, in the case of a performance issue, the output of the -verbose:gc option can help in diagnosing the problem. (This is the option to enable output from the garbage collector.)

In other cases, the output from the jstat command can be used to capture statistical information over the time period leading up to the problem.

In the case of a deadlock or a hung VM (for example, due to a loop), the thread stacks can help diagnose the problem. The thread stacks are obtained by pressing Control +\ on Oracle Solaris and Linux, and Control+Break on Windows.

In general, provide all relevant logs, traces, and other output in the bug report or during the support call.



# **Results from Troubleshooting Steps**

Report all troubleshooting steps and results that have already occurred

**Prerequisites:** Before submitting the bug report, be sure to document any troubleshooting steps that were performed.

For example, if the problem is a crash and the application has native libraries, then you might have already run the application with the -Xcheck: jni option to reduce the likelihood that the bug is in the native code. Another case could be a crash that occurs with the HotSpot Server VM (-server option). If you have also tested with the HotSpot Client VM (-client option) and the problem does not occur, then this is an indication that the bug might be specific to the HotSpot Server VM.

In general, include in the bug report all troubleshooting steps and results that have already occurred. This type of information can often reduce the time that is required to diagnose an issue.

# Collect Core Dumps

Procedure to generate and collect core dumps (also known as crash dumps). A core dump or a crash dump is a memory snapshot of a running process.

A core dump can be automatically created by the operating system when a fatal or unhandled error (for example, signal or system exception) occurs. Alternatively, a core dump can be forced by using system-provided command-line utilities. Sometimes, a core dump is useful when diagnosing a process that appears to be hung; the core dump may reveal information about the cause of the hang.

When collecting a core dump, be sure to gather other information about the environment so that the core file can be analyzed (for example, OS version, patch information, and the fatal error log).

Core dumps do not usually contain all the memory pages of the crashed or hung process. With each of the operating systems discussed here, the text (or code) pages of the process are not included in core dumps. But, to be useful, a core dump must consist of pages of heap and stack at as a minimum. Collecting non-truncated good core dump files is essential for postmortem analysis of the crash.

The following sections describe scenarios for collecting core dumps.

- Collect Core Dumps on Oracle Solaris
- Collect Core Dumps on Linux
- Reasons for Not Getting a Core File
- Collect Crash Dumps on Windows

# Collect Core Dumps on Oracle Solaris

In the Oracle Solaris operating system, unhandled signals such as a segmentation violation, illegal instruction, and so forth, result in a core dump.

By default, the core dump is created in the current working directory of the process and the name of the core dump file is core. The user can configure the location and



name of the core dump using the core file administration utility, coreadm. This procedure is fully described in the man page for the coreadm utility.

The ulimit utility is used to get or set the limitations on the system resources available to the current shell and its descendants. Use the ulimit -c command to check or set the core file size limit. Ensure that the limit is set to unlimited; otherwise, the core file could be truncated.

### Note:

ulimit is a Bash shell built-in command; on a C shell, use the limit command.

Ensure that any scripts that are used to launch the VM or your application do not disable core dump creation.

The gcore utility can be used to get a core image of running processes. This utility accepts a process ID (pid) of the process for which you want to force a core dump.

To get the list of Java processes running on the machine, you can use any of the following commands:

- ps -ef | grep java
- pgrep java
- jps

### Note:

The  $j_{PS}$  command-line utility does not perform name matching (that is, looking for "java" in the process command name) and so it can list Java VM embedded processes as well as the Java processes.

The following are two methods to collect core dumps on Oracle Solaris.

#### ShowMessageBoxOnError option on Oracle Solaris:

A Java process can be started with the -XX:+ShowMessageBoxOnError command-line option. When a fatal error occurs, the process prints a message to standard error and waits for a yes or no response from standard input. The following example shows the output when an unexpected signal occurs.

```
Unexpected Error
SIGSEGV (0xb) at pc=0xfeba31ac, pid=8677, tid=2
Do you want to debug the problem?
To debug, run 'dbx - 8677'; then switch to thread 2
Enter 'yes' to launch dbx automatically (PATH must include dbx)
Otherwise, press RETURN to abort...
```

Before answering yes or pressing Return (Enter), use the gcore utility to force a core dump. Then, you can enter yes to launch the dbx debugger.



#### • Suspend a process with the truss utility:

In situations where it is not possible to specify the -xx: +ShowMessageBoxOnError option, you might be able to use the truss utility.

This Oracle Solaris operating system utility is used to trace system calls and signals. You can use this utility to suspend the process when it reaches a specific function or system call.

The command in the following example shows how to use the truss utility to suspend a process when the exit system call is executed (in other words, the process is about to exit).

\$ truss -t \!all -s \!all -T exit -p pid

When the process calls exit, it will be suspended. At this point, you can attach the debugger to the process or call gcore to force a core dump.

### Collect Core Dumps on Linux

On the Linux operating system, unhandled signals such as segmentation violation, illegal instruction, and so forth, result in a core dump.

By default, the core dump is created in the current working directory of the process and the name of the core dump file is core.pid, where pid is the process ID of the crashed Java process.

The ulimit utility is used to get or set the limitations on the system resources available to the current shell and its descendants. Use the ulimit -c command to check or set the core file size limit. Ensure that the limit is set to unlimited; otherwise, the core file could be truncated.

ulimit is a Bash shell built-in command; on a C shell, use the limit command.

Ensure that any scripts that are used to launch the VM or your application do not disable core dump creation.

You can use the gcore command in the gdb (GNU debugger) interface to get a core image of a running process. This utility accepts the pid of the process for which you want to force the core dump.

To get the list of Java processes running on the machine, you can use any of the following commands:

• ps -ef | grep java

Note:

- pgrep java
- jps



### Note:

The  $j_{PS}$  command-line utility does not perform name matching (that is, looking for "java" in the process command name) and so it can list Java VM embedded processes as well as the Java processes.

The following is one option to collect core dumps on Linux.

#### ShowMessageBoxOnError option in Linux:

A Java process can be started with the -XX:+ShowMessageBoxOnError command-line option. When a fatal error occurs, the process prints a message to standard error and waits for a yes or no response from standard input. The following example shows the output when an unexpected signal occurs.

Unexpected Error SIGSEGV (0xb) at pc=0x06232e5f, pid=11185, tid=8194 Do you want to debug the problem? To debug, run 'gdb /proc/11185/exe 11185'; then switch to thread 8194 Enter 'yes' to launch gdb automatically (PATH must include gdb) Otherwise, press RETURN to abort...

Enter yes to launch the gdb (GNU Debugger) interface, as suggested by the error report shown. In the gdb prompt, you can give the gcore command. This command creates a core dump of the debugged process with the name core.*pid*, where *pid* is the process ID of the crashed process. Ensure that the gdb gcore command is supported in your versions of gdb. Look for help gcore in the gdb command prompt.

# Reasons for Not Getting a Core File

List of reasons that a core file might not be generated.

This list pertains to both Oracle Solaris and Linux operating systems, unless specified otherwise.

- The user does not have permission to write in the current working directory of the process.
- The user has write permission on the current working directory, but there is already a file named core that has read-only permission.
- The current directory does not have enough space or there is no space left.
- The current directory has a subdirectory named core.
- The current working directory is remote. It might be mapped by a Network File System (NFS), and NFS failed at the time the core dump was about to be created.
- Oracle Solaris operating system only: The coreadm tool has been used to configure the directory and name of the core file, but one or more of the previous reasons apply to the configured directory.
- The core file size limit is too low. Check your core file size limit using the ulimit -c command (Bash shell) or the limit -c command (C shell). If the output from this command is not unlimited, then the core dump file size might not be large enough. If this is the case, then you will get truncated core dumps or no core dump at all. In



addition, ensure that any scripts that are used to launch the VM or your application do not disable core dump creation.

- The process is running a setuid program, and therefore the operating system will not dump the core unless it is configured explicitly.
- Java specific: If the process received SIGSEGV or SIGILL but no core dump, it is possible that the process handled it. For example, HotSpot VM uses the SIGSEGV signal for legitimate purposes, such as throwing NullPointerException, deoptimization, and so forth. The signal is unhandled by the Java VM only if the current instruction (PC) falls outside the Java VM generated code. These are the only cases in which HotSpot dumps the core.
- Java specific: The JNI Invocation API was used to create the VM. The standard Java launcher was not used. The custom Java launcher program handled the signal by consuming it and produced the log entry silently. This situation has occurred with certain application servers and web servers. These Java VM embedding programs transparently attempt to restart (fail over) the system after an abnormal termination. In this case, the fact that a core dump is not produced is a feature and not a bug.

# Collect Crash Dumps on Windows

In the Windows operating system there are three types of crash dumps: Dr. Watson log file, user minidump, and Dr. Watson full dump.

- Dr. Watson log file, which is a text error log file that includes faulting stack trace and a few other details.
- User minidump, which is considered a partial core dump. It is not a complete core dump, because it does not contain all the useful memory pages of the process.
- Dr. Watson full dump, which is equivalent to a UNIX core dump. This dump contains most memory pages of the process (except for code pages).

When an unexpected exception occurs on Windows, the action taken depends on two values in the following registry key:

\\HKEY\_LOCAL\_MACHINE\Software\Microsoft\Windows NT\CurrentVersion\AeDebug

The two values are named Debugger and Auto. The Auto value indicates if the debugger specified in the value of the Debugger entry starts automatically when an application error occurs.

- A value of 0 for Auto means that the system displays a message box notifying the user when an application error occurs.
- A value of 1 for Auto means that the debugger starts automatically.

The value of Debugger is the debugger command that is to be used to debug program errors.

When a program error occurs, Windows examines the Auto value, and if the value is 0 then it executes the command in the Debugger value. If the value for Debugger is a valid command, then a message box is created with two buttons: **OK** and **Cancel**. If the user clicks **OK**, then the program is terminated. If the user clicks **Cancel**, then the specified debugger is started. If the value for the Auto entry is set to 1 and the value for the Debugger entry specifies the command for a valid debugger, then the system automatically starts the debugger and does not generate a message box.



The following are two ways to collect crash dump on Windows.

#### Configure Dr.Watson:

The Dr. Watson debugger is used to create crash dump files. By default, the Dr. Watson debugger (drwtsn32.exe) is installed in the Windows system folder (*SystemRoot*%\System32).

To install Dr. Watson as the postmortem debugger, run the following command:

drwtsn32 -i

To configure the name and location of crash dump files, run drwtsn32 without any options.

In the Dr. Watson GUI window, ensure that the **Create Crash Dump File** check box is selected and that the crash dump file path and log file path are configured in their respective text fields.

Dr. Watson can be configured to create a full dump using the registry. The registry key is shown in the following example.

```
System Key: [HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\DrWatson]
Entry Name: CreateCrashDump
Value: (0 = disabled, 1 = enabled)
```

### Note:

If the application handles the exception, then the registry-configured debugger is not invoked. In that case, it might be appropriate to use the -XX: +ShowMessageBoxOnError command-line option to force the process to wait for user intervention on fatal error conditions.

#### • Force a crash dump:

On the Windows operating system, the userdump command-line utility can be used to force a Dr. Watson dump of a running process. The userdump utility does not ship with Windows. It is released as a component of the OEM Support Tools package.

An alternative way to force a crash dump is to use the windbg debugger. The main advantage of using windbg is that it can attach to a process in a non-invasive manner (that is, read-only). Usually, Windows terminates a process after a crash dump is obtained, but with the noninvasive attach, it is possible to obtain a crash dump and let the process continue. To attach the debugger check box requires selecting the **Attach to Process** option and the **Noninvasive** checkbox.

When the debugger is attached, a crash dump can be obtained using the command shown in the following example.

.dump /f crash.dmp

The windbg debugger is included in the Debugging Tools for Windows download.

An additional utility in this download is the dumpchk.exe utility, which can verify that a memory dump file was created correctly.

Both userdump.exe and windbg require the pid of the process. The userdump -p command lists the process and program for all processes. This is useful if you know that the application is started with the java.exe launcher. However, if a



custom launcher is used (embedded VM), then it might be difficult to recognize the process. In that case, you can use the  $_{\rm Jps}$  command-line utility because it lists the PIDS of the Java processes only.

As with Oracle Solaris and Linux operating systems, you can also use the -xx: +ShowMessageBoxOnError command-line option on Windows. When a fatal error occurs, the process shows a message box and waits for a yes or no response from the user.

Before clicking **Yes** or **No**, you can use the userdump.exe utility to generate the Dr. Watson dump for the Java process. This utility can also be used in cases when the process appears to be hung.



# Part VI Appendices

This part contains the following topics.

• Fatal Error Log

Describes fatal error log contents and location

• Java 2D Properties

Describes properties that are useful in troubleshooting issues with Java 2D

Environment Variables and System Properties

Describes environment variables and system properties that are useful when troubleshooting issues with Java HotSpot Server VM

Command-Line Options

Describes command-line options that are useful when diagnosing issues with Java HotSpot Server VM  $\,$ 

• Summary of Tools in This Release

Provides a summary of the tools available in the current and previous releases of the JDK.

A Fatal Error Log

Describes the fatal error log, its location, and contents.

The fatal error log is created when a fatal error occurs. It contains information and the state obtained at the time of the fatal error.

### Note:

The format of this file can change slightly in update releases.

This appendix contains the following sections:

- Location of Fatal Error Log
- Description of Fatal Error Log
- Header Format
- Thread Section Format
- Process Section Format
- System Section Format

# Location of Fatal Error Log

To specify where the log file will be created, use the product flag – XX:ErrorFile=file, where file represents the full path for the log file location.

The substring <code>%%</code> in the *file* variable is converted to <code>%</code>, and the substring <code>%p</code> is converted to the PID of the process.

In the following example, the error log file will be written to the directory /var/log/ java and will be named java\_errorpid.log:

java -XX:ErrorFile=/var/log/java/java\_error%p.log

If the -XX:ErrorFile=file flag is not specified, then the default log file name is hs\_err\_pid.log, where pid is the PID of the process.

In addition, if the -XX: ErrorFile=file flag is not specified, the system attempts to create the file in the working directory of the process. In the event that the file cannot be created in the working directory (insufficient space, permission problem, or other issue), the file is created in the temporary directory for the operating system. On the Oracle Solaris and Linux operating systems, the temporary directory is / tmp. On the Windows, the temporary directory is specified by the value of the TMP environment variable. If that environment variable is not defined, then the value of the TEMP environment variable is used.



# **Description of Fatal Error Log**

Description of the fatal error log file and the sections that contain information obtained at the time of the fatal error.

The error log contains information obtained at the time of the fatal error, including the following information, where possible:

- The operating exception or signal that provoked the fatal error
- Version and configuration information
- Details about the thread that provoked the fatal error and the thread's stack trace
- List of running threads and their states
- Summary information about the heap
- List of native libraries loaded
- Command-line arguments
- Environment variables
- Details about the operating system and CPU

### Note:

In some cases only a subset of this information is output to the error log. This can happen when a fatal error is of such severity that the error handler is unable to recover and report all the details.

The error log is a text file consisting of the following sections:

- A header that provides a brief description of the crash. See Header Format.
- A section with thread information. See Thread Section Format.
- A section with process information. See Process Section Format.
- A section with system information. See System Section Format.

### Note:

The format of the fatal error log described here is based on Java SE 6. The format might be different with other releases.

# Header Format

The header section at the beginning of every fatal error log file contains a brief description of the problem.

The header is also printed to standard output and may show up in the application's output log.


The header includes a link to the HotSpot Virtual Machine Error Reporting Page, where the user can submit a bug report.

```
# A fatal error has been detected by the Java Runtime Environment:
# SIGSEGV (0xb) at pc=0x00007f0f159f857d, pid=18240, tid=18245
# JRE version: Java(TM) SE Runtime Environment (9.0+167) (build 9-ea+167)
# Java VM: Java HotSpot(TM) 64-Bit Server VM (9-ea+167, mixed mode, tiered,
compressed oops, g1 gc, linux-amd64)
# Problematic frame:
# C [libMyApp.so+0x57d] Java_MyApp_readData+0x11
#
# Core dump will be written. Default location: /cores/core.18240)
#
# If you would like to submit a bug report, please visit:
# http://bugreport.java.com/bugreport/crash.jsp
# The crash happened outside the Java Virtual Machine in native code.
# See problematic frame for where to report the bug.
#
```

The example shows that the VM crashed on an unexpected signal.

The next line describes the signal type, program counter (pc) that caused the signal, process ID, and thread ID, as shown in the following example.

#	SIGSEGV	(0xb)	at pc=0x00007f	0f159f857d,	pid=18240,	tid=18245
						+ thread id
					+	process id
			+			program counter
						(instruction pointer)
		+				signal number
	+					signal name

The next line contains the VM version (client VM or server VM), an indication of whether the application was run in mixed or interpreted mode, and an indication of whether class file sharing was enabled, as shown in the following line.

# Java VM: Java HotSpot(TM) 64-Bit Server VM (9-ea+167, mixed mode, tiered, compressed oops, gl gc, linux-amd64)

The next information is the function frame that caused the crash, as shown in the following example.

Ħ	Problematic frame:	
Ħ	C [libMyApp.so+0x5	57d] Java_MyApp_readData+0x11
	+	Same as pc, but represented as library name and offset.
		For position-independent libraries (JVM and most shared
		libraries), it is possible to inspect the instructions
		that caused the crash without a debugger or core file
		by using a disassembler to dump instructions near the
		offset.
	+	Frame type

In this example, the "C" frame type indicates a native C frame. Table A-1 shows the possible frame types.



Frame Type	Description
С	Native C frame
j	Interpreted Java frame
V	VM frame
v	VM-generated stub frame
J	Other frame types, including compiled Java frames

Table A-1Frame Types

Internal errors will cause the VM error handler to generate a similar error dump. However, the header format is different. Examples of internal errors are guarantee() failure, assertion failure, ShouldNotReachHere(), and so forth. The following example shows the header format for an internal error.

```
#
# An unexpected error has been detected by HotSpot Virtual Machine:
#
# Internal Error (4F533F4C494E55583F491418160E43505000F5), pid=10226, tid=16384
#
# Java VM: Java HotSpot(TM) Client VM (1.6.0-rc-b63 mixed mode)
```

In the above header, there is no signal name or signal number. Instead the second line now contains Internal Error and a long hexadecimal string. This hexadecimal string encodes the source module and line number where the error was detected. In general this "error string" is useful only to engineers working on the HotSpot Virtual Machine.

The error string encodes a line number and therefore it changes with each code change and release. A crash with a given error string in one release (for example, 1.6.0) might not correspond to the same crash in an update release (for example, 1.6.0\_01), even if the strings match.

### Note:

Do not assume that a workaround or solution that worked in one situation associated with a given error string will work in another situation associated with that same error string. Note the following facts:

- Errors with the same root cause might have different error strings.
- Errors with the same error string might have completely different root causes.

Therefore, the error string should not be used as the sole criterion when troubleshooting bugs.

## **Thread Section Format**

Information about the thread that crashed.

If multiple threads crash at the same time, then only one thread is printed.



### **Thread Information**

The first part of the thread section shows the thread that caused the fatal error, as shown in the following example.



The thread pointer is the pointer to the Java VM internal thread structure. It is generally of no interest unless you are debugging a live Java VM or core file.

The following list shows possible thread types.

- JavaThread
- VMThread
- CompilerThread
- GCTaskThread
- WatcherThread
- ConcurrentMarkSweepThread

Table A-2 shows the important thread states.

Table A-2 Thread States

Thread State	Description
_thread_uninitialized	Thread is not created. This occurs only in the case of memory corruption.
_thread_new	Thread was created, but it has not yet started.
_thread_in_native	Thread is running native code. The error is probably a bug in the native code.
_thread_in_vm	Thread is running VM code.
_thread_in_Java	Thread is running either interpreted or compiled Java code.
_thread_blocked	Thread is blocked.
trans	If any of the previous states is followed by the string _trans, then that means that the thread is changing to a different state.

The thread ID in the output is the native thread identifier.



If a Java thread is a daemon thread, then the string daemon is printed before the thread state.

### **Signal Information**

The next information in the error log describes the unexpected signal that caused the VM to terminate. On a Windows system the output appears as shown in the following example.

siginfo: ExceptionCode=0xc0000005, reading address 0xd8ffecf1

In the above example, the exception code is 0xc0000005 (ACCESS\_VIOLATION), and the exception occurred when the thread attempted to read address 0xd8ffecf1.

On Oracle Solaris and Linux operating systems the signal number (si\_signo) and signal code (si\_code) are used to identify the exception, as follows:

```
siginfo: si_signo: 11 (SIGSEGV), si_code: 1 (SEGV_MAPERR), si_addr:
0x000000000000000
```

### **Register Context**

The next information in the error log shows the register context at the time of the fatal error. The exact format of this output is processor-dependent. The following example shows output for the Intel(R) Xeon(R) processor.

```
Registers:
RAX=0x00000000000000000, RBX=0x00007f0f17aff3b0, RCX=0x00000000000000000,
RDX=0x00007f1033880358
RSP=0x00007f10346be930, RBP=0x00007f10346be930, RSI=0x00007f10346be9a0,
RDI=0x00007f012c013218
R8 =0x00007f0f17aff3b0, R9 =0x00000000000008, R10=0x00007f1011bb1de9,
R11=0x000000101cfc5e0
R12=0x000000000000000, R13=0x00007f0f17aff3b0, R14=0x00007f10346be9a8,
R15=0x00007f102c013000
RIP=0x00007f0f159f857d, EFLAGS=0x000000000010283, CSGSFS=0x000000000033,
ERR=0x000000000000004
```

The register values might be useful when combined with instructions, as described below.

#### **Machine Instructions**

After the register values, the following example shows the error log that contains the top of stack followed by 32 bytes of instructions (opcodes) near the program counter (PC) when the system crashed. These opcodes can be decoded with a disassembler to produce the instructions around the location of the crash. *Note:* IA32 and AMD64 instructions are variable in length, and so it is not always possible to reliably decode instructions before the crash PC.

```
Top of Stack: (sp=0x00007f10346be930)

0x00007f10346be930: 00007f10346be990 00007f1011bb1e15

0x00007f10346be940: 00007f1011bb1b33 00007f10346be948

0x00007f10346be950: 00007f0f17aff3b0 00007f10346be9a8

0x00007f10346be960: 00007f0f17aff5a0 00000000000000

Instructions: (pc=0x00007f0f159f857d)

0x00007f0f159f855d: 3d e6 08 20 00 ff e0 0f 1f 40 00 5d c3 90 90 55

0x00007f0f159f856d: 48 89 e5 48 89 7d f8 48 89 75 f0 b8 00 00 00
```



 0x00007f0f159f857d:
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### **Thread Stack**

Where possible, the next output in the error log is the thread stack, as shown in the following example. This includes the addresses of the base and the top of the stack, the current stack pointer, and the amount of unused stack available to the thread. This is followed, where possible, by the stack frames, and up to 100 frames are printed. For C/C++ frames, the library name may also be printed. *Note:* In some fatal error conditions, the stack may be corrupt, and this detail may not be available.

Stack: [0x00007f10345c0000,0x00007f10346c0000], sp=0x00007f10346be930, free space=1018k Native frames: (J=compiled Java code, A=aot compiled Java code, j=interpreted, Vv=VM code, C=native code) C [libMyApp.so+0x57d] Java\_MyApp\_readData+0x11 j MyApp.readData()I+0 j MyApp.main([Ljava/lang/String;)V+15 v ~StubRoutines::call\_stub V [libjvm.so+0x839eea] JavaCalls::call\_helper(JavaValue\*, methodHandle const&, JavaCallArguments\*, Thread\*)+0x47a V [libjvm.so+0x896fcf] jni\_invoke\_static(JNIEnv\_\*, JavaValue\*, \_jobject\*, JNICallType, \_jmethodID\*, JNI\_ArgumentPusher\*, Thread\*) [clone .isra.90]+0x21f V [libjvm.so+0x8a7f1e] jni\_CallStaticVoidMethod+0x14e C [libjli.so+0x4142] JavaMain+0x812 C [libpthread.so.0+0x7e9a] start\_thread+0xda Java frames: (J=compiled Java code, j=interpreted, Vv=VM code) j MyApp.readData()I+0 j MyApp.main([Ljava/lang/String;)V+15

v ~StubRoutines::call\_stub

The log contains two thread stacks.

• The first thread stack is Native frames, which prints the native thread showing all function calls. However, this thread stack does not take into account the Java methods that are inlined by the runtime compiler; if methods are inlined, then they appear to be part of the parent's stack frame.

The information in the thread stack for native frames provides important information about the cause of the crash. By analyzing the libraries in the list from the top down, you can generally determine which library might have caused the problem and report it to the appropriate organization responsible for that library.

• The second thread stack is Java frames, which prints the Java frames including the inlined methods, skipping the native frames. Depending on the crash, it might not be possible to print the native thread stack, but it might be possible to print the Java frames.

### **Further Details**

If the error occurred in the VM thread or in a compiler thread, then further details may be seen from the following example. For example, in the case of the VM thread, the VM operation is printed if the VM thread is executing a VM operation at the time of the fatal error. In the following output example, the compiler thread caused the fatal error. The task is a compiler task, and the HotSpot Client VM is the compiling method hs101t004Thread.ackermann.



```
Current CompileTask:
HotSpot Client Compiler:754 b
nsk.jvmti.scenarios.hotswap.HS101.hs101t004Thread.ackermann(IJ)J (42 bytes)
```

For the HotSpot Server VM, the output for the compiler task is slightly different but will also include the full class name and method.

## **Process Section Format**

The process section is printed after the thread section.

It contains information about the whole process, including the thread list and memory usage of the process.

### **Thread List**

The thread list includes the threads that the VM is aware of, as shown in the following example.

```
=>0x0805ac88 JavaThread "main" [_thread_in_native, id=21139,
stack(0x00007f10345c0000,0x00007f10346c0000)]
    + stack
  ----- ID
     +-----state
  (JavaThread only)
     ----- name
  ----- type
--- pointer
+-----
----- "=>" current thread
```

This includes all Java threads and some VM internal threads, but does not include any native threads created by the user application that have not attached to the VM, as shown in the following example.

```
0x00007f0f175ff000,0x00007f0f176ff000] [id=18296]
```



0x00007f102c54b000 WatcherThread [stack: 0x00007f0f15bfb000,0x00007f0f15cfb000] [id=18338]

The thread type and thread state are described in Thread Section Format.

#### VM State

The next information is the VM state, which indicates the overall state of the virtual machine. Table A-3 describes the general states.

Table A-3 VM States

General VM State	Description
not at a safepoint	Normal execution.
at safepoint	All threads are blocked in the VM waiting for a special VM operation to complete.
synchronizing	A special VM operation is required, and the VM is waiting for all threads in the VM to block.

The VM state output is a single line in the error log, as follows:

VM state:not at safepoint (normal execution)

### **Mutexes and Monitors**

The next information in the error log is a list of mutexes and monitors that are currently owned by a thread, as shown in the following example. These mutexes are VM internal locks rather than monitors associated with Java objects. The following is an example to show how the output might look when a crash happens when VM locks are held. For each lock, the log contains the name of the lock, its owner, and the addresses of a VM internal mutex structure and its OS lock. In general, this information is useful only to those who are very familiar with the HotSpot VM. The owner thread can be cross-referenced to the thread list.

VM Mutex/Monitor currently owned by a thread: ([mutex/lock\_event])[0x007357b0/0x0000031c] Threads\_lock - owner thread: 0x00996318 [0x00735978/0x000002e0] Heap\_lock - owner thread: 0x00736218

#### **Heap Summary**

The next information is a summary of the heap, as shown in the following example. The output depends on the garbage collection (GC) configuration. In this example, the serial collector is used, class data sharing is disabled, and the tenured generation is empty. This probably indicates that the fatal error occurred early or during startup, and a GC has not yet promoted any objects into the tenured generation.

```
Heap
def new generation total 576K, used 161K [0x46570000, 0x46610000, 0x46a50000)
eden space 512K, 31% used [0x46570000, 0x46598768, 0x465f0000)
from space 64K, 0% used [0x465f0000, 0x465f0000, 0x46600000)
to space 64K, 0% used [0x46600000, 0x46600000, 0x46610000)
tenured generation total 1408K, used 0K [0x46a50000, 0x46b0000, 0x46a570000)
the space 1408K, 0% used [0x46a50000, 0x46a50000, 0x46a50200, 0x46bb0000]
compacting perm gen total 8192K, used 1319K [0x4a570000, 0x4ad70000, 0x4e570000]
the space 8192K, 16% used [0x4a570000, 0x4ab9d48, 0x4a6b9e00, 0x4ad70000]
No shared spaces configured.
```



### **Memory Map**

The next information in the log is a list of virtual memory regions at the time of the crash. This list can be long if the application is large. The memory map can be very useful when debugging some crashes, because it can tell you which libraries are actually being used, their location in memory, as well as the location of the heap, stack, and guard pages.

The format of the memory map is operating system-specific. On the Oracle Solaris operating system, the base address and library name are printed. On the Linux system, the process memory map (/proc/pid/maps) is printed. On the Windows system, the base and end addresses of each library are printed. The following example shows the output generated on Linux/x86.

### Note:

Most of the lines were omitted from the example for the sake of brevity.

Dynamic libraries:	
00400000-00401000 r-xp 00000000 00:47 1374716350	/export/
java_re/jdk/9/ea/167/binaries/linux-x64/bin/java	
00601000-00602000 rw-p 00001000 00:47 1374716350	/export/
java_re/jdk/9/ea/167/binaries/linux-x64/bin/java	
016c6000-016e7000 rw-p 00000000 00:00 0	[heap]
82000000-102000000 rw-p 00000000 00:00 0	
10200000-800000000p 00000000 00:00 0	
40014000-40015000 rp 00000000 00:00 0	
Lines omitted.	
7f0f159f8000-7f0f159f9000 r-xp 00000000 08:11 116808980	/export/
users/dh198349/tests/hs-err/libMyApp.so	
7f0f159f9000-7f0f15bf8000p 00001000 08:11 116808980	/export/
users/dh198349/tests/hs-err/libMyApp.so	
7f0f15bf8000-7f0f15bf9000 rp 00000000 08:11 116808980	/export/
users/dh198349/tests/hs-err/libMyApp.so	
7f0f15bf9000-7f0f15bfa000 rw-p 00001000 08:11 116808980	/export/
users/dh198349/tests/hs-err/libMyApp.so	
Lines omitted.	
7f0f15dfc000-7f0f15e00000p 00000000 00:00 0	
7f0f15e00000-7f0f15efd000 rw-p 00000000 00:00 0	
7f0f15efd000-7f0f15f13000 r-xp 00000000 00:47 1374714565	/export/
java_re/jdk/9/ea/167/binaries/linux-x64/lib/libnet.so	
7f0f15f13000-7f0f16113000p 00016000 00:47 1374714565	/export/
java_re/jdk/9/ea/167/binaries/linux-x64/lib/libnet.so	
7f0f16113000-7f0f16114000 rw-p 00016000 00:47 1374714565	/export/
java_re/jdk/9/ea/167/binaries/linux-x64/lib/libnet.so	
7f0f16114000-7f0f16124000 r-xp 00000000 00:47 1374714619	/export/
java_re/jdk/9/ea/167/binaries/linux-x64/lib/libnio.so	
Lines omitted.	
7f0f17032000-7f0f17036000p 00000000 00:00 0	
7f0f17036000-7f0f17133000 rw-p 00000000 00:00 0	
7f0f17133000-7f0f173fc000 rp 00000000 08:02 2102853	/usr/lib/
locale/locale-archive	
7f0f173fc000-7f0f17400000p 00000000 00:00 0	
Lines omtted.	

The following is a format of memory map in the error log.



```
40049000-4035c000 r-xp 0000000 03:05 824473 /jdk1.5/jre/lib/i386/client/libjvm.so
<----> ^ ^ ^
                             |<----->|
 Memory region
                 1
            Permission --- +
  r: read
  w: write
  x: execute
  p: private
  s: share
 File offset ----+
 Major ID and minor ID of -----+
 the device where the file
 is located (i.e. /dev/hda5)
 inode number -----+
 File name -----+
```

The example shows the memory map output and each library has two virtual memory regions: one for code and one for data. The permission for the code segment is marked with r-xp (readable, executable, private), and the permission for the data segment is rw-p (readable, writable, private).

The Java heap is already included in the heap summary earlier in the output, but it can be useful to verify that the actual memory regions reserved for the heap match the values in the heap summary and that the attributes are set to rwxp.

Thread stacks usually show up in the memory map as two back-to-back regions, one with permission  $_{--p}$  (guard page) and one with permission  $_{rwxp}$  (actual stack space). In addition, it is useful to know the guard page size or stack size. For example, in this memory map, the stack is located from 4127b000 to 412fb000.

On a Windows system, the memory map output is the load and end address of each loaded module, as shown in the following example.

	τo	urres.	
0x00400000	-	0x0040c000	c:\jdk6\bin\java.exe
0x77f50000	-	0x77ff7000	C:\WINDOWS\System32\ntdll.dll
0x77e60000	-	0x77f46000	C:\WINDOWS\system32\kernel32.dll
0x77dd0000	-	0x77e5d000	C:\WINDOWS\system32\ADVAPI32.dll
0x78000000	-	0x78087000	C:\WINDOWS\system32\RPCRT4.dll
0x77c10000	-	0x77c63000	C:\WINDOWS\system32\MSVCRT.dll
0x08000000	-	0x08183000	c:\jdk6\jre\bin\client\jvm.dll
0x77d40000	-	0x77dcc000	C:\WINDOWS\system32\USER32.dll
0x7e090000	-	0x7e0d1000	C:\WINDOWS\system32\GDI32.dll
0x76b40000	-	0x76b6c000	C:\WINDOWS\System32\WINMM.dll
0x6d2f0000	-	0x6d2f8000	c:\jdk6\jre\bin\hpi.dll
0x76bf0000	-	0x76bfb000	C:\WINDOWS\System32\PSAPI.DLL
0x6d680000	-	0x6d68c000	c:\jdk6\jre\bin\verify.dll
0x6d370000	-	0x6d38d000	c:\jdk6\jre\bin\java.dll
0x6d6a0000	-	0x6d6af000	c:\jdk6\jre\bin\zip.dll
0x10000000	-	0x10032000	C:\bugs\crash2\App.dll

### VM Arguments and Environment Variables

Demomia librorioa:

The next information in the error log is a list of VM arguments, followed by a list of environment variables, as shown in the following example.



```
VM Arguments:
jvm_args:
java_command: MyApp
java_class_path (initial): .
Launcher Type: SUN_STANDARD
```

Logging: Log output configuration: #0: stdout all=warning uptime,level,tags #1: stderr all=off uptime,level,tags

```
Environment Variables:

PATH=/usr/local/sbin:/usr/local/bin:/usr/sbin:/usr/bin:/sbin:/bin

SHELL=/bin/bash

DISPLAY=localhost:10.0

ARCH=i386
```

### Note:

The list of environment variables is not the full list but rather a subset of the environment variables that are applicable to the Java VM.

### **Signal Handlers**

On the Oracle Solaris and Linux operating systems, the next information in the error log is the list of signal handlers, as shown in the following example.

```
Signal Handlers:
sa_flags=SA_RESTART SA_SIGINFO
sa_flags=SA_RESTART SA_SIGINFO
sa_flags=SA_RESTART|SA_SIGINFO
sa flags=SA RESTART | SA SIGINFO
sa flags=SA RESTART SA SIGINFO
sa_flags=SA_RESTART|SA_SIGINFO
sa_flags=SA_RESTART | SA_SIGINFO
sa_flags=SA_RESTART|SA_SIGINFO
sa_flags=SA_RESTART|SA_SIGINFO
sa_flags=SA_RESTART | SA_SIGINFO
sa_flags=SA_RESTART|SA_SIGINFO
```



### System Section Format

The final section in the error log is the system information. The output is operatingsystem-specific but in general includes the operating system version, CPU information, and summary information about the memory configuration.

The following example shows output on a Linux operating system.

```
----- SYSTEM -----
 OS:DISTRIB_ID=Ubuntu
 DISTRIB_RELEASE=12.04
 DISTRIB_CODENAME=precise
 DISTRIB_DESCRIPTION="Ubuntu 12.04 LTS"
 uname:Linux 3.2.0-24-generic #39-Ubuntu SMP Mon May 21 16:52:17 UTC 2012 x86_64
 libc:glibc 2.15 NPTL 2.15
 rlimit: STACK 8192k, CORE infinity, NPROC 1160369, NOFILE 4096, AS infinity
 load average:0.46 0.33 0.27
 /proc/meminfo:

      /proc/meminio:

      MemTotal:
      148545440 kB

      MemFree:
      1020964 kB

      Buffers:
      29600728 kB

      Cached:
      86607768 kB

      SwapCached:
      16112 kB

      Active:
      52272944 kB

      Inactive:
      64862992 kB

      Active(anon):
      314080 kB

 Inactive(anon): 616296 kB
 Active(file): 51958864 kB
 Inactive(file): 64246696 kB
 Unevictable: 16 kB
 Mlocked:
                                                               16 kB

        Mlocked:
        16 kB

        SwapTotal:
        1051644 kB

        SwapFree:
        976092 kB

        Swapile
        Synopile
        Synopile

 SReclaimable: 28337400 kB
 SUnreclaim: 288580 kB
KernelStack: 6040 kB
PageTables: 42524 kB
NFS_Unstable:
Bounce:
WritebackTmp:
                                                      0 kB
                                                                  0 kB
                                                                  0 kB
 CommitLimit: 75324364 kB
Committed_AS: 6172612 kB
 VmallocTotal: 34359738367 kB
 VmallocUsed: 681668 kB
VmallocChunk: 34282379392 kB
 HardwareCorrupted: 0 kB
 AnonHugePages: 0 kB
 HugePages_Total: 0
                                                            0
 HugePages_Free:
                                                             0
 HugePages_Rsvd:
```



HugePages\_Surp:

0

Hugepagesize:	2048 kB	
DirectMap4k:	171520 kB	
DirectMap2M:	8208384 kB	
DirectMap1G:	142606336 k	B

CPU:total 24 (initial active 24) (6 cores per cpu, 2 threads per core) family 6 model 44 stepping 2, cmov, cx8, fxsr, mmx, sse, sse2, sse3, sse3, sse4.1, sse4.2, popent, aes, elmul, ht, tse, tseinvbit, tseinv CPU Model and flags from /proc/epuinfo: model name : Intel(R) Xeon(R) CPU X5675 @ 3.07GHz flags : fpu vme de pse tse msr pae mee cx8 apic sep mtrr pge mea emov pat pse36 elflush dts acpi mmx fxsr sse sse2 ss ht tm pbe syscall nx pdpelgb rdtscp lm constant\_tse arch\_perfmon pebs bts rep\_good nopl xtopology nonstop\_tse aperfmperf pni pelmulqdq dtes64 monitor ds\_cpl vmx smx est tm2 ssse3 cx16 xtpr pdcm peid dca sse4\_1 sse4\_2 popent aes lahf\_lm ida arat epb dts tpr\_shadow vnmi flexpriority ept vpid

Memory: 4k page, physical 148545440k(1020964k free), swap 1051644k(976092k free)

vm\_info: Java HotSpot(TM) 64-Bit Server VM (9-ea+167) for linux-amd64 JRE (9-ea +167), built on Apr 27 2017 00:28:45 by "javare" with gcc 4.9.2

On the Oracle Solaris and Linux, the operating system, information is in the file /etc/ \*release. This file describes the kind of system the application is running on, and in some cases, the information string might include the patch level. Some system upgrades are not reflected in the /etc/\*release file. This is especially true on the Linux system, where the user can rebuild any part of the system.

On Oracle Solaris operating system the uname system call is used to get the name for the kernel. The thread library (T1 or T2) is also printed.

On the Linux system, the uname system call is also used to get the kernel name. The libc version and the thread library type are also printed, as shown in the following example.

```
uname:Linux 3.2.0-24-generic #39-Ubuntu SMP Mon May 21 16:52:17 UTC 2012 x86_64
libc:glibc 2.15 NPTL 2.15
|<- glibc version ->|<-- pthread type -->|
```

On Linux, there are three possible thread types, namely linuxthreads (fixed stack), linuxthreads (floating stack), and NPTL. They are normally installed in /lib, /lib/ i686, and /lib/tls.

It is useful to know the thread type. For example, if the crash appears to be related to pthread, then you might be able to work around the issue by selecting a different pthread library. A different pthread library (and libc) can be selected by setting LD\_LIBRARY\_PATH OF LD\_ASSUME\_KERNEL.

The glibc version usually does not include the patch level. The command rpm -q glibc might provide more detailed version information.

On the Oracle Solaris and Linux operating systems, the next information is the rlimit information.



### Note:

The default stack size of the VM is usually smaller than the system limit, as shown in the following example.

rlimit: STACK	8192k,	CORE infi	inity,	NPROC	1160369,	NOFILE 409	6, AS	infini	ty
								virtua	1
memory (-v)									
( ] ' ', )						+ m	nax op	en file	S
(ulimit -n)	1	I.					aar n	rogoggo	a
(11]imit -11)		I			+	IIIdx u	iser p	rocesse	5
(urimic u)		+				core	amp	size	
(ulimit -c)	l						T.		
+	+					stack	: size	(ulimi	t -
s)									
load average:(	0.04 0.0	0.02							
wlimit, OWAGK	01001-	CODE 01-	NDDOG	4000	NORTER 10	))/ ]/			
riimit• SIACK	8192K,	CORE UK,	NPROC	4092,	NOFILE I(	JZ4, AS INI	thilly	momorri	(
		I				may open f	ilog	(ulimit	(-v)
					mav	user proce		(ullimit	-11)
		 +				core dump	ci70	(ullimit	-c)
-	 	, 				stack	diza	(ullimit	-g)
load average:(	0.04 0.0	)5 0.02				BLACK	BITC	( uIIIII C	5)
Loud averager									

The next information specifies the CPU architecture and capabilities identified by the VM at startup, as shown in the following example.

CPU:total 24 (initial active 24) (6 cores per cpu, 2 threads per core) family 6 model 44 stepping 2, cmov, cx8, fxsr, mmx | |<----> CPU features ---->| processor family (IA32 only): 3 i386 4 i486 5 -Pentium б -PentiumPro, PII, PIII 15 -Pentium 4 +---- Total number of CPUs

Table A-4 shows the possible CPU features on a SPARC system.

Table A-4 SPARC Features

SPARC Feature	Description
has_v8	Supports v8 instructions.
has_v9	Supports v9 instructions.



Table A-4	(Cont.) SPARC Features	
-----------	------------------------	--

SPARC Feature	Description
has_vis1	Supports visualization instructions.
has_vis2	Supports visualization instructions.
is_ultra3	UltraSparc III.
no-muldiv	No hardware integer multiply and divide.
no-fsmuld	No multiply-add and multiply-subtract instructions.

Table A-5 shows the possible CPU features on an Intel/IA32 system.

Table A-5 Intel/IA32 Features

Intel/IA32 Feature	Description
Cmov	Supports cmov instruction.
cx8	Supports cmpxchg8b instruction.
fxsr	Supports fxsave and fxrstor.
mmx	Supports MMX.
sse	Supports SSE extensions.
sse2	Supports SSE2 extensions.
ht	Supports Hyper-Threading Technology.

Table A-6 shows the possible CPU features on an AMD64/EM64T system.

Table A-6 AMD64/EM64T Features

AMD64/EM64T Feature	Description
amd64	AMD Opteron, Athlon64, and so forth.
em64t	Intel EM64T processor.
3dnow	Supports 3DNow extension.
ht	Supports Hyper-Threading Technology.

The next information in the error log is memory information, as shown in the following example.

			unused	swap space	
	tot	al amount of s	wap space		
	unused physica	l memory			
total amount of	physical memory				
page size					
v	v	v	v	v	
Memory: 4k page,	physical 513604k	(11228k free),	swap 5301	104k(497504k	free)

Some systems require swap space to be at lease twice the size of real physical memory, whereas other systems do not have any requirements. As a general rule, if both physical memory and swap space are almost full, then there is good reason to suspect that the crash was due to insufficient memory.



On Linux system, the kernel may convert most of unused physical memory to file cache. When there is a need for more memory, the Linux kernel will give the cache memory back to the application. This is handled transparently by the kernel, but it means that the amount of unused physical memory reported by the fatal error handler could be close to zero when there is still sufficient physical memory available.

The final information in the SYSTEM section of the error log is  $vm_info$ , which is a version string embedded in libjvm.so/jvm.dll. Every Java VM has its own unique  $vm_info$  string. If you are in doubt about whether the fatal error log was generated by a particular Java VM, check the version string.



## B Java 2D Properties

This appendix presents properties that can be useful in troubleshooting Java 2D.

This appendix contains the following sections:

- Properties on Oracle Solaris and Linux
- Properties on Windows

## Properties on Oracle Solaris and Linux

List of Java 2D properties on Oracle Solaris and Linux.

 Table B-1 describes the default values of some useful properties on Oracle Solaris and Linux platforms.

Setup	DGA	SHM	Pixmaps	OnScreen	OffScreen
Oracle Solaris SPARC with DGA support	On	On	Off	DGA/Software	Software
Oracle Solaris SPARC with no DGA, Oracle Solaris x86, Linux, SunRay, VNC	Off	On	On	X11/MITSHM	Shared/Server Pixmaps
J2SE 1.4 or greater: Remote X server, ssh	Off	Off	On	X11	Server Pixmaps
J2SE 1.3.1 or less: Remote X server, ssh	Off	Off	Off	X11	Software

### Table B-1 Default Java 2D Properties on Oracle Solaris and Linux

The following list explains how to change the defaults.

The X11 pipeline is the default pipeline for Oracle Solaris and Linux. Change this default as follows:

- -Dsun.java2d.opengl=true — Attempt to enable the OpenGL pipeline.

- The use of DGA is controlled as follows:
  - NO\_J2D\_DGA unset Use DGA, if available.
  - NO\_J2D\_DGA set Disable the use of DGA.
- MIT Shared Memory Extension (SHM) is controlled as follows:
  - To use SHM, if available, specify either one of the following properties:
    - NO\_J2D\_MITSHM unset

J2D\_USE\_MITSHM=true

- To **not** use SHM, specify either one of the following properties:

NO\_J2D\_MITSHM set



J2D\_USE\_MITSHM=false

- The general use of pixmaps is controlled as follows:
  - -Dsun.java2d.pmoffscreen unset Use pixmaps if DGA is not available.
  - -Dsun.java2d.pmoffscreen=true Force the use of pixmaps.
  - -Dsun.java2d.pmoffscreen=false Disable the use of pixmaps.
- The use of Shared and Server pixmaps is controlled as follows:
  - J2D\_PIXMAPS unset Use both types.
  - J2D\_PIXMAPS=shared Use only shared memory pixmaps.
  - J2D\_PIXMAPS=sserver Use only server-side pixmaps.
- The choice of default visual is controlled as follows:
  - FORCEDEFVIS unset (default) Use the best visual available.
  - FORCEDEFVIS set to a hexadecimal value Use the visual whose ID is the hexadecimal value.
  - FORCEDEFVIS set to any other value Use the default visual.

## **Properties on Windows**

List of useful properties on Windows.

The following list describes some useful properties on Windows platforms.

- The DirectDraw/GDI pipeline is the default pipeline for Windows. Change this default as follows:
  - Dsun.java2d.noddraw=true Disable the use of the DirectDraw pipeline. GDI will be used instead.
  - - Dsun.java2d.noddraw=false Enable the use of the DirectDraw pipeline.
  - - Dsun.java2d.d3d=false Disable the use of the Direct3D pipeline.
  - J2D\_D3D=false Disable the use of the Direct3D pipeline.
  - -Dsun.java2d.d3d=true Enable the use of the Direct3D pipeline.
  - J2D\_D3D=true Enable the use of the Direct3D pipeline.
- Control the use of the built-in surface punting mechanism as follows:
  - -Dsun.java2d.ddforcedram=true Keep volatile images in VRAM.
- Control the use of DirectDraw blit operations as follows:
  - Dsun.java2d.ddblit=false Disable the use of DirectDraw blit operations.
     GDI blits will be used instead.



## C Environment Variables and System Properties

This appendix describes environment variables and system properties that can be useful for troubleshooting problems with the Java HotSpot VM.

Submit a Bug Report contains information on collecting environment variables in Environment Variables.

This appendix contains the following sections:

- The JAVA\_HOME Environment Variable
- The JAVA\_TOOL\_OPTIONS Environment Variable
- The java.security.debug System Property

### The JAVA\_HOME Environment Variable

This variable shows the directory where the Java Development Kit (JDK) software is installed.

## The JAVA\_TOOL\_OPTIONS Environment Variable

In many environments, the command line is not readily accessible to start the application with the necessary command-line options.

This often happens with applications that use embedded VMs (meaning they use the Java Native Interface (JNI) Invocation API to start the VM), or where the startup is deeply nested in scripts. In these environments the JAVA\_TOOL\_OPTIONS environment variable can be useful to augment a command line.

When this environment variable is set, the JNI\_CreateJavaVM function (in the JNI Invocation API), the JNI\_CreateJavaVM function adds the value of the environment variable to the options supplied in its JavaVMInitArgs argument.

### Note:

In some cases, this option is disabled for security reasons. For example, on the Oracle Solaris operating system, this option is disabled when the effective user or group ID differs from the real ID.

This environment variable allows you to specify the initialization of tools, specifically the launching of native or Java programming language agents using the <code>-agentlib</code> or <code>-javaagent</code> options.



This variable can also be used to augment the command line with other options for diagnostic purposes. For example, you can supply the -xx:onError option to specify a script or command to be executed when a fatal error occurs.

Because this environment variable is examined at the time, that the JNI\_CreateJavaVM function is called, it cannot be used to augment the command line with options that would normally be handled by the launcher, for example, VM selection using the - client option or the -server option.

## The java.security.debug System Property

This system property controls whether the security system of the Java Runtime Environment (JRE) prints trace messages during execution.

This option can be useful when diagnosing an issue involving a security manager when a SecurityException is thrown.

The java.security.debug property can have the following values:

• access

Print all checkPermission results.

The following additional options can be specified with the access option:

stack

Include stack trace.

- domain

Dump all domains in context.

failure

Before throwing an exception, dump the stack and domain that did not have permission.

• jar

Print the JAR verification information.

policy

Print the permissions that SecureClassLoader assigns.

• scl

For example, to print all checkPermission results and trace all domains in context, set the java.security.debug property to access,stack. To trace access failures, set the property to access,failure.

The following example shows the output of a checkPermission failure.



at java.net.InetAddress.getAllByName0(InetAddress.java:1117) at java.net.InetAddress.getAllByName0(InetAddress.java:1098) at java.net.InetAddress.getAllByName(InetAddress.java:1061) at java.net.InetAddress.getByName(InetAddress.java:958) at java.net.InetSocketAddress.<init>(InetSocketAddress.java:124) at java.net.Socket.<init>(Socket.java:178) at MyApp.main(MyApp.java:7)

To know more about the java.security.debug system property, see the Troubleshooting Security in the Java Platform, Standard Edition Security Developer's Guide.



## D Command-Line Options

This appendix describes some command-line options that can be useful when diagnosing problems with the Java HotSpot VM.

This appendix contains the following sections:

- Java HotSpot VM Command-Line Options
- Other Command-Line Options

## Java HotSpot VM Command-Line Options

Command-line options that are prefixed with -xx are specific to the Java HotSpot Virtual Machine. Many of these options are important for performance tuning and diagnostic purposes, and are therefore described in this appendix.

To know more about all possible -xx options, see the Java HotSpot VM Options.

You can dynamically set, unset, or change the value of certain Java VM flags for a specified Java process using the jinfo -flag command. See The jinfo Utility and the JConsole utility.

For a complete list of these flags, use the **MBeans** tab of the JConsole utility. See the list of values for the DiagnosticOptions attribute of the HotSpotDiagnostic MBean, which is in the com.sun.management domain. The following are the flags:

- HeapDumpOnOutOfMemoryError
- HeapDumpPath
- PrintGC
- PrintGCDetails
- PrintGCTimeStamps
- PrintClassHistogram
- PrintConcurrentLocks

### The -XX:HeapDumpOnOutOfMemoryError Option

This option tells the Java HotSpot VM to generate a heap dump when an allocation from the Java heap or the permanent generation cannot be satisfied. There is no overhead in running with this option, so it can be useful for production systems where the OutOfMemoryError exception takes a long time to appear.

You can also specify this option at runtime with the **MBeans** tab in the JConsole utility.

The following example shows the result of running out of memory with this flag set.

```
$ java -XX:+HeapDumpOnOutOfMemoryError -mn256m -mx512m ConsumeHeap
java.lang.OutOfMemoryError: Java heap space
Dumping heap to java_pid2262.hprof ...
Heap dump file created [531535128 bytes in 14.691 secs]
```



Exception in thread "main" java.lang.OutOfMemoryError: Java heap space

at ConsumeHeap\$BigObject.(ConsumeHeap.java:22)

at ConsumeHeap.main(ConsumeHeap.java:32)

The ConsumeHeap fills the Java heap and runs out of memory. When the java.lang.OutOfMemoryError exception is thrown, a heap dump file is created. In this case the file is 507 MB and is created with the name java\_pid2262.hprof in the current directory.

By default, the heap dump is created in a file called <code>java\_pidpid.hprof</code> in the working directory of the VM, as in the example above. You can specify an alternative file name or directory with the <code>-XX:HeapDumpPath=</code> option. For example <code>-XX:HeapDumpPath=/disk2/</code> dumps will cause the heap dump to be generated in the <code>/disk2/dumps</code> directory.

### The -XX:OnError Option

When a fatal error occurs, the Java HotSpot VM can optionally execute a usersupplied script or command. The script or command is specified using the – xx:onError=string command-line option, where string is a single command, or a list of commands separated by semicolons. Within this string, all occurrences of %p are replaced with the current PID, and all occurrences of %% are replaced by a single %. The following examples demonstrate how this option can be used when launching a Java application named MyApp with the java launcher.

• java -XX:OnError="pmap %p" MyApp

On the Oracle Solaris operating system the pmap command displays information about the address space of a process. In the example, if a fatal error occurs, then the pmap command is executed and displays the address space of the current process.

java -XX:OnError="cat hs\_err\_pid%p.log | mail support@acme.com" MyApp

In the example above, the contents of the fatal error log file are mailed to a support alias when a fatal error occurs.

java -XX:OnError="gcore %p; dbx - %p" MyApp

On the Oracle Solaris operating system the gcore command creates a core image of the specified process, and the dbx command launches the debugger. In the example above, the gcore command is executed to create the core image of the current process, and the debugger is started to attach to the process when an unexpected error occurs.

java -XX:OnError="gdb - %p" MyApp

On Linux, the gdb command launches the debugger. In the example above, the gdb debugger is launched and attached to the current process when an unexpected error is encountered.

java -XX:OnError="userdump.exe %p" MyApp

On Windows, the userdump.exe utility creates a crash dump of the specified process. The utility does not ship with Windows and should be downloaded from the Microsoft website as a part of the Microsoft OEM Support Tools package.

In the example, the userdump.exe utility is executed to create a core dump of the current process in case of a fatal error.



### Note:

The example assumes that the path to the userdump.exe utility is defined in the PATH variable.

To know more about creating crash dumps on Windows, see Collect Crash Dumps on Windows.

### The -XX:ShowMessageBoxOnError Option

When this option is set and a fatal error occurs, the HotSpot VM will display information about the fatal error and prompt the user to specify whether the native debugger is to be launched. In the case of the Oracle Solaris and Linux operating systems, the output and prompt are sent to the application console (standard input and standard output). In the case of Windows, a Windows message box pops up.

The following example shows a fatal error on a Linux system.

```
Unexpected Error
SIGSEGV (0xb) at pc=0x200000001164db1, pid=10791, tid=1026
Do you want to debug the problem?
To debug, run 'gdb /proc/10791/exe 10791'; then switch to thread 1026
Enter 'yes' to launch gdb automatically (PATH must include gdb)
Otherwise, press RETURN to abort...
```

In this case, a sigseque error occurred, and the user is prompted to specify whether the gdb debugger is to be launched to attach to the process. If the user enters y or yes, thengdb will be launched (assuming it is set in the PATH variable).

On the Oracle Solaris operating system, the message is similar to the Linux example, except that the user is prompted to start the dbx debugger.

On Windows a message box is displayed. If the user clicks **Yes**, the VM will attempt to start the default debugger. This debugger is configured by a registry setting which is described in Collect Crash Dumps on Windows. If Microsoft Visual Studio is installed, the default debugger is typically configured to be msdev.exe.

In the above example, the output includes the PID (pid=10791) and also the thread ID (tid=1026). If the debugger is launched, one of the initial steps in the debugger might be to select the thread and get its stack trace.

When the process is waiting for a response, it is possible to use other tools to get a crash dump or query the state of the process. On the Oracle Solaris operating system, for example, a core dump can be obtained using the gcore utility.

On Windows, a Dr. Watson crash dump can be obtained using the userdump or windbg programs. The windbg utility is included in Microsoft's Debugging Tools for Windows and is described in Collect Crash Dumps on Windows. In windbg, select the **Attach to a Process** menu option, which displays the list of processes and prompts for the PID. The HotSpot VM displays a message box, which includes the PID. After you selected the PID, the .dump /f command can be used to force a crash dump. Figure D-1 is an example crash dump created in a file named crash.dump.



Command - Pid 4012 - ViteObje5.3.0017.0
Image: State in the state
<ul> <li>duap /ma is the recommend method of creating a complete memory dump</li> <li>of a user mode process.</li> </ul>
Creating user dusp - user full dump Dump successfully written
[↓] [0:013 ≥[

Figure D-1 Example of a Crash Dump Created by windbg

In general, the -xx:+ShowMessageBoxOnError option is more useful in a development environment where the debugger tools are available. The -xx:OnError option is more suitable for production environments where a fixed sequence of commands or scripts are executed when a fatal error occurs.

### **Other -XX Options**

Several other -xx command-line options can be useful when troubleshooting:

• -XX:OnOutOfMemoryError=string

This option can be used to specify a command or script to execute when an OutOfMemoryError exception is thrown.

• **-XX:ErrorFile**=filename

This option can be used to specify a location for the fatal error log file. See Location of Fatal Error Log.

• -xx:HeapDumpPath=path

This option can be used to specify a location for the heap dump. See The - XX:HeapDumpOnOutOfMemoryError Option.

• -XX:MaxPermSize=size

This option can be used to specify the size of the permanent generation memory. See Understand the OutOfMemoryError Exception.

-XX:+PrintCommandLineFlags

This option can be used to print all the VM command-line flags. See Collect Data for a Bug Report.



-XX:+PrintConcurrentLocks

This option can be used to cause the Control+Break handler to print a list of concurrent locks owned by each thread.

-XX:+PrintClassHistogram

This option can be used to cause the Control+Break handler to print a heap histogram.

-XX:+PrintGCDetails and-XX:+PrintGCTimeStamps

These options can be used to print detailed information about garbage collection. See The -verbose:gc Option.

-XX:+UseAltSigs

On Oracle Solaris 8 and 9 operating system, this option can be used to instruct the HotSpot VM to use alternate signals to SIGUSR1 and SIGUSR2. See Handle Signals on Oracle Solaris, Linux, and macOS.

-XX:+UseConcMarkSweepGC , -XX:+UseSerialGC and -XX:+UseParallelGC

These options can be used to specify the garbage collection policy to be used. See Working Around Crashes During Garbage Collection.

## **Other Command-Line Options**

In addition to the -xx options, many other command-line options can provide troubleshooting information.

This section describes a few of these options.

### The -Xcheck:jni Option

This option is useful when diagnosing problems with applications that use the Java Native Interface (JNI). Sometimes, bugs in the native code can cause the HotSpot VM to crash or behave incorrectly.

The -xcheck: jni option is added to the command line that starts the application, as in the following example:

java -Xcheck:jni MyApp

The -Xcheck: jni option causes the VM to do additional validation on the arguments passed to JNI functions.

### Note:

The option is not guaranteed to find all invalid arguments or diagnose logic bugs in the application code, but it can help diagnose a large number of such problems.

When an invalid argument is detected, the VM prints a message to the application console or to standard output, prints the stack trace of the offending thread, and stops the VM.

The following example shows a null value was incorrectly passed to a JNI function that does not allow a null value.



## The following example shows an incorrect argument that was provided to a JNI function that expects a jfieldID argument.

```
FATAL ERROR in native method: Instance field not found in JNI get/set
field operations
at java.net.PlainSocketImpl.socketBind(Native Method)
at java.net.PlainSocketImpl.bind(PlainSocketImpl.java:359)
- locked <0xf082f290> (a java.net.PlainSocketImpl)
at java.net.ServerSocket.bind(ServerSocket.java:318)
at java.net.ServerSocket.<init>(ServerSocket.java:185)
at jvm003a.<init>(jvm003.java:190)
at jvm003a.<init>(jvm003.java:151)
at jvm003.run(jvm003.java:51)
at jvm003.main(jvm003.java:30)
```

The following are examples of other problems that the -xcheck: jni option can help diagnose:

- Cases where the JNI environment for the wrong thread is used
- · Cases where an invalid JNI reference is used
- Cases where a reference to a non-array type is provided to a function that requires an array type
- Cases where a non-static field ID is provided to a function that expects a static field ID
- Cases where a JNI call is made with an exception pending

In general, all errors detected by the -xcheck: jni option are fatal errors (that is, the error is printed and the VM is stopped). There is one exception to this behavior, when a JNI call is made within a JNI critical region. In this case, the following non-fatal warning message is printed, as shown in the following example.

```
Warning: Calling other JNI functions in the scope of Get/ReleasePrimitiveArrayCritical or Get/ReleaseStringCritical
```

A JNI critical region is created when native code uses the JNI functions GetPrimitiveArrayCritical or GetStringCritical to obtain a reference to an array or string in the Java heap. The reference is held until the native code calls the corresponding release function. The code between the get and release is called a JNI critical section, and during that time, the HotSpot VM cannot bring the VM to a state that allows garbage collection to occur. The general recommendation is not to use other JNI functions within a JNI critical section, and in particular any JNI function that could potentially cause a deadlock. The warning printed above by the -xcheck:jni



option is thus an indication of a potential issue; it does not always indicate an application bug.

### The -verbose:class Option

This option enables logging of class loading and unloading.

### The -verbose:gc Option

This option enables logging of garbage collection (GC) information. It can be combined with other HotSpot VM-specific options such as -XX:+PrintGCDetails and -XX:+PrintGCDetails and -XX:+PrintGCTimeStamps to get further information about GC. The information output includes the size of the generations before and after each GC, total size of the heap, the size of objects promoted, and the time taken.

More information about these options, along with detailed information about GC analysis and tuning are described in the GC Portal article.

The -verbose:gc option can be dynamically enabled at runtime using the management API or JVM TI. See Custom Diagnostic Tools.

The JConsole monitoring and management tool can also enable or disable the option when the tool is attached to a management VM. See JConsole.

### The -verbose:jni Option

This option enables the logging of JNI. When a JNI or native method is resolved, the HotSpot VM prints a trace message to the application console (standard output). It also prints a trace message when a native method is registered using the JNI RegisterNative function. The -verbose: jni option can be useful when diagnosing issues with applications that use native libraries.



# Summary of Tools in This Release

This appendix prvoides a summary of tools available in the current release of the JDK, as well as the changes since the previous release.

All the JDK troubleshooting tools that are described in this document are available in JDK 9 on both Oracle Solaris and Linux.

The following JDK troubleshooting tools are also available in JDK 9 on Windows:

- Java Mission Control
- Java Flight Recordings
- How to Produce a Flight Recording
- Inspect a Flight Recording
- jcmd

F

- JConsole
- Java Virtual Machine
- jdb
- jinfo
- jmap
- jps (not currently available on Windows 98 or Windows ME)
- jrunscript
- jstack
- jstat (not currently available on Windows 98 or Windows ME)
- jstatd (not currently available on Windows 98 or Windows ME)
- visualgc (not currently available on Windows 98 or Windows ME)

